

February 2018

MILITARY PERSONNEL

Additional Actions Needed to Address Gaps in Military Physician Specialties

Why GAO Did This Study

Because of nationwide shortages and other challenges, DOD offers programs and incentives to attract and retain more than 16,000 military physicians. DOD's scholarship program, managed by the services, and its University (DOD's sponsored medical school), are the department's two primary programs for creating a pipeline of future military physicians.

Senate Report 114-255 included a provision for GAO to review the recruitment, accession, and retention of military health care professionals. GAO assessed the extent to which DOD (1) has experienced gaps between its military physician authorizations and end strengths, and has an approach to address key gaps; (2) has enrolled students who meet minimum qualifications, and tracked data to evaluate their performance; and (3) knows the costs of educating scholarship and University medical students. GAO compared authorizations to end strengths by specialty, analyzed student data and scholarship and University costs, and interviewed DOD and service officials.

What GAO Recommends

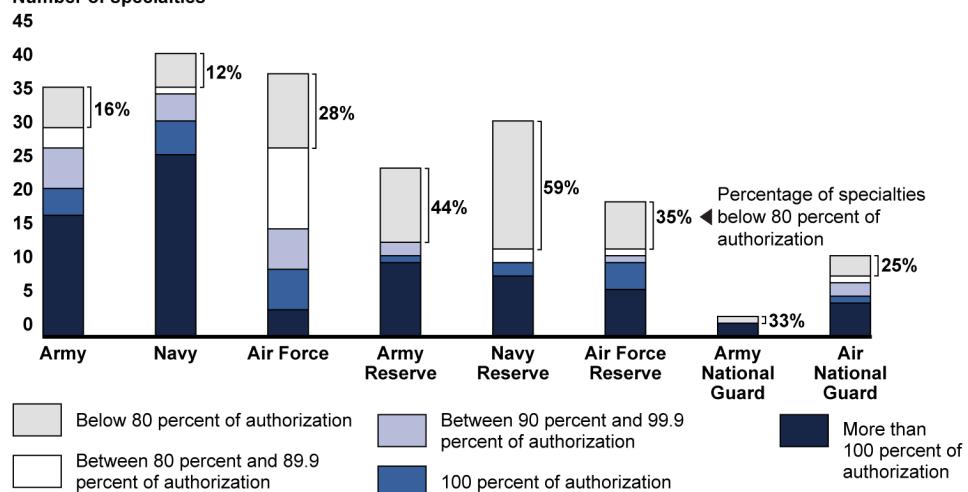
GAO is making ten recommendations, including that the services develop targeted and coordinated strategies to alleviate military physician gaps; the services improve the tracking of medical student data, and the Navy and the Air Force use the data to continually improve their programs; and the University develop a method to accurately determine the costs to educate medical students. DOD did not provide comments on a draft of this report.

View [GAO-18-77](#). For more information, contact Brenda S. Farrell, (202) 512-3604 or farrellb@gao.gov.

What GAO Found

The Department of Defense (DOD) has experienced gaps between its physician authorizations (i.e., funded positions) and end strengths (i.e., number of physicians). Its overall approach to address these gaps focuses on the individual service components relying on the scholarship program, University, and other programs to recruit and retain physicians. However, this approach does not include targeted and coordinated strategies to address key physician shortages. All of the components experienced gaps in a number of specialties; several of these were below 80 percent of authorized levels (see figure) and are in what are considered critically short wartime specialties. Until the services develop and implement strategies to alleviate these gaps, they could be at risk of not being able to provide medical care to servicemembers during wartime.

Number of Military Physician Specialties That Were Below Authorizations, Fiscal Year 2015
Number of specialties



Source: GAO analysis of Department of Defense data. | GAO-18-77

About 95 percent of scholarship- and University-enrolled medical students with reported qualification data met the services' or the University's minimum academic acceptance criteria in fiscal years 2011-2016. However, the services and the University generally did not consistently track performance data, such as licensing exam scores, specialty, and board certification. Further, the Army and the University used their available data to inform their programs, but the Navy and the Air Force did not. Until all the services track such data, the department will not have key information needed to continually improve programs.

The reported cost to the Army, Navy, and Air Force to educate the services' scholarship medical students has fluctuated over the past 6 years, ranging from \$44 million to \$59 million annually for each service. The costs to educate University medical students are not known. According to University officials, they were unable to determine the costs to educate medical students because their programs share resources. Developing a reliable method to accurately determine shared costs would enable DOD to gauge medical school costs and provide opportunities to enhance overall cost-effectiveness.