

GAO Privacy Statement for:
Center for Audit Excellence Registration System (Zoom.US Events)
Date: 08/2025

Overview

GAO's Center for Audit Excellence (CAE) Open Enrollment Registration System is GAO's system for providing on-line registration for courses provided by GAO's Center for Audit Excellence to individuals from different accountability organizations. The primary function of this system is to provide a mechanism to register and collect contact information for individuals requesting participation in CAE courses, and to facilitate the financial transactions needed to collect course payments.

The Chief Agency Privacy Officer (CAPO) conducted a privacy assessment of the system and the Chief Information Officer (CIO) has given the authority to operate the system.

Please contact the GAO Privacy Program at Privacy@gao.gov to obtain a copy of the system's Privacy impact Assessment (PIA) for more detailed information about the system's privacy holdings.

PII Collection

The registration system collects personally identifiable information (PII) from members of the public who wish to attend a CAE course. Information such as name, address, and employer are collected directly from the individual or individual's authorized representative. Individuals may provide their mobile numbers if they wish to receive text updates about their course registration.

Individuals may opt not to provide the requested information or to provide only some of the information this system requests. Failure to provide all the requested information may prevent GAO from being able to register individuals for the course.

PII Use and Retention

This information is used by CAE to process, change, or cancel a registration, and to obtain the necessary permit to access GAO facilities for in person courses. This information is disclosed outside of GAO only with Zoom.US through whom the registrations are processed for GAO. In certain circumstances, GAO may share this information on a case-by-case basis as required by law or necessary for the purposes described above.

Registration records are retained for 7 years as required by the GAO retention schedule. Zoom.US retains information for 90 days. See [Zoom Privacy Statement | Zoom](#) for further details.

Privacy Contact

GAO's management of PII in Zoom. US is governed by Public Law 113-235. December 16, 2014.

If you suspect there is an error in your personal data maintained by the system that you are unable to access or correct yourself, contact the CAE Open Enrollment mailbox at CAE-Open-Enrollment-Courses@gao.gov or (202) 512-4499 to request a correction.

If you have a question or concern regarding the PII in this system, contact Privacy@gao.gov.