



February 2026

FEDERAL CUSTODY

Bureau of Prisons and
ICE Should Take
Actions to Improve
Access to Menstrual
Products

Bureau of Prisons and ICE Should Take Actions to Improve Access to Menstrual Products

GAO-26-107694

February 2026

A report to congressional requesters

For more information, contact: Gretta L. Goodwin at GoodwinG@gao.gov.**What GAO Found**

Federal Bureau of Prisons (BOP) institutions generally make menstrual products available to incarcerated and detained individuals; however, a few of the 29 institutions that housed women in fiscal year 2024 do not fully adhere to all required elements of BOP's policy. For example, based on site visits and questionnaire responses, GAO found that not all institutions provide the five required types of products in common areas or replenish menstrual products within 24 hours. BOP has two oversight mechanisms to monitor whether institutions adhere to its policy. However, neither mechanism has systematically assessed, detected, and rectified all deficiencies across BOP institutions related to providing menstrual products. By conducting routine, systematic oversight, BOP could better ensure that menstrual products are consistently, appropriately, and equitably available and accessible to incarcerated and detained individuals.

Of the 31 Immigration and Customs Enforcement (ICE) facilities GAO visited or whose officials responded to GAO's questionnaire, facilities generally make at least some menstrual products available to detained individuals. However, ICE's detention standards do not have specific detail to allow its oversight mechanism to detect variation in access to menstrual products. ICE conducts inspections of facilities against their assigned detention standards, which outline how facilities are to provide safe, secure, and humane confinement. Without more detailed language in these standards, inspections cannot detect deficiencies related to access to menstrual products. GAO found variation in (1) the types of menstrual products facilities provide, (2) how facilities provide products, and (3) the quantity limits that facilities apply. By revising the detention standards to clarify requirements, ICE could better ensure menstrual products are consistently, appropriately, and equitably available and accessible to detained individuals.

Examples of the Provision of Menstrual Products at Bureau of Prisons (BOP) Institutions and Immigration and Customs Enforcement (ICE) Facilities

Federal Bureau of Prisons



Immigration and Customs Enforcement

Source: BOP photo (left) and ICE photo (right). | GAO-26-107694

Why GAO Did This Study

BOP and ICE incarcerated and detained tens of thousands of women in fiscal year 2024. These agencies are responsible for caring for the individuals in their custody. This includes providing hygiene items like menstrual products.

GAO was asked to review the availability and accessibility of menstrual products for vulnerable populations, including incarcerated and detained individuals. This report examines the extent to which (1) BOP provides access to menstrual products for incarcerated and detained individuals and (2) ICE provides access to menstrual products for detained individuals. GAO visited a nongeneralizable sample of five BOP institutions and three ICE facilities. These locations were selected based on the number of individuals housed and security level or facility type, among other criteria. During these visits, GAO observed the provision of menstrual products and interviewed facility staff and incarcerated and detained individuals. GAO also reviewed agency documents and conducted a web-based survey of 29 BOP institutions and 52 ICE facilities. GAO analyzed the responses received from officials from 100 percent of BOP institutions and 58 percent of ICE facilities (30).

What GAO Recommends

GAO is making one recommendation to BOP and one to ICE. GAO recommends that (1) BOP ensure its oversight activities monitor adherence to its policy on providing menstrual products, and (2) ICE clarify requirements related to providing menstrual products in its detention standards. BOP concurred. ICE did not, stating that its standards are intended to provide guidance and flexibility. GAO continues to maintain that the recommendation is warranted, as discussed in the report.

Contents

Letter		1
	Background	6
	BOP Institutions Generally Make Menstrual Products Accessible, but a Few Institutions Do Not Fully Adhere to BOP Policy	9
	ICE Facilities Generally Provide Menstrual Products, but Nonspecific Detention Standards Limit Oversight	21
	Conclusions	29
	Recommendations for Executive Action	30
	Agency Comments and Our Evaluation	30
Appendix I	Objectives, Scope, and Methodology	33
Appendix II	Questionnaire Responses from the 29 Bureau of Prisons Institutions that Housed Women	40
Appendix III	Questionnaire Responses from 30 U.S. Immigration and Customs Enforcement Facilities that Housed Women	55
Appendix IV	Comments from the Department of Justice	69
Appendix V	Comments from the Department of Homeland Security	71
Appendix VI	GAO Contact and Staff Acknowledgments	74
Tables		
	Table 1: Number and Percent of Bureau of Prisons (BOP) Institutions That Reported Providing Each Type of Required Menstrual Product and at What Cost in Fiscal Year 2024	14

Table 2: Number and Percent of Bureau of Prisons (BOP) Institutions That Reported Replenishing Menstrual Products by Time frame, fiscal year 2024	17
Table 3: Detention Standards for U.S. Immigration and Customs Enforcement (ICE) Facilities Regarding the Provision of Menstrual Products	22
Table 4: Number and Percent of U.S. Immigration and Customs Enforcement (ICE) Facilities That Reported Providing Each Number of Menstrual Product Types Offering at No Cost, Fiscal Year 2024	27
Table 5: Number and Percent of U.S. Immigration and Customs Enforcement (ICE) Facilities That Reported Providing Each Type of Menstrual Product and at What Cost in Fiscal Year 2024	28
Table 6: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Types of Menstrual Products Provided to Incarcerated and Detained Individuals	40
Table 7: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products	41
Table 8: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products	42
Table 9: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products	43
Table 10: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products	43
Table 11: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	44
Table 12: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	45
Table 13: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	46
Table 14: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	47

Table 15: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products	48
Table 16: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products	49
Table 17: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products	50
Table 18: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products	50
Table 19: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products	51
Table 20: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products	51
Table 21: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Keeping Menstrual Products with Personal Items	51
Table 22: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Replenishment of Menstrual Products	52
Table 23: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing	52
Table 24: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing	52
Table 25: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing	53
Table 26: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing	53
Table 27: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About	

Feedback on Menstrual Products from Adults in Custody (AIC)	54
Table 28: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions about the Types of Menstrual Products Provided to Detained Individuals	55
Table 29: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products	56
Table 30: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products	56
Table 31: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products	57
Table 32: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products	57
Table 33: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products	58
Table 34: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	58
Table 35: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	59
Table 36: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	59
Table 37: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes	60
Table 38: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products	60
Table 39: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	

Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff	61
Table 40: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff	62
Table 41: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff	62
Table 42: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff	63
Table 43: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products	63
Table 44: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products	64
Table 45: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products	64
Table 46: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products	65
Table 47: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey	
Questions About Keeping Menstrual Products with Personal Items	65

Table 48: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Replenishment of Menstrual Products	66
Table 49: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units	66
Table 50: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units	66
Table 51: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units	67
Table 52: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units	67
Table 53: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Feedback about Menstrual Products from Detained Individuals	68

Figures

Figure 1: Locations of Bureau of Prisons (BOP) Institutions and U.S. Immigration and Customs Enforcement (ICE) Facilities That Housed Women in Fiscal Year 2024	7
Figure 2: Examples of How Bureau of Prisons (BOP) Institutions Provide Menstrual Products	12
Figure 3: Empty Plastic Container for Menstrual Products at One Bureau of Prisons (BOP) Institution	16
Figure 4: Examples of Different Methods for Providing Menstrual Products at No Cost in U.S. Immigration and Customs Enforcement (ICE) Facilities	25

Abbreviations

AIC	adult(s) in custody
BOP	Federal Bureau of Prisons
DHS	Department of Homeland Security
ICE	U.S. Immigration and Customs Enforcement
SHU	Special Housing Unit
SMU	Special Management Unit

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February 2, 2026

Congressional Requesters

Within the Department of Justice, the Federal Bureau of Prisons (BOP) is responsible for detaining and incarcerating people in federal custody.¹ Within the Department of Homeland Security (DHS), U.S. Immigration and Customs Enforcement (ICE) is responsible for detaining a subset of noncitizens to ensure their presence for immigration proceedings, to facilitate removals to their countries of citizenship, and to protect public safety in cases where an individual's criminal history may pose a risk to others.² BOP and ICE are responsible for the care of the people in their custody.

Individuals who menstruate may face challenges accessing menstrual products while incarcerated or detained, such as in BOP institutions and ICE facilities. Studies have highlighted the strategies individuals use to manage their menstruation when they cannot access sufficient products while incarcerated, such as bartering with others for menstrual products, wearing products for longer periods of time, and using homemade products. For example, a 2023 study showed that just over half of a nongeneralizable sample of individuals reported not receiving enough menstrual products when they needed them while they were incarcerated.³ Almost 30 percent of individuals in the study sample reported that they had bartered food, items, and personal favors to obtain menstrual products. Moreover, that study showed just under half of their sample of individuals reported that they wore menstrual products for longer than they wanted to while they were incarcerated. About a quarter

¹Incarceration is the long-term confinement of convicted and sentenced offenders. Detention refers to the temporary holding of individuals accused of federal crimes or those awaiting sentencing or deportation.

²Statute defines an "alien" as any person who is not a citizen or national of the U.S. 8 U.S.C. § 1101(a)(3). DHS documentation we reviewed for this report used the terms "alien," "detainee," and "non-U.S. citizen" interchangeably. For readability, we generally use the terms "noncitizen" or "detained individual," except when quoting language in statute, regulation, or executive orders that used the term "alien."

³Shilpa Darivemula, Andrea Knittel, Lisa Flowers, Shawana Moore, Bianca Hall, Hebron Kelecha, Xinyang Li, Megha Ramaswamy, Patricia Kelly, "Menstrual Equity in the Criminal Legal System," *Journal of Women's Health*, vol. 32, no. 9 (2023): 929. This study sample included 156 women in the criminal legal system.

of the individuals in the study reported that they had negative health outcomes from the prolonged use of menstrual products.

In a 2024 study reviewing published media and research reports from incarcerated individuals, the authors found that individuals created homemade products from other absorbent materials, such as clothing, rags, bed sheets, mattress stuffing, and notebook paper. Individuals in this study reported that using homemade products caused negative physical health impacts, including infection and toxic shock syndrome.⁴

You asked us to review the availability and accessibility of menstrual products for vulnerable populations, including incarcerated and detained individuals.⁵ This report examines the extent to which (1) BOP provides access to menstrual products for incarcerated and detained individuals and (2) ICE provides access to menstrual products for detained individuals.

To determine the extent to which BOP provides access to menstrual products for incarcerated and detained individuals, we conducted site visits to a nongeneralizable sample of five BOP institutions. During these visits, we observed what type of menstrual products—pads, tampons, panty liners—are provided, how they are provided, and when. We selected institutions to ensure variation in the number of women housed and security level, among other criteria. The evidence gathered from these site visits is not generalizable but provides examples of the types of menstrual products provided, as well as how and when BOP officials provide access to menstrual products.

Additionally, we reviewed agency policy, guidance, and other documents related to the provision of menstrual products, such as the *Female Offender Manual*.⁶ Further, we reviewed policies and procedures that guide how oversight groups within BOP are to assess the extent to which institutions adhere to agency policy, such as BOP's Program Review Division's internal audit process. We reviewed documentation from these

⁴Kathryn Tapp and Abigail Henson, “For men, by men”: Menstrual victimization and the weaponization of period products in carceral settings,” *Women’s Health*, vol. 20, no. 1 (2024).

⁵We were also asked to review the availability of menstrual products for other vulnerable populations. See [GAO-24-106960](#) for our work on Medicaid coverage for menstrual products for eligible beneficiaries.

⁶Department of Justice, Federal Bureau of Prisons, *Female Offender Manual*, 5200.7 CN-1 (July 8, 2022).

internal audits conducted in fiscal year 2024. We assessed the extent to which the agency's audit process was effectively operating to identify deficiencies.

Further, we deployed a web-based questionnaire to officials at all 29 BOP institutions that housed women in fiscal year 2024.⁷ The questionnaire included questions about the type of menstrual products available and how institutions make menstrual products available to incarcerated and detained individuals, among other topics. We received a response rate of 100 percent from BOP institutions. For more information about the survey design and administration, see appendix I. Additionally, appendix II contains the full questionnaire responses from officials from BOP institutions.⁸

Moreover, we interviewed officials from BOP headquarters to understand how they designed policies for their institutions regarding the provision of menstrual products and how they oversee the extent to which institutions are implementing these policies. Additionally, we interviewed officials at five BOP institutions during the site visits described above. In these interviews, we spoke with leadership at each institution, such as the warden or their designee. Further, we spoke with staff members responsible for selecting and procuring menstrual products, as well as employees who work with incarcerated and detained individuals on a regular basis, such as housing unit staff members and managers.

In addition, we spoke with individuals who were incarcerated or detained in those five institutions about their experiences accessing menstrual products while in these institutions, among other topics. In total, we conducted interviews with 45 English- and Spanish-speaking incarcerated and detained individuals in BOP institutions. We did not independently verify the veracity of all statements made by incarcerated and detained individuals, but we were sometimes able to corroborate their statements

⁷Our scope includes those institutions where BOP housed women in fiscal year 2024. Three locations—Aliceville, Carswell, and Danbury—operate two separate institutions that house women. For example, Carswell in Fort Worth, Texas, houses women at its Federal Medical Center as well as at its adjacent Satellite Prison Camp. For purposes of this report, we consider these separate institutions as they may provide menstrual products differently. BOP also operated a 30th institution that housed women in fiscal year 2024, Federal Correctional Institution, Dublin. BOP temporarily closed Dublin in April 2024, transferred the incarcerated population to other institutions, and then announced the institution's permanent closure in December 2024. As a result of the closure, we did not include Dublin in our scope.

⁸Percentages of responses are presented to the nearest whole percentage point.

via direct observation or interviews with other staff or individuals at that institution. The information obtained during these interviews is not generalizable to all incarcerated and detained individuals, but it provides examples of the experiences of incarcerated and detained individuals in BOP custody.

To determine the extent to which ICE provides access to menstrual products for detained individuals, we conducted site visits to a nongeneralizable sample of three ICE facilities. On the visits to these facilities, we observed what types of menstrual products—pads, tampons, panty liners—are provided, how they are provided, and when. We selected facilities to ensure variation in the number of women housed and facility type, among other criteria.⁹ The evidence gathered from these site visits is not generalizable but provides examples of the types of menstrual products provided, as well as how and when ICE officials provide access to menstrual products.

We also reviewed agency policy, guidance, and detention standards related to the provision of menstrual products at ICE facilities. Additionally, we reviewed policy and procedures that guide how oversight groups within ICE are to assess the extent to which facilities adhere to the detention standards. We determined that the control activities component of the federal standards for internal control was significant to this objective, along with the underlying principle that management should implement control activities through policies.¹⁰ We assessed the design of the agency's policies to determine whether they were documented in enough detail to allow management to effectively monitor the activity.

Further, we deployed a web-based questionnaire to officials at all 52 ICE facilities that housed women in fiscal year 2024.¹¹ The questionnaire included questions about the type of menstrual products available and

⁹ICE facilities fall into several different types. ICE owns and operates some facilities, while other facilities are owned and operated by state or local governments or private entities. Facilities may house ICE-detained individuals as well as other confined populations, such as those in U.S. Marshals Service custody. For the purposes of this report, we refer to these facilities as ICE facilities.

¹⁰GAO, *Standards for Internal Control in the Federal Government*, GAO-25-107721 (Washington, D.C.: May 15, 2025).

¹¹ICE facilities may house individuals for either less than 72 hours or over 72 hours. Those that house individuals for less than 72 hours include holding facilities, staging facilities, and jails with smaller capacities. Our scope includes ICE facilities that housed women for over 72 hours in fiscal year 2024.

how ICE facilities make menstrual products accessible to detained individuals. We received a response rate of 58 percent from ICE facilities (30 out of 52).¹² For more information about the survey design and administration, see appendix I. Also, appendix III contains the full questionnaire responses from officials from the ICE facilities.

Moreover, we interviewed ICE headquarters officials to understand how they designed the detention standards regarding provision of menstrual products in ICE facilities and how they oversee the extent to which facilities are implementing these standards. For example, we spoke with officials in ICE's Office of Detention Oversight, which is a component of ICE's Office of Professional Responsibility. Additionally, we interviewed officials at three ICE facilities in our site visits described above. In these interviews, we spoke with leadership at each facility, such as the facility administrator or their designee. Further, we spoke with staff members responsible for selecting and procuring menstrual products, as well as employees who work with detained individuals on a regular basis, such as housing unit staff members and managers.

