PRISON CONSTRUCTION

Clear Communication on the Accuracy of Cost Estimates and Project Changes Is Needed
Why GAO Did This Study

The federal Bureau of Prisons (BOP) is responsible for the custody and care of more than 201,000 federal offenders. To provide housing for the federal prison population, BOP manages the construction and maintenance of its prison facilities and oversees contract facilities. GAO was asked to look into recent increases in estimated costs for Federal Correctional Institution (FCI) construction projects located in Mendota, CA; Berlin, NH; and McDowell, WV, which have led to almost $278 million or 62 percent more being provided in funding than initially estimated. This report addresses (1) the reasons for the changes to the estimated costs and (2) the actions BOP has taken—or plans to take—to control future cost increases and delays. GAO reviewed and analyzed BOP’s fiscal years 2001 to 2009 budget documents, files for these three projects, and project management guidance. GAO also reviewed government and industry guidance on project management and met with BOP officials.

What GAO Recommended

GAO recommends that the Attorney General of the United States instruct the Director of BOP to clearly communicate in DOJ’s annual congressional budget submission (1) the extent to which project costs may vary from initial estimates and (2) changes that may impact the functionality of projects. BOP agreed with GAO’s recommendations.

What GAO Found

For these three projects, delays in starting construction or disruptions in available funding that interrupted construction contributed to increases in cost estimates due to inflation and unexpected increases in construction material costs. According to BOP officials, delays resulted from problems with selecting and approving the sites for the prisons and with the availability of funding. BOP officials stated that they expected costs to increase by the inflation rate during the delay period, but did not anticipate that market forces would cause the construction costs to increase above the inflation rate, as they did. For example, steel prices rose about 60 percent and oil prices rose by almost 170 percent between the time that BOP prepared the initial cost estimates for these projects and when construction was ready to begin. In addition, because BOP estimates initial project costs early in the planning process, generally before an actual prison location is selected, variance from the initial estimates would be expected to some extent, even if the projects are not delayed. BOP, like other agencies, is not required to communicate how much it expects costs may vary from its estimates in its budget documents. Without such information, Congress and other stakeholders do not know the extent to which additional funding may be required to complete the project, even absent any project delays.

BOP eliminated or reduced portions of two projects to remain within the amount that was funded and plans to use its construction management policies and procedures to control further cost increases and schedule delays. When awarding the contract for FCI Mendota in 2007, BOP eliminated a UNICOR facility, which would have provided additional employment and job skills training opportunities for inmates, and the minimum-security prison camp. At FCI Berlin, BOP eliminated the UNICOR facility when it awarded the contract in 2007, but subsequently added a smaller UNICOR facility to the project, which will be paid for by UNICOR. Intended to reduce costs, these changes also reduced the functionality of the two prisons, deviating from what BOP planned and requested funding for. In the subsequent budget submission to Congress and other stakeholders, BOP did not clearly communicate these changes, since BOP does not provide such detailed project information. Now that BOP has awarded the construction contracts for the three projects, BOP officials believe that their construction management policies and procedures will allow them to control cost increases and schedule delays. These policies and procedures reflect current government and industry project management practices to monitor and track projects, and to report on their status. Furthermore, BOP officials said that they plan to continue to avoid making changes that would increase construction costs after construction begins. GAO did not evaluate the effectiveness of BOP’s construction policies and procedures in controlling cost increases and schedule delays on these projects because while construction contracts were awarded, little construction had been done.
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Abbreviations

BOP       Bureau of Prisons
CII       Construction Industry Institute
CPC       Capacity Planning Committee
DOJ       Department of Justice
EPA       Environmental Protection Agency
FCI       Federal Correctional Institution
ICIPPI    Inputs to Construction Industries Producer Price Index
LRPC      Long-Range Planning Committee
OMB       Office of Management and Budget

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May 29, 2008

The Honorable Barbara A. Mikulski  
Chairman  
The Honorable Richard C. Shelby  
Ranking Member  
Subcommittee on Commerce, Justice,  
Science, and Related Agencies  
Committee on Appropriations  
United States Senate

The federal Bureau of Prisons (BOP), within the Department of Justice (DOJ), is responsible for the custody and care of more than 201,000 federal offenders. To accommodate the current and future confinement needs of the U.S. federal prison population, BOP manages the construction and maintenance of its prison facilities. BOP also contracts with other facilities to house about 17 percent of the federal offenders. Cost estimates that BOP provided to Congress for BOP’s three current prison construction projects that are located in Mendota, California; Berlin, New Hampshire; and McDowell, West Virginia, have increased significantly beyond the initial estimates. For the purposes of this report, we refer to these Federal Correctional Institution (FCI) construction projects as FCI Mendota, FCI Berlin, and FCI McDowell. To date, additional funding has been provided for these projects totaling almost $278 million, or 62 percent more than the projects’ initial estimates.

To assist the Subcommittee in its oversight role and in making future funding decisions, you requested that we examine the circumstances surrounding the increases in the cost estimates for the three current construction projects. Accordingly, for the three prisons currently under construction, this report addresses (1) the reasons for the changes to the estimated costs to date and (2) the actions BOP has taken—or plans to take—to control future cost increases and schedule delays.

To assess the reasons for the changes to the estimated costs related to the three prisons currently under construction, we analyzed DOJ’s congressional budget submissions for BOP from the first year that project funding was requested in fiscal years 2001 through 2009, and relevant appropriation laws. We also reviewed and analyzed BOP’s cost estimates, project files, and capital planning guidance. We analyzed the Office of Management and Budget’s (OMB) guidance on capital planning and
preparing budget submissions. In addition, to identify the rate of inflation and other price indicators that could have affected the cost estimates for the three project schedules, we analyzed the Department of Labor, Bureau of Labor Statistics, pricing indexes for 2003 through 2007, and interviewed BOP officials in Washington, D.C.

