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AUG 22 1974

The Honorable Thaddeus J. Dulski Chairman, Committee on Post Office and Civil Service House of Representatives

Dear Mr. Chairman:

Pursuant to your request of January 31, 1974, and subsequent meetings with the committee staff, we reviewed the operation of the United States Postal Service's Capital Investment Program to determine the amount of capital commitments and expenditures, plans for future investments and the methods of financing. We also obtained information on capital investment data contained in the fiscal year 1972 and 1973 Annual Reports of the Postmaster General. (See encs. I-V.) Staff members of the committee have been briefed on the results of our examination.

BACKGROUND

The Service's Capital Investment Program is under the control of a Headquarters Capital Investment Committee and Regional Capital Investment Committees.

The cost and physical size of proposed projects and procurements determine the level of approval necessary to authorize implementation of such projects. The level of approval generally required for building projects is summarized below.

- -- The Board of Governors of the Service has approval authority for individual projects and procurements over \$10 million.
- --The Headquarters Capital Investment Committee has approval authority for individual projects over \$2 million and/or 50,000 square feet of interior floor space.
- --The Regional Postmasters General have approval authority for individual projects of less than \$2 million and/or 50,000 square feet of space. The Regional Capital Investment Committees review and make recommendations to the Regional Postmasters General on these projects.

The Headquarters Committee makes recommendations to the Board of Governors on projects and procurements costing more than \$10 million.

The Headquarters Committee consists of the Senior Assistant Postmaster General for Administration as Chairman, the General Counsel, the Senior Assistant Postmaster General for Finance, the Senior Assistant Postmaster General for Operations, and the Assistant Postmaster General for Planning.

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The Regional Committees' members are appointed by the Regional Postmasters General.

Service records show the Capital Investment Committee has been operating since 1969.

PROJECT APPROVAL AND EXECUTION

The Headquarters Committee is responsible for developing capital investment strategy; recommending a 5-year Capital Investment Program; approving major capital investment projects; establishing priorities; establishing procedures and criteria for capital investment project planning, approval, execution, and control; and monitoring program execution and publishing periodic reports and summaries.

The Regional Committee responsibilities are similar but they do not develop overall capital investment strategy or the overall 5-year plan.

The committees are concerned with capital projects, the authorization of projects, and the commitment of funds to finance them. A capital project is a real property project that costs \$2,000 or more and must provide new buildings or land, provide useful features not previously available in the property, increase the space, or significantly extend the useful life of the facility. A project authorization authorizes a contracting or executing official within the Service to incur a commitment of funds. A commitment is a reservation of funds for the value of orders, contracts, options, and agreements consummated and requires the ultimate disbursement of Service funds.

Budget controls

Capital investment requirements are normally subject to the annual planning and budgeting cycles. Detailed analyses on individual projects and procurements are not required for the budget submissions. Each region prepares its budget, which includes its capital investment requirements, and forwards it to the Headquarters Budget Division. The regional budgets are reviewed, revised if necessary, and consolidated with headquarters budgets and presented to the Headquarters Capital Investment Committee, the Postmaster General, and Board of Governors for approval. The approved budgets are forwarded to the regional offices.

Approval for commitment of funds

The data supporting the proposed project or procurement must be approved by the appropriate Regional Postmaster General, Senior Assistant Postmaster General, Assistant Postmaster General, or Head of a Department before submission to the Headquarters Capital Investment Committee. The supporting data includes a description of the requirement; reasons the investment is required; the benefits to be derived; the alternative solutions considered; a decision (economic) analysis; the projected costs of the project, including investment rate of return; and recommendation. The recommended alternative must be supported by the economic analysis.

Project approval by the Committee constitutes approval of the objective or intent of the investment, the implementation plan, and the total investment or cost required but does not constitute approval of the procurement method. Limitations may be placed on projects if deemed necessary. The sponsoring office is notified of the approval and may then authorize commitment of budgeted funds for the approved project.

Project execution

The responsibility for implementing, contracting, supervising, coordinating, and completing real estate and facility projects with related fixed mechanization is lodged in the Real Estate and Building Department or its counterpart in the regional organizations. The Department is charged with insuring that project intent is met and that approved total dollar limitations of the authorization are not exceeded.

