



WORKS

Utah's Workforce System

Utah's Development of a One-Stop Operating System

**Utah Department
of Workforce Services**

June 2001



Presenter

Russell Smith

UWORKS Project Manager



DWS History

On July 1, 1997 five Utah agencies merged to create The Department of Workforce Services (DWS) :

- Office of Family Support (Welfare)
- Department of Employment Security (Job Service)
- Office of Job Training (JTPA)
- Turning Point (Office of Education)
- Office of Child Care (Economic & Community Development)

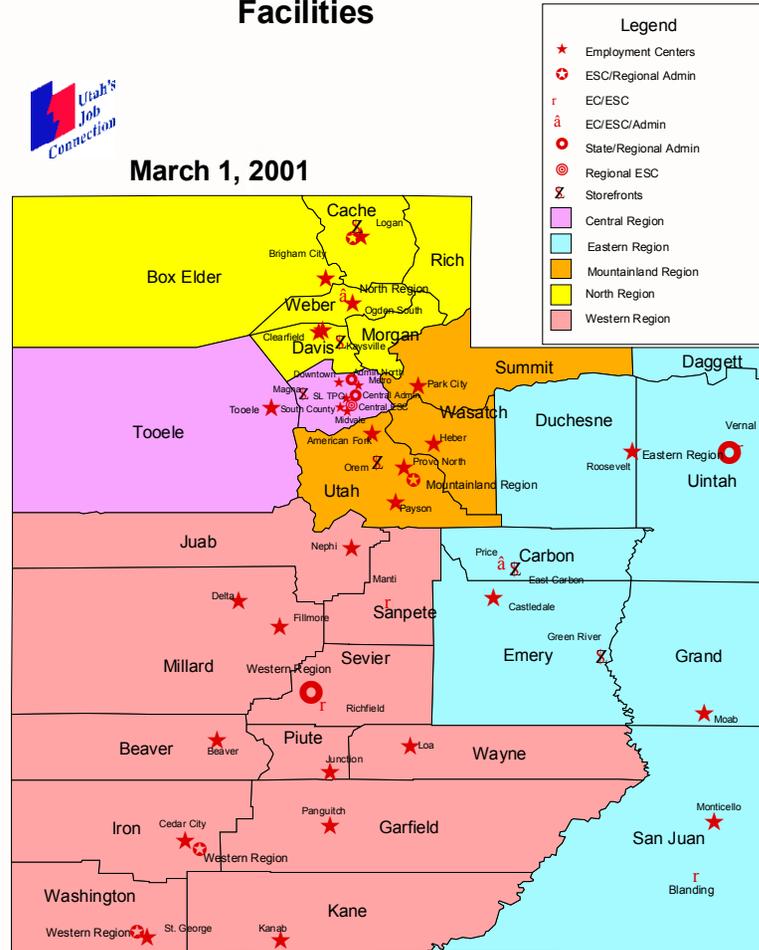


One Stop Employment Centers

Utah Department of Workforce Services
Facilities



March 1, 2001





DWS Computer Support

Major Systems used at DWS pre UWORKS

- PACMIS
- GUIDE
- USSDS
- CATS
- UTES
- RIC
- JTPA Case Management



DWS Business Need

- Development of a computer system that supports the Employment Connection (service delivery) pathway of the Department of Workforce Services
- Integration of disparate and redundant computer systems used for tracking Employment Connection services and activities
- Ability to interface with other DWS computer systems (i.e. eligibility, UI) to gather key customer information



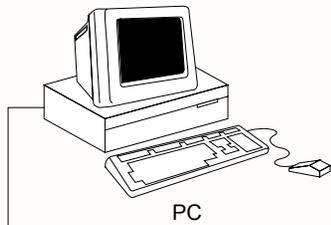
DWS Solution

Utah's Workforce System - UWORKS

- Consistent structure throughout
- Organized and integrated
- Centrally managed data
- Expandable
- Economical to maintain
- Accessible to anyone with Internet access and proper security using industry standard tools



