



United States Government Accountability Office

2005 Survey of Local Election Jurisdictions

The U.S. Government Accountability Office (GAO), an agency of the U.S. Congress, is conducting a review of election administration challenges related to the November 2004 election and changes since the November 2000 general election, including steps taken to implement the Help America Vote Act (HAVA). GAO is surveying a representative nationwide sample of local election jurisdictions about their experiences, and your jurisdiction has been randomly selected to participate. Your jurisdiction's participation is important! Results from this survey will help GAO inform the Congress about the health of America's elections and the changes made in our country's election administration since the November 2000 general election.

This questionnaire should be completed by the person(s) most knowledgeable about how your jurisdiction conducted all phases of the November 2004 general election. We recognize that other organizations may have requested your input on questionnaires, and we appreciate your time and consideration in providing us information about your experiences. Several of your colleagues have reviewed this questionnaire to help ensure that the questions appropriately seek information in a manner consistent with election processes. In our report, your responses will be presented only after they have been aggregated with responses from other responding jurisdictions. Our report will not identify any individual jurisdiction or its survey responses. We encourage you to provide whatever additional comments you think appropriate at the end of the questionnaire.

Please complete this questionnaire and return it within 2 weeks of receipt. A pre-addressed postage-paid envelope has been included to return this questionnaire. If you have any questions about the contents of this questionnaire, please contact:

*[GAO Staff contact
information appeared
here.]*

OR

*[GAO Staff contact
information appeared
here.]*

If the return envelope is misplaced, the return address is:

U.S. Government Accountability Office
[GAO contact information appeared here]

Throughout this questionnaire, the term “your jurisdiction” means your local election jurisdiction.

1. What is the name, title, and telephone number of the primary person completing this questionnaire so that we may contact someone if we need to clarify any responses?

Name:	
Title:	
Telephone number:	()
How many precincts did your jurisdiction have for the November 2004 general election?	

Voter Registration

2. In preparation for the November 2004 general election, what activities did your jurisdiction follow when entering completed registration applications into the official voter registration list? *[Mark all that apply]*

- Provided training to data entry staff about the processing and inputting of registration applications.....
- Employed a system of edit checks in the voter registration database to identify duplicates.....
- Employed a system of edit checks in the voter registration database to identify ineligible based on age.....
- Employed a system of edit checks in the voter registration database to identify ineligible based on residence.....
- Verified input of data by the same or a different individual to confirm initial input accuracy.
- Tracked incoming registration applications for total number received, number entered into registration list, and number not processed because of an omission or error on application

3. Does your jurisdiction have its own voter registration application that is separate from your state’s registration application? *[Mark one]*

Yes, jurisdiction has separate application..... ➔ **Continue to 4.**

No, jurisdiction does not ➔ **Skip to 5.**

4. (If Yes to 3.) Does your jurisdiction’s voter registration application have a space to indicate whether the applicant: *[Mark one for each row]*

	Yes	No
	▼	▼
a. <input type="checkbox"/> Was registered previously in another election jurisdiction in the state?.....	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Was registered previously in another state?.....	<input type="checkbox"/>	<input type="checkbox"/>

5. For the November 2004 general election, did your jurisdiction experience any of the following in relation to entering voter registration applications in a timely manner for preparation of the final voter registration rolls? *[Mark one for each row]*

	Yes	No
	▼	▼
a. <input type="checkbox"/> The numbers of applications received just prior to the registration deadline posed problems in entering them prior to election day	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> The time between registration deadline and the election posed problems in entering all names in the registration rolls prior to election day.....	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Insufficient number of election workers (include full-time, part-time, and temporary) to input registration applications.....	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Insufficient election equipment to input registration applications.....	<input type="checkbox"/>	<input type="checkbox"/>

6. Was your jurisdiction able to add all eligible registration applicants to the registration list for the November 2004 general election? *[Mark one]*

Yes, we were able to add..... ➔ **Skip to 8.**

No, we were not..... ➔ **Continue to 7.**

7. (If No to 6) What were the reasons?

8. Prior to the November 2004 general election, were you aware or not of any registration drives that paid persons or groups per application for registering voters in your jurisdiction? *[Mark one]*

Yes ➔ **Continue to 9.**

No ➔ **Skip to 10.**

9. Did your jurisdiction take any of the following actions or not to deter paid registration drives from submitting fraudulent registration applications?
[Mark one for each row]

	Yes ▼	No ▼
a. <input type="checkbox"/> Provided training or guidance on how to accurately complete an application	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Notified any of the persons or groups who engaged in paid registration drives that they submitted incomplete, inaccurate, or fraudulent applications	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Helped prevent submission of incomplete, inaccurate, or fraudulent applications by working with persons or groups who engaged in paid registration drives.....	<input type="checkbox"/>	<input type="checkbox"/>
d. Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>

10. For the November 2004 general election, did your jurisdiction have any names on voter registration applications that appeared to be fraudulent? *[Mark one]*

Yes ➔ **Continue to 11.**

No ➔ **Skip to 12.**

11. (If Yes to 10) About how many voter registration applications appeared to have fraudulent names?

 voter registration applications with fraudulent names

Don't Know.....

12. Did your jurisdiction provide training or guidance to any of the following entities regarding procedures for distributing and collecting voter registration applications?
[Mark one for each row]

	Yes	No	Not applicable	Don't know
	▼	▼	▼	▼
a. <input type="checkbox"/> Motor vehicle agency offices.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> National Voter Registration Act agencies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Groups from volunteer organizations.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Groups from organizations that paid staff to collect and submit registration applications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. During 2004, were any names removed from the voter registration list because:

a. The registrant failed to respond to a notice from the registrar and had not voted or had not appeared to vote in the most recent two federal elections?

No..... ➔ **Skip to 13b.**
 Yes

(If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?
[Mark all that apply]

- Sent follow-up notice(s) to voter notifying of removal but received no response
- Attempted to reach voter by phone to notify of removal
- Other ➔ *[Please specify]*

None

(13. Continued) During 2004, were any names removed from the voter registration list because:

- b. Change-of-address information received from the U.S. Postal Service showed that the registrant(s) had moved outside of the jurisdiction where registered?