Approval of project changes

The Headquarters Capital Investment Committee must be made aware of changing conditions and approve certain project alterations if

- --objective or intent is to be changed;
- --total investment is forecast to be insufficient to complete the project or procurement;
- -- the internal rate of return is forecast to decrease by 20 percent;
- --building interior square footage or the number of items of equipment increases by 15 percent, even though the increase can be made within the approved total investment;
- --investment for an individual line item of site, building, fixed mechanization, or nonfixed mechanization is forecast to be exceeded by 20 percent, even though the change can be made within the approved total investment; or

--project and/or procurement acceptance or delivery date is to be deferred 180 days or more.

The Committee determines when a project or procurement over \$10 million must be returned to the Board of Governors for reapproval.

Monitoring and reporting of commitments and expenditures

The Postal Data Center (PDC) in St. Louis maintains financial data on regional and headquarters' facility and fixed mechanization projects. Financial data on nonfixed equipment procurements is maintained at the New York PDC and regional PDCs for headquarters' and regional projects respectively. These centers receive project authorization information on approved projects and copies of accounting documentation related to awarded contracts and signed purchase orders. Invoices and accounting documentation for capital projects are sent to the centers for examination and disbursement of funds after the contracting officer's certification of receipt of goods and services. The centers keep records of authorized dollar limitations, commitments made against the authorizations, and the ultimate expenditure of funds on a project-by-project basis. They prepare periodic reports to keep the regions' and headquarters' offices informed of the financial status of their respective projects.

The expenditure information is accumulated on each project and is not summarized or reported in the same detail as committed funds. According to a Service official, expenditure data will be summarized by some asset categories and reported to headquarters when a new automatic data processing system, now under development, becomes operational. Under its present procedures, the Service could not provide us with accumulated expenditure information for comparison with the capital asset commitments as shown in the budget or for the major projects in the Capital Investment Program. See enclosures I and II for capital commitments and related cash outlays made from fiscal year 1971 through 1973.

PROJECTED CAPITAL COMMITMENTS

The Service presented us with capital commitment projections for fiscal years 1975-79 (see enc. V) and said these projections were subject to future revision.

Financing of postal activity

The Service borrowed \$500 million from the Federal Financing Bank on June 27, 1974. The Service issued an unsecured promissory

note payable on June 30, 1975. Interest on the promissory note is 9.305 percent. The interest rate was based on the average bid and ask for 1-year Treasury bills at the June 26, 1974, auction.

CAPITAL INVESTMENT PRESENTATION IN BUDGET

The Service, beginning with the fiscal year 1975 budget, reported as actual capital commitments the amount incurred during the year reduced by prior year adjustments. As a result, capital commitments amounting to \$3,003,000 were not disclosed as actual capital commitments for fiscal year 1973 in section IX-A of the 1975 budget. The effect on the amount reported in the 1975 budget is summarized below.

Capital commitments made in FY 1973 Actual capital commitments reported in	\$805,899,000
the budget	802,896,000
Capital commitments incurred in 1973 but	
not reported	\$ 3,003,000

There was a downward adjustment of \$3,003,000 in commitments incurred before fiscal year 1973. The Service reduced the 1973 commitments by this adjustment. Therefore, \$3,003,000 of capital commitments incurred in 1973 was not reported on page 66 in the budget. (See enc. IV.)

The following schedule shows the effect of reducing the fiscal year 1973 commitments by the prior year adjustment.

	Actual commitments in FY 1973	Commitments reported in the budget for FY 1973	Difference (prior year adjustment)
Facilities Mail processing equipment Vehicles Postal support equipment Customer service equipment	\$487, 186, 000 232, 045, 000 43, 248, 000 34, 570, 000 8, 850, 000	\$484,764,000 231,398,000 43,098,000 34,786,000 8,850,000	\$ - 2,422,000 - 647,000 - 150,000 216,000
Total	\$805,899,000	\$802,896,000	\$_3,003,000

EXPLANATION OF INFORMATION IN THE ANNUAL REPORT

The committee's staff questioned apparent differences in capital commitments as shown in the Service's fiscal year 1973 annual report

and its 1975 budget--which contains actual expenditure and commitment data for fiscal year 1973. The commitment amount that appears in the financial statement footnote in the annual report represents the cumulative balance of capital commitments at the fiscal yearend. The capital commitments in the annual budget are limited to capital commitments incurred during the fiscal year.

We have excerpted statements from the annual reports for fiscal years 1972 and 1973 and compared them with information reported in the annual budgets. The explanations follow.

Fiscal year 1972 annual report (p. 9, par. 7)

"Obligations for new plant and equipment were up three-fold in fiscal 1972, to a record \$725,000,000."