Finally, we spoke with detained individuals in those three facilities about their experiences accessing menstrual products, among other topics. In total, we conducted interviews with 23 English- and Spanish-speaking detained individuals in ICE facilities. We did not independently verify the veracity of all statements made by detained individuals, but we were sometimes able to corroborate their statements via direct observation or interviews with other staff or individuals in that facility. The information obtained during these interviews is not generalizable to all detained individuals, but it provides examples of the experiences of individuals detained in ICE facilities.

We conducted this performance audit from July 2024 to February 2026 in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

¹²Percentages of responses are presented to the nearest whole percentage point.

Background

Roles and Responsibilities

BOP incarcerated or detained women in 29 institutions in fiscal year 2024. According to BOP officials, 8,738 individuals were incarcerated or detained in women's housing units in federal prisons as of September 28, 2024.¹³ This accounted for 6.1 percent of all individuals incarcerated or detained in BOP institutions on this day.

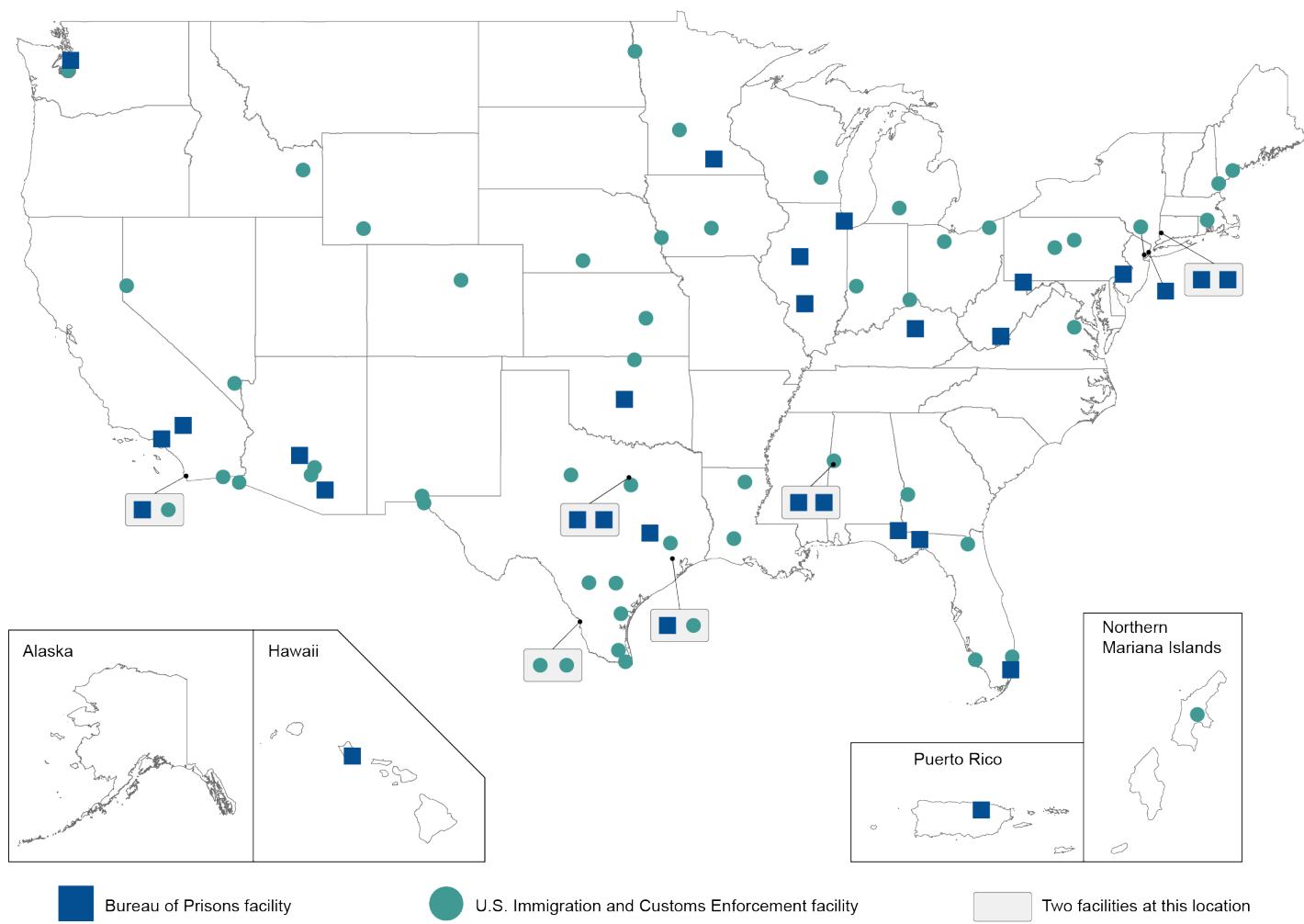
ICE detained women in 52 facilities in fiscal year 2024. According to ICE officials, ICE had 53,081 detentions in women's housing units in fiscal year 2024.¹⁴ This accounted for 19.1 percent of detentions in ICE facilities in that fiscal year.

See figure 1 for a map of where these institutions and facilities are located.

¹³For purposes of this report, “individuals incarcerated and detained in BOP institutions” refers to individuals in the physical custody of BOP in its 122 institutions.

¹⁴Detention data represent the number of detentions, rather than the number of individuals detained, since one individual could have multiple detentions in the same year. Thus, an individual who had multiple detentions would appear in the data more than once. This number does not capture those who were processed into an ICE facility prior to fiscal year 2024. It also does not capture those whose first detention stay was at a temporary facility, such as an ICE facility used for staging or transporting individuals along the border, or a U.S. Customs and Border Protection facility. ICE excludes those detentions from their detention records even if those individuals were subsequently detained at an immigration detention facility. GAO has an open recommendation to ICE to improve this data limitation. See [GAO-24-106233](#).

Figure 1: Locations of Bureau of Prisons (BOP) Institutions and U.S. Immigration and Customs Enforcement (ICE) Facilities That Housed Women in Fiscal Year 2024



Source: GAO presentation of BOP and ICE information. | GAO-26-107694

Oversight

According to BOP interim guidance issued in March 2024, within BOP's central office, the Program Review Division conducts audits of BOP institutions.¹⁵ According to this guidance, the Program Review Division is implementing a new internal audit process with a goal of auditing every

¹⁵Department of Justice, Federal Bureau of Prisons, Program Review Division, *Internal Audit Process*, Memorandum for All Chief Executive Officers, (Washington, D.C.: Mar. 16, 2024).

institution at least once every 5 years. Audits are not comprehensive, as they are conducted based on the highest risks to site operations, such as staffing levels, administrative remedies, work orders, and medical information. Additionally, the Reentry Services Division, the Women and Special Populations Branch, and the Office of Internal Affairs assess the culture of BOP institutions that house women. According to BOP, this process assesses each institution's use of care principles that are responsive to the needs of women and trauma informed, effective and appropriate communication, and level of sexual safety.¹⁶

ICE facilities are subject to inspections or investigation by entities within DHS. For example, within ICE, the Office of Detention Oversight conducts semiannual inspections of each facility that serve as the facility's inspection of record.¹⁷ The Office of Detention Oversight inspects whether each facility adheres to the detention standards they are obligated to meet according to their contract or agreement with ICE. ICE developed these standards for immigration detention to dictate how facilities should operate to ensure safe, secure, and humane confinement. ICE has updated or introduced new detention standards a few times since they were initially developed in 2000, resulting in various versions—or “sets”—of standards that differ with respect to their scope and rigor. Other DHS entities that may also inspect ICE facilities include the Office of the Immigration Detention Ombudsman, Office for Civil Rights and Civil Liberties, and Office of the Inspector General.¹⁸

¹⁶According to BOP, trauma-informed care is a way of helping that starts by understanding how traumatic experiences affect how you think, feel, and act. BOP's principles of being trauma-informed include creating conditions for safety, trust, choice, collaboration, and empowerment.

¹⁷The Conference Report, H.R. Rep. No. 116-9, at 485 (Feb. 13, 2019), accompanying the Consolidated Appropriations Act, 2019, Pub. L. No. 116-6, 133 Stat. 13, directed ICE to increase the number of inspections of over-72-hour detention facilities from once every 3 years to twice per year.

¹⁸For more information about these and other oversight entities, see *Immigration Detention: DHS Should Define Goals and Measures to Assess Facility Inspection Programs*, GAO-25-107580 (Washington, D.C.: May 21, 2025), and *Immigration Detention: ICE Should Enhance Its Use of Facility Oversight Data and Management of Detainee Complaints*, GAO-20-596 (Washington, D.C.: Aug. 19, 2020).

Accessibility

Literature in the field of access to health care defines “access” along five dimensions.¹⁹ The dimensions, and how they might be applied to the accessibility of menstrual products, are the following:

- **Availability**, which might be assessed by considering the extent to which incarcerated and detained individuals receive an adequate supply of menstrual products. Individuals’ menstrual cycles, and thus their unique needs related to menstrual products, may vary significantly based on age, ethnicity, physical activity, certain health conditions, and body mass index, according to studies.²⁰
- **Accessibility**, which might be assessed by whether menstrual products are provided in an open area or behind a locked door.
- **Accommodation**, which might be assessed by whether menstrual products are available at all times of day and replenished in a timely manner.
- **Affordability**, which might be assessed by comparing the cost of menstrual products to detained and incarcerated individuals’ incomes.
- **Acceptability**, which might be assessed by asking individuals how satisfied they are with the selection of menstrual products (pads, tampons, and panty liners) and how they are provided.

BOP Institutions Generally Make Menstrual Products Accessible, but a Few Institutions Do Not Fully Adhere to BOP Policy

The *Female Offender Manual* (referred to as the *Manual*) outlines BOP’s policy regarding how wardens at its institutions are to provide menstrual products to incarcerated and detained individuals. Generally, BOP institutions make products available to incarcerated and detained individuals; however, not all fully adhere to all elements of BOP’s policy. Moreover, BOP has oversight mechanisms to determine whether institutions comply with agency policy, but these mechanisms have not systematically assessed, detected, and rectified all deficiencies across BOP institutions related to the provision of menstrual products.

¹⁹Roy Penchansky and J. William Thomas, “The Concept of Access: Definition and Relationship to Consumer Satisfaction,” *Medical Care*, vol. 19, no. 2 (Feb. 1981).

²⁰Yan Liu, Ellen B. Gold, Bill L. Lasley, and Wesley O. Johnson, “Factors Affecting Menstrual Cycle Characteristics,” *American Journal of Epidemiology*, vol. 160, no. 2 (2004); Shuying Wei, Michael D. Schmidt, Terence Dwyer, Robert J. Norman, and Alison J. Venn, “Obesity and Menstrual Irregularity: Associations With SHBG, Testosterone, and Insulin,” *Obesity*, vol. 17, no. 5 (May 2009).

BOP Policy Requires Institutions to Provide Menstrual Products

The *Manual* states that all institutions housing females offer programs, services, and policies that address the unique needs of these incarcerated and detained individuals.²¹ In alignment with a provision of the First Step Act of 2018, the *Manual* requires institutions to provide access to menstrual products.²²

The *Manual* states that institution wardens are to provide—at no cost to incarcerated and detained individuals—five types of menstrual products: regular and super size tampons, regular and super size pads with wings, and panty liners.²³ For incarcerated and detained individuals in general population, all menstrual products must be made available in common areas, such as a bathroom or other accessible area of the housing unit. Individuals must have access to these items at all times of the day and may keep them in their cells, consistent with personal property requirements. Units must replenish pads, tampons, and panty liners within 24 hours of staff being notified that a particular product is lacking. Staff are prohibited from monthly issuance of these items, and products may not be rationed. For incarcerated and detained individuals in restrictive housing (more commonly referred to as the special housing unit, or the “SHU”), the *Manual* states that all five types of products must be available for issuance daily.

²¹Department of Justice, Federal Bureau of Prisons, *Female Offender Manual*, 5200.7 CN-1. (July 8, 2022). This policy was updated in February 2025. Before the update, institutions were operating under the previous version of this document. All content in the updated version and older version related to menstrual products remains the same.

²²Pub. L. No. 115-391, § 611, 132 Stat. 5194, 5247 (2018). The First Step Act of 2018 requires the Director of BOP to make tampons and sanitary napkins available to incarcerated individuals in its custody for free, in a quantity that is appropriate to the healthcare needs of each incarcerated individual. The Director of BOP is required to ensure those menstrual products conform with applicable industry standards. BOP refers to sanitary napkins as “maxi-pads” in its *Manual*. In this report, we use the term pads.

²³The *Manual* states that the institution’s warden may purchase additional types of menstrual products in accordance with Federal Acquisition Regulation. See 48 C.F.R. ch. 1. *Federal Acquisition Regulation*.

The *Manual* further states that misuse of items for other than their intended purpose is not cause for withholding access and instructs staff to manage misuse via routine disciplinary procedures.

BOP Institutions Provide Menstrual Products in a Variety of Ways

Menstrual Products: Bureau of Prisons (BOP) Admissions and Orientation Handbooks

BOP policy requires that all institutions provide incarcerated and detained individuals with a copy of the admissions and orientation handbook when they arrive (Bureau of Prisons, *Correctional Programs*, G5000I.12. [Jan. 9, 2024]). The handbook provides information regarding institution programs, rules, and regulations individuals will encounter during their incarceration.

Handbooks for institutions that house women are also to include a brochure that outlines issues directly pertaining to women. This brochure is called "Attachment D" and titled, "Empowering Women: A Guide to Successfully Navigating Your Institution." The brochure includes sections on (1) the programs that institutions offer that are responsive to the needs of women; (2) legislation relevant to incarcerated and detained women, such as the Violence Against Women Act and the Prison Rape Elimination Act; and (3) details on policies relevant to incarcerated and detained women, such as requirements for institutions to provide menstrual products free of charge.

Source: GAO analysis of BOP documents. | GAO-26-107694

During our site visits, we observed how five BOP institutions made menstrual products available to incarcerated and detained individuals. For example, at one institution, staff provided menstrual products in containers in the common area in the housing unit. At three institutions, staff provided products in containers in the bathrooms. Staff at these four institutions also maintained a storage cabinet with a backup supply of menstrual products and can access additional products from a warehouse located at the institution. At the fifth institution we visited, however, we observed an empty storage container for menstrual products inside the housing unit's common area, which we discuss in more detail later in this report. See figure 2 for examples of how some BOP institutions we visited provided menstrual products.

Figure 2: Examples of How Bureau of Prisons (BOP) Institutions Provide Menstrual Products



Source: BOP. | GAO-26-107694

Officials from all 29 BOP institutions that housed women in fiscal year 2024 responded to our web-based questionnaire, and their responses indicated there is variation in how institutions provided menstrual products similar to what we observed during our site visits.²⁴ For example, officials from 23 institutions reported providing menstrual products in housing unit

²⁴According to BOP officials, variation in distribution, provision, and storage of menstrual products is expected due to differences in security, mission, and design at each institution. Additionally, the institution's warden provides oversight and instruction related to the way in which these tasks are accomplished at the local level.

Menstrual Products: Product Quality in Bureau of Prisons (BOP) Institutions

The First Step Act requires that the Director of BOP ensures that the menstrual products provided at its institutions conform with applicable industry standards for quality. According to BOP officials we interviewed, the Food and Drug Administration considers menstrual products to be medical devices but does not set minimum standards for product quality. Officials said they are not aware of any industry standards that govern the quality of menstrual products. The quality of products may influence whether these products are acceptable to incarcerated and detained individuals.

According to officials, staff at individual institutions are responsible for purchasing menstrual products, and they should be assessing the quality of those products. Surveyed officials from 14 of the 29 institutions reported that they assess the quality of the menstrual products they provide for free. Officials at nine of these institutions reported that they seek feedback from the incarcerated and detained individuals about the quality of these menstrual products.

Of the 41 incarcerated and detained individuals we spoke with who used the free menstrual products at their institutions, 20 said they were unsatisfied with either the quality or selection of the products. For example, individuals said that the pads were either too thin or too thick, were not sufficiently absorbent, or did not stick well enough to undergarments. Individuals said that the tampons were cheap, not absorbent enough, or the cardboard applicator was uncomfortable.

Two dozen incarcerated and detained individuals we spoke with said they knew of someone or had themselves experienced soiled clothing or bedding while using free menstrual products. According to BOP officials, individuals may soil clothing or bedding for several reasons, including product quality or incorrect use.

