

**GAO**

**United States  
General Accounting Office  
Washington, D.C. 20548**

**Office of the General Counsel  
B-229188**

October 19, 1987

**John Hancock Property and Casualty  
Insurance Companies  
P.O. Box 5675  
851 Trafalgar Court  
Suite 234  
Maitland, Florida 32751**

**Attn:  
Claims Department**

**Dear Ms. Hunt:**

On February 27, 1987, you wrote to [redacted], an employee of the U.S. General Accounting Office, in reference to an accident which occurred in Gainesville, Florida on or about January 8, 1987, involving [redacted] and your insured, [redacted] (your claim no. [redacted]).

[redacted]. You indicated that the cost of repairing 's vehicle was \$1,110.77, and that you paid \$860.77 under the terms of her policy.

The vehicle [redacted] was operating at time of the accident was rented from National Car Rental System Inc., P.O. Box 18246 AMF, Jacksonville, Florida 32229. We understand that National's vehicle was insured with the Travelers Insurance Company, P.O. Box 8699, Fort Lauderdale, Florida 33310.

's agreement with National included a primary insurance liability provision. We regret that we have been unable to reproduce a legible copy of the rental contract (Form 2015C), but paragraph 5 of the contract, entitled "Liability Insurance," provides in relevant part as follows:

"Authorized Driver is covered by an automobile liability insurance policy or qualified self-insurance arrangements, on a primary basis in respect to other insurance for bodily injury or death (limits \$100,000 each person, \$300,000 each accident) and for property damage (limit \$25,000) for each accident arising from use of vehicle as permitted by this Agreement. Minimum Mandatory No Fault coverage, as required by applicable law, is also provided . . . ."

Accordingly, if you have not already done so, we suggest that you contact National or its insurer to further pursue your subrogation claim.

Sincerely yours,

*Robert J. Centola*  
for Robert H. Hunter  
Assistant General Counsel

cc: Ms. Ann Deveaux,  
Claim Representative  
Travelers Insurance Co.