No... ➔ Were any names removed due to change-of-address information received between 2000 and 2003? ➔ No ➔ **Skip to 13c.**
 Yes... ➔ Yes... ➔ **Skip to 13c.**

(If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

[Mark all that apply]

- Matched registrant's identifying information (e.g., name, address) contained in voter registration records with U.S. Postal Service listing to confirm it was the same person
- Sent notice to registrant of removal
- Attempted to reach registrant by phone to confirm moved outside jurisdiction
- Other ➔ *[Please specify]*

None

- c. Registrant(s) requested that their name be removed from the voter registration list? (e.g., moved out of jurisdiction or other reason)?

No..... ➔ **Skip to 13d.**
 Yes

(If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

[Mark all that apply]

- Sent letter or postcard to registrant to confirm they wanted name removed from list
- Attempted to reach registrant by phone to confirm they wanted name removed from list
- Other ➔ *[Please specify]*

None

(13. Continued) During 2004, were any names removed from the voter registration list because:

- d. Felony records received from federal/state/local governmental entities identified registrant as ineligible to vote and/or register to vote due to a felony conviction?

No..... ➔ **Skip to 13e.**

Yes

↙ (If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

[Mark all that apply]

- Matched registrant's identifying information (e.g., name, date of birth (DOB), Social Security number (SSN), address) contained in voter registration records with felony records to confirm it was the same person
- Sent letter to registrant notifying of removal based on felony conviction
- Sent letter to registrant seeking additional information prior to removal
- Attempted to reach registrant by phone to notify of removal
- Other ➔ *[Please specify]*

None

- e. Information received from federal/state/local courts indicating that registrant had been judged to be mentally incompetent?

No..... ➔ **Skip to 13f.**

Yes

↙ (If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

[Mark all that apply]

- Matched registrant's identifying information (e.g., name, DOB, SSN, address) contained in voter registration records with documentation received on voter's mental competency to confirm it was the same person
- Sent letter to registrant notifying of removal
- Attempted to reach registrant by phone to notify of removal
- Other ➔ *[Please specify]*

None

(13. Continued) During 2004, were any names removed from the voter registration list because:

f. Information received from state/county vital statistics offices identified registrant as deceased?

No..... ➔ **Skip to 13g.**

Yes

↙ (If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

[Mark all that apply]

Matched registrant's identifying information (e.g., name, DOB, SSN, address) contained in voter registration records with death records to confirm same person

Sent letter to deceased registrant's next of kin notifying of removal and asking for confirmation

Attempted to reach deceased registrant's next of kin by phone to notify of removal and asking for confirmation of voter's death

Other ➔ *[Please specify]*

None

g. Newspaper obituaries identified registrant as deceased?

No..... ➔ **Skip to 13h.**

Yes

↙ (If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

[Mark all that apply]

Sent letter to deceased registrant's next of kin notifying of removal and asking for confirmation

Attempted to reach deceased registrant's next of kin by phone to notify of removal and asking for confirmation of registrant's death

Contacted funeral home to obtain deceased registrant's identifying information (e.g., name, DOB, address)

Matched information from obituary with information from state/county vital statistics offices

Other ➔ *[Please specify]*

None

(13. Continued) During 2004, were any names removed from the voter registration list because:

h. Registrant(s) name appeared to be a duplicate?

No..... ➔ **Skip to 13i.**
 Yes

(If Yes) Which of the following actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

[Mark all that apply]

- Sent letter or postcard to registrant to notify him or her that their name was removed from the voter registration list because it appeared to be a duplicate
- Attempted to reach registrant by phone to notify the registrant that his/her name was removed because it appeared to be a duplicate
- Called neighboring jurisdiction if appeared to be registered in both jurisdictions
- Other ➔ [Please specify]

None

i. During 2004, were any names removed from the voter registration list for other reasons?

No..... ➔ **Skip to 14.**
 Yes

(If Yes) What were the other reasons?

What actions, if any, were taken to help ensure that names of eligible registrants were not inadvertently removed?

14. ☒ During 2004, were any names placed on an inactive list for a period of time?
[Mark one]

Yes, names were placed on inactive list

No, names were not.....

Absentee Voting

We recognize that states and jurisdictions may establish many alternatives to in person, election day voting, including absentee and early voting. For the purposes of this survey, we define absentee and early voting as follows:

Absentee voting: Generally by mail in advance of election day (although ballots may often be returned up through election day and dropped off in person).

Early voting: Generally in person voting in advance of election day at specific polling locations, separate from absentee voting.

15. When your jurisdiction received absentee ballot applications that could not be processed for any reason, what methods were used, if any, to inform the applicant of the status of their application? *[Mark all that apply]*

☒ Telephoned the applicant(s)

☒ Contacted applicant(s) by mail.....

☒ Contacted applicant(s) by email.....

☒ Other *[Please specify]*.....

☒ Did not inform any applicants.....

16. Did your jurisdiction encounter any of the following problems in processing absentee applications (not including the Federal Post Card Application)? *[Mark one for each row]*

	Yes	No	Not applicable	Don't know
a. <input type="checkbox"/> Missing or inadequate voting residence address	▼	▼	▼	▼
b. <input type="checkbox"/> Missing or inadequate voting mailing address.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Missing or illegible signature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Applied to wrong jurisdiction.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Applicant not registered to vote.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Applicant did not meet “excuse” required by state law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Application received too late.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

17. Of the problems your jurisdiction encountered, which one occurred most frequently? *[Write the letter of the problem from 16 or mark “Don't Know”]*

Don't Know.....