Officials said that individuals may purchase menstrual products from the commissary if they are unsatisfied with the free products. Twelve individuals we spoke with said they had purchased menstrual products from the commissary, and five of them said the commissary products are better quality than products provided for free.

Source: GAO analysis of questionnaire responses from 29 BOP institutions that housed women in fiscal year 2024, interviews with BOP officials, and interviews with incarcerated individuals.
I GAO-26-107694

common areas. Officials from 19 institutions reported that products were available in unit bathrooms. Outside the housing units, the most common locations for menstrual products were visiting rooms and receiving and discharge where individuals arrive and are processed into institutions (23 institutions offered products in each of these areas, respectively). Fewer institutions provided menstrual products in recreation areas (18 institutions) and dining areas (11 institutions). See appendix II for more information about where institutions made menstrual products available, according to officials' questionnaire responses.

We also found variation in who replenishes menstrual products, which can lead to unequal distribution. For example, in our site visits, we found that at two institutions, only a staff member such as a housing unit counselor or correctional officer was responsible for replenishing menstrual products. At three institutions, we found that the institution also authorized incarcerated and detained individuals to stock menstrual products in their housing units. These individuals were often referred to as "orderlies," and they sometimes had other duties, such as cleaning. Officials explained that relying on orderlies reduced staff workload.

However, according to half a dozen incarcerated and detained individuals we interviewed, orderlies do not consistently distribute menstrual products in an equitable way that ensures they are available to all individuals. For example, incarcerated and detained individuals we interviewed shared examples of times when orderlies gave menstrual products to certain individuals first and restocked for others only after those needs were met. A dozen incarcerated and detained individuals across three institutions we visited told us they had to rely on other incarcerated and detained individuals to share menstrual products with them. Housing staff at two institutions confirmed that they direct individuals to ask other incarcerated and detained individuals to share extra menstrual products if the unit runs low.

Most, but Not All, BOP Institutions Comply with BOP Policy on Provision of Menstrual Products

While most BOP institutions comply with all elements of BOP's policy on the provision of menstrual products, not all do so fully or consistently. For example, we found that a few institutions do not provide the required types of products in common areas or replenish products within 24 hours as required by the *Manual*. Additionally, we found that BOP's oversight mechanisms have not consistently assessed, detected, and rectified these deficiencies.

Most Institutions Provided the Five Required Menstrual Product Types at No Cost in a Common Area

The *Manual* states that institutions must provide five types of menstrual products at no cost; however, we found that not all do so. During our site visits, we observed that four of five institutions provided the five required types of products to incarcerated and detained individuals at no cost; the fifth did not. Moreover, surveyed officials from an additional two of the 29 BOP institutions reported that they do not provide all five required product types at no cost. For example, officials from one of these institutions reported providing only regular tampons and regular pads at no cost. Officials from the second institution reported providing only super size tampons and super size pads at no cost. See table 1 for how many of the 29 BOP institutions reported providing each type of required menstrual product at no cost.

Table 1: Number and Percent of Bureau of Prisons (BOP) Institutions That Reported Providing Each Type of Required Menstrual Product and at What Cost in Fiscal Year 2024

Product type	Provided for purchase only		Not provided	No answer
	Provided at no cost	Number (percent ^a)		
Tampons – regular		27 (93)	1 (3)	0 (0)
Tampons – super		28 (97)	1 (3)	0 (0)
Pads – regular		28 (97)	1 (3)	0 (0)
Pads – super		28 (97)	1 (3)	0 (0)
Panty liners		27 (93)	2 (7)	0 (0)

Source: GAO analysis of questionnaire responses from 29 BOP institutions. | GAO-26-107694

Note: The question read, "Please indicate if your institution provided menstrual products (tampons, maxi-pads, and panty liners) to adults in custody (AIC) and at what cost during fiscal year 2024 (10/1/2023–9/30/2024). (Select one response per row.)"

^aPercentages of responses are presented to the nearest whole percentage point. Percentages may not sum to 100 due to rounding.

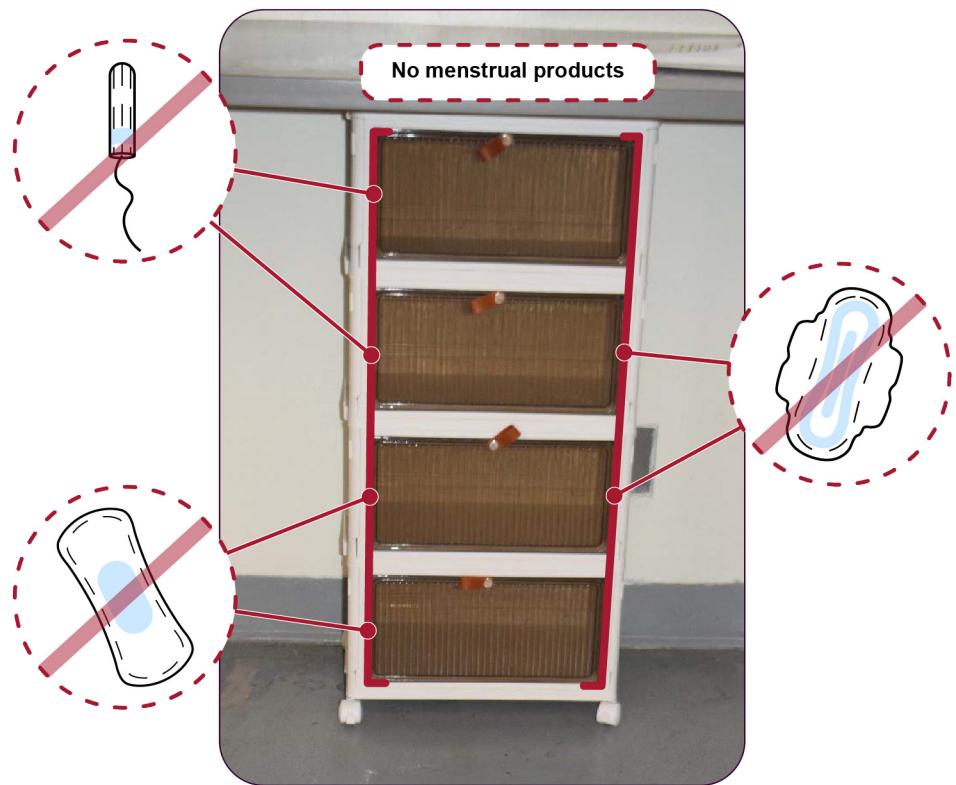
Additionally, we found that one institution did not provide menstrual products in a common area such as a bathroom, as required by the *Manual*. Specifically, according to their questionnaire response, officials from that institution reported that incarcerated and detained individuals in

Most, but Not All, Institutions Replenish Menstrual Products Within 24 Hours

at least one housing unit must ask a staff member for menstrual products when needed.

The *Manual* states that menstrual products must be replenished within 24 hours of staff being notified that a particular product is lacking. Based on our site visits, questionnaire responses, and interviews, we found that while most institutions comply with this requirement, not all do. At one institution, for example, we observed that menstrual products were designated to be placed in containers in the housing unit's common area, but those containers were empty. We observed at this institution that when staff brought boxes of menstrual products to the housing unit, incarcerated and detained individuals immediately claimed them all and the containers were left empty. As a result, individuals who needed products may not have received them. We observed the containers were still empty the next day. See figure 3.

Figure 3: Empty Plastic Container for Menstrual Products at One Bureau of Prisons (BOP) Institution



Source: BOP; Cocaloca/adobestock.com. | GAO-26-107694

Note: This storage container allows incarcerated and detained individuals and staff members to see the contents inside without opening it. The four cabinet drawer doors are translucent plastic with ridges. In the picture, the bottom and back of each compartment is visible, and shows that this container is empty. On both days of our visit, we observed that the container was empty, and at no point did we observe staff putting products into the container. Staff acknowledged that the container was empty and stated that they bring menstrual products to the unit only once per week.

According to staff at that same institution, staff only bring menstrual products to the housing unit once per week on Mondays. Incarcerated and detained individuals at that institution affirmed statements made by staff on when and how often menstrual products are made available. Moreover, eight incarcerated and detained individuals at that institution reported to us that staff refused to provide more menstrual products when they specifically asked for them. Additionally, five individuals from this institution told us staff directed them to ask other incarcerated and detained individuals in the unit for menstrual products. Further, three

incarcerated and detained individuals from this institution said this can sometimes lead to individuals selling, bartering, begging for, and stealing menstrual products.

At two other institutions we visited, incarcerated and detained individuals said their institutions had at times run out of one or more products for more than 24 hours. During our 45 interviews with incarcerated and detained individuals across five institutions, 32 mentioned relying on other incarcerated and detained individuals for menstrual products when they ran out or having to ask staff to provide more. According to officials at these institutions, maintaining an adequate supply of menstrual products in the units can be difficult. They noted that delays in delivery or purchasing from vendors sometimes leaves them without one or more required products. When shortages occur, staff said they may place orders with alternate vendors or authorize purchases from local stores until regular supplies arrive.

In addition to what we observed during our site visits, officials from two other institutions also reported in their questionnaire responses that they do not always replenish menstrual products within 24 hours of being notified that a particular product is low, as required by the *Manual*. See table 2.

Table 2: Number and Percent of Bureau of Prisons (BOP) Institutions That Reported Replenishing Menstrual Products by Time frame, fiscal year 2024

	Number (percent ^a)
Usually within 12 hours.	25 (86)
Not within 12 hours, but usually within 24 hours.	1 (3)
Not within 24 hours, but usually within 48 hours.	2 (7)
Sometimes it took longer than 48 hours.	0 (0)
Don't know.	1 (3)

Source: GAO analysis of questionnaire responses from 29 BOP institutions. | GAO-26-107694

Note: The question read, “Once a staff member noticed, or an adult in custody notified a staff member, that menstrual products ran low or ran out, how quickly were products replenished? (Select one).”

^aPercentages of responses are presented to the nearest whole percentage point. Percentages may not sum to 100 due to rounding.

BOP's Oversight Mechanisms Have Not Systematically Assessed for Deficiencies Related to Menstrual Products

BOP has two internal oversight mechanisms that are meant to determine the extent to which institutions comply with agency policy: internal audits by the Program Review Division and women's institution cultural assessments by the Reentry Services Division and the Women and

Special Populations Branch. Neither of these mechanisms have systematically assessed for, detected, and rectified all deficiencies related to the provision of menstrual products across BOP institutions. Further, officials said they are not certain that the Program Review Division will be able to meet its stated goal to assess all institutions at least once every 5 years.

First, BOP's Program Review Division conducts internal compliance audits, which are used to identify causes of and mitigate common and recurring deficiencies at institutions.²⁵ Audit teams follow interim guidance that in March 2024 updated their internal process to inspect whether institutions comply with the agency's policy requirements. However, not all audits assess all institutions against every policy requirement.

According to BOP, audits using the new internal process have been completed at three institutions. Two audits assessed the availability of menstrual products as part of their scope.²⁶ One of these audits had findings and recommendations to improve access to menstrual products, and the other did not have findings on this topic. Each audit team developed its own planned methodology, in accordance with the interim guidance. For the audit that had findings related to menstrual products, documentation shows that the team had a rigorous process, including direct observation and many interviews with institution staff and incarcerated and detained individuals.²⁷ However, this audit did not evaluate the institution's adherence to all elements of BOP's policy. For example, the audit did not ask staff or incarcerated and detained individuals about availability of menstrual products in the special housing unit, nor about whether individuals may keep menstrual products with their personal items.

For the audit that did not have findings related to menstrual products, documentation shows the audit had a less rigorous process than the other audit. For example, this audit team documented "a variety" of

²⁵The audit process includes steps such as audit notification, identification of audit objectives, development of plans, and field work.

²⁶According to BOP, a third audit did not have objectives or findings related to menstrual products.

²⁷The audit team found that there was no evidence of the implementation of internal controls that demonstrate the effective monitoring, down-stream tracking, and regular supply-level inspection procedures for ensuring access and availability of the necessary menstrual products, sufficient to individuals' needs, in all program and work detail areas, and at all times, as required by BOP policy.

product sizes in the housing units, while the other audit team systematically documented the presence of each of the five required product types in each housing unit. Further, this audit team documented that they discussed availability of menstrual products with an unspecified number of incarcerated individuals, while the other audit team documented structured interviews with about 20 percent of the incarcerated individuals from each housing unit. Additionally, this audit team did not evaluate the institution's adherence to all elements of BOP's policy. For example, the team did not ask about availability in the special housing unit, keeping products with personal items, whether products were rationed, or whether incarcerated and detained individuals were denied products after they used them for alternative purposes.

Further, according to the interim guidance, BOP's goal is to audit every institution at least once every 5 years. However, officials said the Program Review Division continues to assess resources, including funding, to be able to finalize its new internal audit process. Program Review Division officials said they do not know at this point whether the division will be able to audit institutions every 5 years due to resource limitations. As a result, the extent of BOP's ability to conduct audits at all institutions on a recurring basis is unknown.

Second, BOP's Reentry Services Division and the Women and Special Populations Branch are to conduct cultural assessments at institutions that house women. This assessment is a framework that provides a snapshot of operations, programming, and service gaps to identify institution needs specific to managing women's institutions. From fiscal year 2022-2024, BOP conducted 32 such assessments. BOP officials stated that assessment teams assess the availability of menstrual products, and they follow the *Women's Institution Cultural Assessment Guide*.²⁸ The guide outlines steps related to assessing the availability of menstrual products; however, these steps do not systematically address all aspects of BOP's policy on menstrual products, and assessment teams are not required to conduct these steps. Specifically, assessment teams may ask incarcerated and detained individuals the one question listed in the Assessment Guide related to menstrual products: "How are

²⁸The guide outlines the focus areas of the assessments, who serves on the assessment teams, and the tasks that the assessment teams should carry out before, during, and after the assessment at each BOP institution. Teams that conducted the cultural assessments in fiscal years 2022 through 2024 assessed the provision of menstrual products and issued recommendations on this topic to 11 institutions. For example, one common recommendation assessment teams made to these institutions was that they monitor the distribution of menstrual products to ensure the required variety is available.

free feminine hygiene products made available?" Additionally, assessment teams may discuss the availability of menstrual products at no cost with staff from two of 19 departments as applicable at the institution.

However, assessment teams are not required to discuss the suggested topics, such as the question about menstrual products. Additionally, language for the suggested topics in the cultural assessments does not address all elements of BOP's policy related to menstrual products. For example, the language does not address whether the products are provided in sufficient quantity or if staff ration them. If assessment teams use other processes to evaluate the provision of menstrual products, those processes are not outlined in the Assessment Guide. Moreover, BOP officials did not provide other documents to support the extent to which these processes are systematic.

We found that of the 32 assessments in fiscal years 2022-2024, 13 had recommendations related to the provision of menstrual products, according to their final reports. This included two institutions that received a recommendation related to menstrual products in more than one cultural assessment, meaning the institutions did not sufficiently rectify the deficiency after the first assessment. The final reports for an additional two assessments discussed the provision of menstrual products but did not make recommendations on the topic. For the remaining assessments, their final reports do not mention menstrual products, so it is unclear whether and how teams assessed the availability of menstrual products.

Further, within individual institutions, oversight on the bins being filled or empty of menstrual products is ad hoc rather than systematic. Staff at three institutions we visited, for example, said they perform spot checks of the supply levels of menstrual products in the housing unit containers when they are in the units. Officials at one of these institutions also said they rely on orderlies to inform them when the supply of any menstrual product is low. Without consistently monitoring the extent to which institutions fully comply with agency policy regarding access to menstrual products, BOP cannot systematically identify and rectify deficiencies in access. Implementing recurrent, systematic oversight of the provision of menstrual products can help BOP leadership better ensure that menstrual products are consistently, appropriately, and equitably available and accessible to incarcerated and detained individuals.

ICE Facilities Generally Provide Menstrual Products, but Nonspecific Detention Standards Limit Oversight

ICE facilities generally make menstrual products available to detained individuals. However, detention standards that dictate how facilities should operate to ensure safe, secure, and humane confinement are not specific about the provision of menstrual products. As a result, oversight mechanisms cannot detect variation in access to menstrual products across facilities.

National Detention Standards. ICE information shows that each facility that houses women is assigned to one of three sets of detention standards within their contracts or other agreements: the *National Detention Standards for Non-Dedicated Facilities* (revised 2019), *Performance-Based National Detention Standards 2011* (revised 2016), or *Federal Performance-Based Detention Standards*.²⁹ ICE assigns one of these sets of standards to each facility within their contracts or other agreements. Each set of detention standards outlines how facilities are expected to provide safe and secure environments, as well as requirements for providing food, medical care, and hygiene items for people in its facilities.