Explanation: The amount of \$725,000,000 as stated in the 1972 annual report reflects actual commitments made in fiscal year 1972 for facilities and equipment rather than obligations. These were reported in the 1974 program budget as actual commitments for fiscal year 1972. Details of the actual commitments follow:

Actual commitments

Facilities: Construction Building purchase Building improvements	\$256,735,000 62,632,000 73,345,000	\$392,712,000
Mail processing equipment: Fixed mechanization Nonfixed mechanization Other mail handling equipment	\$239, 220, 000 11, 193, 000 8, 026, 000	258, 439, 000
Vehicles: Carrier motorization Bulk transfer Law enforcement Other vehicles Vehicle auxiliary equipment Freight	\$ 41,961,000 	44,018,000
Customer service equipment: Lobby equipment Window service equipment Self-service equipment	\$ 1,610,000 3,175,000 1,750,000	6,535,000
Postal support equipment: Administrative and general support Maintenance equipment Automatic data processing Mail equipment shops Freight	\$ 9,106,000 2,053,000 688,000 6,420,000 3,901,000	22, 168, 000
Debt service		1,375,000
Total fiscal year 1972 commitments		\$725, 247, 000

Fiscal year 1973 annual report (p. 25, par. 3)

"In fiscal 1973, the Postal Service committed \$803 million to facilities, mechanization, and equipment--an 11 per cent increase over the \$725 million allotted in 1972. Most of the 1973 funds \$716 million--was directed toward construction, improvement and equipage of postal buildings. Other major commitments were for vehicles--\$43 million, data processing equipment, maintenance equipment-\$35 million, and \$9 million for equipment directly related to customer service."

Explanation: The Service committed nearly \$803 million for facilities, mechanization, and equipment in fiscal year 1973. This amount is comparable to the \$725,247,000 committed in 1972 for the same types of capital assets. The \$725 million was the fiscal year 1972 actual commitments rather than allotments as reported in the fiscal year 1973 annual report. Details of the \$803 million committed in fiscal year 1973 follow:

Actual commitments:

Facilities: Construction Building purchase Building improvements	\$401,799,000 17,504,000 65,461,000	\$484,764,000
Mail processing equipment: Fixed mechanization Nonfixed mechanization Other mail handling	\$186, 282, 000 33, 970, 000	
equipment	11, 146, 000	231, 398, 000
Total facilities and mail processing equipment		716, 162, 000
Vehicles: Carrier motorization Bulk transfer Law enforcement Other vehicles Vehicle auxiliary equipment Freight	\$ 31,760,000 7,818,000 333,000 \$ 1,634,000 100,000 1,453,000	43,098,000
Customer service equipment: Lobby equipment Window service equipment Self-service equipment	\$ 4,636,000 1,409,000 2,805,000	8,850,000
Postal support equipment: Administrative and general support Maintenance Automatic data processing Mail equipment shops Freight	\$14,409,000 3,429,000 3,867,000 10,204,000 2,877,000	34,786,000
Debt service	anness and the second s	
Total fiscal year 1973 commitme	ents	\$802,896,000

Annual report (p. 25, par. 5)

"Of the original \$950 million allotted by the Board of Governors for the bulk mail centers, a total of \$884 million had been committed through fiscal 1973 and general construction contracts for all the major centers and satellite facilities had been signed."

Explanation: The \$884 million reported in the annual report represents the value of cumulative commitments incurred for the Bulk Mail Program.

The \$884 million consists of:

Construction \$465,700,000 Fixed mechanization 416,700,000 Equipment 1,400,000

Total commitments \$883,800,000

Annual report (p. 25, par. 6)

"Construction costs in fiscal 1973 were some \$402 million for new post offices."

Explanation: The \$402 million represents the total actual construction commitments for fiscal year 1973 and not expenditures.

Annual report (p. 25, par. 7)

"Building purchases amounted to \$17.5 million. Capital building improvement commitments amounted to \$65.5 million."

Explanation: Commitments for building purchases amounted to \$17,504,000 in fiscal year 1973. Capital building improvement commitments were \$65,461,000 for fiscal year 1973. These amounts are actual commitments and not expenditures.

Annual report (p. 26, par. 2)

"In fiscal 1973, a total of \$27 million in capital funds was committed to better working conditions and in addition \$5.3 million was charged to operating expenses."

Explanation: The \$27 million for better working conditions was committed in fiscal year 1973. The Service could not provide details of the improvement types and related amounts. The \$27 million is included in the \$65.5 million reported on page 25 of the annual report as capital building improvements.

