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INFORMATION SECURITY

Persistent Weaknesses Highlight Need for Further Improvement

What GAO Found

In their fiscal year 2006 financial statement audit reports, 21 of 24 agencies indicated that they had significant weaknesses in information security controls. As shown by reports by GAO and agency inspectors general (IG), the weaknesses persist in major categories of controls—including, for example, access controls, which ensure that only authorized individuals can read, alter, or delete data, and configuration management controls, which provide assurance that only authorized software programs are implemented. An underlying cause for these weaknesses is that agencies have not yet fully implemented agencywide information security programs, which provide the framework for ensuring that risks are understood and that effective controls are selected and properly implemented. Until agencies effectively and fully implement agencywide information security programs, federal data and systems will not be adequately safeguarded to prevent unauthorized use, disclosure, and modification.

Organizations can reduce the risks associated with intrusions and misuse if they take steps to detect and respond to incidents before significant damage occurs, analyze the causes and effects of incidents, and apply the lessons learned. As part of this process, federal policy requires agencies to report incidents to the federal information security incident center—US-CERT (Computer Emergency Readiness Team). According to US-CERT, federal agencies reported a record number of incidents in fiscal year 2006. As the figure shows, since 2005, the number of incidents reported increased in every category except one. However, inconsistencies exist in reporting at various levels. If agencies do not properly capture and analyze security incidents, they risk losing valuable information needed to prevent future exploits and understand the nature and cost of security threats.

Strategic analysis and warning is an essential element of assisting agencies in addressing information security incidents. GAO has recommended that DHS develop such a capability for addressing cyber attacks. DHS has established various initiatives to enhance its analytical capabilities through US-CERT and GAO believes with continued progress in addressing strategic analysis and warnings, US-CERT can further agencies’ efforts to reduce risks associated with incidents.


To view the full product, including the scope and methodology, click on the link above. For more information, contact Gregory C. Wilshusen at (202) 512-6244 or wilshuseng@gao.gov.