

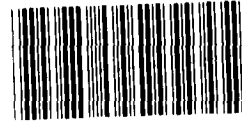
GAO

Fact Sheet for the Honorable
Charles McC. Mathias, Jr., Chairman,
Joint Committee on Printing

January 1987

NAVY PRINTING

Information on Sales and Purchases



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United States
General Accounting Office
Washington, D.C. 20548

National Security and
International Affairs Division

B-224134

January 2, 1987

The Honorable Charles McC. Mathias, Jr.
Chairman, Joint Committee on Printing

Dear Mr. Chairman:

In a September 11, 1985, letter you requested that we provide information pertaining to the Navy Publications and Printing Service (NPPS).¹ Our objectives were to develop information on the

- amount of sales to federal government customers (excluding DOD) and nonappropriated fund customers,²
- purchases of commercial printing, and
- use of Blanket Purchase Agreements (BPAs), including data on vendors and the length of time needed to process transactions.

On October 15, 1986, we briefed your staff on the results of our work and agreed to provide you with this fact sheet.

For the 3-month period ending December 31, 1985, NPPS had sales of about \$198,000 and about \$158,000 to non-DOD federal government and nonappropriated fund customers, respectively. Printing services purchased from commercial sources and sold by NPPS totaled about \$3.7 million for the same 3 months. We also identified BPA printing service purchases of about \$1.0 million during the same 3-month period, the vendors' names, and the time it took to complete individual transactions. (See apps. II through IV.)

We obtained information by sending questionnaires to the four NPPS divisions and its plants in the continental United States. Our tests of the information at five NPPS plants

¹NPPS is an industrial fund activity which provides printing related services to customers who reimburse NPPS for the costs incurred.

²Nonappropriated fund customers are official or quasi-official organizations, such as the Navy Exchange Service and Officers' Clubs, whose resources are normally generated from members' dues, sales, and profits from operations.

Plant	Type of customer								Total	
	Non-DOD federal government		Nonappropriated fund		Other		DOD (erroneously recorded as non-DOD)			
	Sales	Billings	Sales	Billings	Sales	Billings	Sales	Billings	Sales	Billings
DOD Reprographics Facilities	\$ 0	0	\$ 0	0	\$ 0	0	\$ 74,223.44	206	\$ 74,223.44	206
NPPSBO, Silver Spring, MD	0	0	441.66	9	0	0	0	0	441.66	9
NPPSBO, Warminster, PA	653.88	3	0	0	0	0	0	0	653.88	3
NPPSDBO, Lakehurst, NJ	0	0	0	0	93.76	1	31.33	1	125.09	2
NPPSDBO, Louisville, KY	0	0	0	0	0	0	55.86	1	55.86	1
NPPSDBO, New London, CT	3,248.04	3	1,807.42	4	531.51	3	0	0	5,586.97	10
NPPSBO, Point Loma, CA	0	0	30.46	1	566.78	5	0	0	597.24	6
NPPSBO, North Island, CA	0	0	2,667.28	66	24.99	1	0	0	2,692.27	67
NPPSBO, Alameda, CA	0	0	10,215.97	49	215.89	11	3,602.75	57	14,034.61	117
NPPSBO, Bremerton, WA	0	0	0	0	15,588.25	16	0	0	15,588.25	16
Total	<u>\$198,491.35</u>	<u>408</u>	<u>\$157,501.58</u>	<u>485</u>	<u>\$234,181.07</u>	<u>441</u>	<u>\$312,739.63</u>	<u>792</u>	<u>\$902,913.63</u>	<u>2,126</u>

^a Navy Publications and Printing Service Office (NPPSO); Navy Publications and Printing Service Branch Office (NPPSBO); Navy Publications and Printing Service Detachment Office (NPPSDO); and Navy Publications and Printing Service Detachment Branch Office (NPPSDBO).

C o n t e n t s

APPENDIX		<u>Page</u>
I	Objectives, scope, and methodology	5
II	Sales to non-DOD federal government and nonappropriated fund customers	8
III	Printing procured from commercial sources	17
IV	Use of Blanket Purchase Agreements	25
TABLES		
Table I.1:	Percent of reported revenue reviewed by GAO	7
Table II.1:	NPPS sales to non-DOD customers by type of customer and plant	9
Table II.2:	NPPS sales to non-DOD federal government customers	11
Table II.3:	NPPS sales to non-DOD federal government customers by plant	13
Table III.1:	NPPS sales of commercially procured printing during fiscal years 1984 and 1985 and October-December 1985 for plants in the continental United States	19
Table III.2:	Adjusted NPPS sales of commercially procured printing for 3-month period ending December 31, 1985	20
Table III.3:	Sales of commercially procured printing by type of service reported by NPPS plants for 3-month period ending December 31, 1985	22
Table III.4:	GAO corrections to sales of commercially procured printing reported by five NPPS plants	24
Table IV.1:	GAO corrections to data reported by five NPPS plants on BPAs and the value and number of calls	27
Table IV.2:	Data reported by NPPS plants on BPA vendors and the value and number of calls	33

Table IV.3:	Summary of data reported by NPPS plants for printing, composition, duplication, and micrographics jobs using BPAs	44
Table IV.4:	Data reported by NPPS plants on length of time from receipt of customers' orders to actual delivery	46
Table IV.5:	Data reported by NPPS plants on jobs delivered before, on, or after customers' requested delivery dates	57
Table IV.6:	GAO corrections to data reported by five NPPS plants on length of time from receipt of customers' orders to actual delivery	68
Table IV.7:	GAO corrections to data reported by five NPPS plants on jobs delivered before, on, or after customers' requested delivery dates	72

ABBREVIATIONS

BPA	Blanket Purchase Agreement
DOD	Department of Defense
GPO	Government Printing Office
GSA	General Services Administration
NPPS	Navy Publications and Printing Service
NPPSBO	Navy Publications and Printing Service Branch Office
NPPSDBO	Navy Publications and Printing Service Detachment Branch Office
NPPSDO	Navy Publications and Printing Service Detachment Office
NPPSO	Navy Publications and Printing Service Office
PRMIS	Printing Resources Management Information System

OBJECTIVES, SCOPE, AND METHODOLOGY

As agreed with your office, we developed information on (1) NPPS sales to non-DOD federal government and nonappropriated fund customers for NPPS plants in the continental United States and (2) the amount of printing NPPS procured commercially. We also obtained the names of the vendors that NPPS uses when purchasing printing through BPAs and information on the length of time needed to complete these transactions.

We developed information on NPPS sales by sending a questionnaire to the four NPPS divisions, and on commercial purchases by sending another questionnaire to NPPS plants in the continental United States. As agreed with your office, we obtained information for fiscal years 1984 and 1985 and the 3-month period ending December 31, 1985. We tested data for the 3-month period by visiting five NPPS plants.

SALES TO NON-DOD FEDERAL GOVERNMENT
AND NONAPPROPRIATED FUND CUSTOMERS

We obtained listings, by plant, of sales to non-DOD federal government and nonappropriated fund customers which were entered into the NPPS Printing Resources Management Information System (PRMIS) during October-December 1985. We found that the PRMIS data also included sales to some DOD and other customers. Other customers included state and local governments, government contractors, and such private organizations as credit unions, Navy relief and child care organizations. We then asked the four NPPS divisions to review the PRMIS listings and to identify each customer. Sales information is discussed in appendix II.

PRINTING PROCURED FROM COMMERCIAL SOURCES

Using a PRMIS listing of individual sales transactions entered into a specific account¹ during the period, we asked NPPS plants to classify transactions as either printing, composition, duplication, micrographics, or other (items not in the above four categories). Transactions involving both printing and composition were to be classified as printing. Appendix III discusses the information we obtained on the classification of sales recorded in the revenue process 600 account.

¹NPPS uses the revenue process 600 account to summarize sales of products or services not produced in-house or purchased from the Government Printing Office (GPO) or from the General Services Administration (GSA).

USE OF BLANKET PURCHASE ORDERS

We asked NPPS plants to identify BPA vendors and the number and value of all transactions during October-December 1985, regardless of the nature of the purchase. Moreover, for jobs which the plants classified as printing, composition, duplication, or micrographics, we asked the plants to provide the BPA number and transaction number, and specific dates relating to the purchase. Appendix IV contains the information we developed on BPAs.

PROCEDURES USED TO TEST
DATA AT PLANTS

We visited five NPPS plants located in Philadelphia, Cleveland, Norfolk, New Orleans and San Diego to test whether (1) data was correctly reported and (2) the lists of sales to non-DOD customers and of revenue process 600 account transactions were complete. We selected these five plants based on such factors as location, amounts of sales to non-DOD customers, and use of BPAs.

To test whether the data on BPA use and vendors was correctly reported, we compared the data to plant records. For revenue process 600 account transactions we traced data reported on the type of service provided and compared transaction dates to the supporting documents, such as DD 282s (DOD Printing Requisition/Order) and contract pricing schedules.

We selected transactions for review based on the availability of supporting documents. The number of jobs reviewed at each plant therefore varied. Of the \$1,374,699 in the revenue process 600 account included in our questionnaires at the five plants, we reviewed \$498,040. (See table I.1.)

Table I.1: Percent of Reported Revenue Reviewed by GAO

<u>Plant</u>	<u>Revenue included in questionnaires</u>	<u>Amount reviewed</u>	<u>Percent reviewed</u>
NPPSO, Philadelphia	\$ 164,018	\$159,928	98
NPPSDBO, Cleveland	13,735	5,155	38
NPPSDO, Norfolk	166,846	159,778	96
NPPSDO, New Orleans	74,555	51,405	69
NPPSO, San Diego	<u>955,545</u>	<u>121,774</u>	13
Total	<u>\$1,374,699</u>	<u>\$498,040</u>	36

With the exception of the San Diego plant, we traced all data to supporting documents for each job. We were able to trace only some data at San Diego because supporting records were kept in several different locations.

We made tests to determine whether all sales and purchases of printing were included in the listings obtained from PRMIS. In addition, we reviewed supporting documents (DD 282s and pricing schedules) for certain jobs which NPPS completed in-house and traced those jobs to our lists. We reviewed and traced documentation for in-house jobs entered into PRMIS during October and November 1985 at the Philadelphia plant; October input documents at Norfolk; November input documents at New Orleans; and selected input documents from October at San Diego. We did not review input documents for in-house jobs at the Cleveland plant.

Except as noted above, our review was conducted in accordance with generally accepted government auditing standards.

SALES TO NON-DOD FEDERAL GOVERNMENT
AND NONAPPROPRIATED FUND CUSTOMERS

For the period October-December 1985 we identified NPPS sales to non-DOD federal government and nonappropriated fund customers of about \$198,000 and \$158,000, respectively. The total was substantially less than the \$3.7 million included in PRMIS. For fiscal years 1984 and 1985, PRMIS reported sales to non-DOD and nonappropriated fund customers of \$12.8 million and \$18.6 million, respectively.

RESULTS OF OUR WORK

The detailed listings of non-DOD customer sales obtained from NPPS during our review totaled about \$903,000 for October-December 1985. According to the NPPS Comptroller, this figure was less than the \$3.7 million originally provided from PRMIS because the revenue figures included some sales to DOD customers.

The Comptroller explained that the original figures were calculated by accumulating individual sales which would not fit into revenue source codes for the Office of the Secretary of Defense, the Army, Navy, Marine Corps, and the Air Force, or other DOD customers because the appropriation codes had missing or extra digits. The original figures also included plant spoilage and intra-plant transfers.

We were able to further refine the \$903,000 sales figure by requesting the four NPPS divisions to classify each specific customer for these sales. The divisions' identification of customers revealed that the \$903,000 consisted of sales of about (1) \$198,000 to non-DOD federal government customers, (2) \$158,000 to nonappropriated fund customers, (3) \$234,000 to other customers, and (4) \$313,000 to DOD (erroneously recorded as non-DOD) customers. Table II.1 lists these sales by plant. Sales to non-DOD federal government customers, by department/agency are listed in table II.2, and by department/agency and NPPS plant in table II.3. Our work at the five plants did not identify any errors in this information.

Table II.1: NPPS Sales to Non-DOD Customers by Type of Customer and Plant

Plant ^a	Type of customer								Total	
	Non-DOD federal government		Nonappropriated fund		Other		DOD (erroneously recorded as non-DOD)			
	Sales	Billings	Sales	Billings	Sales	Billings	Sales	Billings	Sales	Billings
Defense Printing Service Office	\$ 12,147.73	28	\$ 1,259.22	1	\$ 8,674.33	3	\$159,865.92	283	\$181,947.20	315
NPPSO, Naval District										
Washington	35,435.17	25	0	0	16,565.78	54	45,181.78	120	97,182.73	199
NPPSBO, Annapolis, MD	360.36	1	0	0	0	0	0	0	360.36	1
NPPSDO, Brooklyn, NY	6,692.90	18	114,795.61	196	36,413.99	68	211.17	3	158,113.67	285
NPPSBO, White House	33,763.26	1	0	0	0	0	0	0	33,763.26	1
NPPSDO, Newport, RI	339.38	1	0	0	222.60	1	185.00	1	746.98	3
NPPSDBO, Portsmouth, NH	0	0	0	0	0	0	20.72	1	20.72	1
NPPSO, Philadelphia, PA	837.76	8	0	0	76,934.61	13	5,216.85	2	82,989.22	23
NPPSBO, South Philadelphia, PA	168.36	1	0	0	167.44	3	0	0	335.80	4
NPPSDBO, Cleveland, OH	52,380.46	190	32.44	1	74.55	1	164.22	4	52,651.67	196
NPPSDO, Mechanicsburg, PA	0	0	2,712.50	18	0	0	0	0	2,712.50	18
NPPSO, Charleston, SC	0	0	1,539.68	12	262.00	1	0	0	1,801.68	13
NPPSDO, Jacksonville, FL	0	0	2,807.78	12	5,963.48	55	1,990.65	13	10,761.91	80
NPPSDBO, Orlando, FL	440.72	1	1,202.01	7	84.84	2	178.40	1	1,905.97	11
NPPSDO, Norfolk, VA	4,455.31	8	1,963.30	8	2,366.52	6	1,283.19	25	10,068.32	47
NPPSBO, Portsmouth, VA	4,343.85	30	0	0	0	0	1,981.05	1	6,324.90	31
NPPSDO, New Orleans, LA	30,857.04	46	198.77	2	0	0	3,202.67	17	34,258.48	65
NPPSDBO, Corpus Christi, TX	171.88	2	2,278.08	7	889.38	5	0	0	3,339.34	14
NPPSDO, Pensacola, FL	0	0	0	0	116.84	4	0	0	116.84	4
NPPSO, San Diego, CA	3,845.71	33	950.65	4	17,450.27	5	458.41	7	22,705.04	49
NPPSDO, Point Mugu, CA	5,891.79	1	48.91	4	1,968.51	32	0	0	7,909.21	37
NPPSBO, Vallejo, CA	1,781.03	2	348.48	7	0	0	5,000.97	5	7,130.48	14
NPPSDO, Oakland, CA	464.56	2	4,460.23	45	353.00	4	7,334.25	18	12,612.04	69
NPPSDO, Bremerton, WA	28.97	1	4,739.74	13	31,811.24	57	106.25	1	36,686.20	72
NPPSDBO, Long Beach, CA	0	0	0	0	104.46	2	0	0	104.46	2
NPPSDO, Great Lakes, IL	183.19	3	2,957.56	15	5,459.95	13	2,444.75	25	11,045.45	56
NPPSBO, Bangor, WA	0	0	43.83	4	11,276.10	75	0	0	11,319.93	79

Plant	Type of customer								Total	
	Non-DOD federal government		Nonappropriated fund		Other		DOD (erroneously recorded as non-DOD)			
	Sales	Billings	Sales	Billings	Sales	Billings	Sales	Billings	Sales	Billings
DOD Reprographics Facilities	\$ 0	0	\$ 0	0	\$ 0	0	\$ 74,223.44	206	\$ 74,223.44	206
NPPSBO, Silver Spring, MD	0	0	441.66	9	0	0	0	0	441.66	9
NPPSBO, Warminster, PA	653.88	3	0	0	0	0	0	0	653.88	3
NPPSDBO, Lakehurst, NJ	0	0	0	0	93.76	1	31.33	1	125.09	2
NPPSDBO, Louisville, KY	0	0	0	0	0	0	55.86	1	55.86	1
NPPSDBO, New London, CT	3,248.04	3	1,807.42	4	531.51	3	0	0	5,586.97	10
NPPSBO, Point Loma, CA	0	0	30.46	1	566.78	5	0	0	597.24	6
NPPSBO, North Island, CA	0	0	2,667.28	66	24.99	1	0	0	2,692.27	67
NPPSBO, Alameda, CA	0	0	10,215.97	49	215.89	11	3,602.75	57	14,034.61	117
NPPSBO, Bremerton, WA	0	0	0	0	15,588.25	16	0	0	15,588.25	16
Total	<u>\$198,491.35</u>	<u>408</u>	<u>\$157,501.58</u>	<u>485</u>	<u>\$234,181.07</u>	<u>441</u>	<u>\$312,739.63</u>	<u>792</u>	<u>\$902,913.63</u>	<u>2,126</u>

^a Navy Publications and Printing Service Office (NPPSO); Navy Publications and Printing Service Branch Office (NPPSBO); Navy Publications and Printing Service Detachment Office (NPPSDO); and Navy Publications and Printing Service Detachment Branch Office (NPPSDBO).