18. Did your jurisdiction encounter any of the following problems in processing absentee applications when the applicant used the Federal Post Card Application (FPCA)?
[Mark one for each row]

	Yes	No	Not applicable	Don't know
	▼	▼	▼	▼
a. <input type="checkbox"/> Missing or inadequate voting residence address	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Missing or inadequate voting mailing address.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Missing or illegible signature	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Applied to wrong jurisdiction.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Applicant not registered to vote.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Applicant did not meet “excuse” required by state law	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Application not witnessed, attested, or notarized	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Application received too late to vote in federal elections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. Of the problems your jurisdiction encountered, which one occurred most frequently?
[Write the letter of the problem from 18 or mark “Don't Know”]

Don't Know.....

20. Did your jurisdiction provide any of the following alternatives for requesting or submitting an absentee ballot application? *[Mark one for each row]*

	Yes	No
	▼	▼
a. <input type="checkbox"/> Request an application by telephone.....	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Download an application from the website.....	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Request an application by email	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Submit an application by email.....	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Request an application by Fax	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Submit an application by Fax.....	<input type="checkbox"/>	<input type="checkbox"/>

21. Did your jurisdiction provide or not provide any absentee ballots to voters by email and/or fax? *[Mark one for each row]*

	Yes ▼	No ▼
<input type="checkbox"/> Provided absentee ballots by email.....	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Provided absentee ballots by fax.....	<input type="checkbox"/>	<input type="checkbox"/>

22. Did your jurisdiction encounter any of the following problems in processing submitted absentee ballots? *[Mark one for each row]*

	Yes ▼	No ▼	Not applicable ▼	Don't know ▼
a. <input type="checkbox"/> Outer envelope not signed.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Inside envelope not signed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Improperly or not at all notarized.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Missing or incomplete witness signature or information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Signature on outer or inside envelope did not match to application or digitized signature on file	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Ballot received too late	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Voter identification marks had been made on the outside of the inner envelope or on the ballot itself...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Voter ID number not included.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

23. Of the problems your jurisdiction encountered in processing submitted absentee ballots, which one occurred most frequently? *[Write the letter of the problem from 22 or mark "Don't Know"]*

Don't Know.....

24. When your jurisdiction received absentee ballots that you were unable to process for any reason, what methods did you use, if any, to inform the voter? *[Mark all that apply]*

- Telephoned the voter(s)
- Contacted voter(s) by mail.....
- Contacted voter(s) by email.....
- Other *[Please specify]*.....

- Did not receive absentee ballots that could not be processed
- Did not inform any absentee voters

Early Voting

For the purposes of this survey, we define early voting generally to be in person voting in advance of election day at specific polling locations, separate from absentee voting.

25. For the November 2004 election, did your state allow (or require) early voting? *[Mark one]*

Yes, state allowed or required..... ➔ ***Continue with 26.***

No, state did not allow or require..... ➔ ***Skip to 32 on page 17.***

26. (If Yes to 25) How does your state distinguish between early and absentee voting?

27. For the November 2004 general election, when was early voting available in your jurisdiction? *[Mark all that apply]*

- Weekdays during regular business hours
(for instance, from 8-AM until 4-PM)
- Weekday evenings (after 4 or 5 PM until 7-9 PM).....
- Weekdays during limited daytime hours
(for instance, 9-11 AM or 1-3 PM).....
- Saturdays all day (for instance, from 8-9 AM until 4-5 PM).....
- Saturday evenings (after 4 or 5 PM until 7-9 PM).....
- Sundays, any hours.....
- Other *[Please specify]*.....

28. For the November 2004 general election, how many days prior to Election Day did your jurisdiction first make early voting available to voters?

_____ days

29. When the early voting polls for the November 2004 general election closed, how did your jurisdiction determine the last person allowed to vote? *[Mark one]*

The last person who checked in with the election official at the time the polls closed was the last person to vote.....

The last person in line at the time the polls closed was the last person to vote.....

Other *[Please specify]*.....

30. For the November 2004 general election, who worked at the early voting polling places? *[Mark all that apply]*

- Permanent election jurisdiction staff.....
- Temporary full-time election jurisdiction staff.....
- Temporary part-time election jurisdiction staff.....
- Poll workers
- Other *[Please specify]*.....

31. For the November 2004 general election, were staff trained for early voting in the following ways? *[Mark one for each row]*

- | | Yes
▼ | No
▼ |
|--|--------------------------|--------------------------|
| a. <input type="checkbox"/> Classroom training..... | <input type="checkbox"/> | <input type="checkbox"/> |
| b. <input type="checkbox"/> Written guidance for self-study or reference..... | <input type="checkbox"/> | <input type="checkbox"/> |
| c. <input type="checkbox"/> Checklist of procedures | <input type="checkbox"/> | <input type="checkbox"/> |
| d. <input type="checkbox"/> Quick reference materials for troubleshooting..... | <input type="checkbox"/> | <input type="checkbox"/> |
| e. <input type="checkbox"/> Viewing of training video | <input type="checkbox"/> | <input type="checkbox"/> |
| f. <input type="checkbox"/> Other <i>[Please describe]</i> | <input type="checkbox"/> | <input type="checkbox"/> |

Poll Workers

32. Did your jurisdiction recruit poll workers from any of the following sources for the November 2004 general election? *[Mark one for each row]*

	Yes	No
	▼	▼
a. <input type="checkbox"/> Lists or rosters of poll workers from past elections.....	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Referrals from poll workers	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> High school(s)	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> College(s).....	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> City/county government offices, excluding school districts	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Local school districts.....	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Political parties	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Private firms (for instance, through ‘adopt a polling place’ programs).....	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Civic, cultural, or religious organizations	<input type="checkbox"/>	<input type="checkbox"/>
j. <input type="checkbox"/> Public announcements or information posted on jurisdiction’s website	<input type="checkbox"/>	<input type="checkbox"/>
k. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>

33. Which three sources that you checked “Yes” above provided the most poll workers? *[Please write in the letter of the reasons checked above as shown]*

	Provided the <u>most</u> number of poll workers
	Provided the <u>second most</u>
	Provided the <u>third most</u>