However, we found that these detention standards are inconsistent and lack detailed language regarding how facilities are to provide menstrual products to detained individuals. For example, of the two sets of detention standards that explicitly mention the provision of menstrual products, one set specifies that the facility must replenish products at no cost to detained individuals, while the other does not. The third set of detention standards does not mention menstrual products at all. The three sets of detention standards do not include information such as how individuals can access menstrual products and the size or quantity of products that must be provided. See table 3 for more information about the content related to menstrual products in each set of detention standards.

²⁹Each of the 52 facilities in our scope is contractually obligated to one of the following sets of detention standards: *National Detention Standards for Non-Dedicated Facilities* (revised 2019), *Performance-Based National Detention Standards 2011* (revised 2016), or *Federal Performance-Based Detention Standards*. ICE does not assess facilities against the *Federal Performance-Based Detention Standards*. ICE inspectors have most recently assessed facilities against either the *National Detention Standards for Non-Dedicated Facilities* (revised 2019), *Performance-Based National Detention Standards 2011* (revised 2016), or the *Performance-Based National Detention Standards 2011* (2013 errata).

Table 3: Detention Standards for U.S. Immigration and Customs Enforcement (ICE) Facilities Regarding the Provision of Menstrual Products

Detention standard ^a	Standard regarding provision of menstrual products
<i>National Detention Standards for Non-Dedicated Facilities</i> (revised 2019)	Female detainees shall be issued and may retain sufficient feminine hygiene items, including sanitary pads or tampons, for use during the menstrual cycle. The facility shall replenish personal hygiene items at no cost to the detainee on an as-needed basis, in accordance with written facility procedures.
<i>Performance-Based National Detention Standards 2011</i> (revised 2016)	Female detainees shall be issued and may retain sufficient feminine hygiene items, including sanitary pads or tampons, for use during the menstrual cycle. The responsible housing unit officer shall replenish personal hygiene items on an as-needed basis, in accordance with written facility procedures.
<i>Federal Performance-Based Detention Standards^b</i>	Does not mention menstrual products.

Source: GAO analysis of ICE and U.S. Marshals Service documents. | GAO-26-107694

^aThese are the detention standards for the ICE facilities that housed women for over-72 hours in fiscal years 2023 or 2024. The *National Detention Standards for Non-Dedicated Facilities* (revised 2019) is 226 pages. The *Performance-Based National Detention Standards 2011* (revised 2016) is 475 pages.

^bICE information indicates that ICE housed women at 16 U.S. Marshals facilities under intergovernmental agreements in fiscal year 2024. According to U.S. Marshals officials, the intergovernmental agreements state that Federal prisoners shall be housed in a manner consistent with a subset of the *Federal Performance-Based Detention Standards* and any other standards required by an authorized agency (such as ICE) whose incarcerated or detained individuals are housed pursuant to the agreement. ICE information shows that during the two most recent inspections, ICE inspectors assessed these facilities against ICE detention standards. Most were assessed against ICE's *National Detention Standards for Non-Dedicated Facilities* (revised 2019) in their inspections conducted between September 28, 2023, and July 11, 2024.

According to officials at ICE headquarters, the detention standards allow facilities the flexibility to develop their own procedures to meet the standards consistent with local conditions and constraints. These officials said ICE does not expect or require facilities to document the details of these procedures in local facility documents (such as handbooks) beyond the language that appears in the detention standards. As a result, while some facilities' documents provide specific information on access to menstrual products (for example, times when products will be available or how many menstrual products facilities will provide to detained individuals), others are not any more specific than the detention standards. This can create inequity and confusion for detained individuals across ICE facilities.

Oversight of ICE detention facilities. ICE's Office of Detention Oversight conducts biannual inspections of all over-72-hour facilities to

ensure they are adhering to their assigned set of detention standards.³⁰ According to officials we spoke with, the inspections team go on facility tours and conduct interviews with detained individuals.³¹ During the inspections, inspectors do a line-by-line review of whether the facility adheres to its assigned detention standard. According to officials, the line items in the inspection worksheet phrase the language in the standard as a question, and do not ask questions that do not appear directly in the standards. As a result, inspection teams are unable to consistently detect variation or potential problems if they are not specified in the standard.

According to officials, in fiscal year 2024, the Office of Detention Oversight inspected its facilities against the personal hygiene standard, which is present in two of the three detention standards.³² The personal hygiene standard includes one question related to menstrual products: “Are female detainees issued and able to retain sufficient feminine hygiene items, including sanitary pads or tampons, for use during the menstrual cycle, and permitted brushes to replace combs?” Officials said they did not find any deficiencies related to menstrual products during these inspections. However, officials said they also did not observe the variation in methods that facilities provide menstrual products, the variation in types of products offered, or other details because these questions were not on their inspection worksheet. Further, officials stated that any denial of menstrual products to detained individuals would not comply with the detention standards. However, they could not detect whether officials deny menstrual products because this detail is not part of the detention standards.

Facility provision of menstrual products. Through our site visits, interviews with detained individuals, and questionnaire responses, we found that ICE facilities vary in (1) how they provide menstrual products to

³⁰H.R. Rep. No. 116-9, at 485 (Feb. 13, 2019). ICE facilities may house individuals for either less than 72 hours or over 72 hours. Those that house individuals for less than 72 hours include holding facilities, staging facilities, and jails with smaller capacities.

³¹The inspections consist of 14 core standards that are inspected annually. Core standards include environmental health and safety, use of force and restraints, and medical care. The remaining standards, including the personal hygiene standard that includes menstrual product access, are inspected every other year on a rotation. The inspections process ensures the Office of Detention Oversight assesses all detention standards at every facility meeting the requirements for biannual inspections at least once every 2 years.

³²The personal hygiene standard has 24 line-items in the *National Detention Standards for Non-Dedicated Facilities* (revised 2019), and 63 personal hygiene line-items in the *Performance-Based National Detention Standards 2011* (revised 2016).

detained individuals, (2) the type of menstrual products they provide, and (3) the quantity they provide.

First, we found that ICE facilities use different methods to make menstrual products accessible to detained individuals. For example, in one facility we observed a vending machine located in the common area of each housing unit from which detained individuals can obtain menstrual products at no cost. Officials said individuals scan their ID card to access free hygiene items from the machine. However, we observed several detained individuals who attempted but were unable to access the products in the vending machine. According to staff, there are multiple reasons why an ID card might fail, including user error and improper card activation. We heard from detained individuals that it took 2 days for their ID cards to be activated, the vending machine sometimes does not work, and the machine sometimes runs out of products. As a result, detained individuals said they had to ask staff or other detained individuals for menstrual products.

At a second facility we observed a cart in the common area in the center of the housing units with personal hygiene items, including pads. At a third facility we observed two housing units within that facility provide products differently. In one housing unit, we observed that staff kept menstrual products locked in a desk and required individuals to ask for menstrual products. In the second housing unit, we observed menstrual products in small plastic bins in a common area that individuals could freely access. See figure 4 for pictures of how ICE facilities we visited provide menstrual products at no cost to detained individuals.

Figure 4: Examples of Different Methods for Providing Menstrual Products at No Cost in U.S. Immigration and Customs Enforcement (ICE) Facilities



Source: ICE; GAO (top right). | GAO-26-107694

Menstrual Products: Product Quality in U.S. Immigration and Customs Enforcement (ICE) Facilities

The quality of menstrual products may influence whether these products are acceptable to detained individuals. Detained individuals at all three ICE facilities we visited expressed dissatisfaction with the type or quality of the products offered.

For example, detained individuals said they must use more than one product at a time to be effective. One detained individual said she uses multiple pads at once because the pads are too thin and small to absorb appropriately. An individual at another facility said she uses two pads and a tampon to manage her heavy flow due to the quality of the products.

Detained individuals said pads move around due to poor adhesive or lack of wings. More than one detained individual we spoke with said the pads do not stick well or remain in place.

Additionally, detained individuals said the menstrual products provided are uncomfortable. For example, more than one detained individual said the quality of the pads irritated her skin.

Officials from one facility said detained individuals also recently requested super absorbency pads with wings. At the time of our visit, they said they had just purchased some to test in one housing unit. Officials said if detained individuals tell them that the new product works better than the current product, they plan to make the change permanent across housing units.

Source: GAO interviews with detained individuals at ICE facilities and ICE officials. | GAO-26-107694

The variation in how menstrual products were made accessible at facilities we visited was also apparent across the 30 ICE facilities whose officials responded to our questionnaire.³³ Officials from 12 facilities reported that detained individuals can retrieve menstrual products without asking staff for assistance. At three of these facilities, officials reported that menstrual products are available in the housing unit bathrooms. In addition, at 11 of the 12 facilities, officials reported that menstrual products are available in a common area other than the bathroom.

Similar to what we observed at one facility we visited, surveyed officials from two of the 30 facilities reported that in one housing unit, detained individuals must ask for menstrual products, while in another, individuals can obtain products without asking facility staff for assistance. Second, we found that facilities vary in the types of menstrual products that they offered. For example, at one ICE facility we visited, the facility provided regular and super absorbency options for both tampons and pads. At a second facility we visited, the facility provided regular absorbency pads without wings accessible on a cart, but they made panty liners available only upon request. Officials from this facility said detained individuals occasionally request tampons, but the facility does not provide them because they consider them to be a security risk.

The variation we saw across the three facilities we visited was also apparent across the 30 facilities whose officials responded to our questionnaire. Officials from 10 of 30 ICE facilities that house women (33 percent) responded that they offer only one type of menstrual product at no cost.³⁴ Officials from 13 of 30 facilities (48 percent) responded that they offer two types of menstrual products. See table 4 for more information about how many types of menstrual products officials responded that their facility provided at no cost in fiscal year 2024.

³³We administered a questionnaire to officials at 52 ICE facilities and received responses from officials at 30 ICE facilities (58 percent response rate). Percentages of responses are presented to the nearest whole percentage point. Our scope included the 52 ICE facilities that housed women for over 72 hours in fiscal years 2023 or 2024.

³⁴Percentages of responses are presented to the nearest whole percentage point.

Table 4: Number and Percent of U.S. Immigration and Customs Enforcement (ICE) Facilities That Reported Providing Each Number of Menstrual Product Types at No Cost in Fiscal Year 2024

	Number (percent ^a)
No product types	0 (0)
One product type	10 (33)
Two product types	13 (43)
Three product types	3 (10)
Four product types	3 (10)
Five product types	1 (3)

Source: GAO analysis of questionnaire responses from officials from 30 ICE facilities. | GAO-26-107694

Note: The question read, “Please indicate if your institution provided menstrual products (tampons, pads, and panty liners) to detained noncitizens and at what cost during fiscal year 2024 (10/1/2023–9/30/2024). (Select one response per row).” We asked facilities if they provided regular and super pads, regular and super tampons, and panty liners.

^aPercentages of responses are presented to the nearest whole percentage point. Percentages may not sum to 100 due to rounding.

The most common types of menstrual product offered at no cost were regular absorbency pads (26 of 30 facilities offered these, or 87 percent) and regular absorbency tampons (16 of 30 facilities, or 53 percent).³⁵ The least common type of menstrual product offered at no cost was super absorbency tampons (four of 30 facilities, or 13 percent). See table 5 for more information about how many facilities reported providing each type of menstrual product and at what cost.

³⁵Percentages of responses are presented to the nearest whole percentage point.

Table 5: Number and Percent of U.S. Immigration and Customs Enforcement (ICE) Facilities That Reported Providing Each Type of Menstrual Product and at What Cost in Fiscal Year 2024

Product type	Provided for purchase only ^a		Not provided	No answer
	Provided at no cost	Number (percent) ^b		
Tampons – regular	16 (53)	1 (3)	11 (37)	2 (7)
Tampons – super	4 (13)	1 (3)	15 (50)	10 (33)
Pads – regular	26 (87)	0 (0)	2 (7)	2 (7)
Pads – super	12 (40)	1 (3)	9 (30)	8 (27)
Panty liners	4 (13)	1 (3)	13 (43)	12 (40)

Source: GAO analysis of questionnaire responses from officials from 30 ICE facilities. | GAO-26-107694

Note: The question read, “Please indicate if your institution provided menstrual products (tampons, pads, and panty liners) to detained noncitizens and at what cost during fiscal year 2024 (10/1/2023–9/30/2024). (Select one response per row).”

^aFacilities may offer items for detained individuals to purchase from commissary, such as menstrual products like pads or tampons.

^bPercentages of responses are presented to the nearest whole percentage point. Percentages may not sum to 100 due to rounding.

Third, in addition to variation in the products offered and the methods they use to provide them, we found that some ICE facilities limit the number of menstrual products they provide to detained individuals. According to questionnaire responses, officials from 18 facilities reported that they require detained individuals to ask staff, such as a detention officer, for menstrual products when they need them. Of those 18, officials from nine facilities said they do not have a specific limit for the number of products individuals can get at a time. However, officials from eight of these 18 facilities said detained individuals may only ask for two to five products at a time; while another facility said that was the limit for 1 day. Further, officials from the remaining facility said there was a limit of six to 10 products detained individuals may ask for at a time.

Menstrual Products: Detained Individuals' Perspectives on the Availability of Assistance in Spanish

Spanish-speaking detained individuals we spoke with said facility staff do not always provide information in Spanish, which could make it difficult to understand what menstrual products are available and how to access them. Officials told us they try to mitigate language barriers by seeking translation assistance from other detained individuals or facility staff, by using hand signals, or translation applications.

At one facility we visited, one detained individual said she received an information booklet in Spanish during intake, but could not read. According to the individual, other detained individuals told her how to access personal hygiene products, including menstrual products. Another detained individual said that women at the facility rely on each other for information, especially Spanish-speaking individuals.

Source: GAO interviews with detained individuals at ICE facilities and ICE officials. | GAO-26-107694

Additionally, at one facility we visited, officials said detained individuals can obtain up to 29 products per month at no cost. According to officials at this facility, detained individuals could obtain the monthly allotment at once. However, three detained individuals at this facility said they were unaware of how many menstrual products they are limited to obtaining per month. During our visit, detained individuals indicated that recent policy changes limited how much of the monthly allotment individuals can get at a time.

Standards for Internal Control in the Federal Government states that agency management should implement control activities through policies.³⁶ For example, units should document policies in the appropriate level of detail to allow management to monitor the activity. ICE facilities could further define policies related to the provision of menstrual products through day-to-day procedures in its detention standards. Procedures may include, for example, the timing of when menstrual products are made available, the number of products a detained individual is entitled to, and any follow-up corrective actions if deficiencies are identified. Without clearly defined requirements related to the provision of menstrual products in its detention standards, ICE's oversight has limited ability to detect and address gaps in access to menstrual products. Revising these standards to clarify procedures would better ensure menstrual products are consistently, appropriately, and equitably available and accessible to detained individuals across facilities.

Conclusions

BOP and ICE incarcerated and detained tens of thousands of women in fiscal year 2024. These agencies are responsible for caring for incarcerated and detained individuals, including by providing hygiene items like menstrual products. Individuals have different needs for the types and number of menstrual products that will be sufficient for them. Staff at BOP institutions and ICE facilities generally make at least some menstrual products available to those who need them. However, our observations at several BOP institutions and ICE facilities, surveys of BOP and ICE officials, and interviews with staff and incarcerated and detained individuals revealed variation and shortcomings related to the accessibility of menstrual products. BOP's oversight mechanisms have not routinely assessed whether institutions fully comply with BOP policy regarding provision of menstrual products. Additionally, ICE lacks clear and specific requirements in its detention standards regarding provision of menstrual products, which leads to significant variation within and across

³⁶[GAO-25-107721](#).

facilities that the agency's monitoring office is not detecting. By improving policy and oversight, BOP and ICE can better ensure that incarcerated and detained individuals have consistent and equitable access to the menstrual products they need.

Recommendations for Executive Action

We are making a total of two recommendations, including one recommendation to BOP and one recommendation to ICE. Specifically:

The Director of BOP should ensure the Bureau's oversight activities systematically and routinely monitor adherence to BOP policy on the provision of menstrual products. (Recommendation 1)

The Director of ICE should revise each set of detention standards to clarify requirements related to the provision of menstrual products. (Recommendation 2)

Agency Comments and Our Evaluation

We provided a draft of this report to the Departments of Justice and Homeland Security for review and comment.