Table 11.2: NPPS Sales to Non-DOD Federal Government Customers

Customer ^a	Sales	Billings	Total	
			Sales	Billings
General Accounting Office			\$ 120.65	5
Library of Congress			3,631.97	1
Administrative Office of the United States Courts			1,154.22	3
United States Courts of Appeals			2,671.23	5
Executive Office of the President			44,742.83	22
Department of Agriculture:				
Soil Conservation Service	\$ 1,990.96	1		
Miscellaneous	<u>9,314.06</u>	<u>4</u>	11,305.02	5
Department of Commerce:				
National Marine Fisheries Service	\$ 3,564.89	26		
National Weather Service	75.75	1		
Miscellaneous	<u>342.76</u>	<u>5</u>	3,983.40	32
Department of Health and Human Services:				
Food and Drug Administration	\$ 631.48	5		
National Institutes of Health	<u>10,947.95</u>	<u>2</u>	11,579.43	7
Department of Housing and Urban Development			2,058.53	10
Department of Interior, National Park Service			3,172.34	7
Department of Labor:				
Cleveland Job Corps Center	\$ 4,689.23	89		
Miscellaneous	<u>656.79</u>	<u>2</u>	5,346.02	91
Department of Transportation:				
Maritime Administration	\$ 1,465.29	2		
United States Coast Guard	52,992.27	107		
Miscellaneous	<u>9,232.34</u>	<u>13</u>	63,689.90	122

<u>Customer</u>	<u>Sales</u>	<u>Billings</u>	<u>Total</u>	
			<u>Sales</u>	<u>Billings</u>
Department of Treasury:				
Internal Revenue Service	\$ 3,504.08	20		
United States Customs Service	12,613.00	3		
United States Savings Bond Division	<u>169.65</u>	<u>2</u>	\$16,286.73	25
Equal Employment Opportunity Commission			605.51	5
Federal Election Commission			6,429.79	3
General Services Administration			1,828.08	19
National Aeronautics and Space Administration:				
Lewis Research Center	\$ 166.65	7		
Miscellaneous	<u>367.13</u>	<u>6</u>	533.78	13
Office of Personnel Management			440.72	1
Railroad Retirement Board			324.46	4
Selective Service System			351.55	4
Small Business Administration			552.30	4
Veterans Administration			17,378.96	19
President's Committee on the Employment of the Handicapped			<u>303.93</u>	<u>1</u>
Total			<u>\$198,491.35</u>	<u>408</u>

^a The actual customer may be a unit such as a branch, division, or field office of the agency or agency subdivision listed. "Miscellaneous" includes branches, divisions, or field offices which were not identified as subdivisions.

Table II.3: NPPS Sales to Non-DOO Federal Government Customers by Plant

Plant/Customer ^a	Sales	Billings	Total	
			Sales	Billings
Defense Printing Service Office:				
Executive Office of the President			\$ 10,979.57	21
Department of Transportation			864.23	6
President's Commission on the Employment of the Handicapped			<u>303.93</u>	<u>1</u>
Total			\$ <u>12,147.73</u>	<u>28</u>
NPPSO, Naval District, Washington:				
Library of Congress			\$ 3,631.97	1
Department of Agriculture, Soil Conservation Service			1,990.96	1
Department of Commerce			71.82	2
Department of Transportation:				
Maritime Administration	\$ 1,465.29	2		
Miscellaneous	<u>9,232.34</u>	<u>13</u>	10,697.63	15
Department of Treasury, United States Customs Service			12,613.00	3
Federal Election Commission			<u>6,429.79</u>	<u>3</u>
Total			\$ <u>35,435.17</u>	<u>25</u>
NPPSBO, Annapolis, MD:				
Department of Transportation, United States Coast Guard			\$ <u>360.36</u>	<u>1</u>
NPPSDBO, Brooklyn, NY:				
Department of Health and Human Services, Food and Drug Administration			\$ 276.71	2
Department of Transportation, United States Coast Guard			<u>6,416.19</u>	<u>16</u>
Total			\$ <u>6,692.90</u>	<u>18</u>
NPPSBO, White House:				
Executive Office of the President			\$ <u>33,763.26</u>	<u>1</u>

<u>Plant/Customer</u>	<u>Sales</u>	<u>Billings</u>	<u>Total</u>	
			<u>Sales</u>	<u>Billings</u>
NPPSDO, Newport, RI:				
Department of Transportation, United States Coast Guard			\$ <u>339.38</u>	<u>1</u>
NPPSO, Philadelphia, PA:				
General Services Administration			\$ 470.63	2
National Aeronautics and Space Administration			<u>367.13</u>	<u>6</u>
Total			\$ <u>837.76</u>	<u>8</u>
NPPSBO, South Philadelphia, PA:				
Selective Service System			\$ <u>168.36</u>	<u>1</u>
NPPSDBO, Cleveland, OH:				
General Accounting Office			\$ 120.65	5
Administrative Office of the United States Courts			1,154.22	3
Department of Commerce			91.47	2
Department Of Housing and Urban Development			2,058.53	10
Department of Interior, National Park Service			3,172.34	7
Department of Labor:				
Cleveland Job Corps Center	\$ 4,689.23	89		
Miscellaneous	<u>656.79</u>	<u>2</u>	5,346.02	91
Department of Transportation, United States Coast Guard			20,520.78	18
Department of Treasury, Internal Revenue Service			1,732.82	17
Equal Employment Opportunity Commission			605.51	5
General Services Administration			106.13	3
National Aeronautics and Space Administration, Lewis Research Center			166.65	7
Railroad Retirement Board			324.26	4
Small Business Administration			414.98	3
Veterans Administration			<u>16,565.90</u>	<u>15</u>
Total			\$ <u>52,380.26</u>	<u>190</u>
NPPSDBO, Orlando, FL:				
Office of Personnel Management			\$ <u>440.72</u>	1

Plant/Customer	Sales	Billings	Total	
			Sales	Billings
NPPSDO, Norfolk, VA:				
Department of Transportation, United States Coast Guard			\$ 4,455.31	8
NPPSBO, Portsmouth, VA:				
Department of Transportation, United States Coast Guard			\$ 4,343.85	30
NPPSDO, New Orleans, LA:				
United States Courts of Appeals			\$ 2,671.23	5
Department of Agriculture			9,314.06	4
Department of Commerce:				
National Weather Service	\$ 75.75	1		
Miscellaneous	<u>179.47</u>	<u>1</u>	255.22	2
Department of Health and Human Services:				
Food and Drug Administration	\$ 354.77	3		
National Institutes of Health	<u>10,947.95</u>	<u>2</u>	11,302.72	5
Department of Transportation, United States Coast Guard			4,134.87	17
Department of Treasury:				
Internal Revenue Service	\$ 1,771.26	3		
United States Savings Bond Division	<u>169.65</u>	<u>2</u>	1,940.91	5
General Services Administration			287.65	3
Small Business Administration			137.32	1
Veterans Administration			<u>813.06</u>	<u>4</u>
Total			\$ <u>30,857.04</u>	<u>46</u>
NPPSDBO, Corpus Christi, TX:				
Department of Transportation, United States Coast Guard			\$ <u>171.88</u>	<u>2</u>
NPPSO, San Diego, CA:				
Department of Commerce, National Marine Fisheries Service			\$ 3,564.89	26
General Services Administration			<u>280.82</u>	<u>7</u>
Total			\$ <u>3,845.71</u>	<u>33</u>

<u>Plant/Customer</u>	<u>Sales</u>	<u>Billings</u>	<u>Total</u>	
			<u>Sales</u>	<u>Billings</u>
NPPSDO, Point Mugu, CA:				
Department of Transportation, United States Coast Guard			\$ <u>5,891.79</u>	<u>1</u>
NPPSBO, Vallejo, CA:				
Department of Transportation, United States Coast Guard			\$ <u>1,781.03</u>	<u>2</u>
NPPSDO, Oakland, CA:				
Department of Transportation, United States Coast Guard			\$ <u>464.56</u>	<u>2</u>
NPPSDO, Bremerton, WA:				
General Services Administration			\$ <u>28.97</u>	<u>1</u>
NPPSDO, Great Lakes, IL:				
Selective Service Commission			\$ <u>183.19</u>	<u>3</u>
NPPSBO, Warminster, PA:				
General Services Administration			\$ <u>653.88</u>	<u>3</u>
NPPSDBO, New London, CT:				
Department of Transportation, United States Coast Guard			\$ <u>3,248.04</u>	<u>3</u>

• The actual customer may be a unit such as a branch, division, or field office of the agency or agency subdivision listed. "Miscellaneous" includes branches, divisions, or field offices which were not identified as subdivisions.

PRINTING PROCURED FROM
COMMERCIAL SOURCES

NPPS sells printing which it either produces in-house or procures from commercial sources. According to PRMIS, NPPS plants in the continental United States had sales of \$13.5 million, \$14.2 million, and \$3.7 million for fiscal years 1984 and 1985, and October-December 1985, respectively, for which the printing was purchased from commercial sources. Table III.1 shows these figures by NPPS plants. Our analysis showed that the figure for October-December 1985 was \$3,591,106, just slightly less than what was in the PRMIS data base.

RESULTS OF OUR WORK

In response to our questionnaires, NPPS plants made adjustments to the data from PRMIS for work done in-house, through GPO or GSA, and other corrections. For the 3-month period ending December 31, 1985, the plants identified \$3,591,106 in commercial sales which were classified as follows: printing, \$743,720 (2,832 jobs); composition, \$76,274 (722 jobs); duplication, \$360,982 (2,001 jobs); micrographics, \$524,069 (652 jobs); and other, \$1,886,061 (5,639 jobs).

Our work at five NPPS plants identified errors in how jobs were classified at three of the plants.

Plant responses

The \$3,688,429 recorded in PRMIS as sales of commercially procured printing was reduced by work-in-process of \$34,392 to arrive at the \$3,654,037 included in the questionnaires sent to NPPS plants. In completing the questionnaires, the plants identified

- reductions of \$2,952 for further work accomplished by NPPS in-house,
- reductions of \$94,274 for work accomplished through GPO or GSA, and
- net reductions of \$34,295 for various adjustments (i.e., corrections to amounts billed or new jobs).

As a result of these changes, the revised amount for sales was \$3,591,106. Table III.2 summarizes the above adjustments.

Table III.3 identifies the plants' revised sales amounts by type of purchase.

Results of plant visits

Our work at five NPPS plants identified errors in PRMIS at one plant and errors in classifying jobs in response to our questionnaire at two other plants.

- The Norfolk plant made errors in recording data in PRMIS which resulted in the revenue process 600 account being overstated by about \$77,500 or 86 percent. This occurred because about \$87,800 of work purchased from GPO and GSA was included in the account and about \$10,300 in BPA purchases, was not. The plant director attributed these errors to new personnel incorrectly coding input documents to PRMIS.
- In completing our questionnaires, San Diego and New Orleans plant personnel inaccurately classified jobs as printing, composition, duplication, micrographics, or other. San Diego personnel classified jobs based on records which provided insufficient information to accurately classify jobs. The errors in the New Orleans data were attributed to interpretation of job descriptions on supporting documents. Personnel at the San Diego plant also misinterpreted the definition of printing in the Government Printing and Binding Regulations, which resulted in classifying some printing as duplication.

Also, where printing was done in-house, the San Diego plant personnel recorded composition as "other." Based on our review of in-house jobs, we estimate that at least \$15,000 in composition was included in the \$820,075 reported as other.

Table III.4 compares data the plants provided with information we developed during our visits.