34. How difficult or easy was it for your jurisdiction to: *[Mark one for each row]*

	Very difficult ▼	Difficult ▼	Neither difficult nor easy ▼	Easy ▼	Very easy ▼	Not applicable ▼
a. ☒ Obtain a sufficient number of poll workers for the November 2004 general election?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. ☒ Recruit enough Democratic and/or Republican poll workers?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. ☒ Recruit enough poll workers fluent in the languages covered under the federal Voting Rights Act for your jurisdiction?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. ☒ Recruit poll workers with appropriate information technology skills or computer literacy?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. ☒ Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

35. As of the November 2004 election, how often did your jurisdiction require training for the following election workers? *[Mark one for each row]*

	Prior to every general election	On a scheduled basis (yearly or every two years)	At least once but not prior to every general election	Not applicable	Don't know
a. ☒ Chief poll worker at a precinct or polling place (precinct captains, election judges, inspectors, wardens, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. ☒ Poll workers.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

36. In terms of poll workers' performance for the November 2004 general election, did your jurisdiction encounter any of the following? *[Mark one for each row]*

	Yes	No
	▼	▼
a. <input type="checkbox"/> Failing to show up.....	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Failing to follow procedures related to voter identification requirements.....	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Failing to follow procedures for provisional voting	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Failing to follow procedures for voting machine operation.....	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Failing to follow procedures for handling 'spoiled' ballots	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Failing to follow procedures to provide adequate accessibility assistance to special-needs voters at the polling place	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Failing to follow procedures for counting ballots	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Errors in tracking and accounting for ballots	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Inconsistent enforcement of voting rules and procedures	<input type="checkbox"/>	<input type="checkbox"/>
j. <input type="checkbox"/> Failing to provide correct instructions to voters	<input type="checkbox"/>	<input type="checkbox"/>
k. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>

Polling Places

37. For the November 2004 general election, how did your jurisdiction determine the accessibility requirements of polling places for individuals with disabilities? *[Mark all that apply]*

- U.S. Department of Justice ADA Checklist for polling locations
- State statute/regulation/policy specifying accessibility requirements for polling places
- Other *[Please specify]*

38. How difficult or easy was it for your jurisdiction to: *[Mark one for each row]*

	Very difficult ▼	Difficult ▼	Neither difficult nor easy ▼	Easy ▼	Very easy ▼	Not applicable ▼
a. Obtain a sufficient number of polling places for the November 2004 general election?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Obtain enough polling places that were accessible to voters with disabilities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Obtain polling places with adequate parking?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Obtain polling places with adequate phone lines?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Obtain enough polling places that allowed acceptable travel times for voters?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

39. For the responses above where you indicated “Difficult” or “Very Difficult,” which one was the most difficult? *(Enter the letter of the problem listed above)*

40. Obtain For the November 2004 general election, did your jurisdiction have multiple precincts located in the same polling location? (For example, a combined location or consolidation.) *[Mark one]*

- Yes, we had multiple precincts in the same polling location..... ➔ **Continue to 41.**
- No, none with multiple precincts ➔ **Skip to 42.**

41. Obtain (If Yes to 40) In those polling locations with multiple precincts, did your jurisdiction experience any challenges in terms of voters locating their correct precinct for the November 2004 general election? *[Mark one]*

- Yes, experienced challenges with voters locating correct precinct.....
- No, did not experience challenges

Voter Education

42. Which of the following steps, if any, did your jurisdiction take to educate the public prior to the November 2004 general election? *[Mark one for each row]*

	Yes ▼	No ▼
a. Provided sample ballots, either in mail or by printing in newspaper.	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailed vote casting instructions on using the jurisdiction's voting system to registered voters.....	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailed vote casting instructions on using the jurisdiction's voting system to local media, such as newspapers, radios, or television stations	<input type="checkbox"/>	<input type="checkbox"/>
d. Conducted outreach with local organizations, such as political parties, charitable or social groups.....	<input type="checkbox"/>	<input type="checkbox"/>
e. Placed public service ads on local media, such as TV, radio, and/or newspapers.....	<input type="checkbox"/>	<input type="checkbox"/>
f. Provided information to voters about their specific polling place location.....	<input type="checkbox"/>	<input type="checkbox"/>
g. Placed polling place locations on internet website	<input type="checkbox"/>	<input type="checkbox"/>
h. Demonstrations of voting equipment (at county fairs, registrar's office, public events)	<input type="checkbox"/>	<input type="checkbox"/>
i. Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>

43.  Does your jurisdiction have a website? *[Mark one]*

Yes, jurisdiction has a website..... ➔ ***Continue to 44.***

No, jurisdiction doesn't have a website..... ➔ ***Skip to 45.***

44. Does your jurisdiction's website provide or not provide any of the following types of information? *[Mark one for each row]*

	Provides ▼	Link to state website that provides ▼	Does not provide ▼
a.  Status of voter registration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b.  General information on locations of polling places.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c.  Maps or directions to specific polling places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d.  Instructions or a demonstration of how to cast a ballot.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e.  Information on provisional voting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f.  Information on identification requirements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g.  Absentee or early voting instructions and information.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h.  Downloadable voter registration or absentee ballot applications.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

45. On Election Day in November 2004, were any of the following measures used or not to minimize voter error at polling places in your jurisdiction? *[Mark one for each row]*

	Used ▼	Not used ▼	Not applicable ▼
a. <input type="checkbox"/> Written instructions for casting a ballot were available for voters to review <u>before</u> voting.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Demonstrations (e.g., video, in-person) of how to vote	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Written instructions were listed on the ballot, voting equipment, and/or inside the voting booth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Poll workers were instructed to ask voters if they had any questions about operating the voting equipment or casting their vote <u>before</u> voting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> As time permitted, poll workers explained how to use the equipment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Voters were informed about any overvotes.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Voters were informed about any undervotes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Voters were permitted to correct a ballot or given an opportunity to exchange a spoiled ballot for a new ballot.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Voting Methods and Systems

46. For the November 2004 general election, for which types of voting were the following voting methods used? *[Mark all that apply]*

	System not used ▼	General Election Day ▼	Absentee ▼	Provisional ▼	Early ▼
Electronic (Direct Recording Electronic-DRE)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Central Count Optical Scan.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Precinct Count Optical Scan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lever machine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Central Count Punch Card ballot	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Precinct Count Punch Card ballot...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paper (hand-counted) ballot	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

