INFORMATION TECHNOLOGY

Effective Practices Have Improved Agencies’ FITARA Implementation

What GAO Found

Nine selected agencies (the Departments of Agriculture, Commerce, Health and Human Services, Homeland Security, Justice, and Veterans Affairs; the Agency for International Development; the National Aeronautics and Space Administration; and the General Services Administration) identified 12 practices that helped them to effectively implement one or more Federal Information Technology Acquisition Reform Act provisions (commonly referred to as FITARA). The following figure identifies the 12 practices, including the four overarching ones, considered vital to implementing all provisions.

By applying the overarching practices, covered agencies were better positioned to implement FITARA. In addition, by implementing the practices relative to the five FITARA provisions GAO selected, covered agencies realized information technology (IT) management improvements, such as decommissioning old systems and cost savings.