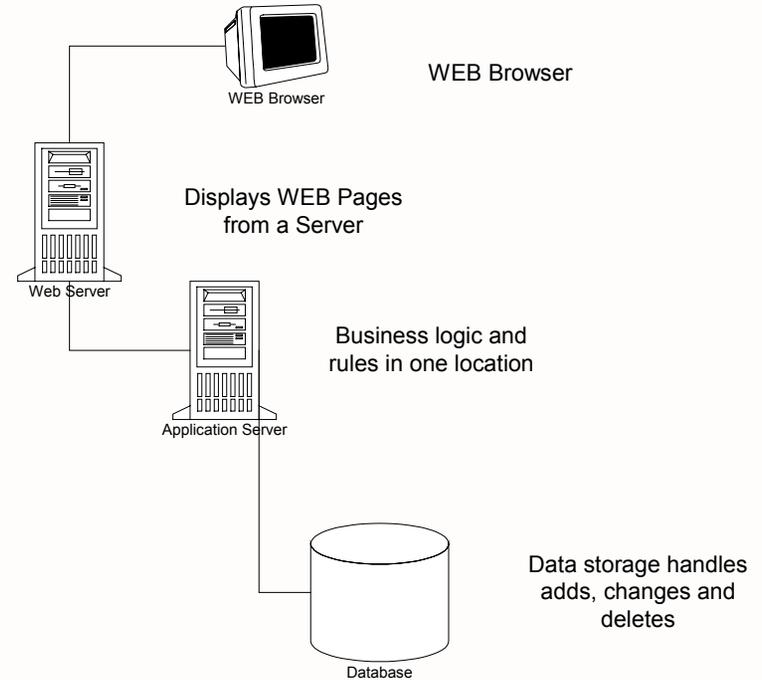
Client Server Architecture vs. Multi-tier



