

Report to Congressional Committees

April 2011

2010 LOBBYING DISCLOSURE

Observations on Lobbyists' Compliance with Disclosure Requirements



Highlights of GAO-11-452, a report to congressional committees

Why GAO Did This Study

The Honest Leadership and Open Government Act of 2007 requires that GAO annually (1) determine the extent to which lobbyists can demonstrate compliance with disclosure requirements, (2) identify any challenges that lobbyists report to compliance, and (3) describe the resources and authorities available to the U.S. Attorney's Office for the District of Columbia (the Office), and the efforts the Office has made to improve its enforcement of the Lobbying Disclosure Act of 1995 as amended (LDA). This is GAO's fourth report under the mandate. GAO reviewed a stratified random sample of 100 lobbying disclosure reports filed from the fourth quarter of calendar year 2009 through the third quarter of calendar year 2010. GAO also selected two random samples totaling 160 reports of federal political campaign contributions from year-end 2009 and midvear 2010. This methodology allowed GAO to generalize to the population of 55,282 disclosure reports with \$5,000 or more in lobbying activity. GAO also met with officials from the Office regarding efforts to focus resources on lobbyists who fail to comply. GAO provided a draft of this report to the Attorney General for review and comment. The Assistant U.S. Attorney for the District of Columbia responded on behalf of the Attorney General that the Department of Justice had no comments on the draft of this report.

View GAO-11-452 or key components. For more information, contact J.Christopher Mihm at (202) 512-6806 or mihmj@gao.gov.

April 201

2010 LOBBYING DISCLOSURE

Observations on Lobbyists' Compliance with Disclosure Requirements

What GAO Found

Lobbyists were generally able to provide documentation to support the amount of income and expenses reported; however, less documentation was provided to support other items in their disclosure reports. This finding is similar to GAO's results from prior reviews. There are no specific requirements for lobbyists to create or maintain documentation related to disclosure reports they file under the LDA. For income and expenses, two key elements of the reports, GAO estimates that lobbyists could provide documentation for approximately 97 percent of the disclosure reports for the fourth quarter 2009 and the first three quarters of 2010. According to the documentation lobbyists provided for income and expenses, we estimate the amount disclosed was supported for 68 percent of disclosure reports. After GAO's review, 21 lobbyists stated that they planned to amend their disclosure reports to make corrections on one or more data elements. As of March 2011, 12 of the 21 amended their disclosure reports.

For political contributions reports, GAO estimates that a minimum of 2 percent of reports failed to disclose political contributions that were documented in the Federal Election Commission database.

The majority of lobbyists who newly registered with the Secretary of the Senate and Clerk of the House of Representatives in the last quarter of 2009 and first three quarters of 2010 filed required disclosure reports for that period. GAO could identify corresponding reports on file for lobbying activity for 90 percent of registrants.

The majority of lobbyists felt that the terms associated with disclosure reporting were clear and understandable. For the few lobbyists who stated that disclosure reporting terminology remained a challenge, areas of potential inconsistency and confusion in applying the terms associated with disclosure reporting requirements have been highlighted. Some lobbyists reported a lack of clarity in determining lobbying activities versus non-lobbying activities. A few lobbyists stated that they misreported on their disclosure reports because they carried information from old reports to new reports without properly updating information.

The Office is responsible for enforcement of the LDA and has the authority to pursue a civil or criminal case for noncompliance. To enforce LDA compliance, the Office has primarily focused on sending letters to lobbyists who have potentially violated the LDA by not filing disclosure reports. For calendar years 2008 and 2009, the Office sent 1,597 noncompliance letters for disclosure reports and political contributions reports. About half of the lobbyists who received noncompliance letters are now compliant. In response to an earlier GAO recommendation, the Office has developed a system to better focus enforcement efforts by tracking and recording the status of enforcement activities. The system allows the Office to monitor lobbyists who continually fail to file the required disclosure reports. The Office stated that they plan to institute procedures to formalize data review, refine summary data, and ensure data are accurate and reliable in the next few months.

Contents

Letter		1
	Background	3
	Documentation Supporting Disclosure Reports Varied and Newly Registered Lobbyists Largely Met Reporting Requirements A Few Lobbyists Continue to Report Challenges in Complying with the Act	
	The U.S. Attorney's Office Has Taken Steps to Improve Its Enforcement of the LDA	16
	Agency Comments	20
Appendix I	Objectives, Scope, and Methodology	23
Appendix II	List of Registrants and Clients for Sampled Lobbying Disclosure Reports	29
Appendix III	Full List of Sampled Lobbying Contribution Reports with Contributions and No Contributions Listed	33
Appendix IV	GAO Contact and Staff Acknowledgments	38
Tables		
	Table 1: Reasons Lobbyists in Our Sample of Reports Cited for Not Having Documentation for Some Elements of Their LD-2 Report.	10
	Table 2: Feedback from Lobbyists in Our Sample of Reports Who	10
	Cited Challenges to Complying with the Act	15
	Table 3: Names of Registrants and Clients Selected in Random	
	Sample of Lobbying Disclosure Reports Filed in the Last Quarter of 2009 and First Three Quarters of 2010	20
	Table 4: Lobbyists and Lobbying Firms Selected in Random Sample	29
	of Lobbying Contribution Reports with Contributions	
	Listed, Filed Year-end 2009 and Midyear 2010	33

	Table 5: Lobbyists and Lobbying Firms Selected in Random Sample of Lobbying Contribution Reports with No Contributions Listed, Filed Year-end 2009 and Midyear 2010	35
Figures		
	Figure 1: Extent of Documentation Lobbyists Provided to Support Selected Elements of Lobbying Reports Figure 2: Rating of Terms Associated with LD-2 Reporting for	9
	Lobbyists in Interviews	14
	Figure 3: Status of LDA Enforcement Actions (as of January 24, 2011)	18

Abbreviations

Cierk	Cierk of the House of Representatives
DOJ	Department of Justice
FEC	Federal Elections Commission
HLOGA	Honest Leadership and Open Government Act of 2007
LDA	Lobbying Disclosure Act of 1995
Office	U.S. Attorney's Office for the District of Columbia
Secretary	Secretary of the Senate

This is a work of the U.S. government and is not subject to copyright protection in the United States. The published product may be reproduced and distributed in its entirety without further permission from GAO. However, because this work may contain copyrighted images or other material, permission from the copyright holder may be necessary if you wish to reproduce this material separately.



United States Government Accountability Office Washington, DC 20548

April 1, 2011

Congressional Committees

Questions regarding the influence of special interests in the formation of government policy have led to a move toward more transparency and accountability with regard to the lobbying community. The Honest Leadership and Open Government Act of 2007 (HLOGA)¹ amended the Lobbying Disclosure Act of 1995 (LDA)² to require lobbyists to file quarterly lobbying disclosure reports and semiannual reports on certain political contributions. HLOGA also increased civil penalties and added criminal penalties for failure to comply with LDA requirements. GAO is mandated to audit the extent of lobbvists' compliance with the requirements of the LDA by reviewing publicly available lobbying registrations and a random sampling of reports filed during each calendar year.3 GAO's report shall include any recommendations related to improving lobbyists' compliance with the LDA and report on resources and authorities available to the Department of Justice (DOJ) for effective enforcement of the LDA. This is GAO's fourth mandated review of lobbyists' disclosure reports filed under the LDA.

Consistent with our mandate, our objectives were to (1) determine the extent to which lobbyists can demonstrate compliance with the LDA, as amended, by providing documentation to support information contained in reports filed under the LDA; (2) identify any challenges that lobbyists report to compliance and potential improvements; and (3) describe the resources and authorities available to the U.S. Attorney's Office for the District of Columbia (the Office) in its role in enforcing compliance with the LDA, and the efforts the Office has made to improve its enforcement of the LDA.

To fulfill our audit requirement in HLOGA, we did the following:

• Selected a stratified random sample of 100 quarterly lobbying activity disclosure reports (commonly referred to as LD-2 reports) with income and expenses of \$5,000 or more filed during the fourth quarter of

¹ Pub. L. No. 110-81, 121 Stat. 735 (Sept. 14, 2007).

² Pub. L. No. 104-65, 109 Stat. 691 (Dec. 19, 1995) (2 U.S.C. §§ 1601-1614).

³ 2 U.S.C. § 1614.

calendar year 2009 and the first, second, and third quarters of calendar year 2010, with 25 LD-2 reports in each quarter. The randomly sampled reports were selected from the publicly downloadable database maintained by the Clerk of the House of Representatives. This methodology allows us to generalize to the population of these activity reports.