Table III.1: NPPS Sales of Commercially Procured Printing During Fiscal Years 1984 and 1985 and October-December 1985 for Plants in the Continental United States

Plant	Fiscal year		Oct.-Dec.
	1984	1985	1985
Defense Printing Service Office	\$ 421,618	\$ 155,601	\$ 14,963
NPPSO, Naval District Washington	1,544,106	1,360,946	369,320
NPPSBO, Annapolis, MD	535,848	480,474	75,781
NPPSDO, Brooklyn, NY	18,847	181,758	70,977
NPPSBO, White House	0	0	0
NPPSDO, Newport, RI	147,990	266,076	133,818
NPPSDBO, Portsmouth, NH	74,222	111,604	18,666
NPPSO, Philadelphia, PA	877,129	902,776	165,333
NPPSBO, South Philadelphia, PA	258,902	517,181	5,952
NPPSDBO, Cleveland, OH	70,203	95,784	13,735
NPPSDO, Mechanicsburg, PA	200,901	225,456	51,568
NPPSO, Charleston, SC	402,776	328,855	81,105
NPPSDO, Jacksonville, FL	611,086	688,074	231,179
NPPSDBO, Orlando, FL	115,795	120,513	48,466
NPPSDO, Norfolk, VA	390,753	387,112	166,846
NPPSBO, Portsmouth, VA	620,821	454,009	101,563
NPPSDO, New Orleans, LA	319,951	403,806	89,814
NPPSDBO, Corpus Christi, TX	131,829	141,028	28,879
NPPSDO, Pensacola, FL	155,115	134,983	12,070
NPPSO, San Diego, CA	2,532,192	2,444,735	961,314
NPPSDO, Point Mugu, CA	677,276	749,717	290,343
NPPSBO, Vallejo, CA	118,974	67,457	11,136
NPPSDO, Oakland, CA	548,831	606,465	139,292
NPPSDO, Bremerton, WA	339,945	508,932	100,349
NPPSDBO, Long Beach, CA	232,697	265,642	34,874
NPPSDO, Great Lakes, IL	199,672	215,730	39,479
NPPSBO, Bangor, WA	20,033	31,716	5,628
NPPSBO, Carderock, MD	0	0	0
NPPSBO, Silver Spring, MD	79	4,557	920
NPPSBO, Indian Head, MD	0	0	0
NPPSDBO, Patuxent River, MD	446	499	0
NPPSBO, Dahlgren, VA	0	0	0
NPPSBO, Naval Research Laboratory	5,899	0	0
NPPSBO, Warminster, PA	1,082,688	764,627	66,901
NPPSDBO, Lakehurst, NJ	60,488	157,188	4,894
NPPSDBO, Indianapolis, IN	71,571	77,782	19,609
NPPSDBO, Louisville, KY	0	25,218	6,087
NPPSDBO, New London, CT	99,986	89,429	21,564
NPPSBO, Point Loma, CA	59,691	130,187	35,175
NPPSBO, North Island, CA	136,870	187,408	77,705
NPPSDBO, China Lake, CA	446,003	621,108	145,180
NPPSBO, Alameda, CA	1,047	293,068	47,944
NPPSBO, Bremerton, WA	0	0	0
Total	<u>\$13,532,280</u>	<u>\$14,197,501</u>	<u>\$ 3,688,429</u>

Table III.2: Adjusted NPPS Sales of Commercially Procured Printing for 3-month Period Ending December 31, 1985

Plant	Totals as recorded in PRMIS	Adjustments for work-in-process	Totals from GAO questionnaire	Plant corrections to PRMIS			Totals as revised by plants ^a
				For work accomplished by		Other corrections	
				NPPS	GPO/GSA		
Defense Printing Service Office	\$ 14,963	\$ 0	\$ 14,963	\$ 0	\$ (427)	\$ 9,907	\$ 24,443
NPPSO, Naval District Washington	369,320	0	369,320	0	(88)	0	369,232
NPPSBO, Annapolis, MD	75,781	0	75,781	(87)	0	29,799	105,493
NPPSDO, Brooklyn, NY	70,977	0	70,977	0	(43,186)	0	27,791
NPPSDO, White House	0	0	0	0	0	0	0
NPPSDO, Newport, RI	133,818	0	133,818	0	0	0	133,818
NPPSDBO, Portsmouth, NH	18,666	0	18,666	0	0	0	18,666
NPPSO, Philadelphia, PA	165,333	(1,315)	164,018	(27)	(3,811)	0	160,180
NPPSBO, South Philadelphia, PA	5,952	0	5,952	0	(3,358)	0	2,593
NPPSDBO, Cleveland, OH	13,735	0	13,735	(241)	0	12	13,505
NPPSDO, Mechanicsburg, PA	51,568	0	51,568	0	0	0	51,568
NPPSO, Charleston, SC	81,105	(3,326)	77,779	0	(23,492)	0	54,288
NPPSDO, Jacksonville, FL	231,179	(6,914)	224,265	0	(8,480)	0	215,785
NPPSDBO, Orlando, FL	48,466	(184)	48,282	0	0	0	48,282
NPPSDO, Norfolk, VA	166,846	0	166,846	(1)	(226)	675	167,295
NPPSBO, Portsmouth, VA	101,563	0	101,563	0	0	0	101,563
NPPSDO, New Orleans, LA	89,814	(15,259)	74,555	(195)	0	0	74,360
NPPSDBO, Corpus Christi, TX	28,879	(494)	28,385	0	(3,319)	(3)	25,063
NPPSDO, Pensacola, FL	12,070	0	12,070	0	(1,327)	65	10,809
NPPSO, San Diego, CA	961,314	(5,769)	955,545	0	(9)	(553)	954,983
NPPSDO, Point Mugu, CA	290,343	0	290,343	0	0	0	290,343
NPPSBO, Vallejo, CA	11,136	0	11,136	0	0	0	11,136
NPPSDO, Oakland, CA	139,292	0	139,292	(2,386)	(1,378)	(8,040)	127,488
NPPSDO, Bremerton, WA	100,349	0	100,349	0	0	0	100,349
NPPSDBO, Long Beach, CA	34,874	(375)	34,499	0	0	0	34,499
NPPSDO, Great Lakes, IL	39,479	0	39,479	0	(171)	0	39,308
NPPSBO, Bangor, WA	5,628	(30)	5,598	(11)	0	20	5,607
NPPSBO, Carderock, MD	0	0	0	0	0	0	0
NPPSBO, Silver Spring, MD	920	0	920	0	0	0	920

Plant	Totals as recorded in PRMIS	Adjustments for work-in-process	Totals from GAO questionnaire	Plant corrections to PRMIS			Totals as revised by plants
				For work accomplished by NPPS	GPO/GSA	Other corrections	
NPPSBO, Indian Head, MD	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
NPPSBO, Patuxent River, MD	0	0	0	0	0	0	0
NPPSBO, Dahlgren, VA	0	0	0	0	0	0	0
NPPSBO, Naval Research Laboratory	0	0	0	0	0	0	0
NPPSBO, Warminster, PA	66,901	0	66,901	0	0	0	66,901
NPPSBO, Lakehurst, NJ	4,894	0	4,894	0	0	0	4,894
NPPSBO, Indianapolis, IN	19,609	(83)	19,526	0	0	0	19,526
NPPSBO, Louisville, KY	6,087	0	6,087	0	0	2,983	9,070
NPPSBO, New London, CT	21,563	0	21,563	0	0	0	21,563
NPPSBO, Point Loma, CA	35,175	0	35,175	(3)	(5,004)	(1,580)	28,587
NPPSBO, North Island, CA	77,705	(643)	77,062	0	0	950	78,012
NPPSBO, China Lake, CA	145,180	0	145,180	0	0	0	145,180
NPPSBO, Alameda, CA	47,944	0	47,944	0	0	60	48,004
NPPSBO, Bremerton, WA	0	0	0	0	0	0	0
Total ^a	\$ <u>3,688,429</u>	\$ <u>(34,392)</u>	\$ <u>3,654,037</u>	\$ <u>(2,952)</u>	\$ <u>(94,274)</u>	\$ <u>34,295</u>	\$ <u>3,591,106</u>

^a Totals may not add due to rounding.

Table III.3: Sales of Commercially Procured Printing by Type of Service Reported by NPPS Plants for 3-month Period Ending December 31, 1985

Plant	Printing		Composition		Duplication		Micrographics		Other ^a		Total ^b	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
Defense Printing Service Office	\$ 14,536	2	\$ 0	0	\$ 0	0	\$ 0	0	\$ 9,907	26	\$ 24,443	28
NPPSO, Naval District Washington	37,989	2	0	0	80,877	93	239,710	261	10,656	166	369,232	522
NPPSBO, Annapolis, MD	0	0	3,902	79	0	0	0	0	101,591	189	105,493	268
NPPSDO, Brooklyn, NY	20,350	90	146	2	0	0	9,020	11	(1,725)	6	27,791	109
NPPSDO, White House	0	0	0	0	0	0	0	0	0	0	0	0
NPPSDO, Newport, RI	22,912	157	864	21	0	0	27,671	40	82,372	27	133,818	245
NPPSDBO, Portsmouth, NH	8,997	49	0	0	0	0	0	0	9,669	9	18,666	58
NPPSO, Philadelphia, PA	9,794	73	0	0	0	0	42,035	57	108,352	157	160,180	287
NPPSBO, South Philadelphia, PA	2,217	14	0	0	0	0	376	2	0	0	2,593	16
NPPSDBO, Cleveland, OH	11,500	91	1,176	22	0	0	0	0	829	6	13,505	119
NPPSDO, Mechanicsburg, PA	17,218	47	70	2	1,475	3	5,919	11	26,886	33	51,568	96
NPPSO, Charleston, SC	16,540	56	6,737	41	0	0	0	0	31,011	295	54,288	392
NPPSDO, Jacksonville, FL	85,335	462	7,318	60	937	18	15,665	7	106,530	141	215,785	688
NPPSDBO, Orlando, FL	4,589	26	3,634	115	10,980	83	2,302	4	26,777	20	48,282	248
NPPSDO, Norfolk, VA	133,161	151	3,136	12	0	0	30,628	40	370	3	167,295	206
NPPSBO, Portsmouth, VA	10,440	51	274	5	849	2	207	1	89,793	1,285	101,563	1,344
NPPSDO, New Orleans, LA	24,281	132	14,324	149	5,473	32	0	0	30,284	114	74,360	427
NPPSDBO, Corpus Christi, TX	14,399	68	0	0	1,489	31	0	0	9,176	43	25,063	142
NPPSDO, Pensacola, FL	10,066	58	0	0	0	0	54	2	689	5	10,809	65
NPPSO, San Diego, CA	17,564	89	0	0	117,344	1,006	0	0	820,075	1,227	954,983	2,322
NPPSDO, Point Mugu, CA	82,366	45	906	5	6,256	56	80,210	16	120,605	141	290,343	263
NPPSBO, Vallejo, CA	672	6	1,064	6	0	0	0	0	9,400	25	11,136	37
NPPSDO, Oakland, CA	42,926	151	2,367	36	39,735	225	14,053	31	28,407	212	127,488	655
NPPSDO, Bremerton, WA	19,364	98	1,203	28	41,569	183	5,330	17	32,883	139	100,349	465
NPPSDBO, Long Beach, CA	12,358	45	0	0	13,723	79	0	0	8,419	62	34,499	186
NPPSDO, Great Lakes, IL	32,089	543	1,197	2	0	0	227	1	5,796	19	39,308	565
NPPSBO, Bangor, WA	0	0	1,028	23	0	0	0	0	4,579	18	5,607	1
NPPSBO, Carderock, MD	0	0	0	0	0	0	0	0	0	0	0	0
NPPSBO, Silver Spring, MD	0	0	0	0	0	0	0	0	920	1	920	1
NPPSBO, Indian Head, MD	0	0	0	0	0	0	0	0	0	0	0	0

Plant	Printing		Composition		Duplication		Micrographics		Other		Total	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, Patuxent River, MD	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0
NPPSDBO, Dahlgren, VA	0	0	0	0	0	0	0	0	0	0	0	0
NPPSDBO, Naval Research Laboratory	0	0	0	0	0	0	0	0	0	0	0	0
NPPSDBO, Warminster, PA	11,014	55	25,274	95	1,141	6	18,573	51	10,898	8	66,901	215
NPPSDBO, Lakehurst, NJ	4,894	18	0	0	0	0	0	0	0	0	4,894	18
NPPSDBO, Indianapolis, IN	1,501	5	0	0	13,823	17	2,349	4	1,854	2	19,526	28
NPPSDBO, Louisville, KY	0	0	0	0	0	0	0	0	9,070	4	9,070	4
NPPSDBO, New London, CT	15,557	63	1,105	13	0	0	0	0	4,902	16	21,563	92
NPPSDBO, Point Loma, CA	9,419	39	0	0	10,129	48	0	0	9,039	35	28,587	122
NPPSDBO, North Island, CA	37,887	94	0	0	1,549	2	9,989	16	28,587	150	78,012	262
NPPSDBO, China Lake, CA	3,619	9	0	0	10,003	84	0	0	131,558	978	145,180	1,071
NPPSDBO, Alameda, CA	8,167	43	550	6	3,630	33	19,752	80	15,905	77	48,004	239
NPPSDBO, Bremerton, WA	0	0	0	0	0	0	0	0	0	0	0	0
Total^b	\$743,720	2,832	\$76,274	722	\$360,982	2,001	\$524,069	652	\$1,886,061	5,639	\$3,591,106	11,846

^a Other includes jobs that were not categorized as printing, composition, duplication, or micrographics.

^b Totals may not add due to rounding.

Table III.4: GAO Corrections to Sales of Commercially Procured Printing Reported by Five NPPS Plants

Plant	Printing		Composition		Duplication		Micrographics		Other ^a		Total ^b	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSO, Philadelphia, PA:												
Data as provided by plant	\$ 9,534	72	\$ 0	0	\$ 0	0	\$42,026	56	\$105,241	151	\$156,801	279
Data as corrected by GAO	9,534	72	0	0	0	0	42,026	56	105,241	151	156,801	279
NPPSDBO, Cleveland, OH:												
Data as provided by plant	\$ 5,476	48	\$ 666	10	\$ 0	0	\$ 0	0	\$ 0	0	\$ 6,142	58
Data as corrected by GAO	5,485	48	528	10	0	0	0	0	0	0	6,013	58
NPPSDO, Norfolk, VA: ^c												
Data as provided by plant	\$127,179	149	\$2,663	11	\$ 0	0	\$30,225	38	\$ 160	2	\$160,227	200
Data as corrected by GAO	39,684	98	2,663	11	0	0	29,563	37	160	2	72,070	148
NPPSDO, New Orleans, LA:												
Data as provided by plant	\$ 16,018	70	\$9,002	58	\$ 3,511	14	\$ 0	0	\$ 22,102	60	\$ 50,632	202
Data as corrected by GAO	16,580	74	8,918	59	3,466	13	0	0	21,669	56	50,632	202
NPPSO, San Diego, CA:												
Data as provided by plant	\$ 15,881	73	\$ 0	0	\$ 21,936	108	\$ 0	0	\$ 83,824	179	\$121,641	360
Data as corrected by GAO	35,807	118	0	0	11,975	85	0	0	73,859	157	121,641	360

^a Other includes jobs which were not categorized as printing, composition, duplication, or micrographics.

^b Totals may not add due to rounding.

^c The data as provided by the plant includes jobs accomplished through GPO and incorrectly included in revenue process 600. Our corrected data does not include about \$10,300 that we identified as being incorrectly attributed to GPO.

USE OF BLANKET PURCHASE AGREEMENTS

A Blanket Purchase Agreement (BPA) eliminates the need for individual purchase orders for small requirements. "Charge accounts" with qualified sources of supply are established to cover anticipated small purchases in the same general category. Purchases are made by placing a call or by informal memorandum against the BPA. Activities are authorized to use BPAs when a repetitive need calls for small quantities of similar supplies or services and when the use of the BPA is administratively more economical and efficient than other small purchase methods.

For the period October-December 1985 NPPS reported BPA printing service purchases of about \$1.0 million. However, this figure may be somewhat inaccurate because of the inconsistent way NPPS plants reported the BPA data.

RESULTS OF OUR WORK

Information on BPA purchases by vendor

During our visits to five plants, we found that three plants--Norfolk, San Diego, and Philadelphia--provided information on those jobs for which the customer was billed during October-December 1985, rather than providing the number and value of calls placed during that period. The information provided by the New Orleans and Cleveland plants contained recording errors. Table IV.1 is a comparison of data reported by the five plants with corrected data based on our plant visits.

Table IV.2 contains information for plants not visited. We believe this information represents a list of BPA vendors. However, based on our work at the five plants, the activity may be reported inconsistently--in some cases it may be billings and in other cases it may be orders.