In its written comments, reproduced in appendix IV, the Department of Justice's BOP concurred with our recommendation and identified steps the agency would take to address it. The Department of Justice also provided technical comments, which we incorporated as appropriate. In its written comments, reproduced in appendix V, the Department of Homeland Security did not concur with our recommendation for ICE, as discussed below. DHS also provided technical comments, which we incorporated as appropriate.

Regarding the recommendation that the Director of ICE should revise each set of detention standards to clarify requirements related to the provision of menstrual products. DHS officials stated that ICE's detention standards serve as guidelines for facilities to operate according to their individual operational needs and security concerns. According to DHS, the ICE detention model provides flexibility in creating customized plans consistent with custody operations based on needs, strategic constraints, and geographic location. They further noted that variation in the types of menstrual products, how these products are provided, and quantity limits in each facility is to be expected. Officials stated that current standards are sufficient to ensure proper care for detainees and ensure needed menstrual products are available.

We maintain that while it is important to provide flexibility in operations, it is equally important to ensure that standards and policy are clear and

adhered to. As we noted in our report, ICE's detention standards lack the specificity to adequately assess the provision of menstrual products to detained individuals. For example, agency officials said their current inspection worksheet does not include questions that allow them to observe the details regarding the methods, types, and number of menstrual products that facilities provide. Inspection teams are limited in questions they ask about the provision of menstrual products because the detention standards lack specificity in this area. As such, inspection teams cannot adequately assess how and when menstrual products are provided and the type provided. Based on the non-specific standards and the limited inspection questions, officials are unable to adequately monitor the extent to which facilities provide sufficient menstrual products to individuals. Given the importance of detention center guidelines, the Director of ICE should revise the detention standards to clarify requirements related to the provision of menstrual products. This would improve DHS and ICE's ability to monitor variation and ensure consistent and equitable access to menstrual products.

We are sending copies of this report to the appropriate congressional committees, the Attorney General and the Secretary of Homeland Security, and other interested parties. In addition, the report is available at no charge on the GAO website at <https://www.gao.gov>.

If you or your staff have any questions about this report, please contact me at GoodwinG@gao.gov. Contact points for our Offices of Congressional Relations and Public Affairs may be found on the last page of this report. GAO staff who made key contributions to this report are listed in appendix VI.

//SIGNED//

Gretta L. Goodwin
Director, Homeland Security and Justice

List of Requesters

The Honorable Jamie Raskin
Ranking Member
Committee on the Judiciary
House of Representatives

The Honorable Robert Garcia
Ranking Member
Committee on Oversight and Government Reform
House of Representatives

The Honorable Summer L. Lee
Ranking Member
Subcommittee on Federal Law Enforcement
Committee on Oversight and Government Reform
House of Representatives

The Honorable Jon Ossoff
United States Senate

The Honorable Yvette D. Clarke
House of Representatives

The Honorable Teresa Leger Fernández
House of Representatives

The Honorable Grace Meng
House of Representatives

The Honorable Alexandria Ocasio-Cortez
House of Representatives

The Honorable Nydia M. Velázquez
House of Representatives

Appendix I: Objectives, Scope, and Methodology

You asked us to review the availability and accessibility of menstrual products for vulnerable populations, including incarcerated and detained individuals.¹ This report examines the extent to which (1) the Federal Bureau of Prisons (BOP) provides access to menstrual products for incarcerated and detained individuals and (2) U.S. Immigration and Customs Enforcement (ICE) provides access to menstrual products for detained individuals.

To determine the extent to which BOP provides access to menstrual products for incarcerated and detained individuals, we conducted site visits to a nongeneralizable sample of five BOP institutions. During these visits, we observed what types of menstrual products—pads, tampons, panty liners—are provided, how they are provided, and when. We also observed where additional supplies of menstrual products are stored, such as storage closets and on-site warehouses. We selected BOP institutions to ensure variation in the number of women housed and security level. We also considered BOP institutions' proximity to ICE facilities that house women. Finally, we considered which BOP institutions GAO teams had visited in fiscal years 2023 and 2024 to reduce burden on BOP institutions. We visited Federal Detention Center SeaTac, Federal Correctional Institution Marianna's Satellite Prison Camp, Federal Correctional Institution Tallahassee, Metropolitan Detention Center Los Angeles, and Metropolitan Correctional Center San Diego. The evidence gathered from these site visits is not generalizable but provides examples of the types of menstrual products provided, as well as how and when officials at these locations provide access to menstrual products.

We also reviewed agency policy, guidance, and other documents related to the provision of menstrual products. For example, we reviewed the *Female Offender Manual*, which describes what menstrual products all BOP institutions that house women are required to provide and what restrictions, if any, may be placed on access to these products.² Further, we reviewed policies and procedures that guide how oversight groups within BOP are to assess the extent to which institutions adhere to

¹We were also asked to review the availability of menstrual products for other vulnerable populations. See [GAO-24-106960](#) for our work on Medicaid coverage for menstrual products for eligible beneficiaries.

²Department of Justice, Federal Bureau of Prisons, *Female Offender Manual*, 5200.7 CN-1. (July 8, 2022). During fiscal year 2024, the scope of this review, institutions were operating under this version of the policy. This policy was updated in February 2025. All content in the updated version and older version related to menstrual products remains the same.

agency policy, such as BOP’s Program Review Division’s internal audit process as well as documentation from these internal audits conducted in fiscal year 2024. We assessed the extent to which the agency’s monitoring activities were effectively operating to identify deficiencies.

Further, we deployed a web-based questionnaire to officials at all 29 BOP institutions across the U.S. and its territories that housed women in fiscal year 2024.³ To identify the survey population, BOP provided us the names and points of contact for institutions that housed women in fiscal year 2024. The questionnaire included questions about the type of menstrual products available and at what cost, how BOP institutions made menstrual products available to incarcerated and detained individuals, and feedback that officials at each institution have received from incarcerated and detained individuals about menstrual products, among other topics. After we drafted the questionnaire, we asked for comments from subject matter experts within GAO. An internal survey specialist also completed a peer review of the questionnaire. We also sought comments from the Department of Justice. We made changes to the content and format of the questionnaire after both reviews.

Additionally, we conducted pretests to check that (1) the questions were clear and unambiguous, (2) terminology was used correctly, (3) the questionnaire did not place an undue burden on agency officials, (4) the information could feasibly be obtained, and (5) the questionnaire was comprehensive and unbiased. We selected six pretest sites within BOP to ensure variation in the number of women housed, institution type (for example, Federal Transfer Center, Secure Female Facility), and locations across a wide geographic area. We conducted pretests virtually, and we made changes to the content and format of the questionnaire after each of the pretests based on the feedback we received.

After finalizing the questions and format, we sent an e-mail announcement of the questionnaire to officials from the 29 BOP

³Our scope includes those institutions where BOP housed women in fiscal year 2024. Three locations—Aliceville, Carswell, and Danbury—operate two separate institutions that house women. For example, Carswell in Fort Worth, Texas, houses women at its Federal Medical Center as well as at its adjacent Satellite Prison Camp. For purposes of this report, we consider these separate institutions as they may provide menstrual products differently. BOP also operated a 30th institution that housed women in fiscal year 2024, Federal Correctional Institution, Dublin. BOP temporarily closed Dublin in April 2024, transferred the incarcerated population to other institutions, and then announced the institution’s permanent closure in December 2024. As a result of the closure, we did not include Dublin in our scope.

institutions. We also notified them via email when the questionnaire was available to be completed, and we sent follow-up e-mail messages to encourage those who had not yet responded to complete the questionnaire. In total, the questionnaire was available for 4 weeks for respondents to submit their responses. We received a response from officials at all 29 BOP institutions that house women, for a response rate of 100 percent. Appendix II provides all questionnaire responses from officials at the 29 BOP institutions.⁴

Moreover, we interviewed officials from BOP headquarters to understand how they designed policies related to the provision of menstrual products at their institutions. We also discussed how they oversee the extent to which institutions are implementing these policies. For example, we spoke with officials in BOP's Program Review Division, Women and Special Populations Branch, Reentry Services Division, and Administration Division.

We also interviewed officials at five BOP institutions, as described above. In these interviews, we spoke with leadership at each location, such as the warden or their designee. Further, we also spoke with staff members responsible for selecting and procuring menstrual products, as well as employees who work with incarcerated and detained individuals on a regular basis, such as housing unit staff members and managers.

During our visits to BOP institutions, we also spoke with individuals who were incarcerated or detained about their experiences accessing, using, and disposing of menstrual products in these institutions. To select these individuals, prior to our visits, BOP provided de-identified rosters of the individuals housed in women's units at each of our selected sites and their ages. We randomly selected 20 individuals ages 52 and younger to invite to speak to us during our visit. We also selected up to six alternate individuals at each location to invite if a selected individual was no longer at the institution when we arrived.

We provided BOP with a letter that described background information on GAO and on our review in both Spanish and English to provide to the selected individuals. In the letter, we indicated that their participation in an interview with us was voluntary, and they could choose to end the interview at any time. We also indicated that the interviews would be conducted in a private space, and that we would not disclose any

⁴Percentages of responses are presented to the nearest whole percentage point.

identifying information about the individuals in our report. In total, we conducted interviews with 45 English- and Spanish-speaking incarcerated and detained individuals in BOP institutions.

We also held informal conversations with incarcerated and detained individuals during our tours of their housing units and common areas. We did not independently verify the veracity of all statements made by incarcerated and detained individuals, but we were sometimes able to corroborate their statements via direct observation or interviews with other staff or individuals. The information obtained during these formal interviews and informal conversations is not generalizable to all incarcerated and detained individuals, but it provides examples of the experiences of individuals incarcerated and detained in BOP institutions.

To determine the extent to which ICE provides access to menstrual products for detained individuals, we conducted site visits to a nongeneralizable sample of three ICE facilities. During these visits, we observed what types of menstrual products—pads, tampons, panty liners—are provided, how they are provided, and when. At one facility, we observed where they store additional supplies of menstrual products, such as storage closets and on-site warehouses. At the other two facilities, we discussed additional menstrual product storage areas with the facility leadership. We selected ICE facilities to ensure variation in the number of women housed and facility type.⁵ We also considered ICE facilities' proximity to BOP institutions that house women. We visited the Northwest ICE Processing Center in Tacoma, Washington; Otay Mesa Detention Center in San Diego, California; and Baker County Detention Center in Macclenny, Florida. The evidence gathered from these site visits is not generalizable but provides examples of the types of menstrual products provided, as well as how and when officials at these locations provide access to menstrual products.

We also reviewed agency policy, guidance, and other documents related to the provision of menstrual products. For example, we reviewed ICE's detention standards for its detention facilities, such as the *Performance Based National Detention Standards* (revised 2016), among others. We also reviewed policies related to the provision of menstrual products from

⁵ICE facilities fall into several different types. ICE owns and operates some facilities, while other facilities are owned and operated by state or local governments or private entities. Facilities may house ICE-detained individuals as well as other confined populations, such as those in U.S. Marshals Service custody. For the purposes of this report, we refer to these facilities as ICE facilities.

ICE facilities that housed women in fiscal year 2024. We also reviewed policy and procedures that guide how oversight groups within ICE are to assess the extent to which facilities adhere to agency policy or detention standards. We determined that the control activities component of internal control was significant to this objective, along with the underlying principle that management should implement control activities through policies.⁶ We assessed the design of the agencies' policies to determine whether they were documented in enough detail to allow management to effectively monitor the activity.

Further, we deployed a web-based questionnaire to officials at all 52 ICE facilities across the U.S. and its territories that housed women in fiscal year 2024.⁷ To identify the survey population, ICE provided us the names and points of contact for facilities that housed women in fiscal year 2024. The questionnaire included questions about the type of menstrual products available and at what cost, how ICE facilities made menstrual products available to detained individuals, and feedback that officials at ICE facilities have received from detained individuals about menstrual products, among other topics. After we drafted the questionnaire, we asked for comments from subject matter experts within GAO. An internal survey specialist also completed a peer review of the questionnaire. We made changes to the content and format of the questionnaire after both reviews.

Additionally, we conducted pretests to check that (1) the questions were clear and unambiguous, (2) terminology was used correctly, (3) the questionnaire did not place an undue burden on agency officials, (4) the information could feasibly be obtained, and (5) the questionnaire was comprehensive and unbiased. We selected three pretest sites within ICE to ensure variation in the number of women housed, facility type (for example, county jail, contract detention facility), and locations across a wide geographic area. We conducted pretests virtually, and we made changes to the content and format of the questionnaire after each of the pretests based on the feedback we received.

⁶GAO, *Standards for Internal Control in the Federal Government*, GAO-25-107721 (Washington, D.C.: May 15, 2025).

⁷ICE facilities may house individuals for either less than 72 hours or over 72 hours. Those that house individuals for less than 72 hours include holding facilities, staging facilities, and jails with smaller capacities. Our scope includes ICE facilities that housed women for over 72 hours in fiscal year 2024.

After finalizing the questions and format, we sent an email announcement of the questionnaire to officials from the 52 ICE facilities. We also notified them that the questionnaire was available to be completed, and we sent follow-up e-mail messages to encourage those who had not yet responded to complete the questionnaire. In total, the questionnaire was available for 10 weeks for respondents to submit their responses. We received a response from officials at 30 ICE facilities that house women, for a response rate of 58 percent.⁸ Appendix III provides all questionnaire responses from officials at the 30 ICE facilities.

Moreover, we interviewed officials from ICE headquarters to understand how they designed detention standards related to the provision of menstrual products at ICE facilities. We also discussed how they oversee the extent to which facilities are implementing these standards. For example, within ICE, we spoke with officials in the Custody Management Division within Enforcement and Removal Operations, and officials in the Office of Detention Oversight within the Office of Professional Responsibility. In addition, within DHS, we interviewed officials from the Office for Civil Rights and Civil Liberties and the Office of the Immigration Detention Ombudsman.

We also interviewed officials at three ICE facilities, as described above. In these interviews, we spoke with leadership at each facility, such as the facility administrator or their designee. We also spoke with staff members responsible for selecting and procuring menstrual products, as well as employees who work with detained individuals on a regular basis, such as housing unit staff members and managers.

During our visits to ICE facilities, we also spoke with detained individuals about their experiences accessing, using, and disposing of menstrual products while in these facilities. At each location, we provided staff with a letter that described background information on GAO and our review in both Spanish and English to provide to detained individuals. In the letter, we indicated that participating in an interview with us was voluntary, and individuals could choose to end the interview at any time. We also indicated that the interviews would be conducted in a private space, and that we would not disclose any identifying information about the individuals in our report.

⁸Percentages of responses are presented to the nearest whole percentage point.

During our visit to one facility, ICE provided a roster of individuals housed in women's housing units at the facility. We randomly selected 10 individuals from the roster to share the letter with and invite to speak to us during our visit. The second and third facilities did not provide rosters of individuals prior to or during our visits. During our tour at these two facilities, we announced to all individuals in the women's housing units in English what the purpose of our review was, what we planned to discuss with detained individuals, and that those conversations would be voluntary and private. A staff member and detained individual translated the announcement into Spanish. We also left copies of the letter of invitation in English and Spanish in the housing units for individuals to read to decide if they wanted to volunteer to speak to us. In total, we conducted interviews with 23 English- and Spanish-speaking detained individuals. We did not independently verify the veracity of all statements made by detained individuals, but we were sometimes able to corroborate their statements via direct observation or interviews with other staff or individuals. The information obtained during these interviews is not generalizable to all detained individuals, but it provides examples of the experiences of individuals detained in ICE facilities.

We conducted this performance audit from July 2024 to February 2026 in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

Appendix II: Questionnaire Responses from the 29 Bureau of Prisons Institutions that Housed Women

We conducted a web-based questionnaire of the 29 BOP institutions that housed women in fiscal year 2024 to gather information about type of menstrual products they made available and at what cost, how BOP institutions made menstrual products available to incarcerated and detained individuals, and feedback that officials at each BOP institution received from incarcerated and detained individuals about menstrual products, among other topics. We received a response from officials at 100 percent of the BOP institutions. Below, we present the full responses to the questionnaire.¹

Type of Menstrual Products

Table 6: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Types of Menstrual Products Provided to Incarcerated and Detained Individuals

Question 2-1. Please indicate if your institution provided menstrual products (tampons, maxi-pads, and panty liners) to adults in custody and at what cost during fiscal year 2024 (10/1/2023–9/30/2024).