To assess the actions taken by BOP—or that BOP plans to take—to control cost increases and schedule delays on the three current construction projects, we analyzed BOP’s construction guidance and BOP’s project files. Furthermore, we reviewed federal government and construction industry data concerning project cost management and compared them with BOP’s guidance. We also interviewed BOP headquarters officials in Washington, D.C. We discuss the scope and methodology of this report in more detail in appendix I.

We conducted this performance audit from June 2007 through May 2008, in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

Results in Brief

Delays in starting project construction or disruptions in available funding that interrupted construction contributed to increases in cost estimates due to inflation and unexpected increases in construction material costs. According to BOP officials, problems with selecting and approving the sites for FCI Mendota, FCI Berlin, and FCI McDowell, along with receiving funding later than assumed in the initial estimates, delayed the three prison projects. BOP officials stated that costs increased by the associated inflation that occurs over time, but BOP could not anticipate construction industry costs that increased at an accelerated rate due to other market factors. For example, steel prices rose by about 60 percent and oil prices rose by almost 170 percent from the time that BOP prepared the initial cost estimates for these projects until the projects were ready to proceed with construction. In addition, because BOP estimates its initial project costs and requests funding early in the planning process—generally, before an actual location for a prison has been selected—variance from the initial estimates would be expected to some extent, even if the projects are not delayed. BOP, like other agencies, is not required to communicate how much it expects costs might vary from its estimates in the budget documents submitted to Congress and other stakeholders. Without such
information, however, Congress and other stakeholders do not know the extent to which additional funding may be required to complete the project, even absent any project delays.

BOP eliminated or reduced portions of two projects to remain within the amount funded, and it plans to use its construction management policies and procedures to control further cost increases and schedule delays. When awarding the construction contract for FCI Mendota in 2007, BOP eliminated a Federal Prison Industries facility (UNICOR), which would have provided additional employment and job skills training opportunities for inmates, and the minimum-security prison camp. At FCI Berlin, BOP eliminated the UNICOR facility when it awarded the contract in 2007, but it subsequently added a smaller UNICOR facility to the project, which will be paid for by UNICOR. Although intended to reduce costs, these changes also reduced the functionality of the two prisons and deviated from what BOP planned and requested funding for. In the subsequent budget submission to Congress and other stakeholders, BOP did not clearly communicate these changes, since it does not provide such detailed project information. Now that BOP has awarded contracts to construct these three projects, BOP officials believe that their construction management policies and procedures will allow them to control cost increases and schedule delays. These policies and procedures reflect current government and industry project management practices to monitor and track projects, and to report on their status. In addition, BOP officials told us that their use of the Design-Build project delivery system will help to control cost increases during construction. Under this system, the contractor designs and builds the project and generally has the responsibility for costs associated with design errors, should they occur. Furthermore, BOP officials told us that they plan to continue to carefully consider and approve changes that would increase construction costs after construction begins. We did not evaluate the effectiveness of BOP's construction policies and procedures in controlling cost increases and schedule delays on these three projects because while design and construction contracts were awarded, little construction had been done.

To improve accountability and transparency, we are making two recommendations to the Attorney General of the United States to instruct the Director of BOP to clearly communicate the following to Congress and other stakeholders in DOJ's annual congressional budget submission, in which BOP provides its requests for funding and reports the status of construction projects: (1) the extent to which project costs might vary from initial estimates and (2) the changes that might impact the functionality of projects. BOP concurred with our recommendations.
Background

BOP’s mission is to protect society by confining offenders in the controlled environments of prisons and community-based facilities that are safe, humane, cost-efficient, and appropriately secure, and that provide work and other self-improvement opportunities to assist offenders in becoming law-abiding citizens. BOP is organized into six regions of the country—Mid-Atlantic, North Central, Northeast, South Central, Southeast, and Western. BOP manages the construction of and operates institutions at five security levels—minimum, low, medium, high, or administrative security—to confine offenders in an appropriate manner. Institutions constructed for a given security level generally have the same design and features. For example, FCIs, which are medium-security institutions, generally have strengthened perimeter fencing, cell-type housing, and a wide variety of work and treatment programs. As such, FCI construction projects typically include a UNICOR facility that employs and provides job skills training to inmates.¹ UNICOR is a government corporation administered by DOJ, with the Director of the Bureau of Prisons as its Chief Executive Officer. FCI construction projects also generally include an adjacent work- and program-oriented minimum-security Federal Prison Camp, where inmates help serve the labor needs of the larger, higher-security FCI.

We have previously reported that BOP follows a centralized, long-term capacity planning process, with the aim of ensuring sufficient institutional capacity while maintaining prison populations at safe-and-secure targeted levels.² BOP has two planning committees that are involved in the capital decision-making process to identify new facility prison construction projects: the Capacity Planning Committee (CPC) and the Long-Range Planning Committee (LRPC).³ According to BOP headquarters officials, CPC proposes new projects by BOP region using the Capacity Plan, which provides projections of inmate population and rates of prison overcrowding. BOP develops initial budget estimates for the projects that CPC proposes, and LRPC ranks the proposed new prison facility

¹BOP provides job opportunities for inmates in many areas of the institutions, including food service, commissary, facility maintenance, landscaping/grounds work, barber shop, and cleaning. The general population BOP inmates are required to work and are given a job, if they are medically able.


³CPC consists of senior-executive-level staff of several BOP divisions and subject matter experts from the Administration Division. LRPC consists of members of the Administration Division who are senior-executive-level staff, senior managers, and branch chiefs.
construction projects and makes specific funding recommendations to the Director of BOP. The new construction projects are ranked on the basis of agency need, funding, and the speed with which the projects can be constructed.