Information on completion of BPA jobs

Table IV.3 presents a summary of the printing, composition, duplication, and micrographics jobs acquired under BPAs.

Based on the dates provided by the plants, table IV.4 shows the length of time from the date that the plants received the orders to the date the products were delivered. Based on the requested and actual delivery dates, table IV.5 shows the number of jobs completed before, on, or after the customers' requested delivery dates.

During our visits, we found many errors in the dates provided by the plants. For example,

- NPPS' requested delivery dates, were provided instead of the customers' requested delivery dates;
- BPA-call dates were provided instead of the dates the orders were received by the plants; and
- dates taken from plant records did not always agree.

The mistakes made by the five plants tended to understate the amount of time needed to fill customers' orders and the data obtained during our visits shows that more than two-thirds of the orders required over 8 days to complete.

Table IV.6 compares, for the jobs reviewed during our plant visits, the time from receipt of orders to actual delivery based on information provided by the plants and corrected by us. Table IV.7 contains a similar comparison for jobs that were delivered before, on, or after the customers' requested delivery dates.

APPENDIX IV

APPENDIX IV

Table IV.1: GAO Corrections to Data Reported by Five NPPS Plants on BPAs and the Value and Number of Calls

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
<u>NPPSO, Philadelphia, PA</u>					
Data as reported by plant:					
6187	Mark I	Philadelphia	PA	\$ 5,131	22
6188	Micor Micrographics	Ben Salem	PA	822	2
6189	Penn Jersey	Mt. Ephraim	NJ	<u>6,692</u>	<u>55</u>
Total ^a				\$ <u>12,646</u>	<u>79</u>
Data as corrected by GAO:					
6187	Mark I	Philadelphia	PA	\$ 5,325	26
6188	Micor Micrographics	Ben Salem	PA	2,948	9
6189	Penn Jersey	Mt. Ephraim	NJ	<u>7,302</u>	<u>49</u>
Total ^a				\$ <u>15,574</u>	<u>84</u>
<u>NPPSDBO, Cleveland, OH</u>					
Data as reported by plant:					
N00034-85-A-0016	R. E. May	Cleveland	OH	\$ 1,532	52
N00034-85-A-0018	E. T. Samuel	Cleveland	OH	1,983	13
N00034-85-A-0037	Graphics	Cleveland	OH	1,849	40
N00034-85-A-0071	Graphco	Cleveland	OH	4,128	44
N00034-85-A-0672	Steffen	Cleveland	OH	7,777	23

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00034-85-A-0871	Vincent Graphics	Columbus	OH	<u>853</u>	<u>9</u>
Total ^a				<u>\$18,122</u>	<u>181</u>

Data as corrected by GAO:

N00034-85-A-0016	R. E. May	Cleveland	OH	\$ 1,620	62
N00034-85-A-0018	E. T. Samuel	Cleveland	OH	2,486	16
N00034-85-A-0037	Graphics	Cleveland	OH	1,849	40
N00034-85-A-0071	Graphco	Cleveland	OH	4,153	45
N00034-85-A-0672	Steffen	Cleveland	OH	8,103	23
N00034-85-A-0871	Vincent Graphics	Columbus	OH	<u>1,154</u>	<u>9</u>
Total ^a				<u>\$ 19,365</u>	<u>195</u>

NPPSDO, Norfolk, VA

Data as reported by plant:

6037	American Drafting & Lam.	Virginia Beach	VA	\$ 1,806	13
6164	Chesapeake Printing	Norfolk	VA	1,094	8
6189	Composition Services	Norfolk	VA	6,462	47
6289	Gatling Business Forms	Norfolk	VA	1,638	4
6507	Norfolk Silk Screen	Norfolk	VA	310	1
6565	Printcraft Press	Portsmouth	VA	2,038	8
6639	Southern Atlantic Label	Chesapeake	VA	1,635	6
6701	Tidewater Rubber Stamp	Norfolk	VA	2,548	9
6937	Tiffany Publishing Co.	Norfolk	VA	1,313	2
7798	Micro Labs	Norfolk	VA	<u>404</u>	<u>2</u>
Total ^a				<u>\$ 19,247</u>	<u>100</u>

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
Data as corrected by GAO:					
6037	American Drafting & Lam.	Virginia Beach	VA	\$ 2,755	17
6164	Chesapeake Printing	Norfolk	VA	1,552	10
6189	Composition Services	Norfolk	VA	7,430	36
6289	Gatling Business Forms	Norfolk	VA	711	3
6507	Norfolk Silk Screen	Norfolk	VA	707	2
6565	Printcraft Press	Portsmouth	VA	6,116	20
6639	Southern Atlantic Label	Chesapeake	VA	5,697	17
6701	Tidewater Rubber Stamp	Norfolk	VA	4,340	32
6937	Tiffany Publishing Co.	Norfolk	VA	2,196	5
7798	Micro Labs	Norfolk	VA	0	0
Total ^a				\$ <u>31,504</u>	<u>142</u>

NPPSDO, New Orleans, LA

Data as reported by plant:

85-A-0008	Roberson Advertising	Metairie	LA	\$ 0	0
85-A-0038	Stramm Advertising	Jackson	MS	0	0
85-A-0053	Forstall Typographers	New Orleans	LA	413	3
85-A-0054	AAA Barnard Service	New Orleans	LA	5,432	39
85-A-0060	Coste Advertising	New Orleans	LA	5,406	34
85-A-0074	E. P. Rivas, Inc.	Gretna	LA	3,452	8
85-A-0075	Crescent Decal Specialist	Kenner	LA	2,094	8
85-A-0076	Dixie Printing & Supply	New Orleans	LA	6,711	39
85-A-0084	Global Group, Inc.	Fort Worth	TX	1,139	3
85-A-0124	Abbey Commercial Printers	Gulfport	MS	3,133	11
85-A-0136	Martin/Greater Film Graphics	New Orleans	LA	13,070	73
85-A-0150	Thermal Graphics	New Orleans	LA	3,562	29
85-A-0173	Coast Printing	Gulfport	MS	369	6

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
85-A-0177	GLS Typographers	Metairie	LA	10,877	56
85-A-0178	Wendel Printing	New Orleans	LA	913	9
85-A-0179	L. M. Wendel	New Orleans	LA	<u>7,437</u>	<u>22</u>
Total ^a				\$ <u>64,006</u>	<u>340</u>

Data as corrected by GAO:

85-A-0008	Roberson Advertising	Metairie	LA	\$ 0	0
85-A-0038	Stramm Advertising	Jackson	MS	0	0
85-A-0053	Forstall Typographers	New Orleans	LA	413	3
85-A-0054	AAA Barnard Service	New Orleans	LA	4,848	39
85-A-0060	Coste Advertising	New Orleans	LA	5,516	33
85-A-0074	E. P. Rivas, Inc.	Gretna	LA	5,515	11
85-A-0075	Crescent Decal Specialist	Kenner	LA	895	5
85-A-0076	Dixie Printing & Supply	New Orleans	LA	6,495	35
85-A-0084	Global Group, Inc.	Fort Worth	TX	1,139	3
85-A-0124	Abbey Commercial Printers	Gulfport	MS	3,133	11
85-A-0136	Martin/Greater Film Graphics	New Orleans	LA	13,114	72
85-A-0150	Thermal Graphics	New Orleans	LA	3,695	30
85-A-0173	Coast Printing	Gulfport	MS	292	4
85-A-0177	GLS Typographers	Metairie	LA	10,929	56
85-A-0178	Wendel Printing	New Orleans	LA	913	9
85-A-0179	L. M. Wendel	New Orleans	LA	<u>7,047</u>	<u>23</u>
Total ^a				\$ <u>63,944</u>	<u>334</u>

NPPSO, San Diego, CAData as reported by plant^b:

N00244-84-A-0214	Dennison-Eastman Corp.	Cerritos	CA	\$ 3,841	5
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APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00244-84-A-1001	Burrell Silkscreen Co.	San Diego	CA	9,027	43
N00244-84-A-2056	Denrich Press	San Diego	CA	12,780	77
N00244-84-A-2083	Southland Envelope Co.	Santee	CA	1,043	2
N00244-84-A-2101	Printcraft/Mitec	San Diego	CA	71,691	671
N00244-84-A-2365	Banner Business Products	San Diego	CA	215	1
N00244-84-A-2611	Heath Printing Co., Inc.	San Diego	CA	1,928	10
N00244-84-A-2649	Loftin Business Forms	San Diego	CA	553	1
N00244-84-A-2670	Professional Printing	San Diego	CA	541	3
N00244-84-A-2771	Bay Port Press	San Diego	CA	8,281	53
N00244-84-A-2797	Custom Decals & Emblems	San Diego	CA	449	2
N00244-84-A-3685	Forms, Inc.	San Diego	CA	158	2
Total ^a				<u>\$110,507</u>	<u>870</u>

Data as corrected by GAO:

N00244-84-A-0214	Dennison-Eastman Corp.	Cerritos	CA	\$ 3,343	4
N00244-84-A-1001	Burrell Silkscreen Co.	San Diego	CA	11,833	47
N00244-84-A-2056	Denrich Press	San Diego	CA	7,962	58
N00244-84-A-2083	Southland Envelope Co.	Santee	CA	994	2
N00244-84-A-2101	Printcraft/Mitec	San Diego	CA	54,935	378
N00244-84-A-2365	Banner Business Products	San Diego	CA	715	5
N00244-84-A-2611	Heath Printing Co., Inc.	San Diego	CA	2,011	10
N00244-84-A-2649	Loftin Business Forms	San Diego	CA	4,675	10
N00244-84-A-2670	Professional Printing	San Diego	CA	0	0
N00244-84-A-2771	Bay Port Press	San Diego	CA	6,504	48
N00244-84-A-2797	Custom Decals & Emblems	San Diego	CA	1,375	2
N00244-84-A-3685	Forms, Inc.	San Diego	CA	0	0
N00244-84-A-0586	San Diego Blueprint Co.	San Diego	CA	14,084	84
N00244-84-A-0619	San Diego Trophy	San Diego	CA	575	2
N00244-84-A-0876	Integrity Services	San Diego	CA	123	3
N00244-84-A-1440	Harbor Blueprint	San Diego	CA	18,243	154

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00244-84-A-1450	Volt Technical Corp.	El Segundo	CA	25,022	49
N00244-84-A-2020	Mitchell Business Forms	San Diego	CA	497	1
N00244-84-A-2442	Zytron	San Diego	CA	26,526	51
N00244-84-A-3225	Capital Engraving and Graphics	San Diego	CA	1,105	10
N00244-84-A-3527	Computer Kontrol	El Cajon	CA	280	1
Total ^a				<u>\$180,802</u>	<u>919</u>

^a Totals may not add due to rounding.

^b San Diego plant personnel did not record BPAs for the purchase of composition on jobs printed in-house in BPA logs. Based on our review of in-house jobs with work in revenue process 600, we estimate that at least \$15,000 of composition jobs were not recorded in BPA logs.

Table IV.2: Data Reported by NPSS' Plants on BPA Vendors and the Value and Number of Calls

<u>Plant^a/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
Defense Printing Service Office:					
N00171-81-A-3712	Campbell Photo	Washington	DC	\$ 65	1
N00171-81-A-5131	Automated Addressing	Alexandria	VA	2,799	7
N00171-81-A-5132	Bond Office Services	Woodbridge	VA	5,803	16
N00171-81-A-5195	Thrifty Paper Boxes, Inc.	Washington	DC	<u>753</u>	<u>2</u>
Total ^b				\$ <u>9,419</u>	<u>26</u>
NPPSBO, Annapolis, MD:					
A0122	Fishergate	Annapolis	MD	\$ 355	3
A0123	Typography Too	Annapolis	MD	3,002	70
A0127	Linda Lee	Annapolis	MD	<u>314</u>	<u>8</u>
Total ^b				\$ <u>3,671</u>	<u>81</u>
NPPSDO, Brooklyn, NY:					
0001	Javi Graphics	Brooklyn	NY	\$ 10,263	61
0002	Bruce Press	New York	NY	5,499	33
0007	Mid Island	Farming	NY	<u>12,220</u>	<u>43</u>
Total ^b				\$ <u>27,982</u>	<u>137</u>
NPPSDO, Newport, RI:					
N00140-86-A-PA-11	Accu Copy Service	Newport	RI	\$ 3,624	38
N00140-85-A-PA-41	Applied Microfilm Co.	Waltham	MA	27,066	39
N00140-86-A-PC-23	Hamilton Printing Co.	Portsmouth	RI	542	6

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00140-86-A-PD-32	Micrographix Corp.	Newport	RI	605	1
N00140-86-A-PE-12	R. E. Smith Printing Co.	Fall River	MA	4,287	25
N00140-86-A-PF-28	Wisemans Art Store, Inc.	Newport	RI	10,343	94
N00140-86-A-PF-50	Gould Defense Systems, Inc.	Middletown	RI	486	2
N00140-86-A-PF-56	Rebeiro Assoc.	N. Providence	RI	111	4
Not provided	Unicor-Data Graphics Corp.	Washington	DC	<u>4,384</u>	<u>13</u>
Total ^b				\$ <u>51,446</u>	<u>222</u>
NPPSDBO, Portsmouth, NH:					
N00102-84-A-6013	Copyrite Press	Portsmouth	NH	\$ 1,942	14
N00102-84-A-6017	Manley Offset	Dover	NH	3,925	17
N00102-84-A-6020	C. G. C. Press	N. Hampton	NH	<u>1,745</u>	<u>14</u>
Total ^b				\$ <u>7,612</u>	<u>45</u>
NPPSBO, South Philadelphia, PA:					
N00140-84-A-6187	Mark I Printing	Philadelphia	PA	\$ 18,636	73
N00140-84-A-6188	Micor Micrographics Co.	Ben Salem	PA	543	4
N00140-84-A-6189	Penn Jersey Press	Mt. Ephraim	NJ	<u>15,480</u>	<u>73</u>
Total ^b				\$ <u>34,659</u>	<u>150</u>
NPPSDO, Mechanicsburg, PA:					
N00104-85-A-0001	Huggins Printing	Bressler	PA	\$ 3,521	22
N00104-85-A-0003	Multigraphics Business Systems	Harrisburg	PA	3,783	9
N00104-85-A-0004	Print-O-Stat	Camp Hill	PA	4,721	13
N00104-85-A-0005	Geo. Gilmartin & Sons	Harrisburg	PA	4,091	5
N00104-85-A-0008	Gen. Binding Corp.	Harrisburg	PA	608	1

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00104-85-A-0014	Reprographics	Camp Hill	PA	2,159	10
N00104-85-A-0021	Peripheral Systems	Oley	PA	3,000	3
N00104-85-A-0163	Micrographics International	Hazelton	PA	1,047	3
N00104-85-A-0164	Microform Industries	Philadelphia	PA	0	0
N00104-85-A-0166	Mohawk Arts	Harrisburg	PA	<u>1,240</u>	<u>5</u>
Total ^b				\$ <u>24,170</u>	<u>71</u>

NPPSO, Charleston, SC:

N00612-84-A-0184	Central Advertising Co.	Columbia	SC	\$ 3,045	11
N00612-84-A-0203	Charleston Lithographing Co.	Charleston	SC	5,581	23
N00612-84-A-0328	Duncan Parnell, Inc.	Charleston	SC	485	1
N00612-84-A-0477	Ideal Printers	Charleston	SC	5,430	15
N00612-84-A-0551	Knight Press, Inc.	Charleston	SC	2,615	11
N00612-84-A-0696	Perfect Binder of Charleston	Charleston	SC	420	2
N00612-84-A-0954	Velvetex	Columbia	SC	4,217	11
N00612-84-A-1005	York Tape & Label Co.	Columbia	SC	<u>2,106</u>	<u>7</u>
Total ^b				\$ <u>23,898</u>	<u>81</u>

NPPSDO, Jacksonville, FL:

0002	A & E Reprographics	Jacksonville	FL	\$ 486	2
0033	Arrow Printing	Jacksonville	FL	38,204	42
0061	Bruning	Jacksonville	FL	870	2
0062	Brüt Printing	Jacksonville	FL	38,866	43
0079	A. R. Cogswell	Jacksonville	FL	401	3
0097	Data Supplies	Jacksonville	FL	7,083	13
0137	Florida Blue Printing	Jacksonville	FL	149	2
0222	Kwik-Kopy Printing	Orange Park	FL	81	1
0254	Mullins	Jacksonville	FL	12,786	15

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
0291	Rascoe	Jacksonville	FL	15,812	19
0334	Southside Blueprint	Jacksonville	FL	14,355	19
0386	August Graphics	Jacksonville	FL	6,696	12
0387	Capri Industries	Jacksonville	FL	8,853	22
0388	Falcon Microfilm	Jacksonville	FL	772	2
0391	Graphics House	Lakeland	FL	390	1
0394	Dick McGee Adver.	Jacksonville	FL	<u>2,540</u>	<u>4</u>
Total ^b				<u>\$148,341</u>	<u>202</u>

NPPSDBO, Orlando, FL:

N65928-85-A-0360	Dakota Microfilm	Orlando	FL	\$ 1,983	3
N65928-85-A-0426	Label Craft	Cassleberry	FL	1,030	5
N65928-85-A-0430	New Era	Orlando	FL	3,357	17
N65928-85-A-0431	Winter Park Blueprint	Maitland	FL	4,118	27
N65928-85-A-0455	Osceola Equipment	Orlando	FL	1,125	6
N65928-85-A-0463	Rollins Press	Orlando	FL	460	2
N65928-85-A-0476	Speedy X-Press	Orlando	FL	2,560	23
N65928-85-A-0503	Quality Type & Graphics	Orlando	FL	1,918	63
N65928-85-A-0506	White's Blueprint	Orlando	FL	4,517	37
N65928-85-A-0525	Graphics House of Lakeland	Lakeland	FL	<u>1,974</u>	<u>12</u>
Total ^b				\$ <u>23,042</u>	<u>195</u>

NPPSBO, Portsmouth, VA:

N00189-85-A-6037	American Drafting & Lam.	Virginia Beach	VA	\$ 1,972	17
N00189-85-A-6164	Chesapeake Printing Co.	Norfolk	VA	2,105	12
N00189-85-A-6289	Gatling Business Forms	Norfolk	VA	744	2
N00189-85-A-6507	Norfolk Screenprint Co.	Norfolk	VA	190	1
N00189-85-A-6565	Printcraft Press	Portsmouth	VA	3,686	20

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00189-85-A-6639	Southern Atlantic Label Co.	Chesapeake	VA	3,349	8
N00189-85-A-6701	Tidewater Rubber Stamps	Norfolk	VA	84	3
N00189-85-A-7022	Peter Kwick	Virginia Beach	VA	2,146	34
N00189-85-A-7790	International Printing Co.	Portsmouth	VA	993	3
Total ^b				\$ <u>15,269</u>	<u>100</u>

NPPSDBO, Corpus Christi, TX:

N66956-86A-0001	Printers Unlimited	Corpus Christi	TX	\$ 2,976	9
N66956-86A-0002	Grunwald Printing Co.	Corpus Christi	TX	284	1
N66956-86A-0003	Xerox Corp	Corpus Christi	TX	19	1
N66956-86A-0004	Tejas Reprographics	Corpus Christi	TX	1,640	8
N66956-86A-0005	Monarch Paper Company	San Antonio	TX	659	3
N66956-86A-0006	Century Papers	Corpus Christi	TX	411	4
N66956-86A-0007	F & M Supply Company	Corpus Christi	TX	1,836	6
N66956-86A-0008	Printers Ink	Corpus Christi	TX	14,623	53
N66956-86A-0009	Butler Paper Company	Corpus Christi	TX	2,301	9
N66956-86A-0010	Graphic Arts Press	Corpus Christi	TX	2,670	17
N66956-86A-0011	A. B. Dick Products	Corpus Christi	TX	4,832	11
N66956-86A-0013	Ridgeways	Corpus Christi	TX	319	1
N66956-86A-0014	Pronto Reprographics	Corpus Christi	TX	726	5
N66956-86A-0015	Emblematics	Corpus Christi	TX	0	0
N66956-86A-0016	Multigraphics	San Antonio	TX	1,920	6
N66956-86A-0018	Classic Litho	Corpus Christi	TX	0	0
Total ^b				\$ <u>35,216</u>	<u>134</u>

NPPSDO, Pensacola, FL:

N68860-86-A-0007	Action Printing Co.	Pascagoula	MS	\$ 10,882	65
N68860-86-A-0202	Harrelson Printing Co.	Pensacola	FL	525	1

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N68860-86-A-0264	Lewis Printing Service	Pascagoula	MS	1,962	8
N68860-86-A-0284	Mayes Printing	Pensacola	FL	<u>314</u>	<u>7</u>
Total ^b				\$ <u>13,682</u>	<u>81</u>

NPPSDO, Point Mugu, CA:

0008	Accu-Copy, Inc.	Calabasas	CA	\$ 22,796	54
0145	Coast Index	Newbury Park	CA	871	3
0212	Dupli-Kwick	Canoga Park	CA	167	4
1001	Burrell Silkscreen	San Diego	CA	2,958	10
1043	As Well Trophy	Oxnard	CA	50	1
1119	Dearinger Graphics	Oxnard	CA	4,574	23
1136	Comarco, Inc.	Camarillo	CA	891	35
1149	C & R Blueprint	Ventura	CA	138	1
1364	Keuffel & Esser	Compton	CA	444	2
1682	M & N Printing	Oxnard	CA	4,646	50
1694	Ventura Printing	Ventura	CA	3,113	17
1925	Delta Graphics	Santa Monica	CA	95	2
2050	Century Graphics	Northridge	CA	3,523	11
2240	Kater-Crafts	Pico Rivera	CA	847	4
2492	Western Technical	Oxnard	CA	<u>2,248</u>	<u>66</u>
Total ^b				\$ <u>47,361</u>	<u>283</u>

NPPSBO, Vallejo, CA:

86A0091	Frye's Blueprint Service	Napa	CA	\$ 518	2
86A0101	Wheeler Printing	Vallejo	CA	3,247	12
86A0102	M. O. Graphics	Vallejo	CA	1,366	11

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
86A0307	Zytron	Concord	CA	<u>478</u>	<u>2</u>
Total ^b				\$ <u>5,608</u>	<u>27</u>
NPPSDO, Oakland, and NPPSBO, Alameda, CA:					
N62705-84-A-0612	Jonas Printing	Oakland	CA	\$ 17,055	18
N62705-84-A-6007	Frye's Blueprint	Napa	CA	5,732	11
N62705-84-A-6009	Dynakor Micrographics	Oakland	CA	1,642	2
N62705-84-A-6010	Type Cycle	Berkeley	CA	1,610	6
N62705-84-A-6011	Alameda Type	Alameda	CA	0	0
N62705-84-A-6013	East Bay Blueprint	Oakland	CA	3,243	5
N62705-84-A-6015	Datacopi	San Francisco	CA	0	0
N62705-84-A-6016	Bay Microfilm	Palo Alto	CA	613	1
N62705-85-A-0131	Bacchus Press	Berkeley	CA	21,949	23
N62705-85-A-0243	Timco	Emeryville	CA	530	2
N62705-85-A-0357	Star Stenographic Service	Hanford	CA	0	0
N62705-85-A-0358	Art's Print Shop	Hanford	CA	0	0
N62705-85-A-0564	Label Art	Oakland	CA	2,109	3
N62705-86-A-0083	Bacchus Press "86"	Berkeley	CA	16,492	21
N62705-86-A-0085	Bay Microfilm "86"	Palo Alto	CA	1,875	1
N62705-86-A-0089	Dynakor Micrographics "86"	Oakland	CA	3,330	6
N62705-86-A-0090	East Bay Blueprint "86"	Oakland	CA	6,414	17
N62705-86-A-0091	Frye's Blueprint "86"	Napa	CA	4,643	6
N62705-86-A-0093	Jonas Printing "86"	San Leandro	CA	14,220	17
N62705-86-A-0094	Type Circle "86"	Berkeley	CA	1,280	5
N62705-86-A-0095	Timco "86"	Emeryville	CA	159	2
N62705-86-A-0096	Label Art "86"	Oakland	CA	<u>6,635</u>	<u>8</u>
Total ^b				\$ <u>109,532</u>	<u>154</u>

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>	<u>State</u>	<u>Value of calls</u>	<u>Number of calls</u>
NPPSDO, Bremerton, WA:					
N62703-84A-W 002	Clinton Hull Printing	Tacoma	WA	\$ 12,000	25
N62703-84A-W 005	Dickson-Fletcher Printing	Bremerton	WA	30,000	163
N62703-84A-W 008	Bremerton Printing Co.	Bremerton	WA	25,000	146
N62703-84A-W 009	J & J Printers, Inc.	Bremerton	WA	32,000	141
N62703-84A-W 012	PENLCO	Bremerton	WA	<u>550</u>	<u>4</u>
Total ^b				\$ <u>99,550</u>	<u>479</u>
NPPSDBO, Long Beach, CA:					
0118	Seaside Printing	Long Beach	CA	\$ 7,638	28
0180	Linda The Word Processor	Long Beach	CA	21	1
0216	A. R. T. Printers	Long Beach	CA	5,366	23
0332	Green Lantern	Corona	CA	2,165	12
0417	Calray Decal Co.	Long Beach	CA	5,912	18
0558	Olympic Graphic Systems	Los Angeles	CA	3,708	11
0582	Spinell Printing	Los Alamitos	CA	8,379	31
0604	Adco Advertising	San Diego	CA	238	1
0667	L. R. Simmons	Downey	CA	3,383	31
0848	United Reprographics	Anaheim	CA	<u>7,479</u>	<u>26</u>
Total ^b				\$ <u>44,287</u>	<u>182</u>
NPPSDO, Great Lakes, IL:					
N00128-85-A-0037	Waukegan Blueprint	Waukegan	IL	\$ 1,841	15
N00128-85-A-0069	K & A Graphics	Gurnee	IL	356	11
N00128-85-A-0177	Graphic Image Corp.	Chicago	IL	0	0
N00128-85-A-0178	The Print Shop	Waukegan	IL	1,841	15
N00128-85-A-0179	Vogue Printers	North Chicago	IL	458	2

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00128-85-A-0180	Clausing Graphics	Waukegan	IL	0	0
N00128-85-A-0225	Business Card, Inc.	North Chicago	IL	26,582	492
N00128-85-A-0226	Composing Room North	Northfield	IL	<u>540</u>	<u>1</u>
Total ^b				\$ <u>30,452</u>	<u>524</u>
NPPSBO, Bangor, WA:					
N62703-84A W006	The Type Shop	Silverdale	WA	\$ <u>4,647</u>	<u>100</u>
NPPSBO, Warminster, PA:					
7602	Astro	Warminster	PA	\$ 9,487	42
7603	Fencor	Philadelphia	PA	8,925	71
7605	Tompkins Graphics	New Hope	PA	0	0
7606	Jack Rabbit	Warminster	PA	7,595	50
7607	IFS	Hatboro	PA	<u>5,439</u>	<u>26</u>
Total ^b				\$ <u>31,446</u>	<u>189</u>
NPPSDBO, Lakehurst, NJ:					
N68335-85-A-5532	Modern Print	Lakewood	NJ	\$ <u>4,808</u>	<u>17</u>
NPPSDBO, Indianapolis, IN:					
N00128-84A0034	Xerox Reproduction Center	Indianapolis	IN	\$ 13,171	19
N00128-85A0015	Marbaugh Engineering Supply Co., Inc.	Indianapolis	IN	17,015	28

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
N00128-85A0217	Tronitech	Indianapolis	IN	<u>734</u>	<u>6</u>
Total^b				\$ <u>30,920</u>	<u>53</u>
NPPSDBO, New London, CT:					
0001	The Palmer Press	Norwich	CT	\$ 2,474	24
0002	Franklin Impressions, Inc.	Norwich	CT	6,169	27
0003	Thames Printing Co., Inc.	Norwich	CT	<u>10,223</u>	<u>36</u>
Total^b				\$<u>18,866</u>	<u>87</u>
NPPSBO, Point Loma, CA:					
N00244-84-A-0586	San Diego Blue Print	San Diego	CA	\$ 1,347	3
N00244-84-A-1001	Burrell Silkscreen	San Diego	CA	3,325	13
N00244-84-A-2020	Mitchell Business Forms	San Diego	CA	775	3
N00244-84-A-2056	Denrich Press	San Diego	CA	1,760	10
N00244-84-A-2083	Southland Envelope Co.	Santee	CA	329	2
N00244-84-A-2138	Allen West	San Diego	CA	371	2
N00244-84-A-2365	Banner Business Products	San Diego	CA	1,148	3
N00244-84-A-2545	American Press Silkscreen	San Diego	CA	2,030	10
N00244-84-A-2611	Heath Printing	San Diego	CA	1,605	13
N00244-84-A-2649	Loftin Business Forms	San Diego	CA	1,993	5
N00244-84-A-2670	Professional Printing	San Diego	CA	893	1
N00244-84-A-2771	Bay Port Press	National City	CA	2,129	11
N00244-84-A-3111	Mini-Graphics Systems	El Cajon	CA	<u>64</u>	<u>2</u>
Total^b				\$ <u>17,767</u>	<u>78</u>

APPENDIX IV

APPENDIX IV

<u>Plant/BPA number</u>	<u>Name of vendor</u>	<u>Location</u>		<u>Value of calls</u>	<u>Number of calls</u>
		<u>City</u>	<u>State</u>		
NPPSBO, North Island, CA:					
1001	Burrell Silkscreen	San Diego	CA	\$ 7,945	40
1914	Reid & Clark Silkscreen	San Diego	CA	153	1
2056	Denrich Press	San Diego	CA	1,804	13
2611	Heath Printing	San Diego	CA	3,894	16
2670	Professional Printing	San Diego	CA	985	2
2771	Bay Port Press	National City	CA	<u>203</u>	<u>1</u>
Total ^b				\$ <u>14,984</u>	<u>73</u>
NPPSDBO, China Lake, CA:					
A0891	Continental Graphics	Ridgecrest	CA	\$ 12,086	90
A3684	Quinn's Printing	Ridgecrest	CA	90	1
A1001	Burrell Silkscreen	San Diego	CA	<u>2,895</u>	<u>13</u>
Total ^b				\$ <u>15,070</u>	<u>104</u>

^a NPPSO, Naval District Washington; NPPSBO, Silver Spring, MD; NPPSDBO, Patuxent River, MD; and NPPSDBO, Louisville, KY reported no BPA use. We did not send data collection instruments to NPPSBO, White House; NPPSBO, Indian Head, MD; NPPSBO, Naval Research Laboratory; NPPSBO, Carderock, MD; NPPSBO, Dahlgren, VA; and NPPSBO, Bremerton, WA because they had no revenue in process 600 for the period. Plants we visited are included in table III.2.