Product type	Provided for purchase only		Not provided	No answer
	Provided at no cost	Number (percent)		
Tampons – regular	27 (93)	1 (3)	0 (0)	1 (3)
Tampons – super	28 (97)	1 (3)	0 (0)	0 (0)
Pads – regular	28 (97)	1 (3)	0 (0)	0 (0)
Pads – super	28 (97)	1 (3)	0 (0)	0 (0)
Panty liners	27 (93)	2 (7)	0 (0)	0 (0)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

¹Section 1 of the questionnaire asked respondents to provide information about themselves and their institution.

Purchasing

Table 7: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products

Question 3-1. Below is a list of some of the factors that officials at your institution may have considered when choosing menstrual products in fiscal year 2024. How important, if at all, were the following factors in your institution's decision of which menstrual products to buy for adults in custody (AIC)?

Factor	Very important	Somewhat important	Somewhat unimportant	Not important	Don't know	Not applicable	No answer
	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)
Price of menstrual products	14 (48)	7 (24)	1 (3)	3 (10)	2 (7)	1 (3)	1 (3)
Budget for menstrual products	16 (55)	6 (21)	1 (3)	2 (7)	2 (7)	1 (3)	1 (3)
Timeliness of delivery	19 (66)	5 (17)	0 (0)	2 (7)	1 (3)	1 (3)	1 (3)
Quality of menstrual products	11 (38)	8 (28)	3 (10)	3 (10)	1 (3)	1 (3)	2 (7)
Preference of AICs	4 (14)	12 (41)	3 (10)	6 (21)	1 (3)	2 (7)	1 (3)
Population size	14 (48)	4 (14)	2 (7)	2 (7)	1 (3)	3 (10)	3 (10)
Another factor	2 (7)	0 (0)	0 (0)	0 (0)	0 (0)	6 (21)	21 (72)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

**Appendix II: Questionnaire Responses from
the 29 Bureau of Prisons Institutions that
Housed Women**

Table 8: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products

Question 3-2. Please share the exact dollar amount your institution spent to purchase menstrual products in fiscal year 2024.	
Institution	Amount
Institution 1	\$84,315
Institution 2	\$243,241
Institution 3	\$4,883
Institution 4	\$45,844
Institution 5	\$277,613
Institution 6	\$4,136
Institution 7	\$96,768
Institution 8	\$12,850
Institution 9	\$3,764
Institution 10	\$154,399
Institution 11	\$5,499
Institution 12	\$9,975
Institution 13	\$67,557
Institution 14	\$9,541
Institution 15	\$17,224
Institution 16	\$8,261
Institution 17	\$3,388
Institution 18	\$20,000
Institution 19	No response
Institution 20	\$35,808
Institution 21	\$5,313
Institution 22	\$0
Institution 23	\$122,990
Institution 24	\$0
Institution 25	\$17,008
Institution 26	\$72,024

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

Note: Three locations housed women at two separate institutions. For example, Carswell in Fort Worth, Texas, houses women at its Federal Medical Center as well as at its adjacent Satellite Prison Camp. All three locations provided the total amount spent for menstrual products across both institutions, rather than separate totals for each.

Quality of Menstrual Products

Table 9: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products

Question 4-1. Do you assess the quality of menstrual products you provide for the adults in custody at your facility?

	Number (percent)
Yes	14 (48)
No	10 (34)
Don't know	5 (17)
No answer	0 (0)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

Table 10: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products

Question 4-2. How do officials at your institution assess the quality of menstrual products you provide?

Responses Provided

Menstrual products are ordered from a mandatory government source.

Our assessment is based on the feedback for the adults in custody.

By reading the description of the product.

Officials assess the quality of menstrual products through regular communication with unit staff and by reviewing inmate feedback submitted via cop-out or communicated during town hall meetings. Concerns regarding products quality are addressed promptly, and alternate products may be procured if necessary to ensure availability of adequate and appropriate supplies.

The institution provides different types of menstrual products. We provide maxi-pads with and without wings, regular and super maxi-pads. Tampons have a variety of regular and super hold tampons. Panty liners also have a variety packs.

Product reviews prior to purchasing and direct feedback from the inmate population.

We inspect the products and are always looking for better quality. We listen to the population and follow up on their concerns.

Inmate feedback on absorbency.

We access the amount we have on hand at least weekly to ensure we do not run out.

We buy quality brands. Products are inspected upon delivery and at time of disbursement.

Inspections and via departmental audits. Also, feedback from inmates.

Discuss with the unit counselors who have received feedback from the inmates.

Surveying the inmates during rounds and irregular intervals.

Feedback from the inmate population.

Source: GAO analysis of 14 questionnaire responses. | GAO-26-107694

Use of Menstrual Products for Alternative Purposes

Table 11: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-1. In fiscal year 2024, were you or other staff aware of any instances at your institution where adults in custody used menstrual products for purposes other than their intended use?

	Number (percent)
Yes	24 (83)
No	4 (14)
Don't know	1 (3)
No answer	0 (0)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

**Appendix II: Questionnaire Responses from
the 29 Bureau of Prisons Institutions that
Housed Women**

Table 12: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-2. Please share (a) one or two examples of how adults in custody (AIC) used menstrual products for purposes other than their intended use, and (b) any actions institution staff took to correct them.

Responses provided

A) Hobby craft items, window cleaning, house slippers, washing dishes, furniture sliders and ladder padding. B) Minimal incident reports, verbal counseling statements.

Maxi-pads are used to clean tables. Maxi pads are used as a cushion to keep inmate lockers from hitting their bed frames.

They have used them as insoles in their shoes. They have used them to clean their cells.

Inmates utilize feminine hygiene products for a long list of reasons besides their intended purpose; for example, cleaning rags, under furniture to quiet, take because I am required to purchase and then throw away, shoe insoles, intentionally clog toilets, etc.

There are times when inmates are using menstrual supplies outside of intended use for chair legs, door closures, and cleaning. The staff's corrective actions were town halls and posting notices that this is prohibited.

Inmates are found to use the maxi pads to put under chairs, door closure, and for general cleaning. Corrective action entailed providing town halls and posting notices via Trulincs bulletin.

There have been isolated incidents where menstrual products were repurposed for nonintended uses, such as cleaning materials, padding or crafting items. These instances are typically addressed through counseling by unit staff, and additional education is provided when necessary. However, such misuse has not significantly impacted overall availability or distribution.

Using pads as cup holders or under chairs to not scratch floors.

They use them to clean, they use them to make pillows. They use them to block their vents.

Female AIC have been observed using the institution maxi pads to clean tables and counter tops. I informed the AICs that was a violation to use maxi pads for cleaning.

Doorstops. Cleaning. Utensils.

Adults in custody use menstrual products to cover the vents, place as door stoppers, for cleaning and dusting and for art supplies.

We have come across inmates using menstrual products to clean and create decorations, such as a snow man poster.

(a) to cover air ventilation systems, to clean floors, hair curlers; (b) institution staff have held discussions with the inmate population to relay the importance of utilizing these potentially limited resources for their intended purposes.

They made Christmas decor out of all the menstrual products. They used panty lines to tape things together.

The inmates use these products to cushion their toilet seat; they use these products to place on the bottom of their doors to keep objects from coming into their cells; they use these as door stoppers on the door frame to make the noise of the door closing less loud.

We have heard inmates use them to mop, clean and dust. I do not know any action except that the inmates were told not to do that. This information usually is reported to staff by inmates when they tell on themselves, however, without staff actually witnessing it, an incident report will not hold.

Inmates will regularly use maxi-pads to mop the floor, cover air vents, and for arts and crafts projects. Many inmates will unwrap a maxi-pad and use the sticky part for anything that would require tape, wasting the pad portion.

1. Pads used for cleaning supplies-discussed with the inmates the importance of ordering appropriate sanitation supplies. 2. Tampon applicator used for smoking drugs-inmates are written an incident report for the use of drugs and alcohol and placed on the waiting list for the drug information class.

To clean the cubicles; shoe insert; use as eye mask; used to conceal contraband

Used for padding of ladders for bunk beds. Shoe insoles. Help hold window blinds in place. No actions were taken.

Source: GAO analysis of 24 questionnaire responses. | GAO-26-107694

Note: Two institutions that answered "yes" to question 5-1 did not provide examples in question 5-2.

**Appendix II: Questionnaire Responses from
the 29 Bureau of Prisons Institutions that
Housed Women**

Table 13: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-3. To your knowledge, did institution staff deny or ration menstrual products to any adults in custody (AIC) in response to AICs using them for purposes other than their intended use?

	Number (percent)
Yes, institution staff did deny or ration menstrual products in response to AICs using them for purposes other than their intended use.	1 (4)
No, institution staff did not deny or ration menstrual products in response to AICs using them for purposes other than their intended use.	23 (96)

Source: GAO analysis of 24 questionnaire responses. | GAO-26-107694

Table 14: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-4. In your opinion, how did the use of menstrual products for purposes other than their intended use in fiscal year 2024 affect the availability of menstrual products, if at all?

Responses provided

These actions greatly affected the budget and supply.

Staff have to replenish the products more often

There would be less available for intended use if the supply is misused.

It always affects the availability. I am required by policy to make feminine hygiene products available at all times, no matter the cost because this is a female institution.

Their use of menstrual supplies outside of intended use did not contribute to any shortages.

Although inmates have been found to use menstrual products for unintended purposes, this has issue has not contributed to any shortages.

Supply levels were monitored regularly, and adjustments were made as needed to ensure continued access to menstrual products for all inmates.

Did not affect availability. Just a waste of money.

Staff have denied menstrual products for non-usable purposes.

It did not significantly affect the supply, but did affect the quantity available on site.

It did not affect the availability of menstrual products, it did cause wasteful spending of government funds.

Estimations made for purchasing these items did not include the misuse of the products, so it is highly likely there were increased costs incurred by the agency because the products were not utilized in the intended manner.

No.

It did not affect the availability, we just bought enough to continue the supply.

In fiscal year 2024, our institution did not have an issue with availability of menstrual products due to receiving a large shipment from a female institution that was shutdown. This allowed our institution to have an adequate supply in storage when funding was not available. Currently, our availability is impacted by misuse because we are unable to purchase an adequate amount of product and have a very limited supply in storage.

Consequently, it makes the other inmates run out of the product sooner than normally expected.

Depleted the inventory

Reduces the stock/inventory quicker. Funding.

Source: GAO analysis of 20 questionnaire responses. | GAO-26-107694

Note: Four respondents that answered yes to question 5-1 did not provide a response to this follow-up question.

Access to Menstrual Products

Table 15: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products

Question 6-1. In fiscal year 2024, were adults in custody (AIC) at your institution generally able to obtain menstrual products without asking institution staff for assistance?

	Number (percent)
Yes, in all housing units, AICs could generally obtain menstrual products without asking a staff member for assistance.	28 (97)
No, in one or more housing units, AICs generally had to ask a staff member for assistance to get menstrual products.	1 (3)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

Access to Menstrual Products in Institutions Where Adults in Custody May Obtain Products Without Involving Staff

Table 16: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products

Question 7-1. Please indicate if and where menstrual products were available for adults in custody (AIC) to obtain in the following areas of your institution during fiscal year 2024.

	Yes, menstrual products were available here	No, menstrual products were not available here	Not applicable	Don't know	No answer
	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)
In the housing unit					
Bathrooms	19 (68)	1 (4)	6 (21)	0 (0)	2 (7)
Other areas (in the common area)	23 (82)	2 (7)	2 (7)	0 (0)	1 (4)
Outside the housing unit					
Dining areas	11 (39)	8 (29)	8 (29)	0 (0)	1 (4)
Education areas (classrooms, programming rooms)	21 (75)	3 (11)	3 (11)	1 (4)	0 (0)
Job sites (laundry, kitchen)	19 (68)	1 (4)	7 (25)	1 (4)	0 (0)
Medical areas	22 (79)	2 (7)	2 (7)	2 (7)	0 (0)
Receiving and discharge	23 (82)	1 (4)	2 (7)	2 (7)	0 (0)
Recreation areas	18 (64)	2 (7)	6 (21)	1 (4)	1 (4)
Visiting rooms	23 (82)	1 (4)	0 (0)	4 (14)	0 (0)
Other	2 (7)	0 (0)	1 (4)	4 (14)	21 (75)

Source: GAO analysis of 28 questionnaire responses. | GAO-26-107694

**Appendix II: Questionnaire Responses from
the 29 Bureau of Prisons Institutions that
Housed Women**

Table 17: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products

Question 7-2. There may have been situations when adults in custody (AIC) had to ask for menstrual products (e.g., when menstrual products ran low or ran out, overnight). In these situations, how often, if at all, did institution staff provide menstrual products?

	Institution staff always provided menstrual products at this time	Institution staff sometimes provided menstrual products at this time	Institution staff never provided menstrual products at this time	Not applicable
	Number (percent)	Number (percent)	Number (percent)	Number (percent)
When products ran low or ran out	21 (75)	0 (0)	0 (0)	7 (25)
During count	9 (32)	0 (0)	8 (29)	11 (39)
During shift change	10 (36)	3 (11)	4 (14)	11 (39)
Overnight	13 (46)	2 (7)	2 (7)	11 (39)

Source: GAO analysis of 28 questionnaire responses. | GAO-26-107694

Table 18: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products

Question 7-3. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that adults in custody (AIC) may obtain at a time?

Question 7-4. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that AICs may obtain in 1 day?

	At a time	In one day
	Number (percent)	Number (percent)
There was no specific limit	28 (100)	28 (100)
One product	0 (0)	0 (0)
Two to five products	0 (0)	0 (0)
Six to 10 products	0 (0)	0 (0)
Eleven or more products	0 (0)	0 (0)

Source: GAO analysis of 28 questionnaire responses. | GAO-26-107694

**Appendix II: Questionnaire Responses from
the 29 Bureau of Prisons Institutions that
Housed Women**

Table 19: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products

Question 7-5. How did adults in custody (AICs) dispose of used menstrual products while they were inside of their housing unit? (Select all that apply.)

	Number (percent)
Trash cans were available for AICs to dispose of used menstrual products in their housing unit.	26 (93)
AICs flushed used menstrual products down the toilet.	10 (36)
Some other method of disposal	1 (4)
Don't know.	3 (11)

Source: GAO analysis of 28 questionnaire responses. | GAO-26-107694

Table 20: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products

Question 7-6. How did adults in custody (AIC) dispose of used menstrual products while they were outside of their housing unit? (Select all that apply.)

	Number (percent)
Trash cans were available for AICs to dispose of used menstrual products in the bathrooms outside the housing unit.	26 (93)
Trash cans were available for AICs to dispose of used menstrual products in other areas outside the housing unit.	11 (39)
AICs flushed used menstrual products down the toilet.	9 (32)
Some other method of disposal	1 (4)
Don't know.	3 (11)

Source: GAO analysis of 28 questionnaire responses. | GAO-26-107694

Keeping Menstrual Products with Personal Items

Table 21: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Keeping Menstrual Products with Personal Items

Question 9-1. In fiscal year 2024, was there a limit to the number of menstrual products that adults in custody (AIC) were allowed to keep with their personal items at any one time?

	Number (percent)
Yes, there was a limit to the number of menstrual products AICs could keep with their personal items.	2 (7)
No, there was no limit to the number of menstrual products AICs could keep with their personal items.	26 (90)
AICs were not allowed to keep any menstrual products with their personal items.	1 (3)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

Replenishment of Menstrual Products

Table 22: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Replenishment of Menstrual Products

Question 10-1. Once a staff member noticed, or an adult in custody notified a staff member, that menstrual products ran low or ran out, how quickly were products replenished?

	Number (percent)
Usually within 12 hours.	25 (86)
Not within 12 hours, but usually within 24 hours.	1 (3)
Not within 24 hours, but usually within 48 hours.	2 (7)
Sometimes it took longer than 48 hours.	0 (0)
Don't know.	1 (3)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

Menstrual Products for Adults in Custody (AIC) in Restrictive Housing

Table 23: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing

Question 11-1. Did your institution have an on-site restrictive housing unit?

	Number (percent)
Yes	15 (52)
No	14 (48)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

Table 24: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing

Question 11-2. Did your institution provide the same types of menstrual products to AICs in restrictive housing as you did for AICs in general population during fiscal year 2024?

	Number (percent)
Yes, we provided all the same types of menstrual products in restrictive housing.	15 (100)
No, we provided a limited selection of menstrual products in restrictive housing.	0 (0)
Don't know.	0 (0)

Source: GAO analysis of 15 questionnaire responses. | GAO-26-107694

**Appendix II: Questionnaire Responses from
the 29 Bureau of Prisons Institutions that
Housed Women**

Table 25: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing

Question 11-3. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that AICs in restrictive housing may ask for at a time?