- Contacted each lobbyist⁴ in our sample by asking each lobbyist to provide supporting documentation for key elements of the disclosure report, including the amount of money received for lobbying activities, the houses of Congress or federal agencies lobbied, lobbying issue areas, lobbyists reported as having worked on the issues, prior covered official positions held by lobbyists, and whether the lobbyists filed a report of federal political contributions. All lobbyists in our sample responded to our requests for supporting documentation.
- Analyzed two random samples of year-end 2009 and midyear 2010 semiannual reports of federal political contributions (commonly referred to as LD-203 reports) disclosing certain contributions, comparing the contributions reported to information contained in the Federal Elections Commission's (FEC) database. The first sample contains 80 LD-203 reports selected that have contributions listed, and the second sample contains 80 LD-203 reports selected that list no contributions. The randomly sampled reports were selected from the publicly downloadable contributions database maintained by the Clerk of the House. In instances where an entry in the FEC database could not be confirmed by information reported in the LD-203, because the contribution was not disclosed on the LD-203, as required, we contacted lobbyists and asked them to provide documentation, information, or both to clarify differences we observed. All lobbyists complied with our request to provide documentation, information, or both. This methodology allows us to generalize to the population of LD-203 reports both with and without contributions.
- Compared new registrations (commonly referred to as LD-1s) filed in the fourth quarter of 2009 and the first three quarters of 2010 to the corresponding LD-2 reports on file with the Clerk of the House to

⁴ Although we contacted each lobbying firm in our sample, we did not always meet with the lobbyists identified as the point of contact or the actual lobbyists. For the purposes of our review, we use the term "lobbyists" to refer to lobbyists, lobbying firms, and individuals representing the lobbyists that were present during the review.

determine whether registrants were meeting the requirement to file an LD-2 report in the first quarter in which they first registered.

To identify challenges and potential improvements to compliance, we used structured interviews to obtain views from lobbyists included in our sample of reports on any challenges to compliance.

To describe the efforts the Office has made to improve its enforcement of the LDA, we interviewed officials from the Office and obtained information on the capabilities of the system they established to track and report compliance trends and referrals and other practices they have established to focus resources on enforcement of the LDA; the extent to which they have implemented data reliability checks into their tracking system; and the level of staffing and resources dedicated to lobbying disclosure enforcement. The Office provided us with reports from the tracking system on the number and status of referrals.

The mandate does not include identifying lobbyist organizations that failed to register and report in accordance with LDA requirements, or whether for those lobbyists who did register and report the lobbying activity or contributions disclosed represented the full extent of lobbying activities that took place.

We conducted this performance audit from April 2010 to March 2011 in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives. For more details on our methodology, see appendix I.

Background

The LDA, as amended by HLOGA, requires lobbyists to register with the Secretary of the Senate and the Clerk of the House and file quarterly reports disclosing their lobbying activity. No specific requirements exist for lobbyists to create or maintain documentation in support of the reports they file. However, LDA guidance issued by the Secretary of the Senate and the Clerk of the House recommends lobbyists retain copies of their filings and supporting documentation for at least 6 years after their reports are filed. Lobbyists are required to file their registrations and reports electronically with the Secretary of the Senate and the Clerk of the House

through a single entry point (as opposed to separately with the Secretary of the Senate and the Clerk of the House as was done prior to HLOGA). Registrations and reports must be publicly available in downloadable, searchable databases from the Secretary of the Senate and the Clerk of the House.

The LDA requires that the Secretary of the Senate and the Clerk of the House of Representatives provide guidance and assistance on the registration and reporting requirements of the LDA and develop common standards, rules, and procedures for compliance with the LDA. The Secretary and the Clerk are to review the guidance semiannually, with the latest revision having occurred in June 2010 and the latest review having occurred in December 2010. The guidance provides definitions of terms in the Act, Secretary and Clerk interpretations of the LDA as amended by HLOGA, specific examples of different scenarios, and an explanation of why the scenarios prompt or do not prompt disclosure under LDA. In meetings with the Secretary and Clerk, they stated that they consider information we report on lobbying disclosure compliance when they periodically update the guidance.

The LDA defines a "lobbyist" as an individual who is employed or retained by a client for compensation; who has made more than one lobbying contact (written or oral communication to a covered executive or legislative branch official made on behalf of a client); and whose lobbying activities⁵ represent at least 20 percent of the time that he or she spends on behalf of the client during the quarter. Lobbying firms are persons or entities that have one or more employees who are lobbyists on behalf of a client other than that person or entity.

Lobbying firms are required to file a registration with the Secretary of the Senate and the Clerk of the House for each client if the lobbying firm receives or is expected to receive over \$3,000 in income from that client

⁵ Lobbying activities include not only direct lobbying contacts but efforts in support of such contacts, such as preparation and planning activities, research, and other background work that is intended for use in contacts.

⁶ 2 U.S.C. § 1602(10).

⁷ 2 U.S.C. § 1602(9).

for lobbying activities. Lobbyists are also required to submit a quarterly report, also known as an LD-2 report, for each registration filed. The registration and subsequent LD-2 reports must disclose:

- the name of the organization, lobbying firm, or self-employed individual that is lobbying on that client's behalf;
- a list of individuals who acted as lobbyists on behalf of the client during the reporting period;
- whether any lobbyists served as covered executive branch or legislative branch officials in the previous 20 years, known as a "covered official" position;⁹
- the name of and further information about the client, including a general description of its business or activities;
- information on the general issue areas and corresponding issue codes used to describe lobbying activities;
- any foreign entities that have an interest in the client;
- whether the client is a state or local government;
- information on which federal agencies and house(s) of Congress the lobbyist contacted on behalf of the client during the reporting period;
- the amount of income related to lobbying activities received from the client (or expenses for organizations with in-house lobbyists) during the quarter rounded to the nearest \$10,000; and
- a list of constituent organizations that contribute more than \$5,000 for lobbying in a quarter and actively participate in planning, supervising, or controlling lobbying activities, if the client is a coalition or association.

The LDA, as amended, also requires lobbyists to report certain contributions semiannually in the contributions report, also known as the

⁸ Organizations employing in-house lobbyists file only one registration. An organization is exempt from filing if total expenses in connection with lobbying activities are not expected to exceed \$11,500.

The LDA defines a covered executive branch official as the President, Vice President, an officer or employee, or any other individual functioning in the capacity of such an officer or employee, of the Executive Office of the President, an officer or employee serving in levels I-V of the Executive Schedule, members of the uniformed services whose pay grade is at or above O-7, and any officer or employee serving in a position of a confidential, policy-determining, policymaking, or policy-advocating character who is excepted from competitive service as determined by the Office of Personnel Management (commonly called Schedule C employees). The LDA defines a covered legislative branch official as a member of Congress, an elected officer of either house of Congress, or any employee or any other individual functioning in the capacity of an employee of a member, a committee of either House of Congress, the leadership staff of either House of Congress, a joint committee of Congress, or a working group or caucus organized to provide legislative services or other assistance to members. 2 U.S.C. § 1602(3), (4).

LD-203 report. These reports must be filed 30 days after the end of a semiannual period by each organization registered to lobby and by each individual listed as a lobbyist on an organization's lobbying reports. The lobbyists or organizations must:

- list the name of each federal candidate or officeholder, leadership political action committee, or political party committee to which they made contributions equal to or exceeding \$200 in the aggregate during the semiannual period;
- report contributions made to presidential library foundations and presidential inaugural committees;
- report funds contributed to pay the cost of an event to honor or recognize
 a covered official, funds paid to an entity named for or controlled by a
 covered official, and contributions to a person or entity in recognition of
 an official or to pay the costs of a meeting or other event held by or in the
 name of a covered official; and
- certify that they have read and are familiar with the gift and travel rules of the Senate and House and that they have not provided, requested, or directed a gift or travel to a member, officer, or employee of Congress that would violate those rules.

The Secretary of the Senate and the Clerk of the House of Representatives, along with the U.S. Attorney's Office for the District of Columbia (the Office) are responsible for the enforcement of the LDA. The Secretary and the Clerk notify lobbyists or lobbying firms in writing that they may be in noncompliance with the LDA, and subsequently refer those lobbyists who fail to provide an appropriate response to the Office. The Office researches these referrals and sends additional noncompliance notices to the lobbyists, requesting that the lobbyists file reports or correct reported information. If no response is received after 60 days, the Office decides whether to pursue a civil case against referred lobbyists which could result in penalties up to \$200,000 or a criminal case against lobbyists who knowingly and corruptly fail to comply with the act that could lead to a maximum of 5 years in prison.

Documentation Supporting Disclosure Reports Varied and Newly Registered Lobbyists Largely Met Reporting Requirements

Lobbyists for Most LD-2 Reports Provided Documentation to Support the Amount of Income and Expenses Reported, but Provided Less Documentation to Support Other Elements of the LD-2

While no specific requirements exist for lobbyists to create or maintain documentation in support of the reports they file, LDA guidance issued by the Secretary of the Senate and Clerk of the House recommends lobbyists retain copies of their filings and supporting documentation for at least 6 years after their reports are filed. As in our prior reviews most lobbyists reporting \$5,000 or more in income or expenses were able to provide documentation to varying degrees for the reporting elements in their disclosure reports. ¹⁰

Lobbyists for an estimated 97 percent of LD-2 reports were able to provide documentation for income and expenses for the fourth quarter of 2009 and the first three quarters of 2010. The most common forms of documentation provided included invoices for income and payroll records for expenses. According to the documentation lobbyists provided for income and expenses, we estimate that the amount disclosed was supported for 68 percent (65 of 96) of the LD-2 reports; differed by at least \$10,000 from the reported amount in 13 percent (13 of 96) of LD-2

¹⁰ GAO, 2009 Lobbying Disclosure: Observations on Lobbyists' Compliance with Disclosure Requirements, GAO-10-499 (Washington, D.C.: Apr. 1, 2010); GAO, 2008 Lobbying Disclosure: Observations on Lobbyists' Compliance with Disclosure Requirements, GAO-09-487 (Washington, D.C.: Apr. 1, 2009); and GAO, Lobbying Disclosure: Observations on Lobbyists' Compliance with New Disclosure Requirements, GAO-08-1099 (Washington, D.C.: Sept. 30, 2008).