47. (If you marked DRE in any part of 46) What type of paper record, if any, did your jurisdiction’s Direct Recording Electronic (DRE) voting equipment produce for the November 2004 general election? *[Mark all that apply]*

- Voter-verifiable paper trail (VVPT)
- Internal printer paper record (not voter-verifiable).....
- Paper record produced from ballot images.....
- None
- Don’t know

48.  For the November 2004 general election, what was your jurisdiction’s predominant voting method used to process the largest number of ballots? *[Mark one]*

- Electronic (Direct Recording Electronic-DRE).....
- Central Count Optical Scan.....
- Precinct Count Optical Scan.....
- Lever machine.....
- Central Count Punch Card ballot
- Precinct Count Punch Card ballot.....
- Paper (hand-counted) Ballot..... ➔ **Skip to 50.**
- Other *[Please specify]*.....

} ➔ **Continue with 49.**

➔ **Skip to 50.**

Don't know ➔ **Skip to 50.**

49. What is the name of the manufacturer, model, and software version for the predominant voting system your jurisdiction used in the November 2004 general election?

Manufacturer	Model	Software version <i>[if applicable]</i>

50.  For the November 2000 general election, what was your jurisdiction’s predominant voting method used to process the largest number of ballots? *[Mark one]*

- Electronic (Direct Recording Electronic-DRE).....
- Central Count Optical Scan.....
- Precinct Count Optical Scan.....
- Lever machine.....
- Central Count Punch Card ballot
- Precinct Count Punch Card ballot.....
- Paper (hand-counted) ballot
- Other *[Please specify]*.....

Don't know

51. Did your state buy or lease new voting equipment for your jurisdiction since the November 2000 general election? *[Mark one]*

- Yes, state bought or leased.....
- No, state did not buy or lease.....

52. Did your jurisdiction buy or lease new voting equipment since the November 2000 general election? *[Mark one]*

- Yes, jurisdiction bought or leased ➔ **Continue with 53.**
- No, jurisdiction did not buy or lease ➔ **Skip to 55 on page 27.**

53. Did any of the following factors influence your jurisdiction’s decision when determining the types of voting equipment to buy or lease? *[Mark one for each row]*

	Yes ▼	No ▼
a. <input type="checkbox"/> HAVA requirements (e.g., accessibility of voting equipment for individuals with disabilities).....	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> HAVA funding.....	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> State requirements or certification.....	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> State funding.....	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Local requirements	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Consultation with other jurisdictions regarding system or vendor performance.....	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Vendor demonstrations	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Perception of a success or failure in a nearby jurisdiction.....	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Cost effectiveness and performance of former system.....	<input type="checkbox"/>	<input type="checkbox"/>
j. <input type="checkbox"/> Affordability.....	<input type="checkbox"/>	<input type="checkbox"/>
k. <input type="checkbox"/> Voters’ ease of use	<input type="checkbox"/>	<input type="checkbox"/>
l. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>

54. When the voting equipment was delivered by the vendor, what steps, if any, did your jurisdiction take to be sure the equipment operated properly? *[If no steps were taken please write "None"]*

55. Does your jurisdiction have plans or not to acquire any of the following voting systems or components in time for the November 2006 general election?
[Mark one for each row]

	Acquired since Nov. 2004	Will acquire by Nov. 2006	Planning to acquire, date not certain	Will not acquire	Don't know
	▼	▼	▼	▼	▼
a. <input type="checkbox"/> Electronic (Direct Recording Electronic-DRE) Voting Equipment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Central Count Optical Scan Voting Equipment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Precinct Count Optical Scan Voting Equipment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> New computer hardware or software for Voter Registration.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Computer hardware, software, networks, or telecommunications for voter registration.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Computer hardware, software, networks, or telecommunications for your jurisdiction's election website.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

56. Did your jurisdiction measure any of the following aspects of the November 2004 general election? *[Mark one for each row]*

	Measured	Did not measure	Not applicable	Don't know
	▼	▼	▼	▼
a. <input type="checkbox"/> Number of pieces of equipment that failed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Down time for equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Speed of counting votes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Accuracy of counting votes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Time for election workers to set up equipment.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Number of spoiled or ruined ballots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

57. Did your jurisdiction collect information on the number of overvotes (i.e., more than one vote for an individual office) cast in the November 2004 general election? *[Mark one]*

- Yes
- No

- Don't know
- Not applicable, had lever or DRE system.....

58. Did your jurisdiction collect information on the number of undervotes (i.e., no vote for an individual office) cast in the November 2004 general election? *[Mark one]*

- Yes
- No

- Don't know

59. Did your jurisdiction collect information on the accuracy of your voting equipment in the November 2004 general election? *[Mark one]*

Yes

No

Don't know

Not applicable

60. Did your jurisdiction collect information on the number of vote counting machines/readers that failed in the November 2004 general election? *[Mark one]*

Yes

No

Don't know

Did not use vote counting machines/readers....

61. Did your jurisdiction collect information on the average amount of time it took voters to vote on Election Day in the November 2004 general election? *[Mark one]*

Yes

No

Don't know

62. How satisfied or dissatisfied were you with the performance of your jurisdiction's voting system on Election Day in the November 2004 general election?
[Mark one for each row]

	Very satisfied ▼	Satisfied ▼	Neither dissatisfied nor satisfied ▼	Dissatisfied ▼	Very dissatisfied ▼	Not applicable ▼
a. Number of pieces of equipment that failed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Down time for equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Speed of counting votes...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Accuracy of counting votes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Time for election workers to set up equipment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Number of spoiled or ruined ballots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*If your jurisdiction used only paper hand-counted ballots on Election Day, November 2004, then please ➡ **Skip to 76 on page 35.***

63. For the November 2004 general election, was the voting equipment in your jurisdiction networked at the polling places? *[Mark one]*

Yes ➔ ***Continue to 64.***

No ➔ ***Skip to 65.***

Not applicable ➔ ***Skip to 65.***

64. (If Yes to 63) Did any voting system at your jurisdiction’s polling places electronically submit election results to a separate location for counting? *[Mark one]*

Yes

No

Not applicable

65. Did your jurisdiction have enough voting equipment available to accommodate voters in a timely manner for each type of voting in the November 2004 general election? *[Mark one for each row]*

	Enough equipment ▼	Not enough ▼	Does not apply ▼
a. <input type="checkbox"/> General election day voting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Absentee voting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Provisional voting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Early voting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

66. For the November 2004 general election, how did your jurisdiction establish written standards or requirements for the performance of your voting equipment?
[Mark all that apply]

We adopted state standards or requirements

We developed our own standards or requirements.....

