In 2014, it reform legislation was enacted which requires agencies to address key IT issue areas. In December 2014, IT reform legislation was enacted which requires agencies to address key IT issue areas. To help address these ongoing challenges, GAO recently added improving the management of IT acquisitions and operations to its list of high-risk areas for the federal government.

While GAO has made over 800 recommendations aimed at improving IT acquisitions and operations outcomes, slightly less than half of these recommendations have been fully implemented. In light of this, GAO assembled a panel of IT experts on September 14, 2016 to elicit additional ideas to further improve delivery and operations of IT.

The viewpoints summarized in the report do not necessarily represent the views of all participants, their organizations, or GAO. GAO provided participants the opportunity to review a summary of key points from the forum and incorporated their comments as appropriate prior to publishing this report.