¹¹Our sample is only one of a large number of samples that we might have drawn. Because each sample could have provided different estimates, we express our confidence in the precision of our estimate as a 95 percent confidence interval. This is the interval that would contain the actual population value for 95 percent of the samples we could have drawn. Unless otherwise stated, all percent estimates have a maximum 95 percent confidence interval of within 10.0 percentage points or less of the estimate.

reports;¹² and had rounding errors in 19 percent (18 of 96) of LD-2 reports.¹³ Lobbyists for an estimated 90 percent of the LD-2 reports filed year-end 2009 or midyear 2010 LD-203 contribution reports for all of the lobbyists and the lobbying firm listed on the report as required.¹⁴ All individual lobbyists and lobbying firms reporting specific lobbying activity are required to file LD-203 reports each period even if they have no contributions to report, because they must certify compliance with the gift and travel rules.

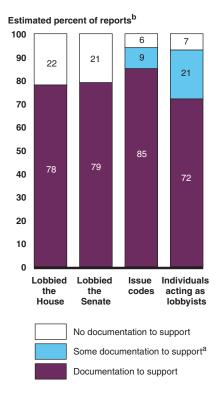
Figure 1 illustrates the extent to which lobbyists were able to provide documentation to support selected elements on the LD-2 reports.

¹²Eight lobbyists underreported lobbying income or expenses on the LD-2 report by at least \$10,000, and five lobbyists overreported lobbying income or expenses on the LD-2 report by at least \$10,000.

¹³Lobbyists are expected to provide a good faith estimate on the LD-2 of income and expenses reported rounded to the nearest \$10,000. Our estimate of the number of reports with rounding errors includes reports that disclosed the exact amount of income from or expenditures on lobbying activities, but failed to round to the nearest \$10,000 as required.

 $^{^{14}}$ As part of our LD-2 report review, we checked the House database to ensure that each lobbyist and organization listed on the LD-2 report filed an LD-203 report during the reporting period.

Figure 1: Extent of Documentation Lobbyists Provided to Support Selected Elements of Lobbying Reports



Source: GAO.

Note: Not all elements of the report were applicable to all lobbyists.

^aLobbyists having some documentation to support issue codes and the names of individuals acting as lobbyists refers to the lobbyists being able to provide documentation for only some of the total number of issue codes or lobbyists reported.

^bPercent estimates in the table have a 95 percent confidence interval of plus or minus 10 percentage points or less of the estimate.

Of the 100 LD-2 reports in our sample, 52 disclosed lobbying activities at executive branch agencies with lobbyists for 28 of these reports providing documentation to support lobbying activities at all agencies listed. These results are consistent with our findings from last year's Lobbying Disclosure report. ¹⁵ Based on this we estimate that approximately 54

 $^{^{15}}$ GAO-10-499.

percent of all reports disclosing executive branch activities could be supported by documentation. ¹⁶

The LDA requires lobbyists to disclose previously held covered positions when first registering as a lobbyist for a new client, either on the lobbying registration (LD-1) or on the first LD-2 quarterly filing when added as new. ¹⁷ Of the 100 reports in our sample, 15 reports listed lobbyists who did not disclose covered positions when they first lobbied on behalf of the client as required or on subsequent disclosure reports. ¹⁸ We therefore estimate that a minimum of 9 percent of all LD-2 reports, list lobbyists who never properly disclosed one or more previously held covered positions.

Table 1 lists the common reasons why lobbyists we interviewed stated they did not have documentation for some of the elements of their LD-2 report.

Table 1: Reasons Lobbyists in Our Sample of Reports Cited for Not Having Documentation for Some Elements of Their LD-2 Report.

LD-2 report element	Reasons for not having documentation
Lobbied the houses of Congress	Several lobbyists said they did not keep documentation of certain types of contacts with the houses of Congress, such as telephone calls.
Lobbied executive branch agencies	Several lobbyists said they did not keep documentation of certain types of contacts with the executive branch agency officials, such as telephone calls. In addition to lobbyists not having supporting documentation to demonstrate they lobbied executive branch agencies, some lobbyists told us they overreported contacts with executive branch agencies. For example, lobbyists reported lobbying contacts with executive branch agencies on their LD-2 reports when federal officials were in attendance at meetings and conferences they attended, even when they did not communicate with the federal officials in attendance. Lobbyists said they overreported to err on the side of caution and to prevent potential underreporting.

 $^{^{\}rm 16}$ The 95 percent confidence interval for this estimate is plus or minus 13.7 percentage points.

¹⁷ Guidance issued by the Secretary of the Senate and the Clerk of the House of Representatives instructs lobbyists that they are only required to disclose covered positions on the first filing.

¹⁸Prior to each review, we used open source search techniques to identify lobbyists on each report who may have held a covered official position. Additionally, where a covered official position was found during our open source search, we conducted an additional review of the publicly available Secretary of the Senate or Clerk of the House database to determine whether the covered official position was disclosed on the registration or a prior LD-2 report.

LD-2 report element	Reasons for not having documentation
Name of individuals acting as lobbyists	Several lobbyists stated they listed all of the lobbyists in their firm on all of the LD-2 reports even if they did not actively lobby on behalf of the client.
Covered positions	Some lobbyists thought the position was either outside of the required reporting time frame or they were unaware that the position was a covered official position. For example, some lobbyists did not know whether congressional internships were considered covered official positions and therefore needed to be disclosed. According to officials from the Secretary of the Senate and Clerk of the House, internships are considered covered official positions and therefore should be disclosed.

Source: GAO.

^aPrior to 2008, lobbyists were only required to disclose covered official positions held within 2 years of registering as a lobbyist for the client. HLOGA amended that time frame to require disclosure of positions held 20 years before the date the lobbyists first lobbied on behalf of the client.

Some Lobbyists Indicated They Planned to Amend Their LD-2 Reports

For 21 of the LD-2 reports in our sample, lobbyists indicated they planned to file an amendment as a direct result of our review. As of March 2011, 12 of those 21 lobbyists had filed amended LD-2 reports. Reasons for filing amendments varied, but included reporting lobbyists covered positions, changing the income or expense amounts previously reported, and removing lobbyists who did not lobby on behalf of the client during the quarter under review. In addition to the 21 reports that lobbyists stated they were going to file an amendment following our review, lobbyists filed amendments for 8 of the reports in our sample after being notified their report was selected as part of our random sample but prior to our review. Specific reasons lobbyists filed amendments to change the original filing were to:

- Report no lobbying activity, reduce the amount of lobbying income from \$21,000 to less than \$5,000, and remove the previously reported lobbying contact with the Senate and the House, which the lobbyists stated did not occur during the quarter.
- Add a lobbying contact with the Senate and lower the income reported from \$10,000 to less than \$5,000.
- Add the client's interest in a foreign entity.
- Change the client's name, remove and add the name of the federal agencies lobbied, remove the earlier reported lobbying contact with the Senate, and remove a lobbyist.
- Add a lobbying contact with the House and add a lobbyist.
- Add lobbyists.
- Add a federal agency and remove a bill number.
- Change the point of contact.

Some LD-203 Contribution Reports Omitted Political Contributions Listed in the FEC Database

We estimate that a minimum of 5 percent of all LD-203 reports with contributions omit one or more FEC-reportable contributions. The sample of LD-203 reports we reviewed contained 80 reports with political contributions and 80 reports without political contributions. We compared those reports against the contribution reports in the FEC database to identify any instance when the FEC database listed political contributions made by the lobbyists that were not disclosed on the lobbyist's LD-203 report.

Of the 80 LD-203 reports sampled with contributions reported, 7 sampled reports failed to disclose one or more political contributions that were documented in the FEC database. Of the 80 LD-203 reports sampled with no contributions reported, 1 of the sampled reports failed to disclose political contributions that were documented in the FEC database. We estimate that among all reports a minimum of 2 percent failed to disclose one or more political contributions. ¹⁹

Most Newly Registered Lobbyists Filed Disclosure Reports as Required

Of the 4,553 new registrations we identified from fiscal year 2010 we were able to match 4,132 reports filed in the first quarter in which they were registered, which is a match rate of more than 90 percent of registrations, similar to our prior reviews. ²⁰ To determine whether new registrants were meeting the requirement to file, we matched newly filed registrations in the last quarter of 2009 and the first three quarters of 2010 from the Senate and House Lobbyists Disclosure Databases to their corresponding quarterly disclosure reports using an electronic matching algorithm that allowed for misspelling and other minor inconsistencies between the registrations and reports.

¹⁹ We did not estimate the percent of other non-FEC political contributions that were omitted (such as honoraria, or gifts to presidential libraries).