We adopted guidance from another source (e.g., another jurisdiction, standards organization, consultant) for our own standards or requirements

Other approach *[Please specify]*.....

Don't know

67. Did your jurisdiction have documented policies and procedures for testing voting system(s) in place or not for the November 2004 general election? *[Mark one]*

Yes, documented policies and procedures.....

No, no documented policies and procedures.....

Don't know

68. Did your jurisdiction conduct or not conduct any of the following types of testing of your vote casting and tallying equipment for the specific requirements of the November 2004 general election? *[Mark one for each row]*

	Yes ▼	No ▼	Not applicable ▼	Don't know ▼
a. <u>Logic and accuracy</u> (or readiness) testing to determine whether voting equipment was functioning properly (for instance, correct ballot installation, tallying, and transmission).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <u>Security testing</u> , for example, identification of system vulnerabilities, review of required controls, or authorized attempts to overcome system protections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <u>Election day parallel testing</u> (DRE equipment only) on election day by randomly selecting a voting machine, pulling it from operational use, and running predefined votes cast with known results, then comparing the actual and expected results.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <u>Post-election auditing</u> of voting equipment to determine whether election results were reliable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

69. The National Association of State Election Directors (NASED) has established a process for independent testing and approval of voting systems to meet federal voluntary standards. For the November 2004 general election, were your jurisdiction's voting systems qualified or not by NASED? *[Mark one]*

- Yes, all qualified by NASED ➔ **Continue with 70.**
- Yes, some qualified by NASED ➔ **Continue with 70.**
- No, none qualified by NASED
- Not applicable } **Skip to 71.**
- Don't know

70. For the November 2004 general election, to which standards were your systems qualified? *[Mark all that apply]*

- FEC 1990 Voting System Standards
- FEC 2002 Voting System Standards
- Don't know

71. The management of elections is increasingly complex and can involve many types of expertise. For the November 2004 general election, how were responsibilities distributed for the following aspects of elections in your jurisdiction?

[Mark all that apply]

	Local election officials (counties, cities, townships, etc.)	State	Other (independent consultants, vendors, etc.)
	▼	▼	▼
a. Ballot programming or creation.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Voting system setup.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Voting system testing.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Voting system and network security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Voting system troubleshooting.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Voting system performance monitoring or reporting.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Voting equipment repair or replacement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Vote tallying, tabulation, or recount	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Voting system maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

72. For the November 2004 general election, did your jurisdiction’s predominant voting system use or not use the following security features? *[Mark one for each row]*

	Used	Did not Use	Don't Know
	▼	▼	▼
a. <input type="checkbox"/> Power or battery backup	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Mechanisms to control access to voting system.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Hardware locks and seals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Electronic back-up storage of votes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

73. Did your jurisdiction have or not have written policies and/or formal procedures for security and access for voting systems in place for the November 2004 general election? *[Mark all that apply]*

- Yes, had written policies.....
- Yes, had formal procedures.....
- No, had neither
- Don't know

74. For the November 2004 general election, did any of the following people have remote system access (for example, dial-in troubleshooting or ballot downloads) or not to the voting system (such as voting equipment, election management system, or central count equipment) in your jurisdiction? *[Mark one for each row]*

	Had remote access ▼	No remote access ▼	Don't know ▼
a. Voting system vendors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. State election officials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Local election officials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Third party (other than equipment vendors) systems support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

75. If anyone had remote access to the voting system, what steps did you take, if any, to prevent unauthorized access?

76. Did your jurisdiction have written policies and procedures in place in the November 2004 general election for the following items related to securing ballots (including paper and electronically-stored ballots)? *[Mark one for each row]*

	Yes ▼	No ▼	Not applicable ▼	Don't know ▼
a. Transporting <u>unvoted</u> ballots to polling places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Transporting <u>voted</u> ballots or e-memory to locations for counting.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Security for rooms and/or building where <u>unvoted</u> ballots are stored	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Security for rooms and/or building where <u>voted</u> ballots are stored.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Electronic transmission of <u>voted</u> ballots for counting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Election Day Activities

77. On Election Day, November 2004, were the following procedures in place or not to resolve voter eligibility problems? *[Mark one for each row]*

	Yes	No	Not applicable
	▼	▼	▼
a. Eligibility was verified by calling the election office/registrar.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Entire voter registration list was accessed by computer at polling locations.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Hard copy of voter registration list was available at polling locations.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Provisional ballot was given and eligibility was verified later.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Challenged ballot was given and eligibility was verified later.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Voters who were at locations other than their designated polling place were provided information about their appropriate polling place and told they should go there	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

78. On Election Day, November 2004, how were voters' identities checked in your jurisdiction? *[Mark all that apply]*

- Voters had to verbally state name and confirm address.....
- Voters showed a valid voter registration card
- Voters provided ID or documentation
- Voters' signatures were compared to signatures from the registration application.....
- Other *[Please specify]*.....