BOP includes its proposed new construction projects in its annual Federal Prison System budget request made to DOJ. As part of the DOJ annual congressional budget submission, BOP also provides its Federal Prison System Status of Construction report (status report), which provides information on the status of construction for major projects that have received funding. The specific information provided is as follows: each project’s descriptive title, with name, type, and location; the amounts funded, by fiscal year; the total project cost estimates; the funds obligated to date; the estimated year of use; and a brief status of the project. However, detailed project information is not provided in this status report. Although BOP provides information to Congress about the specific projects that it plans to support with the funds it requests, funding for BOP construction is provided as a lump sum into its “Buildings and Facilities Account,” rather than by the specific project. As a result, BOP can shift funds within this account to fund cost increases on different projects.

In the last 10 years, BOP has completed 30 prison projects at a cost totaling over $3.6 billion. BOP has received about $710 million for the 3 prison projects currently under construction—FCI Mendota, FCI Berlin, and FCI McDowell. BOP has plans for 10 additional prison projects that have received about $363 million in funding to date, as listed in its fiscal year 2009 congressional budget submission.¹

Developing Initial Project Cost Estimates

To request funding for construction projects such as a prison, an agency must develop an initial project cost estimate several years before it plans to begin construction. Cost estimating requires both science and judgment. Since answers are seldom—if ever—precise, the goal is to find a reasonable “answer.”² Cost estimates are based on many assumptions,

¹One of these 10 planned prison projects, a secure female FCI to be built in Aliceville, Alabama, received funding for construction in fiscal year 2008. We did not include this FCI in our review because it had not received construction funding at the time that we started our work in June 2007.

including the rate of inflation and when construction will begin. Generally, the more information that is known about a project and is used in the development of the estimate, the more accurate the estimate is expected to be. OMB's guidance for preparing budget documents identifies many types and methods of estimating project costs. The expected accuracy of the resulting project cost estimates varies, depending on the estimating method used.

As part of the project planning and budgeting process, BOP officials develop an initial cost estimate when the need is identified for a prison in a particular region of the country. Given that its prisons for a specific security level generally have the same design features, BOP uses cost and pricing information from a previous project to create a national average cost for construction as the basis for its initial estimate of a new project. To develop an initial cost estimate, BOP adjusts its national average cost by assumptions for various factors, such as the difference in construction costs for different regions of the country, the difficulty of construction, and the expected inflation until construction is planned to begin. For example, in 1999, BOP created a national average construction cost for an FCI on the basis of the average of the 1998 bids for FCI Petersburg, Virginia, the most recently available FCI construction cost information. BOP adjusted FCI Petersburg's pricing information to take into account inflation between 1998 and 1999 and the relative construction costs in Petersburg. To establish the initial estimate for FCI Mid-Atlantic—which became FCI McDowell, located in McDowell County, West Virginia—BOP adjusted the national average to take into account the relative construction costs and difficulty of construction for the Mid-Atlantic region of the country and inflation adjustment to 2001, which is when BOP expected to begin construction. BOP used this estimate as the basis for requesting funding.

BOP's process of using cost information from an earlier project to estimate the cost of a similar proposed project is one of the types of estimates discussed in OMB's guidance. Because this type of cost estimate is based on a single overall project cost, guidance indicates that actual

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Project Delays Contributed to Increased Cost Estimates, and the Imprecise Nature of Estimates Was Not Communicated to Congress and Other Stakeholders

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<th>Problems with Site Selection and the Availability of Funding Contributed to Project Construction Delays</th>
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<td>FCI Mendota</td>
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Delays in starting project construction or disruptions in available funding, which interrupted construction, contributed to increases in cost estimates due to inflation and to unexpected increases in construction material costs. According to BOP officials, problems associated with selecting sites for FCI Mendota, FCI Berlin, and FCI McDowell and with receiving the funding later than planned in the initial estimates contributed to the increase in the cost estimates. During the time that the projects were delayed, construction costs rose at a rate higher than inflation. Also, cost estimates are imprecise and should be expected to vary from the initial estimates, but Congress and other stakeholders were not informed about the extent to which costs might vary from the initial estimates.

According to BOP officials, all three projects experienced delays in beginning construction because of problems associated with selecting and approving the sites for the prisons as well as with the availability of funding. FCI Mendota also experienced disruptions in available funding that led to an interruption in construction. See appendix II for project estimates, budget requests, and funding for the three projects.

In fiscal years 2001 and 2002, about $150 million was appropriated for a high-security United States Penitentiary in California as requested in the President’s budget. Funding was reduced in fiscal year 2002 when BOP applied a rescission of about $5.7 million to the project. When BOP initially estimated the cost for this project, it expected the contract to be awarded in fiscal year 2001 and the construction to begin in fiscal year 2002. However, BOP did not award the contract to design and construct

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the prison until fiscal year 2004. Mendota was selected as the prison site in fiscal year 2002, at which time BOP changed the project to a medium-security FCI. Subsequent environment impact studies and approvals, which included review and approval by the Environmental Protection Agency (EPA), were completed in fiscal year 2004. In addition, the continued availability of funding for this project came into question in fiscal year 2004, when Congress rescinded almost $52 million of funding. Furthermore, in fiscal year 2005 an amendment to the President’s Budget proposed canceling $55 million from the unobligated balances in the Buildings and Facilities Account previously provided for the FCI Mendota project.

Despite this disruption in the available funding, BOP continued with the FCI Mendota project because it expected that the rescinded funds would be restored the following year. Partly as a result of the rescission, BOP officials separated the work for this project into several pieces. This decision enabled BOP to award a single contract for the project’s design and construction in September 2004. The contract was structured for the contractor to begin with design and allowed BOP to decide when and what pieces of the construction would be done on the basis of the availability of funding. In December 2004, with the funding it had, BOP directed the contractor to construct the central utility plant, water tower, and general housing units. The contract required BOP to award the remaining pieces necessary to complete the facility—such as the support structures, UNICOR factory, and Federal Prison Camp—no later than 2006 or the option to do this work under the contract would expire. BOP did not exercise the contract option because it had not received additional funds. As a result, when the contractor completed its work, BOP could not house prisoners at FCI Mendota. Figure 1 shows a comparison of the uncompleted FCI Mendota in California to the completed FCI Forest City in Arkansas.

