AIRCRAFT NOISE

FAA Should Improve Efforts to Address Community Concerns

What GAO Found

Although advances in technology have led to increasingly quieter airplanes, community concerns about aircraft noise have persisted. One concern relates to FAA’s implementation of performance-based navigation (PBN), which may concentrate aircraft noise over a smaller area. As part of its effort to modernize air traffic control, FAA has been implementing PBN to allow aircraft to fly more precise flight paths intended to reduce flying time, fuel use, and emissions. Although, over time, FAA has increased its community outreach efforts throughout the PBN implementation process, FAA could improve its outreach to communities about noise concerns both before and after PBN changes.

In particular, FAA uses the Day-Night Average Sound Level (DNL) metric to meet legal requirements in assessing how these more precise flight paths might affect noise levels at various locations surrounding airports. However, this metric does not provide a clear picture of the flight activity or noise levels at a given location. DNL takes multiple components of aircraft noise into account, including the amount of noise from each flight and the average number of flights per day at a given location. Because of this, the same DNL may be associated with vastly different numbers of flights above that location. Small numbers of relatively loud operations, for example, can result in the same DNL as large numbers of quieter operations, as shown below. As a result, information on potential noise impacts FAA provided during outreach efforts—which was grounded in DNL—was not clear enough for communities to understand the planned changes.

Furthermore, after implementing PBN, FAA primarily conducts outreach through community forums established to address noise concerns. However, members of some forums GAO spoke with were frustrated and unclear on how to productively engage with FAA to address noise concerns. FAA had provided some public guidance on this process, but it was unclear about the extent to which communities can expect assistance from FAA in proposing changes to flight paths that cause noise concerns.

To improve FAA’s efforts to assess noise impacts and engage with affected communities, in September 2021, GAO recommended that FAA (1) identify additional metrics for assessing the noise impacts of new flight paths, (2) incorporate additional tools to clearly convey expected impacts, such as other noise metrics and visualization tools, and (3) improve guidance for communities on effectively engaging with FAA. FAA expects to take steps toward implementing these recommendations by the end of 2022. Implementing these improvements can help FAA more effectively understand the effects of aircraft noise and address community concerns as the nature and extent of operations in the national airspace system continue to evolve and increase.