Question 11-4. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that AICs in restrictive housing may ask for in 1 day?

	At a time	In 1 day
	Number (percent)	Number (percent)
There was no specific limit	15 (100)	15 (100)
One product	0 (0)	0 (0)
Two to five products	0 (0)	0 (0)
Six to 10 products	0 (0)	0 (0)
Eleven or more products	0 (0)	0 (0)

Source: GAO analysis of 15 questionnaire responses. | GAO-26-107694

Table 26: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Menstrual Products for Adults in Custody (AIC) in Restrictive Housing

Question 11-5. How did AICs dispose of used menstrual products during their stay in restrictive housing?

	Number (percent)
Trash cans were available for AICs to dispose of used menstrual products in their cells in restrictive housing.	5 (33)
Trash cans were available for AICs to dispose of used menstrual products in the bathrooms outside the cells in restrictive housing.	0 (0)
Staff in the restrictive unit collected trash, such as used menstrual products, during their shifts.	9 (60)
AICs flushed used menstrual products down the toilet in restrictive housing.	4 (27)
Some other method of disposal: _____	0 (0)
Don't know.	1 (7)

Source: GAO analysis of 15 questionnaire responses. | GAO-26-107694

Feedback

Table 27: Responses Provided by Bureau of Prisons (BOP) Officials to GAO's 2025 Survey Questions About Feedback on Menstrual Products from Adults in Custody (AIC)

Question 12-1. What type of feedback did you or other officials at your institution receive from AICs in fiscal year 2024 about the menstrual products that your institution provided?

	No feedback on this topic	Positive feedback only	Negative feedback only	Both positive and negative feedback	Not applicable
	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)
Type (e.g., product selection).	15 (52)	6 (21)	2 (7)	6 (21)	0 (0)
Quality (e.g., product absorbency).	15 (52)	5 (17)	2 (7)	7 (24)	0 (0)
Location (e.g., placement of products).	17 (59)	10 (34)	0 (0)	2 (7)	0 (0)
Timeliness (e.g., how quickly staff provide or replenish products).	12 (41)	10 (34)	2 (7)	5 (17)	0 (0)
Quantity (e.g., the number provided).	12 (41)	10 (34)	2 (7)	5 (17)	0 (0)
Keeping products with their personal items.	17 (59)	8 (28)	0 (0)	2 (7)	2 (7)
Access to menstrual products while in restrictive housing.	11 (38)	5 (17)	2 (7)	3 (10)	8 (28)
Disposal (e.g., options to discard products).	20 (69)	3 (10)	1 (3)	4 (14)	1 (3)

Source: GAO analysis of 29 questionnaire responses. | GAO-26-107694

Appendix III: Questionnaire Responses from 30 U.S. Immigration and Customs Enforcement Facilities that Housed Women

We conducted a web-based questionnaire of 52 ICE facilities that housed women in fiscal year 2024 to gather information about the types of menstrual products they made available and at what cost, how ICE facilities made menstrual products available to detained individuals, and feedback that officials at each ICE facility received from detained individuals about menstrual products, among other topics. We received a response from officials at 58 percent of ICE facilities (30 out of 52). Below, we present the full responses to the questionnaire.¹

Type of Menstrual Products

Table 28: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions about the Types of Menstrual Products Provided to Detained Individuals

Question 2-1. Please indicate if your facility provided menstrual products (tampons, maxi-pads, and panty liners) to detained noncitizens and at what cost during fiscal year 2024 (10/1/2023–9/30/2024).

Product type	Provided for purchase only		Not provided	No answer
	Provided at no cost	Number (percent)		
Tampons – regular	16 (53)	1 (3)	11 (37)	2 (7)
Tampons – super	4 (13)	1 (3)	15 (50)	10 (33)
Pads – regular	26 (87)	0 (0)	2 (7)	2 (7)
Pads – super	12 (40)	1 (3)	9 (30)	8 (27)
Panty liners	4 (13)	1 (3)	13 (43)	12 (40)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

¹Section 1 of the questionnaire asked respondents to provide information about themselves and their facility.

Purchasing

Table 29: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products

Question 3-1. Below is a list of some of the factors that officials at your facility may have considered when choosing menstrual products in fiscal year 2024. How important, if at all, were the following factors in your facility's decision of which menstrual products to buy for detained noncitizens?

Factor	Very important	Somewhat important	Somewhat unimportant	Not important	Not applicable	Don't know	No answer
	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)
Price of menstrual products	6 (20)	14 (47)	0 (0)	2 (7)	2 (7)	6 (20)	0 (0)
Budget for menstrual products	5 (17)	13 (43)	1 (3)	2 (7)	1 (3)	7 (23)	1 (3)
Timeliness of delivery	14 (47)	7 (23)	1 (3)	1 (3)	1 (3)	6 (20)	0 (0)
Quality of menstrual products	9 (30)	10 (33)	1 (3)	1 (3)	2 (7)	6 (20)	1 (3)
Preference of detained noncitizens	1 (3)	3 (10)	4 (13)	8 (27)	5 (17)	8 (27)	1 (3)
Population size	6 (20)	9 (30)	1 (3)	5 (17)	2 (7)	6 (20)	1 (3)
Another factor	3 (10)	0 (0)	0 (0)	0 (0)	6 (20)	2 (7)	19 (63)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Note: Respondents who selected "another factor" wrote in the following answers: "what vendor provided," "availability from vendor," and "availability."

Table 30: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products

Question 3-2. For fiscal year 2024, did your facility keep records of the exact or estimated dollar amount you spent to purchase menstrual products or how many products were purchased specifically for ICE-detained noncitizens?

	Number (percent)
Yes, we kept records for the exact dollar amount spent on or the quantity of menstrual products purchased specifically for ICE-detained noncitizens.	6 (20)
Yes, we kept records of an estimated dollar amount spent on or the quantity of menstrual products purchased specifically for ICE-detained noncitizens.	5 (17)
No, we did not keep records for the amount spent on or the quantity of menstrual products purchased specifically for ICE-detained noncitizens.	13 (43)
Don't know.	6 (20)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

**Appendix III: Questionnaire Responses from
30 U.S. Immigration and Customs Enforcement
Facilities that Housed Women**

Table 31: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Purchasing Menstrual Products

Question 3-3. Please share the exact dollar amount your facility spent in fiscal year 2024.

Question 3-4. Please share the estimated dollar amount your facility spent in fiscal year 2024.

Estimated or exact	Amount
Estimated	\$3,649.08
Estimated	\$2,952.00
Estimated	\$6,008.73
Estimated	\$240.88
Estimated	\$0.00
Exact	\$416.05
Exact	\$3,978.32
Exact	\$10,339.32
Exact	\$12,070.00
Exact	\$7,348.42
Exact	\$13,633.59

Source: GAO analysis of 11 questionnaire responses. | GAO-26-107694

Quality of Menstrual Products

Table 32: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products

Question 4-1. Does your facility assess the quality of menstrual products you provide for the detained noncitizens at your facility?

	Number (percent)
Yes	6 (20)
No	15 (50)
Don't know	9 (30)
No answer	0 (0)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

**Appendix III: Questionnaire Responses from
30 U.S. Immigration and Customs Enforcement
Facilities that Housed Women**

Table 33: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Quality of Menstrual Products

Question 4-2. How do officials at your facility assess the quality of menstrual products you provide?

Responses Provided

I inspect them when they are delivered. We use Tampax tampons and good quality pads for our detainees.

If there are issues or complaints from detainees regarding provided products, we will adjust purchases as necessary. We have had no complaints.

Visual inspection

I try and order from recommendations of what works best from population. I believe we provide quality products

A quality product is important to us. Through the established inmate request and grievance system, we evaluate concerns and/or complaints to determine if the product selected is fulfilling the population's needs. These evaluations and feedback are helpful when we purchase products from our vendor. It is important to us we balance a reasonably good product while being budget conscious. As stated above, it is important to us we balance a reasonably good product while being budget conscious. Quality is important in order to keep the population sanitary and hygienic; this helps us provide a clean and hygienic environment.

From feedback of those in custody or from feedback from those employed with the department that have knowledge of said products. The products meet the standard of care that we should provide.

Source: GAO analysis of six questionnaire responses. | GAO-26-107694

Use of Menstrual Products for Alternative Purposes

Table 34: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-1. In fiscal year 2024, were you or other staff aware of any instances at your facility where detained noncitizens used menstrual products for purposes other than their intended use?

	Number (percent)
Yes	11 (37)
No	12 (40)
Don't know	7 (23)
No answer	0 (0)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Table 35: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-2. Please share (a) one or two examples of how detained noncitizens used menstrual products for purposes other than their intended use, and (b) any actions facility staff took to correct them.

Responses Provided

Placed pads on the metal toilet in cell. Had them remove items.

Female detainees sometimes use pads on toilet seats for padding. They will be written up if they are found wasting pads.

They are used as an eye mask or to make curlers for their hair. Staff confiscate items due to detainees misusing them.

(1) Pads placed on the toilet to provide more comfortable seating. (2) Pads placed on bottom of storage bins to minimize the sound made when sliding the bin. 3. Pads used as a cleaning implement in place of paper towels.

They have been used as sole inserts. Also have been used to cover lighting.

Use to buffer a shower door so it does not slam (makes sense; we allow this)

Toilet pads, stick in shoes for cushioning - remove contraband and tell them it's not the intended purpose

Using them as cushions on the toilet seats.

Detainees have been seen using pads to clean and as insoles in her shoes.

Toilet seat covers, covering the lights, and shoe insoles.

Pads are often used for cushioning as shoes are in generic sizes.

Source: GAO analysis of 11 questionnaire responses. | GAO-26-107694

Table 36: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-3. To your knowledge, did facility staff deny or ration menstrual products to any detained noncitizens in response to detained noncitizens using them for purposes other than their intended use?

	Number (percent)
Yes, facility staff did deny or ration menstrual products in response to detained noncitizens using them for purposes other than their intended use.	0 (0)
No, facility staff did not deny or ration menstrual products in response to detained noncitizens using them for purposes other than their intended use.	10 (91)
Don't know	1 (9)
No answer	0 (0)

Source: GAO analysis of 11 questionnaire responses. | GAO-26-107694

**Appendix III: Questionnaire Responses from
30 U.S. Immigration and Customs Enforcement
Facilities that Housed Women**

Table 37: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About the Use of Menstrual Products for Alternative Purposes

Question 5-4. In your opinion, how did the use of menstrual products for purposes other than their intended use in fiscal year 2024 affect the availability of menstrual products, if at all?

Responses provided

Did not

Unknown

In some instances, detainees waste available products by misusing them.

Not at all. We would never deny requests for hygiene products regardless of citizenship status.

Has not affected availability

N/A - they have access on all shifts

It did not affect the availability.

Minimal impact and very infrequent occurrence, which was addressed.

No effect.

No effect

Source: GAO analysis of 11 questionnaire responses. | GAO-26-107694

Access to Menstrual Products

Table 38: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products

Question 6-1. In fiscal year 2024, were detained noncitizens at your facility generally able to obtain menstrual products without asking facility staff for assistance?

	Number (percent)
Yes, in all housing units, detained noncitizens could generally obtain menstrual products without asking facility staff for assistance.	12 (40)
No, in one or more housing units, detained noncitizens generally had to ask a staff member for assistance to get menstrual products.	18 (60)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Notes: Those who responded "No" include 3 facilities in which there are 2 housing units with women and only in one they must ask for menstrual products. Facilities that responded "Yes" were directed to answer questions in Section 7. Those who responded "No" were directed to answer questions in Section 8.

Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff

Table 39: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff

Question 7-1. Please indicate if and where menstrual products were available for detained noncitizens to obtain in the following areas of your facility during fiscal year 2024.

	Yes, menstrual products were available here	No, menstrual products were not available here		Not applicable	Don't know	No answer
		Number (percent)	Number (percent)			
In the housing unit						
Bathrooms	3 (25)	3 (25)	4 (33)	0 (0)	2 (17)	
Other areas (in the common area)	11 (92)	0 (0)	1 (8)	0 (0)	0 (0)	
Outside the housing unit						
Dining areas	1 (8)	3 (25)	7 (58)	0 (0)	1 (8)	
Education areas (classrooms, programming rooms)	2 (17)	5 (42)	4 (33)	0 (0)	1 (8)	
Job sites (laundry, kitchen)	4 (33)	1 (8)	5 (42)	1 (8)	1 (8)	
Medical areas	8 (67)	1 (8)	0 (0)	2 (17)	1 (8)	
Receiving and discharge	10 (83)	0 (0)	0 (0)	1 (8)	1 (8)	
Recreation areas	3 (25)	6 (50)	2 (17)	0 (0)	1 (8)	
Visiting rooms	3 (25)	6 (50)	2 (17)	0 (0)	1 (8)	
Other	2 (17)	0 (0)	2 (17)	0 (0)	8 (67)	

Source: GAO analysis of 12 questionnaire responses. | GAO-26-107694

Note: Other areas respondents said that menstrual products were available were "posts" and "available upon request in all areas."

**Appendix III: Questionnaire Responses from
30 U.S. Immigration and Customs Enforcement
Facilities that Housed Women**

Table 40: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff

Question 7-2. There may have been situations when detained noncitizens had to ask for menstrual products (e.g., when menstrual products ran low or ran out, overnight). In these situations, how often, if at all, did facility staff provide menstrual products?

	Facility staff always provided menstrual products at this time	Facility staff sometimes provided menstrual products at this time	Facility staff never provided menstrual products at this time	Not applicable	No answer
	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)
When products ran low or ran out	10 (83)	0 (0)	0 (0)	1 (8)	1 (8)
During count	7 (58)	2 (17)	0 (0)	1 (8)	2 (17)
During shift change	7 (58)	2 (17)	0 (0)	1 (8)	2 (17)
Overnight	10 (83)	1 (8)	0 (0)	1 (8)	0 (0)
Other	3 (25)	0 (0)	0 (0)	2 (17)	7 (58)

Source: GAO analysis of 12 questionnaire responses. | GAO-26-107694

Table 41: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff

Question 7-3. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that detained noncitizens may obtain at a time?

Question 7-4. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that detained noncitizens may obtain in 1 day?

	At a time	In 1 day
	Number (percent)	Number (percent)
There was no specific limit	10 (83)	11 (92)
One product	0 (0)	0 (0)
Two to five products	1 (8)	0 (0)
Six to 10 products	0 (0)	0 (0)
Eleven or more products	0 (0)	0 (0)
No answer	1 (8)	1 (8)

Source: GAO analysis of 12 questionnaire responses. | GAO-26-107694

Table 42: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 12 Institutions Where Detained Individuals May Obtain Menstrual Products Without Involving Staff

Question 7-6. How did detained noncitizens dispose of used menstrual products? (Select all that apply.)

	Number (percent)
Trash cans were available for detained noncitizens to dispose of used menstrual products in the bathrooms.	10 (83)
Trash cans were available for detained noncitizens to dispose of used menstrual products in other areas.	4 (33)
Detained noncitizens flushed used menstrual products down the toilet.	3 (25)
Some other method of disposal.	1 (8)
Don't know.	1 (8)

Source: GAO analysis of 12 questionnaire responses. | GAO-26-107694

Note: The respondent who selected "some other method of disposal" wrote in an answer, "sometimes they flushed them, but this is not encouraged."

Access to Menstrual Products at 18 Institutions Where Detained Noncitizens Must Ask Staff for Menstrual Products

Table 43: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products

Question 8-1. Please indicate whether the following individuals were authorized in fiscal year 2024 to obtain menstrual products for detained noncitizens when they requested them?

	Yes	No	Not applicable	No answer
	Number (percent)	Number (percent)	Number (percent)	Number (percent)
Housing unit front-line staff (e.g., correctional officers, detention officers)	17 (94)	0 (0)	1 (6)	0 (0)
Housing unit supervisors (e.g., unit managers, dorm managers)	14 (78)	0 (0)	4 (22)	0 (0)
Staff who provide services to detained noncitizens (e.g., case workers, mental health counselors)	10 (56)	4 (22)	4 (22)	0 (0)
Staff who provide medical care (e.g., nurses, doctors)	14 (78)	2 (11)	2 (11)	0 (0)
Orderlies (e.g., individuals who clean the housing units)	3 (17)	3 (17)	11 (61)	1 (6)
Other	0 (0)	0 (0)	3 (17)	15 (83)

Source: GAO analysis of 18 questionnaire responses. | GAO-26-107694

**Appendix III: Questionnaire Responses from
30 U.S. Immigration and Customs Enforcement
Facilities that Housed Women**

Table 44: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products

Question 8-2. There may have been situations when detained noncitizens had to ask for menstrual products (e.g., when menstrual products ran low or ran out, overnight). In these situations, how often, if at all, did facility staff provide menstrual products?