*BOP identified Mendota, California, as the site for this prison in its budget documents in fiscal year 2006.

Before BOP could solicit for construction bidders to complete the required work at FCI Mendota, it had to contract for additional engineering services to prepare construction documents. This was necessary to inform bidders about what work had been done and what work remained to be completed. In September 2007 after it received additional funding, BOP awarded the contract to complete FCI Mendota.

We have previously raised concerns about this type of construction management. For example, we have reported that nonconcurrent construction—that is where different phases of a project are constructed at different times—increases the overall cost to the government because it requires additional and expensive mobilization of contractor staff and equipment, security, work to procure building materials, and construction management oversight.\(^\text{10}\) We also have raised concerns in prior work about starting capital projects without all of the funding necessary to complete the project or, if the project is divisible into stages, to complete a stand-alone stage that would result in a usable asset.\(^\text{11}\) While BOP had funding for the pieces for which it awarded a contract, the pieces did not result in a usable asset because it did not have enough of the pieces of the project

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completed to house prisoners safely and securely. Although BOP shifted some funds to help pay for the Mendota project, according to BOP officials, sufficient funds were not available to fully fund the Mendota project without delaying or canceling other projects that BOP had told Congress it planned to begin.

To date, the total funding for FCI Mendota has exceeded the initial fiscal year 2001 estimate by about $72 million, or almost 45 percent. However, the latest project estimate is over $6 million, or 2.8 percent, more than the current funding. BOP officials have told us that they do not plan to request any more funding for this project, and that BOP will shift funds within its Buildings and Facilities Account as necessary to complete FCI Mendota.

In fiscal year 2004, about $154 million was appropriated for FCI Berlin, and about $40 million was appropriated for an FCI in the Mid-Atlantic region.\(^1\) When BOP initially estimated the costs for these projects, it expected to receive funding for design and construction of these facilities in fiscal years 2004 and 2002, respectively. BOP did not award contracts for the design and construction of these projects until fiscal years 2007 and 2006, respectively. According to BOP, both projects experienced delays in selecting the locations for the prisons and the environment impact studies. For FCI Berlin, the property was acquired and EPA completed its approval process in fiscal year 2007. For FCI McDowell, these events occurred in fiscal years 2006 and 2005. In addition, BOP officials stated that they were reluctant to proceed with construction because of OMB’s moratorium on new construction for fiscal years 2005 through 2007. Also, the President’s Budget included proposed cancellations of unobligated funds from BOP’s Buildings and Facilities Account for fiscal years 2004, 2006, and 2007.\(^2\)

To date, the total funding for FCI Berlin and FCI McDowell has exceeded the initial estimates by about $93.5 million and $112.3 million, or 56 percent and 89 percent, respectively. However, the latest project estimates are more than $11 million and $9 million, or 4.2 percent and 3.7 percent, more than the current funding for FCI Berlin and FCI McDowell, respectively. BOP officials told us that they do not plan to request any

\(^1\)FBI, Berlin, West Virginia, was selected by BOP in fiscal year 2005 and was identified in BOP’s budget documents as FCI McDowell beginning in fiscal year 2007.

more funding for these projects, and that BOP will shift funds within its Buildings and Facilities Account as necessary to complete them.

Construction Costs Increased at a Rate Higher Than the Rate of Inflation

BOP factors into its estimates the project’s expected start date and duration, on the basis of when BOP expects to receive funding. Generally, if a project does not start as assumed in the cost estimate, the estimated cost of the project should be expected to change at least by the rate of inflation that occurs during the time that elapses between the expected start date and the actual start date. BOP officials stated that during the time that these projects were delayed, construction industry costs increased at a rate greater than inflation. Costs for materials used in construction, such as concrete, steel, copper, and oil, rose substantially. For example, steel prices rose by about 60 percent and oil prices rose by almost 150 percent between 2003 and 2007—a time between when the initial cost estimates were prepared and when the projects were ready to proceed with construction.\[^{14}\]

We analyzed national data on construction material costs from 2003 through 2007 to provide some context on increases to construction prices. Specifically, to identify nationwide trends in the costs of many of the materials used in construction—from concrete to electrical equipment—we analyzed the Department of Labor, Bureau of Labor Statistics’ *Inputs to Construction Industries Producer Price Index* (ICIPPI).\[^{15}\] As shown in table 1, from 2003 through 2007, the ICIPPI increased more than the consumer price index, indicating that construction costs increased at a higher rate than other costs.\[^{16}\]


Table 1: Bureau of Labor Statistics’ Indexes

<table>
<thead>
<tr>
<th>Fiscal year</th>
<th>CPI</th>
<th>Percentage increase</th>
<th>ICIPPI</th>
<th>Percentage increase</th>
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<tbody>
<tr>
<td>2003</td>
<td>185.0</td>
<td>2.0%</td>
<td>142.4</td>
<td>3.2%</td>
</tr>
<tr>
<td>2004</td>
<td>190.9</td>
<td>3.2%</td>
<td>156.6</td>
<td>10.0</td>
</tr>
<tr>
<td>2005</td>
<td>199.2</td>
<td>4.3%</td>
<td>170.1</td>
<td>8.6%</td>
</tr>
<tr>
<td>2006</td>
<td>201.8</td>
<td>1.3%</td>
<td>175.6</td>
<td>3.2%</td>
</tr>
<tr>
<td>2007</td>
<td>208.9</td>
<td>3.5%</td>
<td>182.4</td>
<td>3.9%</td>
</tr>
<tr>
<td>Total*</td>
<td></td>
<td>12.9%</td>
<td></td>
<td>28.1%</td>
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*To align with the federal government fiscal year, we compared October data.