79. Did your jurisdiction have written guidelines or instructions at the polling place for poll workers for any of the following events on Election Day, November 2004?
[Mark one for each row]

	Yes	No	Not applicable
	▼	▼	▼
a. <input type="checkbox"/> Voting equipment failure.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Problems with the polling place building, such as power or phone line outages/failures.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Voter makes a mistake/error while voting on machine.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Voter name not on poll list.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Identification requirements for first-time voters who registered by mail and did not provide identification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Provisional ballot processes.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Assisting voters with disabilities.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Assisting voters who spoke a language other than English.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

80. For the November 2004 general election, what was the primary means of communication between polling places and the central office for your jurisdiction?
[Mark one]

Telephones installed at polling places.....	<input type="checkbox"/>
Personal cell phones	<input type="checkbox"/>
Cell phones provided by the jurisdiction.....	<input type="checkbox"/>
Fax machines	<input type="checkbox"/>
Computers connected via the internet.....	<input type="checkbox"/>
Other <i>[Please specify]</i>	<input type="checkbox"/>

81. In terms of your communication system used at polling places for the November 2004 general election, which of the following, if any, did your jurisdiction encounter?
[Mark all that apply]

- Overloaded phone system due to volume of calls.....
- Problems using cell phones because of weak or overloaded signals
- Computer network crashed.....
- Other *[Please specify]*.....

No major problems were encountered.....

82. Did your jurisdiction have a shortage of any of the following ballots for the November 2004 general election? *[Mark one for each row]*

	Yes	No	Not applicable
	▼	▼	▼
a. <input type="checkbox"/> Regular general election ballots.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Provisional ballots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Special ballots (for instance, challenge)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Ballots in large font for the visually impaired	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Ballots in languages other than English.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Absentee ballots	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Early voting ballots.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you checked “Yes” for any items, what was the reason for the shortage?

83. Did your jurisdiction provide any of the following accommodations or alternative voting methods in the November 2004 general election to ensure that individuals with disabilities had access to voting? *[Mark one for each row]*

	Provided ▼	Not provided ▼	Not applicable ▼
a. <input type="checkbox"/> Early voting.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Permanent absentee voting (for instance, absentee voting status for a time period or number of elections).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Absentee voting (no excuse or an allowable excuse)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Curbside voting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Accessible voting machines (for instance, DRE with privacy and secrecy) were located at each polling place.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Accessible voting machines (for instance, DRE with privacy and secrecy) were located in some accessible polling places to which individuals with disabilities are (re)assigned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Braille ballots or voting methods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Large-font ballots and/or instructions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Audio or visual aids to assist voters with disabilities (magnifying lens).....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

84. Did your jurisdiction provide ballots in languages other than English for the November 2004 general election? *[Mark one]*

Yes, provided ballots in other languages..... ➔ **Continue with 85.**

No, only provided ballots in English..... ➔ **Skip to 86.**

85. (If “Yes” to 84) In which of the following languages were ballots provided for the November 2004 general election? *[Mark all that apply]*

- Spanish.....
- Chinese
- Russian
- Polish.....
- Italian
- Japanese
- Korean.....
- Tagalog.....
- Vietnamese
- Armenian
- Cambodian
- Native American and Alaskan Native languages
- Other *[Please specify]*.....

86. What accommodations, if any, were made to assist non-English speaking voters in the November 2004 general election? *[Mark all that apply]*

- Election materials (registration or notice forms, instructions, information on the voting process, signs at polling places) provided in languages other than English
- Assistance by bilingual election officials.....
- Assistance on election day by bilingual poll workers or translators
- Website information or links (or other media) with voter education information in languages other than English
- Information exchanged with cultural organizations or groups to assist with translation or outreach in informing members.....
- Oral transmission of ballot for Native American languages or other languages ...
- Other *[Please specify]*.....

Not applicable

87.  For the November 2004 general election, did your jurisdiction maintain a written record to keep track of issues or problems that occurred on election day?
[Mark one]

Yes, kept a written record of issues ➔ ***Continue to 88.***

No, did not keep a written record ➔ ***Skip to 89.***

88. (If Yes to 87) For the November 2004 general election, what issue or problem occurred most frequently on election day?

89.  When the election day voting polls for the November 2004 general election closed, how did your jurisdiction determine the last person allowed to vote? *[Mark one]*

The last person who checked in with the election official at the time the polls closed was the last person to vote.....

The last person in line at the time the polls closed was the last person to vote.....

Other *[Please specify]*.....

If your jurisdiction is in North Dakota, Idaho, Maine, Minnesota, or New Hampshire, then please ➔ Skip to 99 on page 46.

Provisional Voting

90. For the November 2004 general election, what type of ballot option did your jurisdiction provide for each of the following scenarios? *[Mark all that apply]*

	Provisional ▼	Challenge ▼	Other ▼	Not applicable ▼
a. Individuals who registered by mail (without providing identification), voted for the first time, and did not bring proper identification with them to the polling place.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Individuals who claimed they were at the correct polling place but were not on the voter registration list at the polling place.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Individuals who were challenged by an election official as ineligible to vote.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Individuals who voted after the polling place closing times when the polling place was kept open late because of a federal court, state court or other order extending the polling place hours..	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Individuals who said they had requested an absentee ballot but that the ballot never arrived	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

91. For purposes of counting provisional ballots within your local election administration area (i.e. county, city, township, or village) for the November 2004 general election, which one of the following statements best describes how “jurisdiction” was defined? *[Mark one]*

State official or state statute defined jurisdiction to mean that a voter who cast a provisional ballot had to be a qualified voter in the precinct for his/her vote to count.

State official or state statute defined jurisdiction to mean that a voter who cast a provisional ballot had to be a qualified voter in the election area (i.e. county, city, township, or village) but could vote in any precinct within the election administration area for his/her vote to count for selected races (e.g., federal or statewide).....

Local election official defined jurisdiction to mean that a voter who cast a provisional ballot had to be a qualified voter in the precinct for his/her vote to count.

Local election official defined jurisdiction to mean that a voter who cast a provisional ballot had to be a qualified voter in the election area (i.e. county, city, township, or village) but could vote in any precinct within that area for his/her vote to count for selected races (e.g., federal or statewide).....

Other *[Please specify]*.....