	Facility staff	Facility staff never	No answer	
	Facility staff always provided menstrual products at this time	sometimes provided menstrual products at this time		
	Number (percent)	Number (percent)	Number (percent)	
When products ran low or ran out	16 (89)	1 (6)	0 (0)	1 (6)
During count	10 (56)	4 (22)	2 (11)	2 (11)
During shift change	10 (56)	4 (22)	2 (11)	2 (11)
Overnight	14 (78)	2 (11)	0 (0)	2 (11)
Other	0 (0)	0 (0)	1 (6)	17 (94)

Source: GAO analysis of 18 questionnaire responses. | GAO-26-107694

Note: The respondent who marked "other" did not say what the exception was in their response.

Table 45: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products

Question 8-3. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that detained noncitizens may obtain at a time?

Question 8-4. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that detained noncitizens may obtain in 1 day?

	At a time	In 1 day
	Number (percent)	Number (percent)
There was no specific limit	9 (50)	17 (94)
One product	0 (0)	0 (0)
Two to five products	8 (44)	1 (6)
Six to 10 products	1 (6)	0 (0)
Eleven or more products	0 (0)	0 (0)
No answer	0 (0)	0 (0)

Source: GAO analysis of 18 questionnaire responses. | GAO-26-107694

Note: These responses include one facility that said the limit is two to five products at a time and in 1 day total.

Table 46: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Access to Menstrual Products at 18 Institutions Where Detained Individuals Must Ask Staff for Menstrual Products

Question 8-5. How did detained noncitizens dispose of used menstrual products?	Number (percent)
Trash cans were available for detained noncitizens to dispose of used menstrual products in the bathrooms.	11 (61)
Trash cans were available for detained noncitizens to dispose of used menstrual products in other areas.	10 (56)
Detained noncitizens flushed used menstrual products down the toilet.	3 (17)
Detained noncitizens were required to exchange a used menstrual product to receive a replacement menstrual product.	0 (0)
Some other method of disposal.	2 (11)
Don't know.	1 (6)

Source: GAO analysis of 18 questionnaire responses. | GAO-26-107694

Note: Responses provided under "some other method of disposal" were "trash cans in their room" and "paper bag is given."

Keeping Menstrual Products with Personal Items

Table 47: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Keeping Menstrual Products with Personal Items

Question 9-1. In fiscal year 2024, was there a limit to the number of menstrual products that detained noncitizens were allowed to keep with their personal items at any one time?	Number (percent)
Yes, there was a limit to the number of menstrual products detained noncitizens could keep with their personal items.	3 (10)
No, there was no limit to the number of menstrual products detained noncitizens could keep with their personal items.	26 (87)
Detained noncitizens were not allowed to keep any menstrual products with their personal items.	0 (0)
No answer	1 (3)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Note: Responses provided regarding limits included, "10 pads are given to inmates at a time," "while there is no specified maximum number individuals may carry with them, a reasonable amount, typically around 4-5 items is considered appropriate. Any excess quantities may be collected, leaving a reasonable amount for the individual. This practice helps prevent hoarding, being able to use the product for other purposes, and assists in maintaining appropriate accessibility within the detainee's property," and "products are available to those in custody in a common area. During searches, if there is an excessive amount found in personal property, some will be removed but there are still products available in common areas of the housing unit(s)."

Replenishment of Menstrual Products

Table 48: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Replenishment of Menstrual Products

Question 10-1. Once a staff member noticed, or a detained noncitizen notified a staff member, that menstrual products ran low or ran out, how quickly were products replenished?

	Number (percent)
Usually within 12 hours.	28 (93)
Not within 12 hours, but usually within 24 hours.	0 (0)
Not within 24 hours, but usually within 48 hours.	0 (0)
Sometimes it took longer than 48 hours.	0 (0)
Don't know.	2 (7)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Note: Officials from three facilities discussed purchasing from local stores to ensure supplies are sufficient in emergencies.

Menstrual Products for Detained Noncitizens in Restrictive Housing

Table 49: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units

Question 11-1. Did your facility have a Special Management Unit?

	Number (percent)
Yes	30 (100)
No	0 (0)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Table 50: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units

Question 11-2. Did your facility provide the same types of menstrual products to detained noncitizens in Special Management Units as you did for detained noncitizens in general population during fiscal year 2024?

	Number (percent)
Yes, we provided all the same types of menstrual products in restrictive housing.	30 (100)
No, we provided a limited selection of menstrual products in restrictive housing.	0 (0)
Don't know.	0 (0)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

**Appendix III: Questionnaire Responses from
30 U.S. Immigration and Customs Enforcement
Facilities that Housed Women**

Table 51: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units

Question 11-3. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that detained noncitizens in Special Management Units may ask for at a time?

Question 11-4. In fiscal year 2024, what was the limit, if any, on the number of menstrual products that detained noncitizens in Special Management Units may ask for in 1 day?

	At a time	In 1 day
	Number (percent)	Number (percent)
There was no specific limit	18 (60)	26 (87)
One product	1 (3)	0 (0)
Two to five products	8 (27)	2 (7)
Six to 10 products	2 (7)	1 (3)
Eleven or more products	0 (0)	0 (0)
No answer	1 (3)	1 (3)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Note: Officials from the two facilities that marked two to five at a time is same that marked two to five per day.

Table 52: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Menstrual Products for Detained Individuals in Special Management Units

Question 11-5. How did detained noncitizens dispose of used menstrual products during their stay in Special Management Units?

	Number (percent)
Trash cans were available for detained noncitizens to dispose of used menstrual products in their cells in Special Management Units.	15 (50)
Trash cans were available for detained noncitizens to dispose of used menstrual products in the bathrooms outside the cells in Special Management Units.	10 (33)
Staff in the restrictive unit collected trash, such as used menstrual products, during their shifts.	8 (27)
Detained noncitizens were required to exchange a used menstrual product to receive a replacement menstrual product.	2 (7)
Detained noncitizens flushed used menstrual products down the toilet in restrictive housing.	4 (13)
Some other method of disposal.	0 (0)
Don't know.	3 (10)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Feedback

Table 53: Responses Provided by U.S. Immigration and Customs Enforcement (ICE) Officials to GAO's 2025 Survey Questions About Feedback about Menstrual Products from Detained Individuals

Question 12-1. What type of feedback did you or other officials at your facility receive from detained noncitizens in fiscal year 2024 about the menstrual products that your facility provided?

	No feedback on this topic	Positive feedback only	Negative feedback only	Both positive and negative feedback	Not applicable	No answer
	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)	Number (percent)
Type (e.g., product selection).	26 (87)	1 (3)	0 (0)	0 (0)	2 (7)	1 (3)
Quality (e.g., product absorbency).	24 (80)	2 (7)	0 (0)	2 (7)	1 (3)	1 (3)
Location (e.g., placement of products).	25 (83)	3 (10)	0 (0)	0 (0)	1 (3)	1 (3)
Timeliness (e.g., how quickly staff provide or replenish products).	26 (87)	2 (7)	0 (0)	0 (0)	1 (3)	1 (3)
Quantity (e.g., the number provided).	26 (87)	2 (7)	0 (0)	0 (0)	1 (3)	1 (3)
Keeping products with their personal items.	25 (83)	2 (7)	0 (0)	0 (0)	2 (7)	1 (3)
Access to menstrual products while in a Special Management Unit.	27 (90)	1 (3)	0 (0)	0 (0)	1 (3)	1 (3)
Disposal (e.g., options to discard products).	27 (90)	1 (3)	0 (0)	0 (0)	1 (3)	1 (3)

Source: GAO analysis of 30 questionnaire responses. | GAO-26-107694

Note: Officials from one facility said, "Detainees have stated pads are not good quality. But detainees can purchase from the commissary a different brand if they do not like the ones provided by the facility." In Question 4-1, the official from this facility said they "do not know" if their facility assesses the quality of menstrual products.

Appendix IV: Comments from the Department of Justice



U.S. Department of Justice

Federal Bureau of Prisons

Office of the Director

Washington, DC 20534

January 6, 2026

Ms. Gretta L. Goodwin
Director
Homeland Security and Justice
Government Accountability Office
441 G Street, NW
Washington, DC 20548

Dear Ms. Goodwin,

The Federal Bureau of Prisons (BOP) appreciates the opportunity to review and comment on the Government Accountability Office's (GAO's) draft report entitled Incarcerated and Detained Individuals: BOP and ICE Should Take Actions to Improve Access to Menstrual Products (107694).

The BOP recognizes the importance of ensuring incarcerated individuals have appropriate access to menstrual hygiene products in a manner that is consistent, dignified, and aligned with established policy requirements. The BOP has implemented and continues to enhance multiple oversight mechanisms to promote compliance with these requirements across its institutions. The BOP concurs with GAO's recommendation and provides the following response describing existing controls and ongoing actions intended to strengthen monitoring, oversight, and accountability.

Recommendation 1: The Director of BOP should ensure the Bureau's oversight activities systematically and routinely monitor adherence to BOP policy on the provision of menstrual products.

BOP Response: The BOP concurs with this recommendation and will continue to strengthen its oversight mechanisms to ensure incarcerated individuals have consistent and appropriate access to menstrual hygiene products in accordance with BOP policy.

The BOP employs a multi-layered oversight framework that integrates national procurement controls, operational assessments, and internal audit and review activities to monitor adherence to policy requirements. To support consistent access to menstrual products, the BOP has implemented a national mandatory Blanket Purchase Agreement (BPA), effective October 1, 2025, requiring institutions to procure all menstrual hygiene products through a single contracted vendor. This approach ensures consistent product availability, quality, and

Appendix IV: Comments from the Department of Justice

Incarcerated and Detained Individuals: BOP and ICE Should Take Actions to Improve Access to Menstrual Products
January 6, 2026
Page 2 of 2

compliance with required standards. The Women and Special Populations Branch oversees the BPA and reviews monthly reporting data to monitor institutional ordering trends, supply levels, and demand, which may be used to identify and address inconsistencies across facilities.

In addition, the Women and Special Populations Branch conducts Women's Institution Cultural (WIC) Assessments at all BOP facilities housing women. The WIC Assessment Guide will be revised to incorporate systematic observation and evaluation of the provision of menstrual hygiene products, including staff and incarcerated individual interviews and direct observation of housing units, common areas, restrooms, and the Special Housing Unit. Findings and follow-up recommendations will be documented in WIC assessment reports to support corrective actions, as needed.

Finally, the Program Review Division (PRD) conducts internal audits, including compliance and process audits, to assess adherence to BOP policy and internal controls. As part of its ongoing implementation of an enhanced internal audit framework, PRD will continue to monitor compliance with policies governing the provision of menstrual hygiene products and is revising its audit policy to formalize this process.

Through these combined efforts, the BOP will continue to monitor institutional compliance, identify gaps, and take corrective actions to ensure incarcerated individuals have appropriate access to menstrual hygiene products consistent with policy.

Thank you for the opportunity to provide a response. We look forward to working with GAO regarding the implementation of this recommendation.

Sincerely,



William K. Marshall III
Director

Appendix V: Comments from the Department of Homeland Security

U.S. Department of Homeland Security
Washington, DC 20528



**Homeland
Security**

BY ELECTRONIC SUBMISSION

January 12, 2026

Gretta Goodwin
Director, Homeland Security and Justice
U.S. Government Accountability Office
441 G Street, NW
Washington, DC 20548-0001

Re: Management Response to GAO-26-107694, "INCARCERATED AND
DETAINED INDIVIDUALS: BOP and ICE Should Take Actions to Improve
Access to Menstrual Products"

Dear Ms. Goodwin:

Thank you for the opportunity to comment on this draft report. The U.S. Department of Homeland Security (DHS, or the Department) appreciates the U.S. Government Accountability Office's (hereafter referred to as "the auditors") work in planning and conducting its review and issuing this report.

DHS leadership is pleased to note the auditors' recognition that U.S. Immigration and Customs Enforcement (ICE) generally made menstrual products available to detained individuals in its custody at the 31 ICE facilities the auditors visited or questioned in this audit. ICE places vast importance in communicating and ensuring personal hygiene, privacy and care of its detained population. As such, ICE detention standards include provisions for appropriate hygiene items, including menstrual products for its female population.

DHS remains committed to providing a safe, secure, and humane environment for its detained population in ICE custody. Not only does ICE conduct inspections of facilities against their assigned detention standards, but—as of December 11, 2025—26 detention facilities also have intergovernmental agreements with the U.S. Marshals to adhere to the Federal Performance-Based Detention Standards from the American Correctional

**Appendix V: Comments from the Department
of Homeland Security**

Association Standards,¹ which includes an additional comprehensive sanitation and hygiene program. Menstrual products fall under the category of hygiene products. These standards also include a requirement to provide detainees access to basic personal care and hygiene items.

The draft report contained two recommendations, including one for DHS with which the Department non-concurs. Enclosed find our detailed response to the recommendation. DHS previously submitted technical comments addressing several accuracy, contextual, and other issues under a separate cover for the auditors' consideration, as appropriate.

Again, thank you for the opportunity to review and comment on this draft report. Please feel free to contact me if you have any questions. We look forward to working with you again in the future.

Sincerely,

JEFFREY M BOBICH Digital signature of JEFFREY M BOBICH
Date: 2026.01.12 14:18:22 -05'00'

JEFFREY M. BOBICH
Director of Financial Management

Enclosure

¹“Federal Performance Based Detention Standards,” dated December 2024; See: <https://www.usmarshals.gov/sites/default/files/media/document/performance-based-detention-standards.pdf>

**Enclosure: Management Response to Recommendation
Contained in GAO-26-107694**

GAO recommended that the Director of ICE:

Recommendation 2: Revise each set of detention standards to clarify requirements related to the provision of menstrual products.

Response: Non-concur. ICE uses a variety of acquisition methods to assess detention capacity in government-owned and privately-owned facilities. This includes dedicated facilities that solely house ICE detainees, and non-dedicated facilities such as local county jails and U.S. Marshals facilities, which house inmates separately from ICE populations. Under this decentralized network, ICE's detention standards serve as guidelines for facilities to operate based on performance, not as a set of directives. Recommended changes to the existing detention standards would create unnecessary burdens on facilities that currently address these types of issues in accordance with local policies, availability, and capabilities.

It is important to clarify that ICE's detention standards allow facilities to operate according to their individual operational needs and security concerns. The ICE detention model also provides flexibility in creating customized plans consistent with custody operations based on needs, strategic constraints, and geographic location. ICE assesses adherence of each facility to contractually obligated standards, including detention standards, through a robust, multi-layered compliance program that includes frequent and ongoing on-site monitoring and compliance inspections conducted by various internal and external entities. All facilities are held accountable for compliance to the applicable detention standards, and corrective actions are required when deficiencies are identified.

Accordingly, variation such as in the types of menstrual products, how these products are provided, and quantity limits in each facility is to be expected, and is appropriate to be defined by the needs of each facility. Individual detention facilities are required to resolve any issues with access to these products locally in a streamlined and efficient manner. Current standards are sufficient to ensure proper care for female detainees and ensure needed menstrual products are available although amounts vary from facility to facility. However, making changes to each set of detention standards as recommended would be too prescriptive, and may adversely impact the Department's effectiveness, such as requiring contract modifications, competition, and additional funding as well as modifications to intergovernmental agreements and/or contracts with partner agencies and organizations that provide detention.

We request that the auditors consider this recommendation as resolved and closed.

Appendix VI: GAO Contact and Staff Acknowledgments

GAO Contact

Gretta L. Goodwin, GoodwinG@gao.gov

Staff Acknowledgments

In addition to the contact named above, Sonja Ware (Assistant Director), Sarah Williamson (Analyst in Charge), Shannell Ciruso, Taiyshawna Battle, Juan Pablo Avila-Tournut, Nasreen Badat, Joshua Bolanos-Cruz, Billy Commons, Ben Crossley, Kelsey Griffiths, Lydie Loth, Mara McMillen, Meghan Squires, and Margaret Ullengren made key contributions to this report.

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