Cost Estimates Are Imprecise, and Congress and Other Stakeholders Were Not Informed of the Extent to Which They Might Vary

Because BOP estimates its initial project costs and requests funding early in the planning process, generally before the specific location for the prison has been selected, actual project costs can be expected to vary from the initial estimates to some extent. This variance would be in addition to any cost implications of a change in the project, such as a delay in beginning construction. As we have previously noted in this report, the extent to which one might expect actual costs to vary from estimates typically depends on the type of estimating process used.

In developing its initial estimate prior to the selection of a site for the prison, BOP relies on the cost of a previous prison as the foundation of its estimate. However, BOP has more detailed information available than just the cost of a previous prison, which, if used, would likely result in a more accurate estimate. For example, BOP could analyze the design documents or itemized costs that contractors on previous projects included in their bills. In addition, when the project sites have been selected, actual local market pricing for labor and material costs could be used. More BOP resources would be needed to develop such an analysis.

According to government guidance, BOP's method of using total cost information from a prior project as the basis for its estimate may result in actual project costs varying from the estimate by as much as ± 40 percent. A BOP official stated that BOP's estimating method results in more precise estimates than ± 40 percent, but an analysis of the accuracy of BOP's estimating method has not been done.

Regardless of the estimating method used, Congress relies on information provided by agencies when making funding decisions. Although BOP, like other agencies, is not required to communicate the extent to which actual costs may be expected to vary from its estimates in budget documents or reports on project status, we have recently identified providing such information as a best practice. BOP has not provided this information to Congress and other stakeholders. Thus, BOP has not alerted them of the risks that BOP might require additional funding to complete the projects as originally planned. OMB guidance points out that estimating inaccuracy—both overestimating and underestimating—can adversely affect other projects. With overestimating, an agency may request and be provided with more resources than it will actually need for the project, thereby resulting in less resources being available for other projects or programs. Underestimating projects can lead an agency to request less resources than it will actually need to complete the project, potentially leading to a significant reduction in the project scope, termination of the project, or the shifting of funds from other projects. Inaccurate estimates also reduce confidence in the accuracy of future estimates provided by an agency. Consequently, BOP's ability to inform Congress and other stakeholders about the extent to which costs may vary from its initial project cost is important as it plans additional prison projects and submits subsequent funding requests.

18GAO-07-1134SP.
BOP eliminated or reduced portions of two projects, but did not clearly communicate these changes to Congress and other stakeholders. BOP also plans to use its construction management policies and procedures to control cost increases and schedule delays during construction.

Congress appropriated funds for fiscal year 2007 that BOP indicated in its status report were required to complete the three prison projects. However, BOP eliminated portions of the FCI Berlin and FCI Mendota projects when it awarded contracts in May and September 2007, respectively, to keep the projects within the estimated costs provided to Congress. According to BOP officials, the contractors’ bids for FCI Berlin and FCI Mendota were higher than expected. In response, at FCI Berlin, BOP chose to eliminate the UNICOR facility where inmates were to be employed and provided with job skills training. Subsequently, UNICOR has agreed to pay for the cost of constructing a smaller than originally planned facility, which has now been added back to the project. At FCI Mendota, BOP eliminated both the UNICOR facility and the minimum security Federal Prison Camp. Eliminating or reducing the UNICOR facilities affects BOP’s mission to provide work and other self-improvement opportunities for inmates. As a result, these two projects are no longer the same as those for which BOP initially sought and received appropriated funds.

While eliminating or reducing portions of two projects enabled BOP to award contracts, the resulting facilities will not provide the same range of services as originally planned. As part of its annual congressional budget submission, BOP reports on the status of projects that have received funding in the past. This status report includes the following information: each project’s descriptive title, with name, type, and location; the amounts funded, by fiscal year; the total project cost estimates; the funds obligated to date; the estimated year of use; and a brief status of the project. However, detailed project information is not provided in this status report. In reviewing the BOP Status of Construction report in DOJ fiscal year 2009 budget documents, we found that the report does not discuss the
elimination of the UNICOR facility at FCI Mendota. Furthermore, BOP did not mention that the Federal Prison Camp had been eliminated from FCI Mendota. The only indication of this change is that the project title no longer includes the words “with camp.” While BOP receives a lump-sum appropriation for prison construction, Congress makes its appropriation on the basis of, among other things, the project information provided by BOP in its annual congressional budget submission. For FCI Berlin and FCI Mendota, BOP did not clearly communicate to Congress or other stakeholders that the facilities being constructed differed from those for which funds were requested and appropriated. In addition, if BOP should decide to construct these omitted facilities in the future and fulfill these projects’ initial designs, it would likely cost more than if the facilities had been constructed as one project. We have previously reported that nonconcurrent construction of a project increases the overall cost to the government because such construction requires additional and expensive (1) mobilization of contractor staff and equipment, (2) security, (3) work to procure building materials, and (4) construction management oversight.

BOP Plans to Use Its Policies and Procedures to Control Cost Increases and Schedule Delays during Construction

BOP officials told us that they will have more ability to control project costs because they have awarded design and construction contracts for the three projects. These officials believe that using their construction management policies and procedures will allow them to control cost increases and schedule delays. Controlling schedule delays is critical because such delays can lead to cost increases. BOP officials said they will use their Design and Construction Procedures and Construction Management Guidelines to manage the construction of prison projects. Within BOP, the Design and Construction Branch is responsible for the oversight and management of prison construction, and each project has a BOP project manager.