²⁰ GAO-10-499, GAO-09-487.

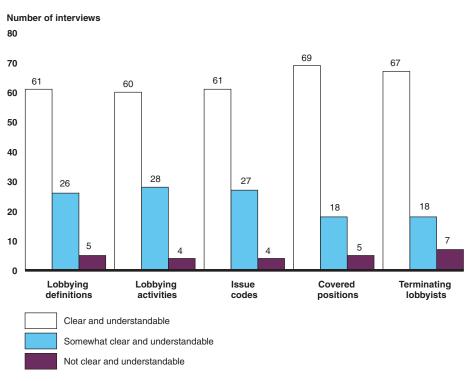
A Few Lobbyists Continue to Report Challenges in Complying with the Act

LD-2 Reporting Requirement Terminology Remains a Challenge for a Few While most lobbyists we interviewed told us they thought that the reporting requirements were clear, a few lobbyists highlighted areas of potential inconsistency and confusion in applying some aspects of LDA reporting requirements. Several of the lobbyists said that the Secretary of the Senate and Clerk of the House staff were helpful in providing clarifications when needed.

As part of our review, lobbyists present during reviews were asked to rate various terms associated with LD-2 reporting as being clear and understandable, not clear and understandable, or somewhat clear and understandable. ²¹ Figure 2 shows the terms associated with LD-2 reporting that the lobbyists we interviewed in our sample of reports were asked to rate and how they responded to each term.

²¹ Although the quantitative results from lobbyists in our sample of LD-2 reports are generalizable to all LD-2 reports, the qualitative results are not generalizable because our sample was designed to develop population estimates of the accuracy of information on LD-2 reports and was not designed to estimate the opinions of lobbyists.

Figure 2: Rating of Terms Associated with LD-2 Reporting for Lobbyists in Interviews



Source: GAO.

Note: The total number of interviews totals 92 and is less than our sample of 100 reports because some lobbyists had more than one report in our sample that we reviewed on the same day. In these cases, we interviewed the lobbyist once to ask about clarity of lobbying terms.

Table 2 summarizes the feedback we obtained from the lobbyists in our sample of reports that rated the lobbying terms as either not clear and understandable or somewhat clear and understandable.²²

 $^{^{22}}$ During several interviews, lobbyists did not identify challenges when asked initially; however, they later identified challenges when providing overall comments at the end of the interview.

Associated terms	Feedback about LD-2 terminology and challenges to reporting
Lobbying definitions	Several lobbyists told us that differentiating between lobbyists and non-lobbyists (i.e., consultants or government relations workers) was difficult to understand. Of lobbyists who had difficulty with this differentiation, several stated that more clarity is needed in the differences between lobbying, consulting, and performing government relations activities.
Lobbying activities	Some lobbyists stated additional clarity is needed in the differences between lobbying activities and non-lobbying activities.
Issue codes	Some lobbyists said issue codes were unclear and that the issue codes overlapped, making it difficult to choose the most appropriate issue code for their specific lobbying issues.
Covered positions	Lobbyists expressed concern with not only knowing when to disclose covered official positions on the LD 2 report, but also knowing when a federal official they met with held a covered official position, which would require them to disclose the contact. Additionally, several lobbyists told us they referred to the Plum Book ^a for guidance on covered officials; however, some lobbyists said it did not provide up-to-date information on individuals' covered official positions within federal agencies.
Terminating lobbyists	Several lobbyists said they were uncertain if it is necessary to terminate a lobbyist if that individual did no actively lobby during the most recent reporting period, but may work on behalf of that client in the future.

Source: GAO.

^aThe "United States Government Policy and Supporting Positions," commonly referred to as the Plum Book, is published every 4 years after a presidential election. It contains a listing of legislative and executive branch covered positions. Many of the positions have duties that support administration policies and programs. The Plum Book was most recently published in November 2008.

A Few Lobbyists Cited Other Filing Challenges

Sixty-nine lobbyists in our sample of LD-2 reports said that they found the reporting requirements easy to meet. However, 10 lobbyists we interviewed told us that they found meeting the deadline for filing disclosure reports difficult because of the short time frame between the end of the reporting period and the deadline for filing reports. For example, one lobbyist mentioned that they have to estimate the income for the final month of the reporting period because bills are prepared after the filing deadline. The deadline for filing disclosure reports is 20 days after each reporting period, or the first business day after the 20th day if the 20th day is not a business day. Prior to enactment of HLOGA, the deadline for filing disclosure reports was 45 days after the end of each reporting period.

While the electronic filing system used for lobbying reports may reduce the amount of time filers must spend on data entry, a few lobbyists stated that they misreported on their LD-2 reports because they carried information from old reports to new reports without properly updating information. As a result, some lobbyists now have to amend their LD-2 reports to accurately reflect the lobbying activity for the quarter under review.

The U.S. Attorney's Office Has Taken Steps to Improve Its Enforcement of the LDA

Status Update on Enforcement for the 2008 and 2009 Reporting Periods Since the enactment of HLOGA, quarterly referrals for noncompliance with the LD-2 requirements have been received from both the Secretary of the Senate and the Clerk of the House. From June 2009 to July 2010, the Office received referrals from both the Secretary and the Clerk for noncompliance with reports filed for the 2008 and 2009 reporting periods. The Office received a total of 418 referrals of lobbying firms for the 2008 filing period and 457 referrals of lobbying firms from the 2009 filing period for noncompliance with the quarterly LD-2 reporting requirements. The Office has not yet received all referrals from the Secretary of the Senate and the Clerk of the House for the 2010 reporting period.

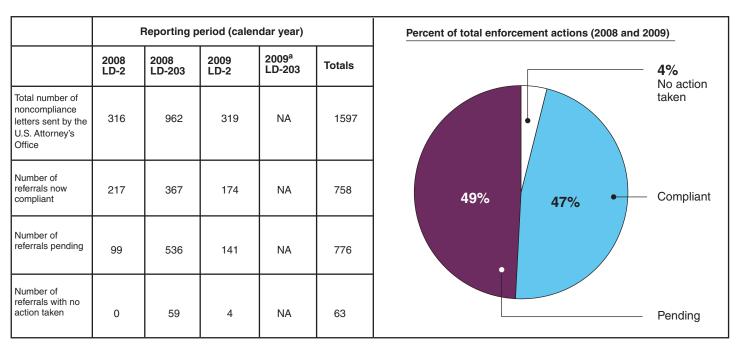
In addition, the Office has received referrals from the Secretary and the Clerk for noncompliance with LD-203 contribution reports. For noncompliance in the 2008 calendar year, the Office has to date received LD-203 referrals from the Secretary of the Senate for 1,324 lobbying firms, and 126 LD-203 referrals from the Clerk of the House. The Office mailed 962 noncompliance letters to the registered lobbying firms and included the names of the individual lobbyists who were not in compliance with the requirement to report federal campaign and political contributions and certify that they understand the gift rules. However, the Office stated that there is confusion among the lobbying community as to whether the individual or organization is responsible for responding to letters of noncompliance with LD-203 requirements. To date, the Office has received 765 lobbying firm LD-203 referrals from the Secretary of the Senate, and 195 referrals from the Clerk of the House for the 2009 calendar year. The Office has not yet sent letters of noncompliance with the LD-203 referrals for the 2009 calendar year.

²³ Although referral and other compliance data provided by the Office may not be completely accurate, the magnitude of the errors we found were small. Therefore, we have determined that the data were sufficiently reliable for purposes of our review to provide a useful overview of the Office's compliance efforts.

To enforce LDA compliance, the Office has primarily focused on sending letters to lobbyists who have potentially violated the LDA by not filing disclosure reports as required. Not all referred lobbyists are sent noncompliance letters because some of the lobbyists have terminated their registrations, or lobbyists may have complied by filing the report before the Office sends noncompliance letters. The letters request that the lobbyists comply with the law and promptly file the appropriate disclosure documents. Resolution typically involves the lobbyists coming into compliance by filing the reports or terminating their lobbying status.

As of January 25, 2011, about 47 percent (758 of 1,597) of the lobbyists sent letters for noncompliance with 2008 and 2009 referrals are now considered compliant because the lobbyists in question have either filed reports or they have terminated their registrations as lobbyists. Additionally, about 49 percent (776 of 1,597) are pending action because the Office did not receive a response from the lobbyist and plans to conduct additional research to determine if they can locate the lobbyist or close the referral because the lobbyist cannot be located. The remaining 4 percent (63 of 1,597) of the referrals did not require action because the lobbyists were found to be compliant when the Office received them. This may occur when lobbyists have responded to the contact letters from the Secretary of the Senate and Clerk of the House after the referrals have been received by the Office. Other referrals did not require action because the lobbyist or client was no longer in business or the lobbyist was deceased. Figure 3 shows the status of enforcement actions as a result of noncompliance letters sent to registrant organizations for 2008 and 2009 referrals.

Figure 3: Status of LDA Enforcement Actions (as of January 24, 2011)



Source: U.S. Attorney's Office for the District of Columbia

^aInformation reported for the 2009 calendar year only includes LD-2 referrals the Office has not yet sent letters of noncompliance with the LD-203 referrals for the 2009 calendar year.