^b Totals may not add due to rounding.

Table IV.3: Summary of Data Reported by NPPS Plants for Printing, Composition, Duplication, and Micrographics Jobs Using BPAs

Plant	Printing		Composition		Duplication		Micrographics	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
Defense Printing Service Office	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0
NPPSO, Naval District Washington	0	0	0	0	0	0	0	0
NPPSBO, Annapolis, MD	0	0	3,902	79	0	0	0	0
NPPSDO, Brooklyn, NY	20,350	90	146	2	0	0	0	0
NPPSDO, White House	0	0	0	0	0	0	0	0
NPPSDO, Newport, RI	22,912	157	864	21	0	0	27,671	40
NPPSDBO, Portsmouth, NH	8,997	49	0	0	0	0	0	0
NPPSO, Philadelphia, PA	9,794	73	0	0	0	0	1,112	6
NPPSBO, South Philadelphia, PA	2,217	14	0	0	0	0	376	2
NPPSDBO, Cleveland, OH	11,368	89	1,176	22	0	0	0	0
NPPSDO, Mechanicsburg, PA	17,218	47	70	2	1,475	3	5,919	11
NPPSO, Charleston, SC	16,540	56	6,737	41	0	0	0	0
NPPSDO, Jacksonville, FL	85,335	462	7,318	60	937	18	374	1
NPPSDBO, Orlando, FL	4,589	26	3,634	115	10,980	83	2,302	4
NPPSDO, Norfolk, VA	133,161	151	3,136	12	0	0	30,628	40
NPPSBO, Portsmouth, VA	10,126	50	274	5	849	2	0	0
NPPSDO, New Orleans, LA	22,979	131	14,324	149	5,473	32	0	0
NPPSDBO, Corpus Christi, TX	14,399	68	0	0	1,489	31	0	0
NPPSDO, Pensacola, FL	10,066	58	0	0	0	0	54	2
NPPSO, San Diego, CA	17,564	89	0	0	93,485	783	0	0
NPPSDO, Point Mugu, CA	5,811	30	906	5	6,183	55	19,966	2
NPPSBO, Vallejo, CA	672	6	1,064	6	0	0	0	0
NPPSDO, Oakland, CA	40,534	142	2,367	36	39,735	225	5,734	22
NPPSDO, Bremerton, WA	19,364	98	1,203	28	41,456	182	5,330	17
NPPSDBO, Long Beach, CA	11,640	43	0	0	12,685	77	0	0
NPPSDO, Great Lakes, IL	31,332	541	1,197	2	0	0	0	0
NPPSBO, Bangor, WA	0	0	1,028	23	0	0	0	0
NPPSBO, Carderock, MD	0	0	0	0	0	0	0	0
NPPSBO, Silver Spring, MD	0	0	0	0	0	0	0	0

APPENDIX IV

APPENDIX IV

Plant	Printing		Composition		Duplication		Micrographics	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSBO, Indian Head, MD	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0
NPPSDBO, Patuxent River, MD	0	0	0	0	0	0	0	0
NPPSBO, Dahlgren, VA	0	0	0	0	0	0	0	0
NPPSBO, Naval Research Laboratory	0	0	0	0	0	0	0	0
NPPSBO, Warminster, PA	11,014	55	25,274	95	1,141	6	18,573	51
NPPSDBO, Lakehurst, NJ	4,894	18	0	0	0	0	0	0
NPPSDBO, Indianapolis, IN	1,501	5	0	0	13,823	17	2,349	4
NPPSDBO, Louisville, KY	0	0	0	0	0	0	0	0
NPPSDBO, New London, CT	15,557	63	1,105	13	0	0	0	0
NPPSBO, Point Loma, CA	9,112	38	0	0	8,655	40	0	0
NPPSBO, North Island, CA	14,070	76	0	0	1,549	2	0	0
NPPSDBO, China Lake, CA	3,619	9	0	0	10,003	84	0	0
NPPSBO, Alameda, CA	8,167	43	550	6	3,630	33	15,862	63
NPPSBO, Bremerton, WA	\$ 0	0	0	0	0	0	0	0
Total ^a	<u>\$584,901</u>	<u>2,777</u>	<u>\$76,274</u>	<u>722</u>	<u>\$253,548</u>	<u>1,673</u>	<u>\$136,251</u>	<u>265</u>

^a Totals may not add due to rounding.

Table IV.4: Data Reported by NPPS Plants on Length of Time from Receipt of Customers' Orders to Actual Delivery

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSB0, Annapolis, MD:												
Printing	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0
Composition	0	0	663	19	1,886	34	1,151	25	202	1	3,902	79
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 663	19	\$ 1,886	34	\$ 1,151	25	\$ 202	1	\$ 3,902	79
NPPSD0, Brooklyn, NY:												
Printing	\$ 1,151	3	\$ 934	4	\$ 7,015	35	\$ 10,248	43	\$ 1,002	5	\$ 20,350	90
Composition	0	0	75	1	71	1	0	0	0	0	146	2
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 1,151	3	\$ 1,009	5	\$ 7,086	36	\$ 10,248	43	\$ 1,002	5	\$ 20,496	92
NPPSD0, Newport, RI:												
Printing	\$ 192	1	\$ 4,300	34	\$ 7,999	69	\$ 5,518	39	\$ 4,902	14	\$ 22,912	157
Composition	0	0	739	13	125	8	0	0	0	0	864	21
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	1,212	4	5,669	8	19,488	26	1,302	2	27,671	40
Total ^a	\$ 192	1	\$ 6,252	51	\$ 13,793	85	\$ 25,006	65	\$ 6,204	16	\$ 51,446	218

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, Portsmouth, NH:												
Printing	\$ 0	0	\$ 526	5	\$ 679	6	\$ 4,313	22	\$ 3,478	16	\$ 8,997	49
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 526	5	\$ 679	6	\$ 4,313	22	\$ 3,478	16	\$ 8,997	49
NPPSO, Philadelphia, PA:												
Printing	\$ 0	0	\$ 889	8	\$ 3,467	27	\$ 3,587	34	\$ 1,850	4	\$ 9,794	73
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	161	2	717	1	0	0	234	3	1,112	6
Total ^a	\$ 0	0	\$ 1,050	10	\$ 4,184	28	\$ 3,587	34	\$ 2,084	7	\$ 10,906	79
NPPSB0, South Philadelphia, PA:												
Printing	\$ 0	0	\$ 131	1	\$ 0	0	\$ 1,766	10	\$ 319	3	\$ 2,217	14
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	376	2	376	2
Total ^a	\$ 0	0	\$ 131	1	\$ 0	0	\$ 1,766	10	\$ 696	5	\$ 2,593	16

APPENDIX IV

APPENDIX IV

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, Cleveland, OH:												
Printing	\$ 4,985	33	\$ 1,289	34	\$ 2,361	13	\$ 1,824	6	\$ 908	3	\$ 11,368	89
Composition	367	8	347	8	433	5	29	1	0	0	1,176	22
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 5,353	41	\$ 1,636	42	\$ 2,794	18	\$ 1,853	7	\$ 908	3	\$ 12,544	111
NPPSDO, Mechanicsburg, PA:												
Printing	\$ 41	1	\$ 106	3	\$ 3,121	11	\$ 4,665	18	\$ 9,285	14	\$ 17,218	47
Composition	0	0	0	0	35	1	0	0	35	1	70	2
Duplication	0	0	0	0	1,475	3	0	0	0	0	1,475	3
Micrographics	0	0	0	0	158	1	2,786	5	2,976	5	5,919	11
Total ^a	\$ 41	1	\$ 106	3	\$ 4,788	16	\$ 7,451	23	\$ 12,296	20	\$ 24,682	63
NPPSO, Charleston, SC:												
Printing	\$ 0	0	\$ 0	0	\$ 509	1	\$ 3,953	16	\$ 12,078	39	\$ 16,540	56
Composition	0	0	35	1	41	2	3,058	16	3,603	22	6,737	41
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 35	1	\$ 550	3	\$ 7,011	32	\$ 15,682	61	\$ 23,277	97

Plant/Type of service	Missing date(s)		Time				Total ^a	
	Amount	Jobs	Less than 8 days	8-14 days	15-31 days	More than 31 days	Amount	Jobs
NPPSDO, Jacksonville, FL:								
Printing	\$ 962	8	\$ 6,843	\$ 17,891	\$ 36,579	\$ 23,061	\$ 85,335	462
Composition	10	1	83	1,018	4,684	1,523	7,318	60
Duplication	10	1	70	487	370	0	937	18
Micrographics	0	0	0	0	0	374	374	1
Total^a	\$ 982	10	\$ 6,996	\$ 19,395	\$ 41,633	\$ 24,958	\$ 93,964	541
NPPSDO, Orlando, FL:								
Printing	\$ 0	0	\$ 66	\$ 1,009	\$ 2,326	\$ 1,188	\$ 4,589	26
Composition	0	0	1,112	806	1,678	38	3,634	115
Duplication	0	0	7,226	2,927	554	273	10,980	83
Micrographics	0	0	0	0	0	2,302	2,302	4
Total^a	\$ 0	0	\$ 8,403	\$ 4,742	\$ 4,558	\$ 3,802	\$ 21,505	228
NPPSDO, Norfolk, VA:								
Printing	\$ 300	1	\$ 9,035	\$ 3,921	\$ 35,732	\$ 84,174	\$ 133,161	151
Composition	0	0	0	1,118	1,692	326	3,136	12
Duplication	0	0	0	0	0	0	0	0
Micrographics	139	1	0	4,638	22,230	3,621	30,628	40
Total^a	\$ 439	2	\$ 9,035	\$ 9,677	\$ 59,654	\$ 88,121	\$ 166,925	203

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSBO, Portsmouth, VA:												
Printing	\$ 0	0	\$ 303	2	\$ 927	4	\$ 1,371	8	\$ 7,526	36	\$ 10,126	50
Composition	0	0	0	0	39	1	154	1	81	3	274	5
Duplication	0	0	0	0	0	0	849	2	0	0	849	2
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 303	2	\$ 966	5	\$ 2,374	11	\$ 7,607	39	\$ 11,249	57
NPPSDO, New Orleans, LA:												
Printing	\$ 911	4	\$ 641	5	\$ 4,453	29	\$ 8,439	58	\$ 8,534	35	\$ 22,979	131
Composition	215	3	1,736	23	2,817	31	4,791	56	4,764	36	14,324	149
Duplication	0	0	925	7	920	7	2,843	15	785	3	5,473	32
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 1,126	7	\$ 3,303	35	\$ 8,189	67	\$ 16,073	129	\$ 14,084	74	\$ 42,775	312
NPPSDBO, Corpus Christi, TX:												
Printing	\$ 521	3	\$ 5,204	32	\$ 2,412	15	\$ 3,247	11	\$ 3,014	7	\$ 14,399	68
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	58	1	1,346	28	85	2	0	0	0	0	1,489	31
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 580	4	\$ 6,549	60	\$ 2,497	17	\$ 3,247	11	\$ 3,014	7	\$ 15,887	99

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDO, Pensacola, FL:												
Printing	\$ 0	0	\$ 3,406	17	\$ 3,157	20	\$ 2,731	11	\$ 772	10	\$ 10,066	58
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	54	2	0	0	54	2
Total ^a	\$ 0	0	\$ 3,406	17	\$ 3,157	20	\$ 2,785	13	\$ 772	10	\$ 10,120	60
NPPSO, San Diego, CA:												
Printing	\$ 0	0	\$ 3,437	10	\$ 2,295	16	\$ 7,116	35	\$ 4,717	28	\$ 17,564	89
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	893	7	72,159	673	6,645	41	6,299	41	7,489	21	93,485	783
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 893	7	\$ 75,595	683	\$ 8,939	57	\$ 13,415	76	\$ 12,206	49	\$ 111,049	872
NPPSDO, Point Mugu, CA:												
Printing	\$ 0	0	\$ 325	7	\$ 688	6	\$ 3,438	12	\$ 1,361	5	\$ 5,811	30
Composition	0	0	356	3	549	2	0	0	0	0	906	5
Duplication	0	0	1,071	12	1,331	17	3,187	23	593	3	6,183	55
Micrographics	19,966	2	0	0	0	0	0	0	0	0	19,966	2
Total ^a	\$19,966	2	\$ 1,752	22	\$ 2,568	25	\$ 6,625	35	\$ 1,954	8	\$ 32,866	92

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSBO, Vallejo, CA:												
Printing	\$ 0	0	\$ 0	0	\$ 308	4	\$ 364	2	\$ 0	0	\$ 672	6
Composition	0	0	0	0	71	1	622	3	371	2	1,064	6
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 0	0	\$ 379	5	\$ 986	5	\$ 371	2	\$ 1,736	12
NPPSDO, Oakland, CA:												
Printing	\$ 0	0	\$ 2,957	7	\$ 6,182	24	\$ 21,741	78	\$ 9,654	33	\$ 40,534	142
Composition	75	3	429	4	1,030	13	747	11	85	5	2,367	36
Duplication	2,406	7	3,612	20	8,896	52	21,394	128	3,427	18	39,735	225
Micrographics	0	0	159	3	3,605	11	1,554	7	417	1	5,734	22
Total ^a	\$ 2,481	10	\$ 7,156	34	\$ 19,713	100	\$ 45,436	224	\$ 13,583	57	\$ 88,370	425
NPPSDO, Bremerton, WA:												
Printing	\$ 338	2	\$ 1,443	8	\$ 5,390	27	\$ 10,170	53	\$ 2,022	8	\$ 19,364	98
Composition	0	0	83	4	849	19	271	5	0	0	1,203	28
Duplication	1,853	3	5,807	31	12,211	56	20,432	89	1,153	3	41,456	182
Micrographics	0	0	53	2	708	2	2,941	6	1,628	7	5,330	17
Total ^a	\$ 2,192	5	\$ 7,386	45	\$ 19,159	104	\$ 33,813	153	\$ 4,803	18	\$ 67,353	325

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, Long Beach, CA:												
Printing	\$ 0	0	\$ 1,637	7	\$ 4,787	18	\$ 3,802	13	\$ 1,414	5	\$ 11,640	43
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	5,015	29	3,463	29	4,018	18	189	1	12,685	77
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 6,652	36	\$ 8,249	47	\$ 7,820	31	\$ 1,603	6	\$ 24,325	120
NPPSDO, Great Lakes, IL: ^b												
Printing	\$24,778	437	\$ 0	0	\$ 661	18	\$ 5,098	74	\$ 794	12	\$ 31,332	541
Composition	0	0	0	0	567	1	0	0	630	1	1,197	2
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$24,778	437	\$ 0	0	\$ 1,228	19	\$ 5,098	74	\$ 1,424	13	\$ 32,529	543
NPPSBO, Bangor, WA:												
Printing	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0
Composition	0	0	472	9	381	10	175	4	0	0	1,028	23
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 472	9	\$ 381	10	\$ 175	4	\$ 0	0	\$ 1,028	23