BOP’s Design and Construction Procedures outlines the specific tasks that the Design and Construction Branch must complete to manage the coordination, execution, oversight, and monitoring of the activities required to construct the projects. For example, this guidance states that the project manager must monitor and report on the contractor’s

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19 This is the first report submitted after the construction contracts were awarded in 2007 for FCI Berlin and FCI Mendota, and after the decision to eliminate portions of the projects was made.

20 According to a BOP official, stakeholders within BOP, DOJ, and OMB are advised by BOP staff of significant changes and receive a monthly updated copy of the status report.
performance during construction and review changes or a modification to
the contract to evaluate the extent to which BOP can hold the contractor
reasonably liable and, therefore, responsible for the resulting costs. To
accomplish these tasks, BOP’s Construction Management Guidelines
provides additional guidance, which identifies the processes that BOP staff
must follow to monitor the requirements and implementation of BOP
construction projects. For example, this guidance requires BOP officials
and the contractor to hold numerous design and construction meetings
throughout the duration of the project’s schedule to ensure good
communication and effective management of the project.

In addition, the Construction Management Guidelines requires specific
reports—including weekly status reports, monthly project progress
reports, performance evaluations of the contractor’s team members, and
other reports—to facilitate oversight and monitoring of the projects within
BOP. For example, this guidance requires the use of critical path method
scheduling that breaks a project down into a sequence of necessary
activities, which are placed into a project schedule that the project
manager can closely monitor. With this management tool, BOP has the
ability to monitor and track a project’s current progression of work in
relation to its initial schedule. This tool also gives the project manager the
ability to evaluate proposed construction changes or modifications to the
project and to understand their resulting impacts on the project’s
schedule. This evaluation step remains crucial because once BOP awards
the contract, any construction changes that impact the project schedule
may also lead to cost changes.

BOP’s guidance establishes clear lines of responsibility and documentation
requirements. The bureau’s Construction Management Guidelines also
outlines a detailed process that BOP must follow to manage and approve any
changes or contract modifications to the project. For example, this guidance
states that BOP’s project manager should review any proposed changes or
modifications to the project and determine if the changes or modifications
need further review by BOP’s Design and Construction Branch chief. If
further review is warranted, sufficient background information supporting the
changes or modifications should be provided to the branch chief, along with
the proposal. In addition, this guidance states that all change or modification
proposals should be discussed at regularly scheduled—or specially

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21For the technical discussion of change orders and modifications, see the Federal
Acquisition Regulation, Part 43, Contract Modifications.
scheduled—progress meetings with the contractor. If the changes or modifications will affect the work, more detailed information should be provided to justify them, and the project management team must also evaluate them to ensure they are in compliance with BOP’s contract requirements. Furthermore, to document the process, the guidance requires that detailed files be created and maintained for all changes or modifications.

We found that BOP’s construction guidance—specifically, its Design and Construction Procedures and Construction Management Guidelines—generally conform to government and industry management practices. We compared BOP’s existing construction management policies and procedures with existing guidance from OMB,22 the General Services Administration’s Construction Excellence Features, the Department of Energy’s Project Management for the Acquisition of Capital Assets, and the Construction Industry Institute’s (CII) Guidelines for Implementation of CII Concepts: Best Practices for the Construction Industry.23 Our review showed that BOP’s construction management policies and procedures required systems for monitoring, tracking, analyzing, forecasting, and reporting the status of a project. For example, we found that BOP has procedures for reporting important project information—such as cost and schedule, and their deviations from trends—to the appropriate personnel, including management. Furthermore, BOP has procedures for corrective actions when deviations in cost and schedule occur as well as procedures for controlling project changes or modifications.

In addition to the guidance, BOP officials said that the use of the Design-Build delivery system for two of these projects will help to reduce the risk of additional costs being incurred during construction.24 This type of project delivery system places the project design and construction under one contract. This can reduce the risk of design errors being identified during construction and leading to project delays or cost increases. To provide some context to the extent that Design-Build contracting is


24The Design-Build delivery system was not used for the current FCI Mendota construction phase.
effective in managing construction, we reviewed the National Institute of Standards and Technology and the CII study of the performance of the Design-Build delivery method versus the traditional Design-Bid-Build delivery system. The study found that for maintaining the project’s schedule, as well as for managing any changes or rework needed during the project’s construction, when the project was managed by its owner the Design-Build system performed better than the Design-Bid-Build system.

BOP officials stated that they have more ability to control costs while the project is under construction, and that for the FCI Mendota, FCI Berlin, and FCI McDowell prison projects, they plan to continue to carefully consider and approve changes after construction has begun to stay within its budget. Since construction of the projects has just begun, it is too early to evaluate the effectiveness of BOP’s construction policies and procedures in controlling cost increases and schedule delays.

Conclusions

When BOP asks Congress or other stakeholders to fund or support projects, it is important for them to be aware of the extent to which actual project costs may vary from the initial estimate. Given the continual competition for limited funds, understanding that a proposed project may need an additional 30 percent in funding as opposed to an additional 10 percent may influence their approval and funding decisions. In addition, BOP is developing its estimates and requests funding on the basis of the various facilities it intends to include in each project. If elements of a proposed and funded project that can affect its functionality are eliminated, the project may not fulfill decision makers’ expectations. In addition, later construction of the omitted facilities would likely cost more than if they had been constructed as one project. As the need for prison space continues to grow, BOP’s ability to complete projects within budget and with the elements initially anticipated will be important to demonstrating BOP’s ability to manage its construction program. By providing information on the accuracy of its cost estimates and clearly communicating changes that could impact the projects functionality, BOP would establish more accountability and transparency to its stakeholders.