Since the LDA was passed in 1995, the Office has settled with three lobbyists and collected civil penalties totaling about \$47,000. All of the settled cases involved a failure to file. The settlements occurred before the enactment of HLOGA, which increased the penalties for offenses committed after January 1, 2008, to involve a civil fine of not more than \$200,000 and criminal penalties of not more than 5 years in prison. Criminal penalties may be imposed against lobbyists who knowingly and corruptly fail to comply with the act. Officials from the Office stated that they have sufficient civil and criminal statutory authorities to enforce the LDA.

As we reported previously, the Office identified six lobbyists whose names appeared frequently in the referrals and sent them letters more targeted toward repeat nonfilers. However, the Office has decided not to pursue action against any of them because they determined the lobbyists were unaware of the need to file, and therefore did not intentionally avoid compliance with the requirements of the LDA. In all of those cases, the

lobbyists terminated or filed once they were made aware of the requirements. In addition, in the summer of 2010, six additional lobbyists were identified as repeat nonfilers and to date, no action has been taken against any of them. Three of these cases have been resolved because the Office decided not pursue further action due to lobbyists' illness, inability to pay, or lobbyists' stating the failure to file was the result of an inadvertent oversight. In an additional case, the Office determined the level of noncompliance was not sufficiently significant for further action. The Office continues to consider further enforcement actions for the remaining two, and has forwarded these matters to the Assistant United States Attorney for Civil Enforcement for further review. In addition, the Office plans to identify additional cases for civil enforcement review in the coming months.

The U.S. Attorney's Office Has Established a System to Track Lobbying Enforcement Activities

In a prior report, we raised issues regarding the tracking, analysis, and reporting of enforcement activities for lobbyists whom the Secretary of the Senate and the Clerk of the House identify as failing to comply with LDA requirements. ²⁴ Our report recommended that the Office complete efforts to develop a structured approach for tracking referrals when they are made, recording reasons for referrals, recording the actions taken to resolve them, and assessing the results of actions taken. The Office has developed a system to address that recommendation. The current system provides a foundation that allows the Office to better focus its lobbying compliance efforts by tracking and recording the status and disposition of enforcement activities. In addition, the system allows the Office to monitor lobbyists who continually fail to file the required disclosure reports.

Under HLOGA, the Attorney General is required to file an enforcement report with Congress after each semiannual period beginning on January 1 and July 1, detailing the aggregate number of enforcement actions DOJ took under the act during the semiannual period and, by case, any sentences imposed. On September 6, 2009, the Attorney General filed his report for the semiannual period ending June 30, 2009. We found information provided in the enforcement report generally matched information the system provided to GAO. In cases where we identified inconsistencies, they were very minor. For example, the differences in the number of noncompliance letters sent were less than 10 out of several hundred letters sent. In addition, there were small inconsistencies

²⁴ GAO-08-1099.

regarding the dates referrals were received from the Secretary of the Senate and Clerk of the House. There were also inconsistencies in the number of referrals received regarding individual lobbyists and registrant organizations. These inconsistencies totaled less than 10 out of more than a thousand referrals received. We brought these minor errors to the attention of the Office and asked them about their processes for ensuring data accuracy. Officials from the Office stated that they do not have formal procedures for ensuring that data are entered into the system in a timely fashion. In addition, they stated that there are no formal processes in place to review, validate, or edit the system data after they are entered to help ensure that accurate data are entered into the system and to help ensure that erroneous data are identified, reported, and corrected. The Office stated that they plan to formalize data review, refine summary data, and institute procedures to ensure data are accurate and reliable in the next few months. As part of this effort, they plan to establish periodic quality checks and verification of data as we suggested when we met with them in January 2011.

The U.S. Attorney's Office's Resources and Authorities to Enforce the LDA

Officials from the Office stated that they have sufficient civil and criminal statutory authorities to enforce LDA. The Office has increased the number of staff assigned to assist with lobbying compliance issues from 6 to 17. All of the staff continue to work on lobbying disclosure enforcement parttime and primarily in an administrative capacity. Some of their administrative activities include researching the Senate and House databases to determine if referrals have been resolved, or mailing noncompliance letters. In addition to those 17 part-time staff members, one contractor was hired in September 2010 to work on lobbying compliance issues on a full-time basis.

Agency Comments

We provided a draft of this report to the Attorney General for review and comment. We met with the Assistant U.S. Attorney for the District of Columbia, who on behalf of the Attorney General responded that DOJ had no comments.

 $^{^{25}}$ These 17 staff include a civil chief, two deputy chiefs, three civil enforcement attorneys, one civil enforcement investigator, three paralegals, one support staff manager, four docket information input clerks, and two student interns.

We are sending copies of this report to the Attorney General, Secretary of the Senate, Clerk of the House of Representatives, and interested congressional committees and members. This report also is available at no charge on the GAO Web site at http://www.gao.gov.

Please contact J. Christopher Mihm at (202) 512-6806 or mihmj@gao.gov if you or your staffs have any questions about this report. Contact points for our Offices of Congressional Relations and Public Affairs may be found on the last page of this report. GAO staff who made major contributions to this report are listed in appendix IV.

J. Christopher Mihm

Managing Director, Strategic Issues

List of Congressional Committees

The Honorable Joseph I. Lieberman

Chairman

The Honorable Susan M. Collins

Ranking Member

Committee on Homeland Security and Governmental Affairs

United States Senate

The Honorable Patrick J. Leahy

Chairman

The Honorable Charles E. Grassley

Ranking Member

Committee on the Judiciary

United States Senate

The Honorable Charles E. Schumer

Chairman

The Honorable Lamar Alexander

Ranking Member

Committee on Rules and Administration

United States Senate

The Honorable Daniel E. Lungren

Chairman

The Honorable Robert A. Brady

Ranking Member

Committee on House Administration

House of Representatives

The Honorable Lamar Smith

Chairman

The Honorable John Conyers, Jr.

Ranking Member

Committee on the Judiciary

House of Representatives

The Honorable Darrell E. Issa

Chairman

The Honorable Elijah E. Cummings

Ranking Member

Committee on Oversight and Government Reform

House of Representatives

Appendix I: Objectives, Scope, and Methodology

Consistent with the audit requirements in the Honest Leadership and Open Government Act of 2007, our objectives were to:

- determine the extent to which lobbyists are able to demonstrate compliance with the Lobbying Disclosure Act of 1995 (LDA), as amended by providing documentation to support information contained on reports filed under the LDA;
- identify any challenges that lobbyists report to compliance and potential improvements; and
- describe the resources and authorities available to the U.S. Attorney's
 Office for the District of Columbia (the Office), and the efforts the Office
 has made to improve enforcement of the LDA, including identifying trends
 in past lobbying disclosure compliance.

To respond to our mandate, we used information in the lobbying disclosure database maintained by the Clerk of the House of Representatives. To assess whether these disclosure data were sufficiently reliable for the purposes of this report, we reviewed relevant documentation and spoke to officials responsible for maintaining the data. Although registrations and reports are filed thorough a single Web portal, each chamber subsequently receives copies of the data and follows different data cleaning, processing, and editing procedures before storing the data in either individual files (in the House) or databases (in the Senate). Currently, there is no means of reconciling discrepancies between the two databases that result from chamber differences in data processing. For example, Senate staff has told us during previous reviews¹ that they set aside a greater proportion of registration and report submissions than the House for manual review before entering the information into the database, and as a result, the Senate database would be slightly less current than the House database on any given day pending review and clearance; and House staff told us during previous reviews that they rely heavily on automated processing, and that while they manually review reports that do not perfectly match information on file for a given registrant or client, they will approve and upload such reports as originally filed by each lobbyist even if the reports contain errors or discrepancies (such as a variant on how a name is spelled). Nevertheless, we do not have reason to believe that the content of the Senate and House systems would vary substantially. While we determined that both the Senate and House disclosure data were sufficiently reliable for identifying a sample of quarterly disclosure reports (LD-2 reports) and for assessing whether

¹ GAO-10-499, and GAO-09-487.

newly filed registrants also filed required reports, we chose to use data from the Clerk of the House for sampling LD-2 reports from the last quarter of 2009, first three quarters of 2010, as well as for sampling yearend 2009 and midyear 2009 contributions reports (LD-203 reports), and finally for matching quarterly registrations with filed reports. We did not evaluate the Offices of the Secretary of the Senate or the Clerk of the House, both of which have key roles in the lobbying disclosure process, although we consulted with officials from each office, and they provided us with general background information at our request and detailed information on data processing procedures.