Executable program with business logic and rules

Shared system logic with database

Client Server Systems

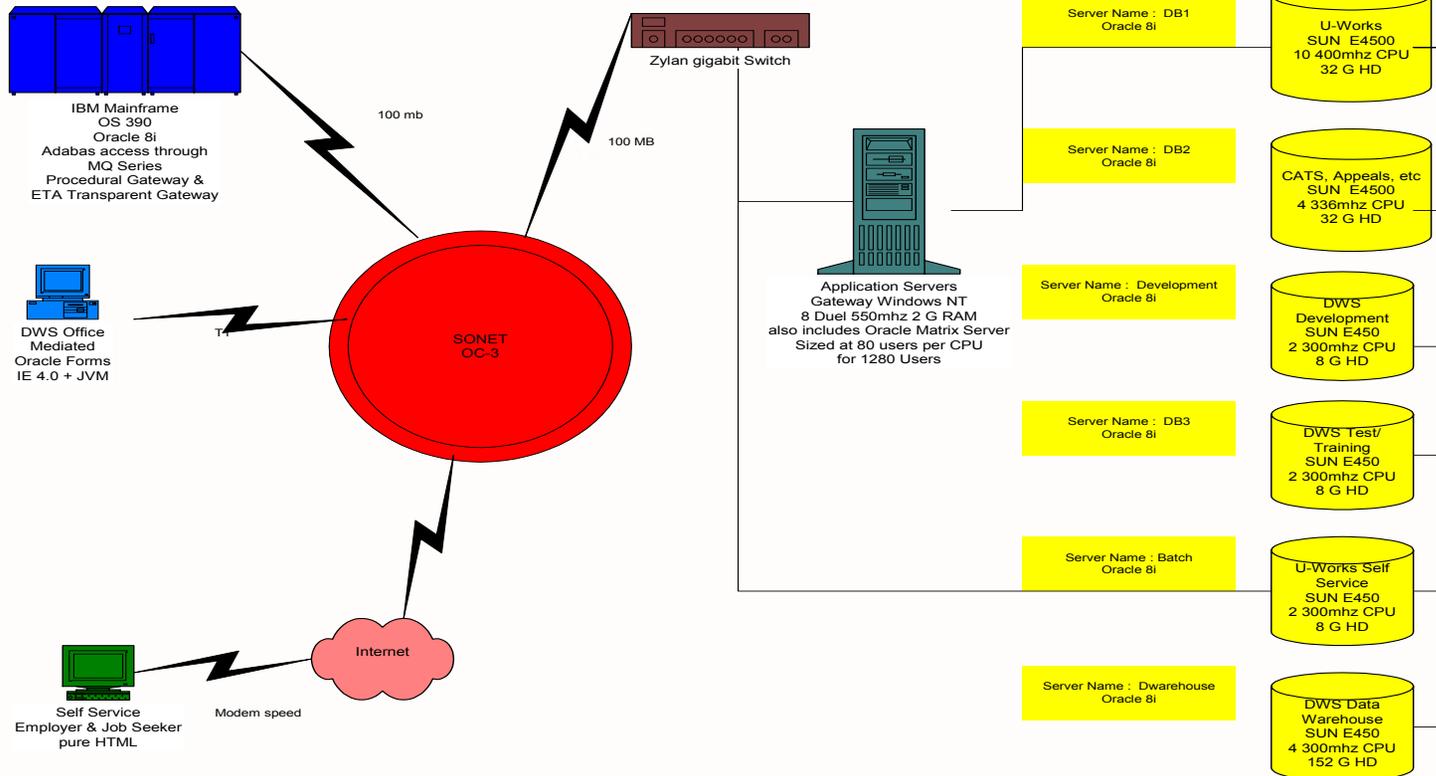


Multi-tier Environment



UWORKS Architecture

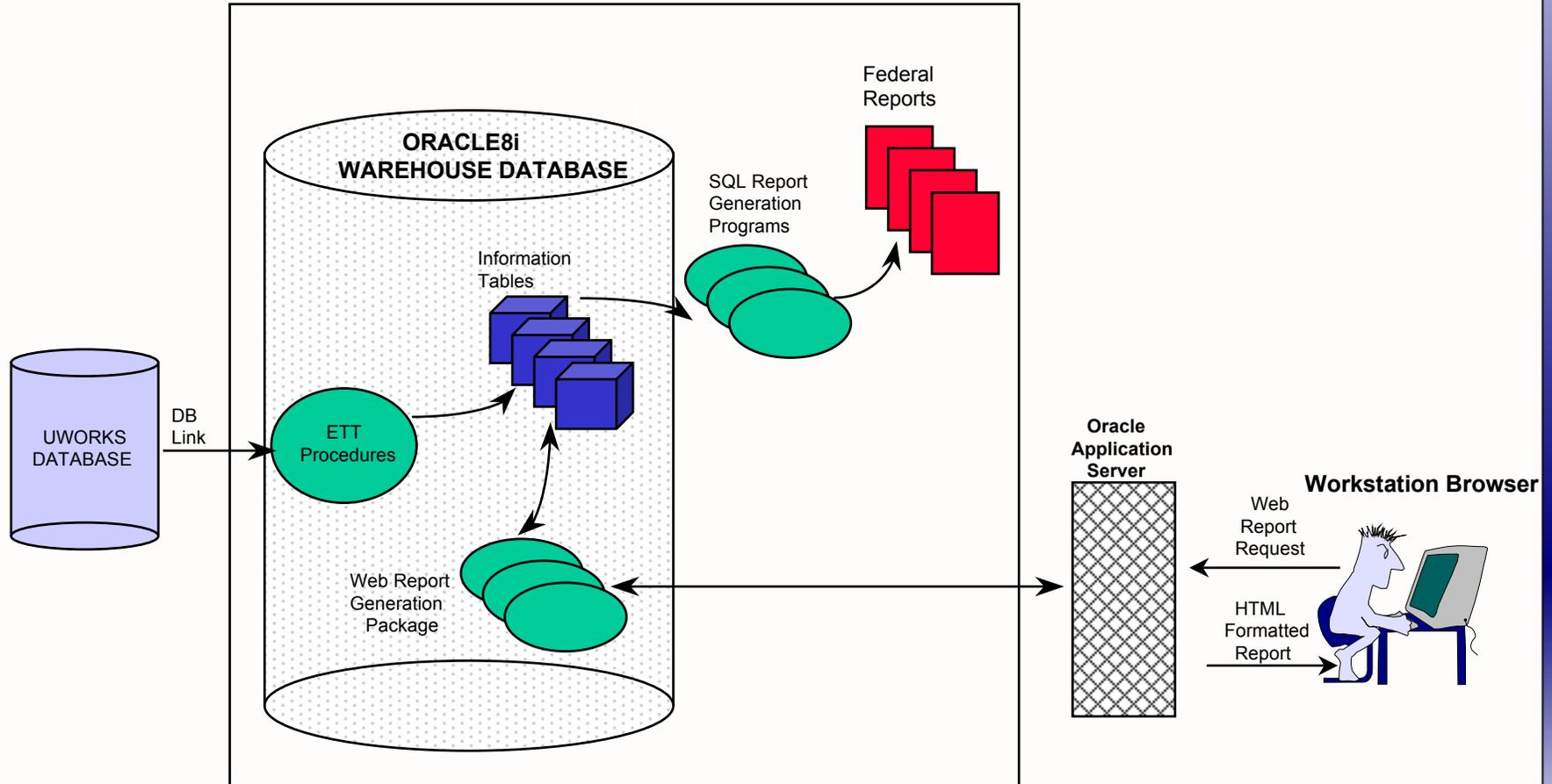
Utah Department of Workforce Service
U-Works Project
High Level Architecture
February 2000





Utah DWS Data Warehouse: ETA and VETS Report Generation Overview

DWS Datawarehouse Server: SUN E450





UWORKS Functions

- Self service and staff assisted
 - Registration
 - Initial screening
 - Access to state, local and nation WEB based products
 - Scheduler (workshop, testing and resources)
 - Pre-application (partial application for specific programs)

UtahJob.Net Sign Up/Log On Screen

Utah One Stop (UWTEST) - Netscape

File Edit View Go Communicator Help



Utah Job Net

Provided by the Department of Workforce Services



Job Seekers

The perfect place on the web for Job Seekers.