As agreed by your office, we did not obtain formal agency comments; however, we discussed the report with Service officials and they generally agreed with its contents. We do not plan to distribute this letter further unless you agree or publicly announce its contents.

Sincerely yours,

Acting

Comptroller General of the United States

Enclosures - 5

CAPITAL COMMITMENTS

The actual commitments as reported in the Budgets for Post Office Department and Postal Service capital projects in fiscal years 1971-73 follow.

	Post Of Departs				Postal	Service		
	1971	1971	1972 t) (millions)	1972 (percent)	1973	1973	1972-73 (millions)	1972-73 (percent
Facilities:								·
Construction Building purchase	\$82 . 7		2/\$256.7 62.6	8.6	17.5 \$401.8	50.0 2.2	\$658.5 80.1	43.1 5.2
Improvements	32.0	13.6	73.4	10.1	65.5	8.2	138.9	9.1
Total facilities Mail processing againments	114.7	48.7	392.7 ·	54.1	484.8	60.4	877.5	57.4
Mail processing equipment: Fixed mechanization Nonfixed mechanization Other	58.7 2.9 6.2	25.0 1.2 2.6	239. 2 11. 2 8. 0	33.0 1.5 1.1	186.3 34.0 11.1	23.2 4.2 1.4	425.5 45.2 19.1	27.8 3.0 1.3
Total equipment	67.8	28.8	258.4	35.6	231.4	28.8	489.8	32.1
Vehicles Customer service equip-	28.2	12.0 .	44.0	6.1	43.0	5.4	87.0	5.7
ment Postal support equipment Debt service expense	4.5 20.2	1.9 8.6	6.5 22.2 1.4	3.1 .2	8.9 34.8	1.1 4.3	15.4 57.0 1.4	1.0 3.7 .1
Total capital invest- ment	\$235.4	100.0	<u>\$725.2</u>	100.0	\$802.9	100.0	31, 528. 1	100.0

The Bulk Mail Program accounted for 45% of the FY 1972 construction commitments and 77.5% of the FY 1973 construction commitments. The Preferential Mail Program accounted for 18.8% of the FY 1972 construction commitments and 9.8% of the FY 1973 construction commitments.

CAPITAL EXPENDITURES

The Service provided us with capital expenditures (cash outlays) for fiscal years 1971-73 and an example of the expenditure calculation for fiscal year 1973. (See p. 3.)

	Post Office Department 1971	1972	Postal Service	1972-73
Postal public buildings	\$69,670,283	\$46,877,361	\$229,615,000	\$276, 492, 361
Building im- provements	4,308,213	5,913,327	43,975,000	49,888,327
Equipment	173, 783, 238	283, 830, 778	130, 089, 000	413, 919, 778
Debt service		a 1,375,000		1,375,000
Total	\$ <u>247,761,734</u>	\$337,996,466	\$403,679,000	\$741,675,466

This amount represents the Underwriters' fee for the 1972 bond issue.

EXPENDITURE CALCULATION

The Service's accounting records do not distinguish between capital expenditures and ordinary expenditures. The Service determines its capital cash expenditures by taking the balance of capital commitments at the beginning of the year, adding capital commitments incurred during the year-plus or minus any prior year adjustments--and subtracts the capital commitment balance at the end of the year. The difference is assumed to be capital cash expenditures for the year. The fiscal year 1973 expenditure calculation follows.

	Equipment	Postal buildings i	Building mprovements	<u>Total</u>
		(thou	sands)	
On order balance 6-30-72 Adjustment to opening	\$279,497	\$319,553	\$115,507	\$714,557
balance	(685)	(586)	(1,753)	(3, 024)
Delivered unpaid assets	• •	29,876		35,554
Subtotal	284,490	348,843	113,754	747,087
Add: FY 1973 commitments	318,713	419,988	67, 198	805, 899
Total available for delivery Less: on order balance	603, 203	768,831	180, 952	1, 552, 986
6-30-73	(460, 070)	(539, 216)	(136, 977)	(1, 136, 263)
Delivered unpaid fixed assets 6-30-73	(13, 044)	-	-	(13, 044)
Capital cash outlays	\$ <u>130,089</u>	\$229,615	\$43 , 975	\$403,679

RECONCILIATION OF CAPITAL COMMITMENTS AND EXPENDITURES

The capital asset balances as stated in the annual report reflect the assets on hand that have been paid for or a liability created for the unpaid balance. The lack of expenditure data precludes the preparation of a detailed comparison of commitments, expenditures, and construction in process using amounts reported in the annual report and program budget.