### Recommendations for Executive Action

To improve accountability and transparency, we are making two recommendations to the Attorney General of the United States to instruct the Director of BOP to clearly communicate to Congress and other stakeholders in DOJ’s annual congressional budget submission, in which BOP provides its requests for funding and reports on the status of construction projects:

- the extent to which project costs may vary from initial estimates and
- changes that may impact the functionality of projects.

## Agency Comments

We provided a draft of this report to the Department of Justice for its review and comment. The Director of the Federal Bureau of Prisons provided written comments on this draft. BOP concurred with our recommendations and stated it would incorporate information on the extent to which project costs may vary from initial estimates and changes that may impact the functionality of projects in DOJ’s annual congressional budget submission. BOP also provided technical corrections, which we incorporated in this report where appropriate. BOP’s comments are reproduced in appendix III.

We will send copies of this report to the appropriate congressional committees and the Attorney General of the United States. Additional copies will be sent to interested congressional committees and the Director of the Office of Management and Budget. We will also make copies available to others upon request. The report will be available at no charge on the GAO Web site at [http://www.gao.gov](http://www.gao.gov).

If you have any questions about this report, please contact me at (202) 512-6923 or at dornt@gao.gov. Contact points for our Offices of Congressional Relations and Public Affairs may be found on the last page of this report. GAO staff who made key contributions to this report are listed in appendix IV.

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Terrell Dorn  
Director, Physical Infrastructure Issues
Appendix I: Objectives, Scope, and Methodology

To assess the extent to which costs changed for the three prisons currently under construction and the reasons for those changes, we obtained and analyzed the President’s budgets, the Department of Justice’s budget justifications for the federal Bureau of Prisons (BOP) for fiscal years 2001 through 2009, and appropriation laws for fiscal years 2001 through 2008. We obtained and analyzed BOP’s project files for three Federal Correctional Institution (FCI) construction projects in Mendota, California; Berlin, New Hampshire; and McDowell, West Virginia. To determine the rate of inflation and other price indicators for the duration of the three projects’ schedules, we obtained and analyzed the following Department of Labor, Bureau of Labor Statistics’ data: (1) Producer Price Index-Commodities, Metals and metal products, Steel mill products; (2) Producer Price Index-Commodities, Fuels and related products and power, Crude petroleum (domestic production); (3) Producer Price Index-Industry Data, Inputs to construction industries; and (4) Consumer Price Index-All Urban Consumers. We obtained and analyzed (1) BOP’s initial cost estimates for FCI Mendota, FCI Berlin, and FCI McDowell and (2) information on prison projects completed from 1998 to 2007—10 years prior to our review—to learn about BOP historical costs. We reviewed BOP’s capital planning guidance. We obtained and analyzed the Office of Management and Budget’s (OMB) guidance for Capital Planning and Budget Submission. We interviewed BOP construction, budget, and financial officials in Washington, D.C.

To assess the actions BOP has taken—or plans to take—to control cost increases and schedule delays on the three current construction projects, we obtained and analyzed BOP’s construction guidance and BOP’s project files for FCI Mendota, FCI Berlin, and FCI McDowell. We obtained and analyzed government and construction industry data concerning project cost management and guidance from OMB’s Circular A-11, the General Services Administration’s Construction Excellence Features, the Department of Energy’s Project Management for the Acquisition of Capital Assets, and the Construction Industry Institute’s (CII) Best Practices for the Construction Industry. We obtained and analyzed government and construction industry data concerning the performance of the Design-Build delivery method versus the traditional Design-Bid-Build delivery system from the National Institute of Standards and Technology and the CII study. We interviewed BOP construction, budget, and financial officials in Washington, D.C. We did not evaluate the effectiveness of BOP’s construction policies and procedures in controlling cost increases and schedule delays on these projects because although design and construction contracts were awarded, little construction had been done.
Appendix I: Objectives, Scope, and Methodology

We conducted this performance audit from June 2007 through May 2008, in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.
### Appendix II: FCI Mendota, FCI Berlin, and FCI McDowell: Project Estimates, Budget Requests, and Funding for Fiscal Years 2001–2009

<table>
<thead>
<tr>
<th>Fiscal year/Project information category</th>
<th>Prison construction project</th>
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<tr>
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</tr>
<tr>
<td>Funded</td>
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<tr>
<td>Funded</td>
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<tr>
<td>2005</td>
<td></td>
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<td>2008</td>
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### Appendix II: FCI Mendota, FCI Berlin, and FCI McDowell: Project Estimates, Budget Requests, and Funding for Fiscal Years 2001–2009

<table>
<thead>
<tr>
<th>Fiscal year/Project information category</th>
<th>FCI Mendota</th>
<th>FCI Berlin</th>
<th>FCI McDowell</th>
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</thead>
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<td>2009</td>
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<td>Estimate</td>
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<td>271,000</td>
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<tr>
<td>Funded</td>
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<tr>
<td>Total funding</td>
<td>$231,241</td>
<td>$259,500</td>
<td>$238,777</td>
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<td>Minus initial estimate</td>
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<td>166,000</td>
<td>126,430</td>
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<tr>
<td>Dollar increase</td>
<td>$72,311</td>
<td>$93,500</td>
<td>$112,347</td>
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<tr>
<td>Percentage increase</td>
<td>45%</td>
<td>56%</td>
<td>89%</td>
</tr>
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</table>

Source: GAO analysis of Department of Justice, Bureau of Prisons, data.

Note: In the President’s fiscal year 2005 budget, a moratorium on new prison construction was announced. This moratorium was in place for fiscal years 2005, 2006, and 2007.

*Initial estimate of project costs.

†Includes a rescission to the Buildings and Facilities Account of $5.744 million, which was applied by BOP.

‡The use of “zeros” indicates either no budget requests or no project funding.

§The term “cancellation” refers to a proposal by the President to reduce budget resources.