Registered users [Log in](#)

First Time users [Sign up](#)

85474 available jobs

Employers

Looking for the right employee, this is the place.

Registered users [Log in](#)

First Time users [Sign up](#)

669982 job seekers

Providers

The perfect place on the web for Service Providers.

Registered users [Log in](#)

First Time users [Sign up](#)

535 service providers

UtahJob.Net Job Seeker Account Activity Screen

Utah One Stop (UWTEST) - Netscape

File Edit View Go Communicator Help

Address bar

 **Utah Job Net**
Provided by the Department of Workforce Services




Welcome Personal Attributes Personal Resume Job Search Feedback DWS Offices

Welcome to the DWS Web Site

Activity Summary

The following table represents a summary of your job search activities

Employer searches selecting your Resume	0
Employers who viewed Resume	0 <input type="button" value="Reset"/>
Date Resume Last Updated	05/04/2000
Date Registration Last Modified	05/09/2000
Date of Last Login	05/09/2000
Saved Searches	3
Job Orders Found By Each Search	49
Job Orders Viewed For Each Search	7

UtahJob.Net Job Seeker Personal Attributes Screen

 **Utah Job Net**
Provided by the Department of Workforce Services

CAREER INFONET
LEARNING EXCHANGE

- Welcome
- Personal Attributes**
- Personal Resume
- Job Search
- Feedback
- DWS Offices

Choose which Personal Attributes to review/update:

- Registration
- Contact
- Ethnicity
- Claim Veteran's Preference?
- Additional Information
- Driver's License Endorsements

UtahJob.Net Job Seeker Personal Resume Screen

Utah One Stop (UWTEST) - Netscape

File Edit View Go Communicator Help



Utah Job Net

Provided by the Department of Workforce Services

CAREER
INFONET

LEARNING
EXCHANGE

Welcome Personal Attributes **Personal Resume** Job Search Feedback DWS Offices

Choose which Resume Information to review/update:

Desired

Objectives

Job Titles

Desired Work Locations

Availability

Desired Salary/Hours

History

Employment

Education

Certificates

Skills/Honors/Notes

View Resume

UtahJob.Net Employer Account Activity Screen

Utah One Stop - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Utah Job Net

Provided by the Department of Workforce Services

CAREER
INFONET

LEARNING
EXCHANGE

- Welcome
- Registration
- Job Postings
- New Hire
- Search Job Seekers
- Feedback
- DWS Offices

Welcome to the DWS Web Site

Activity Summary

The following table represents a summary of activity on your job orders and job openings.

Active Job Orders	4
Active Job Openings	11
Date of Last Login	06/08/2000
Date Registration Last Modified	06/02/2000
Date Last Job Order was Posted	06/08/2000
Saved Searches	0
Resumes Found By Searches	0
Resumes Viewed	0

UtahJob.Net Employer Registration Screen

Utah One Stop - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Utah Job Net

Provided by the Department of Workforce Services

CAREER
INFONET

LEARNING
EXCHANGE

Welcome

Registration

Job
Postings

New Hire

Search Job
Seekers

Feedback

DWS Offices

Choose which Attributes to review/update :

Employer General Information

Employer Additional Information

Company Benefits

Contact Information

By selecting from the above buttons you may complete or update your registration information at any time.

UtahJob.Net Employer Job Order Summary Screen

Utah One Stop - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Utah Job Net

Provided by the Department of Workforce Services

CAREER
INFONET

LEARNING
EXCHANGE

Welcome

Registration

Job
Postings

New Hire

Search Job
Seekers

Feedback

DWS Offices

Job Orders

Click New to add a new job
order.