To assess the extent to which lobbyists could provide evidence of their compliance with reporting requirements, we examined a stratified random sample of 100 LD-2 reports from the fourth quarter of calendar year 2009 and the first, second, and third quarters of calendar year 2010, with 25 reports selected from each quarter. We excluded reports with no lobbying activity or with income less than \$5,000 from our sampling frame² and drew our sample from 55,282 activity reports filed for the last quarter of 2009 and the first three quarters of 2010 available in the public House database, as of our final download date for each quarter. There is 1 LD-2 report in the sample that amended their LD-2 after notification of being selected for the sample but prior to our review. The amended LD-2 report decreased lobbying activity income for that guarter from \$21,000 to less than \$5,000. Further, that report was amended to show no lobbying contact, whereas the original LD-2 activity report showed lobbying contact with the Senate and House. We conducted a review of this report because they amended to no activity with lobbying income of less than \$5,000 following notification of inclusion in the sample. Since "no lobbying activity" was indicated on the amended LD-2 activity report, lobbyists were not required to provide information for all reporting elements on the LD-2. Therefore, in certain calculations this 1 report is excluded from the sample. Our sample is based on a stratified random selection, and it is only one of a large number of samples that we may have drawn. Because each sample could have provided different estimates, we express our confidence in the precision of our particular sample's results as a 95 percent confidence interval. This is the interval that would contain the actual population value for 95 percent of the samples that we could have

 $^{^2}$ LD-2 activity reports with "no lobbying issue activity" and reports with less than \$5,000 in reported income or expenses are filtered out because they do not contain verifiable information on income, expenses, or activity.

drawn. All percentage estimates in this report have 95 percent confidence intervals of within plus or minus 10.0 percentage points or less of the estimate itself, unless otherwise noted. When estimating compliance with certain of the elements we examined, we base our estimate on a one-sided 95 percent confidence interval to generate a conservative estimate of either the minimum or maximum percentage of reports in the population exhibiting the characteristic.

We contacted all the lobbyists and lobbying firms in our sample and asked them to provide support for key elements in their reports, including:

- the amount of income reported for lobbying activities,
- the amount of expenses reported on lobbying activities,
- the names of those lobbyists listed in the report,
- the houses of Congress and federal agencies that they lobbied, and
- the issue codes that they had lobbied.

In addition, we determined whether each individual lobbyist listed on the LD-2 report had filed a semiannual LD-203 report.

Prior to interviewing lobbyists about each LD-2 report in our sample, we conducted an open-source search to determine whether each lobbyist listed on the report appeared to have held a covered official position required to be disclosed. For lobbyists registered prior to January 1, 2008, covered official positions held within 2 years of the date of the report must be disclosed; this period was extended to 20 years for lobbyists who registered on or after January 1, 2008. Lobbyists are required to disclose covered official positions on either the client registration (LD-1) or on the first LD-2 report for a specific client, and consequently those who had held covered official positions may have disclosed the information on a LD-2 report filed prior to the report we examined as part of our random sample. To identify likely covered official positions, we examined lobbying firms' Web sites and conducted extensive open-source search of Leadership Directories, Who's Who in American Politics, and U.S. newspapers through Nexis for lobbyists' names and variations on their names. We then examined the current LD-2 report under review, prior LD-2 reports, and the client registration to determine if the identified covered positions were disclosed properly. Finally, we asked lobbying firms and organizations about each lobbyist listed on the LD-2 report that we had identified as having a previous covered official position that we had not found disclosure of to determine whether covered official positions had been appropriately disclosed or whether there was some other acceptable

reason for the omission (such as having been disclosed on an earlier registration or LD-2 report). Despite our rigorous search protocol, it is possible that our search failed to identify omitted reports of covered official positions. Thus, our estimate of the proportion of reports with lobbyists who failed to appropriately disclose covered official positions is a lower-bound estimate of the minimum proportion of reports that failed to report such positions.

In addition to examining the content of LD-2 reports, we confirmed whether year-end 2009 and midyear 2010 LD-203 reports had been filed for each firm and lobbyist listed on the LD-2 reports in our random sample. Although this review represents a random selection of lobbyists and firms, it is not a direct probability sample of firms filing LD-2 reports or lobbyists listed on LD-2 reports. As such, we did not estimate the likelihood that LD-203 reports were appropriately filed for the population of firms or lobbyists listed on LD-2 reports.

To determine if the LDA's requirement for registrants to file a report in the quarter of registration was met for the fourth quarter of 2009 and the first, second, and third quarters of 2010, we used data filed with the Clerk of the House to match newly filed registrations with corresponding disclosure reports. Using direct matching and text and pattern matching procedures, we were able to identify matching disclosure reports for 4,132 of the 4,553, or 90.8 percent, of newly filed registrations. We began by standardizing client and registrant names in both the report and registration files (including removing punctuation and standardizing words and abbreviations such as "Company and CO"). We then matched reports and registrations using the House identification number (which is linked to a unique registrant-client pair), as well as the names of the registrant and client. For reports we could not match by identification number and standardized name, we also attempted to match reports and registrations by client and registrant name, allowing for variations in the names to accommodate minor misspellings or typos. We could not readily identify matches in the report database for the remaining registrations using electronic means.

To assess the accuracy of the LD-203 reports, we analyzed two stratified random samples of LD-203 reports from the 32,893 total LD-203 reports. The first sample contains 80 reports of the 10,956 reports with political contributions and the second contains 80 reports of the 21,937 reports listing no contributions. Each sample contains 40 reports from the yearend 2009 filing period and 40 reports from the midyear 2010 filing period. The samples allow us to generalize estimates in this report to either the

population of LD-203 reports with contributions or the reports without contributions to within a 95 percent confidence interval of plus or minus 7.1 percentage points or less, and to within 3.5 percentage points of the estimate when analyzing both samples together. We analyzed the contents of the LD-203 reports and compared them to contribution data found in the publicly available Federal Elections Commission's (FEC) political contribution database. For our fiscal year 2009 report, we interviewed staff at the FEC responsible for administering the database and determined that the data reliability is suitable for the purpose of confirming whether a FEC-reportable disclosure listed in the FEC database had been reported on an LD-203.

We compared the FEC-reportable contributions reported on the LD-203 reports with information in the FEC database. The verification process required text and pattern matching procedures, and we used professional judgment when assessing whether an individual listed is the same individual filing an LD-203. For contributions reported in the FEC database and not on the LD-203, we asked the lobbyists or organizations to provide an explanation of why the contribution was not listed on the LD-203 report or to provide documentation of those contributions. As with covered positions on LD-2 disclosure reports, we cannot be certain that our review identified all cases of FEC-reportable contributions that were inappropriately omitted from a lobbyist's LD-203 report. We did not estimate the percent of other non-FEC political contributions that were omitted (such as honoraria, or gifts to presidential libraries).

We obtained views from lobbyists included in our sample of reports on any challenges to compliance.

To describe the processes used by the Office in following up on referrals from the Secretary of the Senate and the Clerk of the House, data reliability in the Office's tracking system for referrals, and to provide information on the resources and authorities used by the Office in its role in enforcing compliance with the LDA, we interviewed officials from the Office and obtained information on the capabilities of the system they established to track and report compliance trends and referrals and other practices they have established to focus resources on enforcement of the LDA; the extent to which they have implemented data reliability checks into their tracking system; and the level of staffing and resources dedicated to lobbying disclosure enforcement. The Office provided us with reports from the tracking system on the number and status of cases referred, pending, and resolved.

Appendix I: Objectives, Scope, and Methodology

The mandate does not include identifying lobbyists who failed to register and report in accordance with LDA requirements, or whether for those lobbyists that did register and report all lobbying activity or contributions were disclosed. We conducted this performance audit from April 2010 through March 2011 in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

Appendix II: List of Registrants and Clients for Sampled Lobbying Disclosure Reports

The random sample of lobbying disclosure reports we selected was based on unique combinations of registrant lobbyists and client names (see table 3).

Table 3: Names of Registrants and Clients Selected in Random Sample of Lobbying Disclosure Reports Filed in the Last Quarter of 2009 and First Three Quarters of 2010

Registrant name	Client	
American Coalition for Ethanol	American Coalition for Ethanol	
American Continental Group	Siemens Corporations	
American Lung Association	American Lung Association	
American National Red Cross	American National Red Cross	
American Network of Community Options & Resources	American Network of Community Options & Resources	
American Public Transportation Association	American Public Transportation Association	
Assurant, Inc.	Assurant, Inc.	
Barnes & Thornburg LLP	Town of Fishers	
Beacon Consulting Group	Boston Architectural College	
Brownstein Hyatt Farber Schreck, LLP	Westwood College	
Brownstein Hyatt Farber Schreck, LLP	Z-Medica	
Bryan Cave LLP	Polimaster, Inc.	
Building & Construction Trades Dept, AFL-CIO	Building & Construction Trades Dept, AFL-CIO	
C2 Group, LLC	General Electric	
Capital Partnerships (VA) Inc.	Taxicab, Limousine & Paratransit Association	
Capitol Resources LLC	Greater Jackson Chamber Partnership	
Cardinal Point Partners	Middlesex Community College	
Cauthen Forbes & Williams	United Health Group, Inc.	
CBS Corporation	CBS Corporation	
CLMM & Associates	Cerberus Capital Management	
Communicating for America	Communicating for America	
Concerned Women for America Legislative Action Committee	Concerned Women for America Legislative Action Committee	
Crowell & Moring LLP	The Dow Chemical Company	
DeBrunner & Associates, Inc.	Monongahela Valley Hospital	
Dutko Worldwide LLC	Coalition to Advance Healthcare Reform	
Edward D. Heffernan, Esq.	DePaul University	