¶The Appropriation Conference Report named the project, which became FCI Mendota, to apply the rescission to the Buildings and Facilities Account. In fiscal year 2004, BOP shifted $3 million to this project.

*Fiscal year 2009 funds have not been determined.
U.S. Department of Justice
Federal Bureau of Prisons

Office of the Director
Washington, DC 20534
May 16, 2008

Terrell Dorn, Director
Physical Infrastructure Issues
Government Accountability Office
Washington, DC 20548

Dear Mr. Dorn:

The Bureau of Prisons (Bureau) appreciates the opportunity to formally respond to the Government Accountability Office’s (GAO’s) draft report entitled Prison Construction: Clear Communication on the Accuracy of Cost Estimates and Project Changes Needed.

The purpose of this report is to explain (1) the reasons for the changes to the estimated costs for federal correctional institution construction projects located in Mendota, California; Berlin, New Hampshire; and McDowell, West Virginia; and (2) the actions the Bureau has taken or plans to take to control future costs and schedule changes.

The Bureau has the following specific comments:

- Summary Page - The GAO Report should note the Status of Construction Exhibit (in the Bureau’s budget) does not normally discuss specific details regarding various program areas of each prison project—such as UNICOR work areas.

- Page 3, 2nd paragraph and thereafter - We suggest the following wording change be included: “Inmates are employed in many areas of BOP institutions (food service, commissary, facility maintenance, landscaping/grounds work, barber shop, cleaning, etc.) not just UNICOR.” The GAO’s current statement might lead the reader to believe there will be no work opportunities for inmates at these locations without a UNICOR operation. In fact, all sentenced general population BOP inmates at all locations are required to work and are given a job if they are medically able.
Appendix III: Comments from the Department of Justice, Federal Bureau of Prisons

- Page 4, 9th line beginning with, "Furthermore,..." - We suggest the sentence should read, "Furthermore, BOP officials told us they will continue to carefully consider and analyze before approving changes that would increase construction costs after construction begins."

- Page 5, 6th line from the top beginning with, "UNICOR is..." - We suggest the sentence read, "The Director of the Federal Prison System, Chief Executive Officer, and a board of six Directors, appointed by the President, reviews and approves the policy of the Corporation."

- Page 6, footnote #3: Add the underlined words to the footnote "One of the ten, a secure female PCC to be built in Aliceville, AL,..."

- Page 8, Title - Project Delays Contributed to Increased Cost Estimates and Imprecise Nature of Estimates Not Communicated to Stakeholders, we suggest replacing "Project Delays" with "Delays Related to Funding."

- Middle of Page 8, Title - Problems with site selection and receiving funding later than planned contributed to project construction delays; we suggest replacing with than.

- Page 8, 2nd paragraph beginning with, "FCI Mendota also experienced..." Change to make more accurate/precise, "FCI Mendota also experienced a number of disruptions in available funding including proposals for and actual rescissions of funds that led to delays and an interruption in construction."

- Page 8, end of 2nd paragraph, please add, "For example, the Administration offered a FY 2005 Budget Amendment to rescind $55 million from the Mendota project, which was eventually denied in Congressional action (Attachment 4)."

- Page 9, top of page where the 2004 rescission is referenced, please include the FY 2002 rescission amount of $5.744 million which was applied to the Mendota project.

- Page 11, 1st paragraph, 8th line, containing "...EPA completed its approval process..." Instead of EPA, we suggest... "the environmental review and approval process was completed..."
Appendix III: Comments from the Department of Justice, Federal Bureau of Prisons

- Page 11 and Appendix II beginning with, "Also, the President’s Budget..." The OMB did call these rescissions in the budget documents and only clarified, after submission of the FY 2007 President’s Budget, that they were proposed cancellations (Attachment 1).

- Page 16, Line 8, “For FCIs Berlin and Mendota, BOP did not clearly communicate...” Changes are included in the Status of Construction Report which shows any planned satellite camp right after the name of the project. The Bureau did clearly change this on the Status report (Attachment 3) that went to all shareholders after award of the construction contract that did not include the camp.

- Page 23, table should be updated to reflect FY 2002 rescission of $5.744 million applied to the Mendota project. Further, budget documents (Attachment 2) clearly state "rescinds" not "cancel" for projects prior to FY 2007. The table should be updated to reflect this issue. In addition, as agreed upon in George DePoli’s May 6, 2008, e-mail, please correct the FY 2005 Request Line entry and identify the $55 million Mendota rescission proposal in the Administration’s budget amendment (Attachment 4).

In addition to the above concerns, our response to the Recommendations for Executive Action is as follows:

Recommendations: To improve accountability and transparency, we are making two recommendations to the Attorney General to instruct the Director of the BOP to clearly communicate to Congress and other stakeholders in DOJ’s annual congressional budget submission, in which BOP provides its requests for funding and reports on the status of construction projects:

- the extent to which project costs may vary from initial estimates; and
- changes that may impact the functionality of projects.

Response: The Bureau concurs with these recommendations and will incorporate these elements into the next required DOJ annual congressional budget submission.
If you have any questions regarding this response, please contact VaNessa P. Adams, Senior Deputy Assistant Director, Program Review Division, at (202) 616-2099.

Sincerely,

Thomas R. Lane

for Harley G. Lappin
Director

Attachments

cc: Richard Theis, Assistant Director
    Audit Liaison Group, JMD
Appendix IV: GAO Contact and Staff Acknowledgments

<table>
<thead>
<tr>
<th>GAO Contact</th>
<th>Terrell Dorn, (202) 512-6923 or <a href="mailto:dornt@gao.gov">dornt@gao.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff</td>
<td>In addition to the individual listed above, Maria Edelstein, Assistant Director; George Depaoli; Anne Dice; Carlos Diz; Colin Fallon; and Susan Michal-Smith made significant contributions to this report.</td>
</tr>
</tbody>
</table>
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