Not applicable

Don't know

92. Were any provisional ballots cast in your jurisdiction for the November 2004 general election? *[Mark one]*

Yes, provisional ballots were cast ➔ ***Continue with 93.***

No, none were cast..... ➔ ***Skip to 99 on page 46.***

93. Were the following mechanisms made available to inform voters who cast provisional ballots in the November 2004 general election how to find out whether their vote counted? *[Mark one for each row]*

	Yes ▼	No ▼
a. <input type="checkbox"/> Toll free telephone number	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Internet website address.....	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Local election office telephone number.....	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> State election office telephone number	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Letter informing voters of the outcome of their provisional ballot	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> E-mail informing voters of the outcome of their provisional ballot	<input type="checkbox"/>	<input type="checkbox"/>
g. Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>

94. How soon after Election Day, November 2004, was information on the outcome of provisional ballots made available to voters? *[Enter when outcome was made available below or check "Don't know."]*

Don't Know.....

95. How many individuals cast a provisional ballot in your jurisdiction in the November 2004 general election? *[Enter the number below or check "Don't know."]*

 provisional ballots cast

Don't Know.....

96. How many of the provisional ballots were counted in your jurisdiction? *[Enter the number below or check "Don't know."]*

 provisional ballots counted

Don't Know.....

97. For the November 2004 general election, did your jurisdiction encounter any of the following problems in counting provisional ballots? *[Mark one for each row]*

	Yes	No
	▼	▼
a. <input type="checkbox"/> Voters did not meet residency eligibility requirements for the precinct or jurisdiction.....	<input type="checkbox"/>	<input type="checkbox"/>
b. <input type="checkbox"/> Insufficient evidence that individuals had registered or tried to register directly with the elections office	<input type="checkbox"/>	<input type="checkbox"/>
c. <input type="checkbox"/> Insufficient evidence that individuals had submitted voter registration applications at motor vehicle agency offices	<input type="checkbox"/>	<input type="checkbox"/>
d. <input type="checkbox"/> Insufficient evidence that individuals had submitted voter registration applications at National Voter Registration Act agencies other than motor vehicle agency offices.....	<input type="checkbox"/>	<input type="checkbox"/>
e. <input type="checkbox"/> Voters did not provide identification as specified by HAVA for registrants who registered by mail and were voting for the first time in the precinct or jurisdiction.....	<input type="checkbox"/>	<input type="checkbox"/>
f. <input type="checkbox"/> Envelope and/or ballot was incomplete and/or illegible.....	<input type="checkbox"/>	<input type="checkbox"/>
g. <input type="checkbox"/> Voters did not sign a sworn statement that they met the qualifications to be eligible to vote in the precinct or jurisdiction.....	<input type="checkbox"/>	<input type="checkbox"/>
h. <input type="checkbox"/> Registration applications received by registrar very close to or after the registration deadline	<input type="checkbox"/>	<input type="checkbox"/>
i. <input type="checkbox"/> Other <i>[Please specify]</i>	<input type="checkbox"/>	<input type="checkbox"/>

98. Of the problems your jurisdiction encountered, which one occurred most frequently? *[Write the letter of the problem from 97 or mark "Don't Know"]*

Don't Know.....

Counting the Vote

99. What steps were taken, either by election officials or through system edit checks, to ensure that an absentee voter did not vote more than once in the November 2004 general election? *[Mark all that apply]*

- Applications or voter registration system checked to determine whether voter had already applied for an absentee ballot
- Election day poll book/log/list checked to determine whether voter had been sent an absentee ballot
- Election day poll book/log/list checked to determine whether voter had completed an absentee ballot
- Election day poll book/log/list checked against absentee ballots prior to counting absentee ballots
- Other *[Please specify]*.....

100. What procedures were in place to ensure that absentee ballots were actually completed by the person requesting the ballot? *[Mark all that apply]*

- Signature accompanying the absentee ballot had to be compared to signature on the absentee ballot application
- Signature accompanying the absentee ballot had to be compared to signature on the voter registration application.....
- Signature had to be notarized (except for individuals with disabilities)....
- Signature had to be witnessed
- Other *[Please specify]*.....

101.  For the November 2004 general election, did your jurisdiction include or exclude valid absentee ballots from the certified vote counts if they did not affect the election outcome? *[Do not consider early voting ballots in answering this question.]*

- Included valid absentee ballots in certified vote count.....
- Excluded valid absentee ballots when no effect.....

102.  For the November 2004 general election, were provisional ballots transferred or not from the polling place to a central location for counting?

- Yes, provisional ballots transferred for counting.....
- No, provisional ballots not transferred for counting.....
- Not applicable.....

103.  Was your jurisdiction required or not required by the state to conduct an audit of the election results as part of the certification process for the November 2004 general election? (Note: Audit would be an automatic recount in full or in part regardless of the election outcome.) *[Mark one]*

- Yes, state required audit for certification.....
- No, state did not require audit.....

104.  Did your jurisdiction conduct a recount or not of federal or statewide office election results for the November 2004 general election? *[Mark one]*

- Yes, conducted a recount.....
- No, did not conduct a recount.....

105.  Contested elections can occur when a party alleges misconduct or fraud on the part of the candidate, the election officials, or the voters. For primary and general elections for federal and statewide offices from the 2001 elections to the 2004 elections, has your jurisdiction had any contested elections? *[Mark one]*

- Yes..... ➔ **Continue with 106.**
 - No.....
 - Don't know.....
 - Not applicable, state law does not allow election results to be contested.....
- } ➔ **Skip to 109.**

106. How many contested federal elections have there been since 2001? *[Enter the number below or check "Don't know."]*

contested federal elections

Don't Know.....

107. Did the outcome of the election(s) change or not change as a result of the contested election from 2001 to the 2004 election? *[Mark one]*

Outcome of election(s) changed ➔ ***Continue with 108.***

No outcome of any election(s) changed..... ➔ ***Skip to 109.***

108. What elected office(s) changed as a result of the contested election?

Other Comments

109. Do you have any other comments you feel are important about Election Day processes; absentee, early, or provisional voting; voting equipment and security; or recounts?

Thank you for completing the survey!