ID	Status	Employer Job Title	Open Date	Close Date	Action	Entered	Viewed	How to apply	Referred
121884	Open	Hostess	06/02/2000	08/21/2000	<input type="button" value="Change"/>	06/02/2000	1	1	1
121932	Open	Print/Radio Publicity Manager	06/08/2000	09/06/2000	<input type="button" value="Change"/>	06/08/2000	0	0	0
121931	Open	Public Relations Marketer	06/08/2000	09/06/2000	<input type="button" value="Change"/>	06/08/2000	0	0	0
121832	Open	Waitperson	05/23/2000	08/21/2000	<input type="button" value="Change"/>		0	0	0

UtahJob.Net Employer Job Order Search Screen

Utah One Stop - Microsoft Internet Explorer provided by Compaq

File Edit View Favorites Tools Help

Address http://utstwsuxweb.ws.ex.state.ut.us/uworksSS/utah_dws.main

Utah's Job Connection

Utah Job Net

Provided by the Department of Workforce Services

CAREER INFONET

LEARNING EXCHANGE

Welcome Registration Job Postings New Hire Search Job Seekers Feedback DWS Offices

Enter job seeker search criteria for Job Order Id 121948

O*NET Code 22199 Job Title All Other Engineers

Job Skills

Months Experience

Minimum Salary per

Education Level

Live at Worksite? Commission Basis?

Clerical Testing Required?

Driver License Class

Begin Date (MM/DD/YYYY) End Date (MM/DD/YYYY)

Please enter the start date and the end date for this search if you would like to run this every night.

Schedule Type	
Full Time	<input checked="" type="checkbox"/>
Part Time	<input type="checkbox"/>
Duration	<input type="text" value="Over 150 days/Permanent"/>

Shifts	
Day	<input checked="" type="checkbox"/>
Swing	<input type="checkbox"/>
Graveyard	<input type="checkbox"/>
Rotating	<input type="checkbox"/>
Split	<input type="checkbox"/>

Days	
Monday	<input checked="" type="checkbox"/>
Tuesday	<input checked="" type="checkbox"/>
Wednesday	<input checked="" type="checkbox"/>
Thursday	<input checked="" type="checkbox"/>
Friday	<input checked="" type="checkbox"/>
Saturday	<input type="checkbox"/>
Sunday	<input type="checkbox"/>

Done

Internet

Start GroupWise - Mailbox Microsoft PowerPoint - [u...] Presentation Overview.do... Utah One Stop - Mic...

6:18 PM



UWORKS Functions

- Staff assisted only components
 - Application and eligibility (multiple programs)
 - Enrollment (program specific)
 - Activities
 - Initial assessment
 - Comprehensive assessment
 - Employment plan



UWORKS Functions

- Staff assisted only components continued
 - Job seeker progress tracking/case management
 - Post-program termination (follow up services)
 - Provider information

UWORK Job Seeker Registration Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.1.9

Name Cosmo Kramer

SSN 789-09-8976

GENERAL Additional Employment Career

Seeker Data

SSN	789-09-8976	Street Address	157 5th Street	Mailing Address		Bad <input type="checkbox"/>
First Name	Cosmo		Apt. 5B			
MI		City	NEW YORK	Mailing City		
Last Name	Kramer	State	NY	Mailing State		
Date Of Birth	02/01/1951	Zip	10005	Mailing Zip		
Gender	Male			Email Address	cosmomania@aol.com	<input type="checkbox"/>
Seeker Status	Active	US Citizen?	<input checked="" type="radio"/> Yes <input type="radio"/> No	Phone	(212) 875-5788 Ext	<input type="checkbox"/>
Agent Office	SALT LAKE DOWNTOWN			Alternative/Message Phone	(718) 875-0987 Ext	<input type="checkbox"/>
Agent Last Name	Tester	Username	UNEMPLOYED			
		Password	*****			
				Ethnicity	ASIAN WHITE	

UWORK Job Seeker Services Form

Utah Works - Training (6) HOST: utstwsntapp5 - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Favorites History Print View

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.6

Name Elaine Benes

SSN 005-11-0005

Cert&Edu

Skills

Resume

SERVICES

Service(s)

Description	Date	Job Title
GATB Testing	05/29/2000	
Job Searching	05/25/2000	
Job Searching	05/25/2000	
"How to Apply" Inquiries	05/25/2000	
Job Searching	05/25/2000	
"How to Apply" Inquiries	05/25/2000	
Job Searching	05/25/2000	
"How to Apply" Inquiries	05/25/2000	
Job Searching	05/25/2000	
Job Searching	05/24/2000	

UWORK Job Seeker Notes Form

Utah Works - Training (6) HOST: utstwsntapp5 - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Favorites History Print View

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.3

Job Seeker Elaine Benes

SSN 005-11-0005

Note Date	Subject		Agent	Source	Action Date
05/18/2000	Referral	↓	ELENA FALKENBERG	Employment Plan	
05/17/2000	Job Connection Services	↓	TERESA NIELSON	Employment Plan	
05/17/2000	Customer Information Update	↓	TERESA NIELSON	Employment Plan	
05/15/2000	Career Counseling	↓	Trainer Five	Employment Plan	
05/15/2000	Customer Information Update	↓	Trainer One	Core Services Extended	
05/13/2000	Customer Information Update	↓	Trainer One	Employment Plan	
		↓			
		↓			
		↓			
		↓			

Note

Assisted Elaine in selecting appropriate O*NET codes by using key word search.