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSBO, Warminster, PA:												
Printing	\$ 351	2	\$ 3,029	15	\$ 4,336	28	\$ 3,298	10	\$ 0	0	\$ 11,014	55
Composition	0	0	14,325	45	7,432	38	2,483	11	1,034	1	25,274	95
Duplication	0	0	533	4	609	2	0	0	0	0	1,141	6
Micrographics	0	0	0	0	147	3	95	3	18,331	45	18,573	51
Total ^a	\$ 351	2	\$ 17,887	64	\$ 12,524	71	\$ 5,876	24	\$ 19,365	46	\$ 56,003	207
NPPSDBO, Lakehurst, NJ:												
Printing	\$ 0	0	\$ 572	3	\$ 263	1	\$ 2,364	8	\$ 1,696	6	\$ 4,894	18
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 572	3	\$ 263	1	\$ 2,364	8	\$ 1,696	6	\$ 4,894	18
NPPSDBO, Indianapolis, IN:												
Printing	\$ 183	1	\$ 0	0	\$ 908	3	\$ 410	1	\$ 0	0	\$ 1,501	5
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	6,026	8	6,897	8	900	1	0	0	13,823	17
Micrographics	0	0	1,604	3	0	0	744	1	0	0	2,349	4
Total ^a	\$ 183	1	\$ 7,631	11	\$ 7,805	11	\$ 2,054	3	\$ 0	0	\$ 17,672	26

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, New London, CT:												
Printing	\$ 0	0	\$ 1,067	9	\$ 4,438	14	\$ 7,030	27	\$ 3,022	13	\$ 15,557	63
Composition	0	0	689	5	206	5	210	3	0	0	1,105	13
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 1,756	14	\$ 4,644	19	\$ 7,240	30	\$ 3,022	13	\$ 16,662	76
NPPSBO, Point Loma, CA:												
Printing	\$ 0	0	\$ 0	0	\$ 550	4	\$ 4,436	20	\$ 4,126	14	\$ 9,112	38
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	459	2	239	1	255	3	6,117	25	1,584	9	8,655	40
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 459	2	\$ 239	1	\$ 806	7	\$ 10,554	45	\$ 5,710	23	\$ 17,767	78
NPPSBO, North Island, CA:												
Printing	\$ 0	0	\$ 145	2	\$ 3,314	25	\$ 5,703	30	\$ 4,907	19	\$ 14,070	76
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	1,549	2	0	0	1,549	2
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 145	2	\$ 3,314	25	\$ 7,252	32	\$ 4,907	19	\$ 15,619	78

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, China Lake, CA:												
Printing	\$ 0	0	\$ 0	0	\$ 0	0	\$ 2,804	7	\$ 815	2	\$ 3,619	9
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	5,943	52	2,617	18	1,321	13	123	1	10,003	84
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 5,943	52	\$ 2,617	18	\$ 4,124	20	\$ 938	3	\$ 13,622	93
NPPSBO, Alameda, CA:												
Printing	\$ 0	0	\$ 1,552	11	\$ 2,126	9	\$ 3,727	19	\$ 763	4	\$ 8,167	43
Composition	0	0	0	0	377	3	113	2	60	1	550	6
Duplication	0	0	119	2	376	6	1,567	14	1,568	11	3,630	33
Micrographics	1,811	2	1,504	3	6,362	39	3,140	13	3,046	6	15,862	63
Total ^a	\$ 1,811	2	\$ 3,174	16	\$ 9,240	57	\$ 8,547	48	\$ 5,437	22	\$ 28,209	145
Totals:												
Printing	\$34,714	496	\$ 49,837	285	\$ 95,166	589	\$207,801	927	\$197,383	480	\$ 584,901	2,777
Composition	668	15	21,144	209	19,849	219	21,859	193	12,754	86	76,274	722
Duplication	5,680	21	110,089	938	49,193	263	71,401	379	17,185	72	253,548	1,673
Micrographics	21,917	5	4,693	17	22,003	76	53,031	84	34,607	83	136,251	265
Total ^a	\$62,978	537	\$185,763	1,449	\$186,211	1,147	\$354,091	1,583	\$261,929	721	\$1,050,973	5,437

^a Totals may not add due to rounding.

^b We permitted NPPSBO, Great Lakes, to provide data on dates for a sample of jobs involving the purchase of business cards.

Table IV.5: Data Reported by NPPS Plants on Jobs Delivered before, on, or after Customers' Requested Delivery Dates

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
	Amount	Jobs	Before		On		After		Total ^a	
			Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSBO, Annapolis, MD:										
Printing	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0
Composition	0	0	1,365	33	1,561	31	976	15	3,902	79
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 1,365	33	\$ 1,561	31	\$ 976	15	\$ 3,902	79
NPPSDO, Brooklyn, NY:										
Printing	\$ 520	1	\$ 446	3	\$ 18,591	82	\$ 793	4	\$ 20,350	90
Composition	0	0	0	0	146	2	0	0	146	2
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 520	1	\$ 446	3	\$ 18,737	84	\$ 793	4	\$ 20,496	92
NPPSDO, Newport, RI:										
Printing	\$ 192	1	\$ 5,749	43	\$ 7,996	69	\$ 8,974	44	\$ 22,912	157
Composition	0	0	228	5	588	14	48	2	864	21
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	17,017	23	10,654	17	27,671	40
Total ^a	\$ 192	1	\$ 5,977	48	\$ 25,601	106	\$ 19,677	63	\$ 51,466	218

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
	Amount	Jobs	Before		On		After		Total ^a	
			Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, Portsmouth, NH:										
Printing	\$ 77	1	\$ 2,575	9	\$ 3,793	22	\$ 2,551	17	\$ 8,997	49
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 77	1	\$ 2,575	9	\$ 3,793	22	\$ 2,551	17	\$ 8,997	49
NPPSO, Philadelphia, PA:										
Printing	\$ 0	0	\$ 1,281	13	\$ 646	6	\$ 7,866	54	\$ 9,794	73
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	105	1	1,007	5	0	0	1,112	6
Total ^a	\$ 0	0	\$ 1,386	14	\$ 1,654	11	\$ 7,866	54	\$ 10,906	79
NPPSBO, South Philadelphia, PA:										
Printing	\$ 86	1	\$ 1,304	7	\$ 0	0	\$ 827	6	\$ 2,217	14
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	376	2	376	2
Total ^a	\$ 86	1	\$ 1,304	7	\$ 0	0	\$ 1,203	8	\$ 2,593	16

Plant/Type of service	Jobs delivered before, on, or after requested delivery dates									
	Missing date (s)		Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, Cleveland, OH:										
Printing	\$ 7,582	58	\$ 1,583	19	\$ 222	1	\$ 1,981	11	\$ 11,368	89
Composition	464	11	301	7	0	0	411	4	1,176	22
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 8,046	69	\$ 1,883	26	\$ 222	1	\$ 2,392	15	\$ 12,544	111
NPPSDO, Mechanicsburg, PA:										
Printing	\$ 41	1	\$ 5,216	19	\$ 1,675	6	\$ 10,286	21	\$ 17,218	47
Composition	0	0	0	0	35	1	35	1	70	2
Duplication	0	0	1,475	3	0	0	0	0	1,475	3
Micrographics	0	0	0	0	1,630	3	4,289	8	5,919	11
Total ^a	\$ 41	1	\$ 6,690	22	\$ 3,340	10	\$ 14,611	30	\$ 24,682	63
NPPSO, Charleston, SC:										
Printing	\$ 483	1	\$ 2,729	8	\$ 242	1	\$ 13,086	46	\$ 16,540	56
Composition	0	0	1,809	13	0	0	4,928	28	6,737	41
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 483	1	\$ 4,539	21	\$ 242	1	\$ 18,014	74	\$ 23,277	97

Jobs delivered before, on, or after requested delivery dates

Plant/Type of service	Missing date (s)		Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDO, Jacksonville, FL:										
Printing	\$ 27,026	155	\$ 14,930	94	\$ 6,351	32	\$ 37,028	181	\$ 85,335	462
Composition	692	13	1,249	11	680	5	4,696	31	7,318	60
Duplication	299	5	112	2	0	0	526	11	937	18
Micrographics	0	0	0	0	0	0	374	1	374	1
Total ^a	\$ 28,017	173	\$ 16,291	107	\$ 7,031	37	\$ 42,624	224	\$ 93,964	541
NPPSDBO, Orlando, FL:										
Printing	\$ 1,813	11	\$ 1,176	8	\$ 174	1	\$ 1,425	6	\$ 4,589	26
Composition	544	41	1,419	56	48	5	1,624	13	3,634	115
Duplication	2,405	11	4,909	48	1,583	18	2,082	6	10,980	83
Micrographics	448	1	0	0	0	0	1,854	3	2,302	4
Total ^a	\$ 5,210	64	\$ 7,504	112	\$ 1,805	24	\$ 6,985	28	\$ 21,505	228
NPPSDO, Norfolk, VA:										
Printing	\$ 491	2	\$ 60,549	53	\$ 41,709	45	\$ 30,412	51	\$ 133,161	151
Composition	0	0	1,094	4	1,071	4	971	4	3,136	12
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	4,778	12	13,668	14	12,183	14	30,628	40
Total ^a	\$ 491	2	\$ 66,420	69	\$ 56,448	63	\$ 43,565	69	\$ 166,925	203

Plant/Type of service	Jobs delivered before, on, or after requested delivery dates									
	Missing date (s)		Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSB0, Portsmouth, VA:										
Printing	\$ 0	0	\$ 1,521	6	\$ 2,086	11	\$ 6,520	33	\$ 10,126	50
Composition	0	0	0	0	223	3	51	2	274	5
Duplication	0	0	0	0	0	0	849	2	849	2
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 1,521	6	\$ 2,308	14	\$ 7,420	37	\$ 11,249	57
NPPSD0, New Orleans, LA:										
Printing	\$ 1,676	7	\$ 4,531	30	\$ 7,751	45	\$ 9,020	49	\$ 22,979	131
Composition	373	7	4,029	43	4,640	55	5,282	44	14,324	149
Duplication	567	2	1,042	5	2,851	16	1,013	9	5,473	32
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 2,616	16	\$ 9,602	78	\$ 15,242	116	\$ 15,315	102	\$ 42,775	312
NPPSDB0, Corpus Christi, TX:										
Printing	\$ 0	0	\$ 3,731	23	\$ 2,505	14	\$ 8,163	31	\$ 14,399	68
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	146	2	935	19	407	10	1,489	31
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 3,877	25	\$ 3,440	33	\$ 8,570	41	\$ 15,887	99

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
			Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDO, Pensacola, FL:										
Printing	\$ 0	0	\$ 321	4	\$ 8,945	44	\$ 800	10	\$ 10,066	58
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	28	1	27	1	0	0	54	2
Total ^a	\$ 0	0	\$ 349	5	\$ 8,971	45	\$ 800	10	\$ 10,120	60
NPPSO, San Diego, CA:										
Printing	\$ 0	0	\$ 259	3	\$ 15,656	72	\$ 1,649	14	\$ 17,564	89
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	529	5	66,697	609	25,707	168	553	1	93,485	783
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 529	5	\$ 66,956	612	\$ 41,363	240	\$ 2,202	15	\$ 111,049	872
NPPSDO, Point Mugu, CA:										
Printing	\$ 1,551	4	\$ 1,883	17	\$ 0	0	\$ 2,377	9	\$ 5,811	30
Composition	0	0	231	1	540	3	135	1	906	5
Duplication	252	4	2,485	27	631	3	2,816	21	6,183	55
Micrographics	19,966	2	0	0	0	0	0	0	19,966	2
Total ^a	\$ 21,769	10	\$ 4,599	45	\$ 1,170	6	\$ 5,327	31	\$ 32,866	92

Plant/Type of service	Jobs delivered before, on, or after requested delivery dates											
	Missing date (s)		Before		On		After		Total ^a			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs		
NPSSBO, Vallejo, CA:												
Printing	\$ 0	0	\$ 93	3	\$ 33	1	\$ 546	2	\$ 672	6		
Composition	0	0	118	1	0	0	946	5	1,064	6		
Duplication	0	0	0	0	0	0	0	0	0	0		
Micrographics	0	0	0	0	0	0	0	0	0	0		
Totals	\$ 0	0	\$ 212	4	\$ 33	1	\$ 1,492	7	\$ 1,736	12		
NPSSDO, Oakland, CA:												
Printing	\$ 3,491	10	\$ 13,158	42	\$ 2,422	9	\$ 21,462	81	\$ 40,534	142		
Composition	371	8	662	9	394	2	939	17	2,367	36		
Duplication	3,636	21	10,000	57	2,729	16	23,369	131	39,735	225		
Micrographics	182	10	582	3	262	1	4,707	8	5,734	22		
Totals	\$ 7,681	49	\$ 24,402	111	\$ 5,808	28	\$ 50,478	237	\$ 88,370	425		
NPSSDO, Bremerton, WA:												
Printing	\$ 293	1	\$ 3,261	19	\$ 12,686	63	\$ 3,123	15	\$ 19,364	98		
Composition	0	0	32	2	1,059	22	113	4	1,203	28		
Duplication	1,853	3	9,491	39	25,394	128	4,718	12	41,456	182		
Micrographics	0	0	321	1	1,784	5	3,226	11	5,330	17		
Totals	\$ 2,147	4	\$ 13,104	61	\$ 40,923	218	\$ 11,179	42	\$ 67,353	325		

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
			Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, Long Beach, CA:										
Printing	\$ 1,052	4	\$ 3,120	11	\$ 688	2	\$ 6,781	26	\$ 11,640	43
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	1,919	9	4,366	22	1,449	11	4,951	35	12,685	77
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 2,971	13	\$ 7,486	33	\$ 2,137	13	\$ 11,731	61	\$ 24,325	120
NPPSDO, Great Lakes, IL: ^b										
Printing	\$ 24,690	440	\$ 1,158	21	\$ 48	3	\$ 5,436	77	\$ 31,332	541
Composition	630	1	0	0	0	0	567	1	1,197	2
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 25,320	441	\$ 1,158	21	\$ 48	3	\$ 6,003	78	\$ 32,529	543
NPPSBO, Bangor, WA:										
Printing	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0	\$ 0	0
Composition	0	0	253	5	253	7	523	11	1,028	23
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 253	5	\$ 253	7	\$ 523	11	\$ 1,028	23

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
			Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSBO, Warminster, PA:										
Printing	\$ 310	1	\$ 3,717	15	\$ 2,340	15	\$ 4,648	24	\$ 11,014	55
Composition	0	0	12,404	33	5,977	31	6,894	31	25,274	95
Duplication	0	0	359	2	174	2	609	2	1,141	6
Micrographics	0	0	147	3	224	6	18,202	42	18,573	51
Total ^a	\$ 310	1	\$ 16,626	53	\$ 8,714	54	\$ 30,353	99	\$ 56,003	207
NPPSDBO, Lakehurst, NJ:										
Printing	\$ 0	0	\$ 1,219	5	\$ 483	4	\$ 3,192	9	\$ 4,894	18
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 1,219	5	\$ 483	4	\$ 3,192	9	\$ 4,894	18
NPPSDBO, Indianapolis, IN:										
Printing	\$ 183	1	\$ 417	1	\$ 0	0	\$ 901	3	\$ 1,501	5
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	4,203	5	3,799	5	5,821	7	13,823	17
Micrographics	744	1	1,214	2	0	0	391	1	2,349	4
Total ^a	\$ 927	2	\$ 5,834	8	\$ 3,799	5	\$ 7,112	11	\$ 17,672	26