Registrant name	Client
Energy Future Holdings (formerly TXU Electric Delivery)	Energy Future Holdings (formerly TXU Electric Delivery)
Eris Group (formerly known as Bartlett, Bendall & Kadesh, LLC)	NBC-Universal
Ernst & Young LLP (Washington Council Ernst & Young)	Covidien
Etherton and Associates, Inc.	General Dynamics Corporation
Federal Strategy Group	Microsoft Corporation
Federation of American Hospitals	Federation of American Hospitals
Ferguson Group	Cary-NC, Town of
Fisher Consulting	Ball State University
Groom Law Group, Chartered	Investment Company Institute
Groom Law Group, Chartered	Microsoft Corporation
Hogan Lovells f/k/a Hogan & Hartson LLP	Pharmathene
Holland & Knight LLP	Global Green USA
Holland & Knight LLP	League of California Cities
Holland & Knight LLP	Visual Awareness Technologies and Consulting
Innovative Federal Strategies LLC	Advatech Pacific, Inc.
Jones, Walker, Waechter, Poitevent, Carrere & Denegre	Association of Catastrophe Adjusters
K&L Gates LLP	International Housing Coalition
Kountoupes Consulting LLC	The Weidt Group
Land Trust Alliance	Land Trust Alliance
League of Conservation Voters	League of Conservation Voters
Liebman & Associates, Inc.	Lineage Power
Lupus Foundation of America	Lupus Foundation of America
Markley and Company	Kotzebue Electric Association
Mayer Brown LLP	Asurion Corporation
McAllister & Quinn LLC	Childhelp
McAllister & Quinn LLC	Norfolk Southern Corporation
Mehlman Vogel Castagnetti, Inc.	Electronic Retailing Association
Missouri Hospital Association	Missouri Hospital Association
National Association of Federal Credit Unions	National Association of Federal Credit Unions
National Corn Growers Association	National Corn Growers Association
National Group LLP	San Mateo County Sheriff's Department
New York Life Insurance Company	New York Life Insurance Company
O'Brien & Associates LLC	Kidsave International Inc.

Registrant name	Client	
Olsson Frank Weeda Terman Bode Matz PC	National Meat Association	
Olsson Frank Weeda Terman Bode Matz PC	Pixius Communication, LLC	
Patton Boggs LLP	Goodwill Industries of Northern Iowa, Inc.	
Patton Boggs LLP	Legg Mason, Inc.	
Patton Boggs LLP	St. Thomas Aquinas College	
Perkins Coie LLP	Dragonslayer, Inc.	
Petrizzo Strategic Group, Inc.	Allen Institute for Brain Science	
Podesta Group, Inc.	AMGEN	
Podesta Group, Inc.	Coeur d'Alene Mines Corporation	
Podesta Group, Inc.	Sunoco	
Public Strategies Washington	Bristol-Myers Squibb	
Quinn Gillespie & Associates	Cayman Finance	
Richard Innes	The Nature Conservancy	
RM2 Consultants, Inc.	Mercer Engineering Research Center	
Robert H. Lamb, PLLC	Biotechnology Industry Organization	
Save Darfur Coalition	Save Darfur Coalition	
Schumacher Partners International LLC	Roberts Wesleyan College	
Smiths Detection, Inc.	Smiths Detection, Inc.	
Snack Food Association	Snack Food Association	
SRG & Associates	Warren Corporation	
Strategic Health Care	MRSSI, Inc.	
Taft, Stettinius & Hollister LLP	Vincennes University	
TCH Group, LLC	City of Charleston, SC	
The Accord Group	Southern Company	
The Glover Park Group LLC	Rockefeller Family Fund	
The Kate Moss Company	Medco Health Solutions, Inc.	
The Livingston Group LLC	Goodyear Tire and Rubber Company	
The Mitchell Firm, Inc.	Church of Scientology International	
The Raben Group	General Electric	
The Rhoads Group	Actus Lend Lease LLC	
University of Medicine and Dentistry of New Jersey	University of Medicine and Dentistry of New Jersey	
Van Scoyoc Associates	City of Dana Point, California	
Van Scoyoc Associates	DRS Technologies	
Van Scoyoc Associates	Martin County, Florida	
Washington Alliance Group, Inc.	Southwest Research Institute	

Appendix II: List of Registrants and Clients for Sampled Lobbying Disclosure Reports

Registrant name	Client
Wexler & Walker Public Policy Associates	American Science & Engineering, Inc.
Wexler & Walker Public Policy Associates	Wight & Company
White & Case LLP	Employee-Owned S Corporations of America
Winning Strategies Washington	Cablevision
Winning Strategies Washington	Viaero Wireless
World Shipping Council	World Shipping Council

Source: Lobbying disclosure database of the Clerk of the House of Representatives, last quarter of calendar year 2009 and first three quarters of calendar year 2010.

Appendix III: Full List of Sampled Lobbying Contribution Reports with Contributions and No Contributions Listed

See table 4 for a list of lobbyists and lobbying firms from our random sample of lobbying contribution reports with contributions. See table 5 for a list of lobbyists and lobbying firms from our random sample of lobbying contribution reports without contributions.

Table 4: Lobbyists and Lobbying Firms Selected in Random Sample of Lobbying Contribution Reports with Contributions Listed, Filed Year-end 2009 and Midyear 2010

Lobbyist or lobbying firm	Reporting period
Advanced Medical Technology Association	Midyear 2010
Air Products and Chemicals, Inc.	Year-end 2009
Akerman Senterfitt	Midyear 2010
Alan Mintz	Year-end 2009
American College of Surgeons Professional Association	Midyear 2010
American Farm Bureau Federation	Year-end 2009
American Hospital Association	Midyear 2010
American Meat Institute	Midyear 2010
Andrea King	Year-end 2009
Andrew Howell	Midyear 2010
Andrew Solomon	Year-end 2009
Barfield Associates	Year-end 2009
Bradley Kading	Midyear 2010
Caitlin Donovan	Year-end 2009
Cary Sherman	Midyear 2010
Chad Lord	Year-end 2009
Charles Knauss	Year-end 2009
Christina West	Midyear 2010
Cigar Association of America, Inc.	Midyear 2010
Consol Energy, Inc	Midyear 2010
Danea Kehoe	Year-end 2009
Daryl Buffenstein	Midyear 2010
David Abernethy	Year-end 2009
David Thompson	Midyear 2010
Diane Newberg	Midyear 2010
Duane Gibson	Midyear 2010
Elizabeth Greer	Year-end 2009
Geoffrey Peterson	Midyear 2010
Gordon Robertson	Midyear 2010

Lobbyist or lobbying firm	Reporting period
Gregg Hartley	Midyear 2010
Hach Company/ Danaher Corporation	Year-end 2009
Hunter Johnston	Midyear 2010
International Association of Amusement Parks & Attractions	Year-end 2009
Jack Pettus	Midyear 2010
James McConnell	Midyear 2010
Jay Truitt	Year-end 2009
Jeff Markey	Year-end 2009
Jennifer Blum	Year-end 2009
Jessica Malow	Midyear 2010
Joel Freedman	Year-end 2009
John Killeen	Year-end 2009
John Ladd	Year-end 2009
Julie Dammann	Year-end 2009
Katharine Leeson	Midyear 2010
Kenneth Carpi	Midyear 2010
Kutak Rock LLP	Year-end 2009
Langston Emerson	Year-end 2009
Laura McNeill	Year-end 2009
Lisa Sutherland	Midyear 2010
Lloyd Lawrence	Midyear 2010
Lydia Hofer	Year-end 2009
Lynn Cutler	Year-end 2009
Matthew Miller	Midyear 2010
Matthew Schlapp	Year-end 2009
Melissa Hart	Year-end 2009
Michael McAdams	Year-end 2009
Multiple Strategies LLC	Year-end 2009
NAADAC The Association for Addiction Professionals	Year-end 2009
National Association of Postmasters of the United States	Midyear 2010
New York Farm Bureau, Inc.	Year-end 2009
Nicole Venable	Midyear 2010
Peter Jacoby	Midyear 2010
Peter Peyser	Year-end 2009
Philip Baker-Shenk	Midyear 2010
Philip Bechtel	Midyear 2010
Portland Cement Association	Year-end 2009

Lobbyist or lobbying firm	Reporting period
Rita Norton	Midyear 2010
Robert Juliano	Year-end 2009
Sarah Venuto	Midyear 2010
Shawn Edwards	Year-end 2009
Stephen Richer	Midyear 2010
Steven Pines	Midyear 2010
Susann Edwards	Year-end 2009
The Outlaw Group	Midyear 2010
Theodore Okon	Midyear 2010
Tiffany Moore	Year-end 2009
Transport Workers Union of America, AFL-CIO	Year-end 2009
TREA Senior Citizens League	Midyear 2010
Tribune Company	Year-end 2009
University of Southern California	Midyear 2010

Source: Lobbying contributions database of the Clerk of the House of Representatives, year-end reports for calendar year 2009 and midyear reports for calendar year 2010.