UWORKS Rapid Response Form

Utah Works - Training (6) HOST: utstwsntapp4 - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.4

Employers Workers SUMMARY

Rapid Response Employer

Employer Name Reference
Address
City County State Zip
Projected Layoff Date State EIN

Affected Workers

SSN	Name	Projected Layoff Date	Current Salary	Job Title
111-52-3445	Connie Carter	05/15/2000		
789-09-0976	Cosmo Kramer	05/15/2000		
111-01-5555	ROSEMARY MEYERS	05/15/2000		
111-54-8742	Rod Barlow	05/15/2000		
111-11-1206	Vivian Olson	05/15/2000		
555-11-1111	jones george	05/15/2000		
111-96-2879	richard bowman	05/15/2000		

UWORKS Employer Registration Form

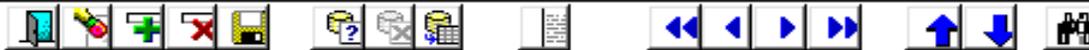
UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.7

Name chuck wagon

REGISTRATION Benefit/Contact Profile Summary Services

DWS Validated

DWS Validated

Name chuck wagon

FEIN

Legal Entity Name chuck wagon

SEIN

Email

Phone (111) 111-1111

Fax

NAICS Code

Employer Status ACTIVE

Company Address 120 E 300 S

Mailing Address

City SALT LAKE CITY State UT

City

Zip 84111 County SALT LAKE

State Zip

More Than 500 Jobs in Next 6 Months

URL

Public Transportation

Resume URL

Affirmative Action

Govt Ownership

UWORKS Employer Job Order Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.1.0

Employer Name **chuck wagon**

TITLE DESC Contact Job Rqmnt Referrals Summary

Job Order

Job Order # 121884

ONET Title **Waiters/Waitresses**

Description Takes order from patron for food or beverage and relays order to

Title Hostess

Worksite Address 140 East 300 South

City SALT LAKE CITY

State UT

Zip Code 84105

County SALT LAKE

Open Date 06/02/2000

Close Date 08/21/2000

Status OPEN

Minimum Salary \$6.00

Maximum Salary \$7.50

Salary Unit Hour

of Openings 5

Duration Over 150 days/Permanent

Print Job Order

Copy Job Order

UWORKS Assessment Form

UWORKS Training HOST: utstwnstapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works **Comprehensive_Assessment Ver: 1.0.4**

SSN 789-09-8976 Seeker Cosmo Kramer

Ed History ED ISSUES Housing Trans Legal Health Treatment

Assessment

Assessment Creation Date 05/27/2000

Counselor

Tommy T. Tester

Learning Disabilities

Does Seeker Indicate Any Learning Disabilities? Yes No

Language

Seeker's Primary Language Japanese

Is Seeker's English Speaking Ability Limited? Yes No

Basic Education Skills

Does Seeker Lack Basic Education Skills? Yes No

Go To Test Scores

Training

Training Programs Not Completed

How to be at your best when working as a Tour guide

Interests, Aptitudes & Need For More Training

Enjoys working in a fun filled environment - needs to be certified in CPR to pursue Amusement Park work.

Pell Grant

Pell Grant Status	Year	Amount
Yes	2000	\$2,500.00

UWORKS Assessment Summary Form

UWORKS Training HOST: utstwnstapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Assessment_Summaries Ver: 1.0.4

SSN 789-09-8976 Seeker Cosmo Kramer

INITIAL SUMMARY

Comprehensive Summary

Health/Treatment Summary

Assessment Creation Dates

Employment	05/27/2000	<input type="button" value="Go To"/>
Family Situation	05/27/2000	<input type="button" value="Go To"/>
Financial **	05/2000	<input type="button" value="Go To"/>
Education	05/27/2000	<input type="button" value="Go To"/>
Housing	06/01/2000	<input type="button" value="Go To"/>
Transportation	06/01/2000	<input type="button" value="Go To"/>
Legal		<input type="button" value="Go To"/>
Health	06/01/2000	
Treatment		