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
	Amount	Jobs	Before		On		After		Total ^a	
			Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDB0, New London, CT:										
Printing	\$ 0	0	\$ 3,750	12	\$ 4,438	18	\$ 7,369	33	\$ 15,557	63
Composition	0	0	105	3	490	3	510	7	1,105	13
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 0	0	\$ 3,855	15	\$ 4,928	21	\$ 7,879	40	\$ 16,662	76
NPPSBO, Point Loma, CA:										
Printing	\$ 105	1	\$ 1,860	10	\$ 893	1	\$ 6,255	26	\$ 9,112	38
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	318	2	3,188	14	1,118	4	4,030	20	8,655	40
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 423	3	\$ 5,048	24	\$ 2,011	5	\$ 10,285	46	\$ 17,767	78
NPPSBO, North Island, CA:										
Printing	\$ 207	2	\$ 4,375	29	\$ 1,008	8	\$ 8,480	37	\$ 14,070	76
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	1,549	2	0	0	0	0	1,549	2
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 207	2	\$ 5,924	31	\$ 1,008	8	\$ 8,480	37	\$ 15,619	78

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
			Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDBO, China Lake, CA:										
Printing	\$ 1,239	3	\$ 753	2	\$ 504	1	\$ 1,123	3	\$ 3,619	9
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	699	7	2,337	18	2,405	19	4,563	40	10,003	84
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 1,938	10	\$ 3,089	20	\$ 2,909	20	\$ 5,686	43	\$ 13,622	93
NPPSBO, Alameda, CA:										
Printing	\$ 1,088	5	\$ 1,889	14	\$ 757	3	\$ 4,433	21	\$ 8,167	43
Composition	158	1	113	2	0	0	279	3	550	6
Duplication	713	4	399	6	0	0	2,518	23	3,630	33
Micrographics	13,723	56	934	2	0	0	1,206	5	15,862	63
Total ^a	\$ 15,682	66	\$ 3,335	24	\$ 757	3	\$ 8,436	52	\$ 28,209	145
Totals:										
Printing	\$ 74,197	711	\$148,554	543	\$144,643	579	\$217,507	944	\$ 584,901	2,777
Composition	3,232	82	25,411	228	17,704	188	29,927	224	76,274	722
Duplication	13,191	73	112,758	861	68,774	409	58,824	330	253,548	1,673
Micrographics	35,063	70	8,108	25	35,618	58	57,462	112	136,251	265
Total ^a	\$125,682	936	\$294,830	1,657	\$266,740	1,234	\$363,720	1,610	\$1,050,973	5,437

^a Totals may not add due to rounding.

^b We permitted NPPSBO, Great Lakes to provide data on dates for a sample of jobs involving the purchase of business cards.

Table IV.6: GAO Corrections to Data Reported by Five NPPS Plants on Length of Time from Receipt of Customers' Orders to Actual Delivery

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSO, Philadelphia, PA:												
Data as reported by plant:												
Printing	\$ 0	0	\$ 630	7	\$ 3,467	27	\$ 3,587	34	\$ 1,850	4	\$ 9,534	72
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	161	2	717	1	0	0	234	3	1,112	6
Total ^a	\$ 0	0	\$ 791	9	\$ 4,184	28	\$ 3,587	34	\$ 2,084	7	\$ 10,674	78
Data as corrected by GAO:												
Printing	\$ 0	0	\$ 607	6	\$ 726	11	\$ 5,379	45	\$ 2,823	10	\$ 9,534	72
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	105	1	0	0	717	1	290	4	1,112	6
Total ^a	\$ 0	0	\$ 712	7	\$ 726	11	\$ 6,096	46	\$ 3,113	14	\$ 10,647	78
NPPSDBO, Cleveland, OH:												
Data as reported by plant:												
Printing	\$ 1,774	17	\$ 930	16	\$ 2,323	10	\$ 294	3	\$ 155	2	\$ 5,476	48
Composition	150	4	133	3	383	3	0	0	0	0	666	10
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 1,924	21	\$ 1,063	19	\$ 2,706	13	\$ 294	3	\$ 155	2	\$ 6,142	58

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
Data as corrected by GAO:												
Printing	\$ 424	5	\$ 1,091	17	\$ 2,691	14	\$ 1,068	10	\$ 211	2	\$ 5,485	48
Composition	22	1	151	3	222	2	134	4	0	0	528	10
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 446</u>	<u>6</u>	<u>\$ 1,242</u>	<u>20</u>	<u>\$ 2,912</u>	<u>16</u>	<u>\$ 1,202</u>	<u>14</u>	<u>\$ 211</u>	<u>2</u>	<u>\$ 6,013</u>	<u>58</u>
NPPSDO, Norfolk, VA:												
Data as reported by plant ^b :												
Printing	\$ 300	1	\$ 9,035	7	\$ 3,921	26	\$ 35,630	50	\$ 78,294	65	\$127,179	149
Composition	0	0	0	0	1,118	3	1,219	6	326	2	2,663	11
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	139	1	0	0	4,234	9	22,230	21	3,621	7	30,225	38
Total ^a	<u>\$ 439</u>	<u>2</u>	<u>\$ 9,035</u>	<u>7</u>	<u>\$ 9,273</u>	<u>38</u>	<u>\$ 59,079</u>	<u>77</u>	<u>\$ 82,241</u>	<u>74</u>	<u>\$160,067</u>	<u>198</u>
Data as corrected by GAO:												
Printing	\$ 0	0	\$ 493	6	\$ 2,419	20	\$ 6,007	38	\$ 4,891	20	\$ 13,811	84
Composition	0	0	0	0	1,118	3	1,219	6	326	2	2,663	11
Duplication	0	0	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 0</u>	<u>0</u>	<u>\$ 493</u>	<u>6</u>	<u>\$ 3,536</u>	<u>23</u>	<u>\$ 7,226</u>	<u>44</u>	<u>\$ 5,218</u>	<u>22</u>	<u>\$ 16,474</u>	<u>95</u>

Plant/Type of service	Missing date(s)		Time								Total ^a	
	Amount	Jobs	Less than 8 days		8-14 days		15-31 days		More than 31 days		Amount	Jobs
			Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs		
NPPSDO, New Orleans, LA:												
Data as reported by plant:												
Printing	\$ 783	2	\$ 223	2	\$ 2,560	14	\$ 4,337	21	\$ 6,813	30	\$ 14,716	69
Composition	0	0	876	10	1,304	9	3,306	20	3,516	19	9,002	58
Duplication	0	0	845	5	596	2	1,566	5	504	2	3,511	14
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 783</u>	<u>2</u>	<u>\$ 1,943</u>	<u>17</u>	<u>\$ 4,459</u>	<u>25</u>	<u>\$ 9,209</u>	<u>46</u>	<u>\$ 10,834</u>	<u>51</u>	<u>\$ 27,228</u>	<u>141</u>
Data as corrected by GAO:												
Printing	\$ 496	2	\$ 268	3	\$ 1,792	12	\$ 5,389	23	\$ 7,334	33	\$ 15,278	73
Composition	42	1	1,721	9	1,237	10	3,531	27	2,387	12	8,918	59
Duplication	0	0	443	3	0	0	1,923	6	1,100	4	3,466	13
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 538</u>	<u>3</u>	<u>\$ 2,431</u>	<u>15</u>	<u>\$ 3,029</u>	<u>22</u>	<u>\$ 10,843</u>	<u>56</u>	<u>\$ 10,821</u>	<u>49</u>	<u>\$ 27,661</u>	<u>145</u>
NPPSO, San Diego, CA:												
Data as reported by plant:												
Printing	\$ 0	0	\$ 3,437	10	\$ 2,077	13	\$ 6,359	30	\$ 4,008	20	\$ 15,881	73
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	268	3	2,101	12	5,684	31	5,717	39	6,847	19	20,617	104
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 268</u>	<u>3</u>	<u>\$ 5,537</u>	<u>22</u>	<u>\$ 7,760</u>	<u>44</u>	<u>\$ 12,077</u>	<u>69</u>	<u>\$ 10,858</u>	<u>39</u>	<u>\$ 36,498</u>	<u>177</u>

Plant/Type of service	Missing date(s)		Time								Total ^a	
			Less than 8 days		8-14 days		15-31 days		More than 31 days			
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
Data as corrected by GAO:												
Printing	\$ 6,471	20	\$ 1,503	3	\$ 3,453	15	\$ 8,935	38	\$ 13,449	37	\$ 33,810	113
Composition	0	0	0	0	0	0	0	0	0	0	0	0
Duplication	1,291	14	1,397	10	2,682	17	3,873	30	1,783	10	11,027	81
Micrographics	0	0	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 7,762</u>	<u>34</u>	<u>\$ 2,900</u>	<u>13</u>	<u>\$ 6,135</u>	<u>32</u>	<u>\$ 12,808</u>	<u>68</u>	<u>\$ 15,232</u>	<u>47</u>	<u>\$ 44,836</u>	<u>194</u>

a Totals may not add due to rounding.

b The data as provided by the plant includes jobs accomplished through GPO and non-BPA Navy contracts.

Table IV.7: GAO Corrections to Data Reported by Five Plants on Jobs Delivered before, on, or after Customers' Requested Delivery Dates

Plant/Type of service	Jobs delivered before, on, or after requested delivery dates									
	Missing date (s)		Before		On		After		Total ^a	
	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSO, Philadelphia, PA:										
Data as reported by plant:										
Printing	\$ 0	0	\$ 1,022	12	\$ 646	6	\$ 7,866	54	\$ 9,534	72
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	105	1	1,007	5	0	0	1,112	6
Total ^a	\$ 0	0	\$ 1,127	13	\$ 1,654	11	\$ 7,866	54	\$ 10,647	78
Data as corrected by GAO:										
Printing	\$ 2,428	16	\$ 1,099	13	\$ 392	3	\$ 5,616	40	\$ 9,534	72
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	56	1	105	1	234	3	717	1	1,112	6
Total ^a	\$ 2,484	17	\$ 1,204	14	\$ 627	6	\$ 6,333	41	\$ 10,647	78
NPPSDBO, Cleveland, OH:										
Data as reported by plant:										
Printing	\$ 2,697	29	\$ 1,360	10	\$ 222	1	\$ 1,197	8	\$ 5,476	48
Composition	226	6	57	1	0	0	383	3	666	10
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	\$ 2,923	35	\$ 1,418	11	\$ 222	1	\$ 1,579	11	\$ 6,142	58

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
	Amount	Jobs	Before		On		After		Total ^a	
			Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
Data as corrected by GAO:										
Printing	\$ 1,811	19	\$ 2,381	14	\$ 608	4	\$ 684	11	\$ 5,485	48
Composition	341	5	22	1	54	1	112	3	528	10
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 2,152</u>	<u>24</u>	<u>\$ 2,403</u>	<u>15</u>	<u>\$ 662</u>	<u>5</u>	<u>\$ 796</u>	<u>14</u>	<u>\$ 6,013</u>	<u>58</u>
NPPSDO, Norfolk, VA:										
Data as reported by plant ^b :										
Printing	\$ 491	2	\$54,669	52	\$ 41,709	45	\$ 30,310	50	\$127,179	149
Composition	0	0	621	3	1,071	4	971	4	2,663	11
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	4,374	10	13,668	14	12,183	14	30,225	38
Total ^a	<u>\$ 491</u>	<u>2</u>	<u>\$59,664</u>	<u>65</u>	<u>\$ 56,448</u>	<u>63</u>	<u>\$ 43,463</u>	<u>68</u>	<u>\$160,067</u>	<u>198</u>
Data as corrected by GAO:										
Printing	\$ 4,011	23	\$ 2,743	22	\$ 232	3	\$ 6,825	36	\$ 13,811	84
Composition	0	0	1,118	3	0	0	1,546	8	2,663	11
Duplication	0	0	0	0	0	0	0	0	0	0
Micrographics	0	0	0	0	0	0	0	0	0	0
Total ^a	<u>\$ 4,011</u>	<u>23</u>	<u>\$ 3,860</u>	<u>25</u>	<u>\$ 232</u>	<u>3</u>	<u>\$ 8,370</u>	<u>44</u>	<u>\$ 16,474</u>	<u>95</u>

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
	Amount	Jobs	Before		On		After		Total ^a	
			Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
NPPSDO, New Orleans, LA:										
Data as reported by plant:										
Printing	\$ 992	3	\$ 1,984	12	\$ 5,040	19	\$ 6,700	35	\$ 14,716	69
Composition	0	0	2,345	11	3,157	26	3,500	21	9,002	58
Duplication	347	1	646	3	2,231	9	288	1	3,511	14
Micrographics	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total ^a	<u>\$ 1,338</u>	<u>4</u>	<u>\$ 4,975</u>	<u>26</u>	<u>\$ 10,428</u>	<u>54</u>	<u>\$ 10,488</u>	<u>57</u>	<u>\$ 27,228</u>	<u>141</u>
Data as corrected by GAO:										
Printing	\$ 1,903	9	\$ 2,731	13	\$ 3,408	13	\$ 7,235	38	\$ 15,278	73
Composition	230	3	2,176	14	2,622	17	3,890	25	8,918	59
Duplication	859	2	927	4	1,392	6	288	1	3,466	13
Micrographics	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total ^a	<u>\$ 2,992</u>	<u>14</u>	<u>\$ 5,835</u>	<u>31</u>	<u>\$ 7,422</u>	<u>36</u>	<u>\$ 11,413</u>	<u>64</u>	<u>\$ 27,661</u>	<u>145</u>
NPPSO, San Diego, CA:										
Data as reported by plant:										
Printing	\$ 0	0	\$ 229	2	\$ 15,468	70	\$ 184	1	\$ 15,881	73
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	268	3	828	2	19,521	99	0	0	20,617	104
Micrographics	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total ^a	<u>\$ 268</u>	<u>3</u>	<u>\$ 1,057</u>	<u>4</u>	<u>\$ 34,989</u>	<u>169</u>	<u>\$ 184</u>	<u>1</u>	<u>\$ 36,498</u>	<u>177</u>

Plant/Type of service	Missing date (s)		Jobs delivered before, on, or after requested delivery dates							
	Amount	Jobs	Before		On		After		Total ^a	
			Amount	Jobs	Amount	Jobs	Amount	Jobs	Amount	Jobs
Printing	\$ 9,992	25	\$ 3,122	15	\$ 9,023	26	\$ 11,674	47	\$ 33,810	113
Composition	0	0	0	0	0	0	0	0	0	0
Duplication	1,248	7	3,440	34	1,704	17	4,634	23	11,027	81
Micrographics	0	0	0	0	0	0	0	0	0	0
Total^a	\$11,240	32	\$ 6,562	49	\$ 10,727	43	\$ 16,308	70	\$ 44,836	194

Data as corrected by GAO:

^a Totals may not add due to rounding.

^b The data as provided by the plant includes jobs accomplished through GPO and non-BPA Navy contracts.



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