We did, however, reconcile the detailed commitments for capital assets with total capital expenditures for fiscal years 1971-73.

Fiscal year 1971

Beginning capital commitment balance	\$363, 102, 000
Less: prior year adjustments	(8,092,000)
Add: capital commitments in fiscal year 1971	235, 402, 000
Less: capital expenditures in fiscal year 1971	(251, 028, 000)
	a
Reconciled balance June 30, 1971	\$339,384,000
Ending capital commitment balance per	b
annual report	\$339,484,000

We were unable to reconcile the difference of \$100,000 between the commitment balance in the annual report (\$339,484,000) and the reconciled balance (\$339,384,000). The Service could not explain the difference.

b The commitment balance consists of:	
Fixed assets Postal buildings	\$330,888,000 8,596,000
Total	\$339,484,000

Fiscal year 1972

Beginning capital commitment balance Add: actual capital commitments per program budget Less: actual capital expenditures per program budget Add: FY 72 adjustments per program budget	\$339,484,000 725,247,000 (360,709,000) 10,515,000
Reconciled balance June 30, 1972	a \$714,537,000
Ending capital commitment balance per annual report	\$715,000,000
a/The commitment balance consists of: Equipment Postal buildings Building improvements	\$279,477,000 319,553,000 115,507,000
Total	<u>\$714,537,000</u>
Fiscal year 1973	
Beginning capital commitment balance Less: prior year adjustments Add: capital commitments during fiscal year 1973 Less: capital outlays during fiscal year 1973 Add: FY 1973 adjustments	\$714,537,000 (3,003,000) 805,899,000 (403,679,000) 22,510,000
Reconciled balance June 30, 1973	\$1, 136, 264, 000
b/The commitment balance consists of: Equipment Postal buildings Building improvements	\$460,070,000 539,216,000 136,977,000
Total	c \$1,136,263,000
Ending capital commitment balance per annual report	d \$ <u>1,008,514,000</u>

c/The difference of \$1,000 in the ending balance is due to rounding.

d/The reconciled balance of capital commitments and the balance reported by the Accounting Division is \$1,136,263,000. The annual report footnote shows \$1,008,514,000 as the capital commitment balance. The difference in the reconciled balance and the balance shown in the annual report is \$127,749,000. The footnote in the annual report includes only real property commitments (postal buildings, building improvements, and fixed mechanization) while the reconciled balance includes personal and real property commitments.

FINANCING OF CAPITAL COMMITMENTS

	Fiscal year 1972	Fiscal year 1973	Total 1972 and 1973
Actual capital commitments	\$725, 247, 000	a \$805,899,000	\$ <u>1,531,146,000</u>
Method of financing: Capital carryover Sale of bonds	\$462,677,000 250,000,000	\$ - <u>k</u>	2/\$ 462,677,000 250,000,000
Borrowing authority committed Revenues and reimbursements	12,570,000	718, 539, 000 84, 357, 000	c/731, 109, 000 84, 357, 000
Total	\$725, 247, 000	a/\$802,896,000	\$1,528,143,000

a/The actual capital commitments for fiscal year 1973 amounted to \$805,899,000. There was a prior year adjustment of \$3,003,000 to capital commitments. The Service deducted the prior year adjustment from the fiscal year 1973 capital commitments and reported capital commitments for fiscal year 1973 as \$802,896,000. This net figure, shown in the fiscal year 1975 budget, is the amount that needed to be financed in fiscal year 1973.

b/This amount represents prior year appropriations for capital assets.

c/The Service is authorized to borrow money and to issue and sell obligations necessary to carry out the purposes of the Postal Reorganization Act.

CAPITAL COMMITMENT PROJECTIONS (FY 1975-79)

We were provided with the following capital investment projections for fiscal years 1975-79.

Preliminary Capital Commitment Projection

	· <u>-</u>	1975	1976	76 1977 (millions)						1979
Facilities	\$	857	\$1,077	\$	931	\$ 859	9 \$ 668			
Mail processing equipment		192	188		184	169	9 114			
Vehicles		69	39		79	83	3 91			
Customer services equipment		21	21		16	15	5 15			
Postal support equipment		39	38		44	4:	35			
Debt service		3	3	, -	3		3 3			
Total	\$	1, 181	\$ <u>1,366</u>	\$1	, 257	\$1,17	<u>\$ 926</u>			

These projections are subject to revision in the future as review and coordination of plans, programs, and objectives dictate.