Table 5: Lobbyists and Lobbying Firms Selected in Random Sample of Lobbying Contribution Reports with No Contributions Listed, Filed Year-end 2009 and Midyear 2010

Lobbyist or lobbying firm	Reporting period
Adam Salina	Year-end 2009
Alex Oehler	Midyear 2010
Alliance of Community Health Plans, Inc.	Midyear 2010
American Association of Port Authorities	Year-end 2009
American Library Association	Year-end 2009
Andreas Karellas	Year-end 2009
Andrew Futey	Year-end 2009
Anthony Lakavage	Year-end 2009
Arizona Wheat Growers Association	Year-end 2009
Ashli Douglas	Year-end 2009
Benjamin Rogers	Year-end 2009
Blake Ortner	Year-end 2009
Bonnie Hogue Duffy	Midyear 2010
Bradley Peganoff	Midyear 2010
Business Coalition for U.S. Central America Trade	Midyear 2010

Candace Bartlett Carolyn Osolinik Midyear 2010 Casey Morgan Midyear 2010 Catholic Health East Year-end 2009 Cedric Sheridan Year-end 2009 Ceres, Inc. Year-end 2009 Chad Wolf Midyear 2010 Consumer Federation of America Midyear 2010 Cristina Finch Year-end 2009 Dan Lavey Par-end 2009 David Bauer Midyear 2010 David Shoultz Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Gene Lange Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Jason Scull Year-end 2009 Jason Scull Year-end 2009 Jason Scull
Casey Morgan Midyear 2010 Catholic Health East Year-end 2009 Cedric Sheridan Year-end 2009 Ceres, Inc. Year-end 2009 Chad Wolf Midyear 2010 Consumer Federation of America Midyear 2010 Cristina Finch Year-end 2009 Dan Lavey Year-end 2009 David Bauer Midyear 2010 David Shoultz Year-end 2009 Debbie Weatherly Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Catholic Health East Cedric Sheridan Year-end 2009 Ceres, Inc. Year-end 2009 Chad Wolf Midyear 2010 Consumer Federation of America Midyear 2010 Cristina Finch Year-end 2009 Dan Lavey Pavid Bauer Midyear 2010 David Shoultz Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Mear-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009 Jason Scull
Cedric Sheridan Ceres, Inc. Year-end 2009 Chad Wolf Midyear 2010 Consumer Federation of America Midyear 2010 Cristina Finch Year-end 2009 Dan Lavey Pear-end 2009 David Bauer Midyear 2010 David Shoultz Year-end 2009 Debbie Weatherly Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009 Year-end 2009
Ceres, Inc. Chad Wolf Consumer Federation of America Midyear 2010 Cristina Finch Pear-end 2009 Dan Lavey David Bauer Debbie Weatherly Donna Denison Eric Hsieh Eugene Miller Gereb Lange Gordon Merritt Midyear 2010 Year-end 2009 Gere Billings Fear-end 2009 Hank Monsees Year-end 2009 Year-end 2009 Hank Monsees Year-end 2009 Year-end 2009 Year-end 2009 Year-end 2009 Year-end 2009 Year-end 2009
Chad Wolf Consumer Federation of America Midyear 2010 Cristina Finch Year-end 2009 Dan Lavey Year-end 2009 David Bauer Midyear 2010 David Shoultz Year-end 2009 Debbie Weatherly Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Consumer Federation of America Midyear 2010 Cristina Finch Year-end 2009 Dan Lavey Year-end 2009 David Bauer Midyear 2010 David Shoultz Year-end 2009 Debbie Weatherly Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Cristina Finch Year-end 2009 Dan Lavey Year-end 2009 David Bauer Midyear 2010 David Shoultz Year-end 2009 Debbie Weatherly Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Dan Lavey David Bauer Midyear 2010 David Shoultz Year-end 2009 Debbie Weatherly Pear-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
David Bauer Midyear 2010 David Shoultz Year-end 2009 Debbie Weatherly Year-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
David Shoultz Debbie Weatherly Pear-end 2009 Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Gene Lange Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Year-end 2009 Year-end 2009 Year-end 2009 Year-end 2009
Debbie Weatherly Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Donna Denison Midyear 2010 Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Eric Hsieh Year-end 2009 Eugene Miller Year-end 2009 Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Eugene Miller Year-end 2009 Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Gene Lange Year-end 2009 Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Gordon Merritt Midyear 2010 Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Graham Steele Midyear 2010 Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Greg Billings Year-end 2009 Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Hank Monsees Year-end 2009 Jason Scull Year-end 2009
Jason Scull Year-end 2009
Japaifar Pollokuslar
Jennifer Pollakusky Year-end 2009
Jesseca Boyer Midyear 2010
Jessica Mandel Midyear 2010
Jim Ferguson Midyear 2010
Joann Volk Midyear 2010
Joseph Crea Midyear 2010
Julie Nissenbaum Midyear 2010
Kamala Lyon Midyear 2010
Kia Motors Corporation Midyear 2010
Kristen Michal Midyear 2010
Lawrence Cain Year-end 2009
Lisa Colangelo Midyear 2010
Lisa Rickard Midyear 2010
Maureen Hardwick Year-end 2009
Melissa Dupree Midyear 2010

Lobbyist or lobbying firm	Reporting period
Meyers and Associates	Midyear 2010
Michael Barbera	Year-end 2009
Michelle Koroghlanian	Midyear 2010
Montana Farm Bureau Federation	Year-end 2009
Oldaker Group, LLC	Midyear 2010
Paul Carothers	Year-end 2009
Paul Marcone and Associates, LLC	Year-end 2009
Peter Perkins	Midyear 2010
Richard Smith	Year-end 2009
Robin Phillips	Year-end 2009
Ropes & Gray, LLP	Midyear 2010
RPI Group, Inc.	Year-end 2009
Russ Reid Company	Midyear 2010
Ruth Bahe-Jachna	Year-end 2009
Ryan Vaart	Midyear 2010
Seth Radus	Year-end 2009
Seth Voyles	Year-end 2009
Shari Brown	Year-end 2009
Solvay North America	Year-end 2009
Stapleton & Associates, LLC	Midyear 2010
Stephanie Childs	Midyear 2010
Stephen DeWitt	Midyear 2010
Steven Carter	Midyear 2010
Steven Radke	Midyear 2010
Stewart Simonson	Year-end 2009
Susan Frost	Midyear 2010
The Walcott Group	Year-end 2009
W Strategies, LLC	Midyear 2010

Source: Lobbying contributions database of the Clerk of the House of Representatives, year-end reports for calendar year 2009 and midyear reports for calendar year 2010.

Appendix IV: GAO Contact and Staff Acknowledgments

GAO Contact

J. Christopher Mihm, (202) 512-6806 or mihmj@gao.gov

Acknowledgements

In addition to the contacts named above, Robert Cramer, Associate General Counsel; Bill Reinsberg, Assistant Director; Shirley Jones, Assistant General Counsel; Crystal Bernard; Amy Bowser; Anna Maria Ortiz; Melanie Papasian; Katrina Taylor; Megan Taylor; and Greg Wilmoth made key contributions to this report.

Assisting with lobbyist file reviews and interviews were Sarah Arnett, Sandra Beattie, Colleen Candrl, Irina Carnevale, Jeffrey DeMarco, Nicole Dery, Shannon Finnegan, Robert Gebhart, Meredith Graves, Lauren Grossman, Amanda Harris, Lois Hanshaw, Angela Leventis, Blake Luna, Patricia MacWilliams, Stacy Ann Spence, Jonathan Stehle, and Daniel Webb.

GAO's Mission	The Government Accountability Office, the audit, evaluation, and investigative arm of Congress, exists to support Congress in meeting its constitutional responsibilities and to help improve the performance and accountability of the federal government for the American people. GAO examines the use of public funds; evaluates federal programs and policies; and provides analyses, recommendations, and other assistance to help Congress make informed oversight, policy, and funding decisions. GAO's commitment to good government is reflected in its core values of accountability, integrity, and reliability.
Obtaining Copies of GAO Reports and Testimony	The fastest and easiest way to obtain copies of GAO documents at no cost is through GAO's Web site (www.gao.gov). Each weekday afternoon, GAO posts on its Web site newly released reports, testimony, and correspondence. To have GAO e-mail you a list of newly posted products, go to www.gao.gov and select "E-mail Updates."
Order by Phone	The price of each GAO publication reflects GAO's actual cost of production and distribution and depends on the number of pages in the publication and whether the publication is printed in color or black and white. Pricing and ordering information is posted on GAO's Web site, http://www.gao.gov/ordering.htm.
	Place orders by calling (202) 512-6000, toll free (866) 801-7077, or TDD (202) 512-2537.
	Orders may be paid for using American Express, Discover Card, MasterCard, Visa, check, or money order. Call for additional information.
To Report Fraud,	Contact:
Waste, and Abuse in	Web site: www.gao.gov/fraudnet/fraudnet.htm
Federal Programs	E-mail: fraudnet@gao.gov Automated answering system: (800) 424-5454 or (202) 512-7470
Congressional Relations	Ralph Dawn, Managing Director, dawnr@gao.gov, (202) 512-4400 U.S. Government Accountability Office, 441 G Street NW, Room 7125 Washington, DC 20548
Public Affairs	Chuck Young, Managing Director, youngc1@gao.gov , (202) 512-4800 U.S. Government Accountability Office, 441 G Street NW, Room 7149 Washington, DC 20548