** Month & Year of most recent assessment

Counselor

Tommy T. Tester

Primary Phone (801) 526-5815

Ext

HLCI 1

PACMIS Case #

Employment Assessment

Is Seeker Currently Employed? Yes No

Reason For Leaving Most Recent Employment

Is Seeker Interested In Non-Traditional Employment? Yes No

Family Situation Assessment

Is Seeker A Victim Of Domestic Violence? Yes No

Does Anyone In Seeker's Household Have Special Needs? Yes No

Has Protective Services Ever Contacted Seeker Concerning A Child In The Seeker's Care? Yes No

Does Seeker Need DWS Child Care Supportive Services To Participate In Employment Plan Activities? Yes No

Financial Needs Assessment

Month & Year Of Most Recent Assessment	05/2000	Total Monthly Resources	\$127.00
Net Difference	-\$868.00	Total Monthly Expenditures	\$995.00

UWORKS Employment Plan Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.1.0

Cosmo Kramer

Active Employment Plan

Seeker Status : Active Inactive

Emp. Plan

Achievements

Services

Payment Auth.

PLAN SUMMARY

Enrollment

Name

Social Security Number

Print Employment Plan

Employment Goal

This Goal is based upon the following

LMI shows an adequate salary for Cosmo to become self-supporting. LMI also shows good growth potential in this occupation. Cosmo expresses high interest in the field and also has appropriate aptitude for the skills needed. All assessment information

	Achievement Objective Type	Achievement Objective	Completion Target Date	Date Completed
Achievements	<input type="checkbox"/> Assessment		06/01/2000	06/02/2000
	<input type="checkbox"/> Basic Education	We have agreed that the attainment of a GED will be important	08/20/2000	
	<input type="checkbox"/> Work Site Learning	Kramer will complete an OJT at Lagoon.	12/15/2000	

Services/Activities to Reach Employment Goal	Services/Activities	Completion Target Date	Date Completed/Negotiated
<input type="checkbox"/>	GED/HS Diploma	08/20/2000	
<input type="checkbox"/>	English as a Second Language	08/20/2000	
<input type="checkbox"/>			

Other Services	Completion Target Date	Date Completed/Negotiated
<input type="checkbox"/> Employment (Unsubsidized)	06/01/2001	
<input type="checkbox"/>		

UWORKS Provider Information Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.3

A Provider

REGISTRATION Services/Courses Classes Performance

Provider

Federal Provider ID (FEIN)	<input type="text" value="12345678"/>	FINET ID	<input type="text"/>
Provider Name	<input type="text" value="A Provider"/>	Provider Location Suffix	<input type="text" value="So.Campus"/>
Provider Street Address	<input type="text" value="123 North 321 West"/>	<input type="text"/>	
Provider City	<input type="text" value="SALT LAKE CITY"/>	Provider State	<input type="text" value="UT"/>
Current Status	<input type="text" value="ACTIVE"/>	Provider Zip Code	<input type="text" value="84111"/>
URL	<input type="text" value="www.aproviderforyou.com"/>	Status Change Date	<input type="text" value="05/23/2000"/>
Provider Organization Type	<input type="text" value="PROFIT"/>		
Contact Name	<input type="text" value="John Miller"/>		
Contact Title	<input type="text" value="Student Services"/>		
Contact Phone Number	<input type="text" value="(801) 526-4300"/>	Ext.	<input type="text"/>
Contact Fax Number	<input type="text"/>		
Contact E-mail	<input type="text" value="aprovider@scaperealm.com"/>		

UWORKS Referral Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.5

Referrals In

REFERRALS OUT

Referral Out

Print Referral

Seeker



SSN First MI Last

Provider

Contact Name Phone Ext

Referral Date Referral Reason

Agent

First MI Last Office

Phone Ext Fax Email

Outcome

Comments

Attachment

UWORKS Employment Monitoring Form

UWORKS Training HOST: utstwnstapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.0

Job Seeker Cosmo Kramer

SSN 789-09-8976

ITA Evaluation Attendance

	Start Date	End Date	Obligations	Vouchers	Payments
Job Seeker Totals	06/01/2000	06/01/2001	3,335.00	600.00	185.00

Achievement Objectives

	Status	Start Date	End Date	Obligation Limit	Obligations	Vouchers	Payments
Basic Education	A	06/01/2000	08/20/2000	2,000.00	85.00	30.00	0.00
Employment Related Education	A	06/01/2000	06/01/2001	2,000.00	1,200.00	300.00	185.00
Supportive Services	A	06/01/2000	06/01/2001	2,000.00	450.00	100.00	0.00

Funding Sources

	Oblig. Date	Obligation Limit	Obligation	Vouchers	Payments
TAA - 2000	06/01/2000	10,000.00	200.00	100.00	90.00
WIA	05/27/2000		1,000.00	200.00	95.00

Services and Activities

	Provider	Planned Cost	Vouchers	Payments
Applied Technology	Advanced Technical Center	1,000.00	300.00	185.00

Vouchers

	Reference	Voucher Date	Voucher Number	Paid in Full	Voucher Amount	Payments
Payment Details	Spring Qtr 2001 Tuition	06/09/2000	000000017	<input checked="" type="checkbox"/>	100.00	95.00
Payment Details	Fall Qtr 2000 Tuition	06/06/2000	000000009	<input checked="" type="checkbox"/>	100.00	90.00
Payment Details	August Tuition	05/27/2000	000000002	<input type="checkbox"/>	100.00	0.00

UWORKS Placement Form

UWORKS Training HOST: utstwnstapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver: 1.0.2

Seeker Referrals

NEW JOB

Summary

Job Seeker

Job Seeker Name
Seeker Status

Employer Data

Employer Name
Legal Entity Name
Address
City State Zip
County

Placement Information

Employment Start Date Wages At Placement Per
Hours Per Week At Placement
Public Assistance Type
Public Assistance Amount
Non Traditional Employ Flag Training Related Flag

Applet started.

Internet

UWORKS Administrative Form

UWORKS Training HOST: utstwnstapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer **Administrative** Reports Help Window

Utah Works

LOOKUPS CIP Codes Agent Achievement

Office
Funds
Scheduled Contacts
Correspondence Maint
Test Administration
Table Maintenance

Lookup Types

Lookup Type: **BENEFITS**
Description: Benefit descriptions
User System Flag: 1

Valid Lookups

Lookup Value	Description	Date Active	Date Inactive
401K	401K	01/01/1999	
CHILDCARE	Child care	01/01/1999	
CLOTHING	Clothing/uniform allowance	01/01/1999	
DENTAL	Dental insurance	01/01/1999	
HEALTH	Health insurance	01/01/1999	
UI	UI coverage	01/01/1999	
HOLIDAYS	Holidays	01/01/1999	
SICK	Sick leave	01/01/1999	
VACATION	Vacation	01/01/1999	
EDUCATION	Education assistance	01/01/1999	

UWORKS Search for Employers Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works Ver: 1.0.7

Name

Quick Search

Employer Name FEIN
Email State EIN
Phone Company URL
Fax Resume Builder URL

Address Mailing

County City
City State Zip
State Zip

Contact

Name
Address

City
State Zip

More Than 500 Jobs Yes No Either

Automated HR System Yes No Either

Affirmative Action Yes No Either

Saved Search Description

UWORKS Employer Correspondence Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Job Seeker Provider Employer Administrative Reports Help Window

Utah Works



Ver 1.0.7

Employer Name **chuck wagon**

JOBS FOR SEEKER

Employer Only

Emp Corr History

Send Employer Information to Selected Seekers

Job Order Title

Job Order

Job Title

Status Requested Referrals

121832

Waitperson

OPEN

121884

Hostess

OPEN

Available Correspondence

Group

Mass Mail

Referrals

Exist	Old	New	SSN	First Name	Last Name	Referral Date	Status
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>					

UWORKS Case Management Online Reports Form

UWORKS Training HOST: utstwsntapp8.ws.ex.state.ut.us - Microsoft Internet Explorer

File Edit View Favorites Tools Help



Job Seeker Provider Employer Administrative Reports Help Window

CASE_MANAGEMENT_REPORTS



D W S - Report Menu

Ver 1.0.2

Choose a Report =>

- Daily Job Order List
- Daily Closed Job Order List
- Open Job Order List for Status 1
- Job Listing by Employer Name
- Job Listing by ONET
- View Services
- Service History for a Period

No. of Referrals or More

Seeker Status

Active In

From

Funding Source

Office

Counselor

Seeker

Onet Code Starting With

Run the Report

Exit Report Menu



UWORKS Objectives

- Self service and staff assisted
- Multi-tier architecture
- Service driven not eligibility
- Service coordination
- Flexibility and easily modified and maintained
- Ability to interface with other DWS systems
- Eliminate redundant collection of data



UWORKS Objectives

continued

- Protect customer privacy
- Standardized collection of data for reporting
- System documentation
- Accessible from a standard web browser



UWORKS Timeline

- Review TWIST system in Texas Aug 98
- Request for Information RFI Sep 98
- Application development shootout Oct 98
- Vendor selection Nov 98
- Utah visit from DOL Nov 98
- Join consortium Dec 98
- Requirements document due Mar 99



UWORKS Timeline

- Combine forces with AJB/OSOS Apr 99
- Completion of system requirements May 99
- Missed system deadline #1 Aug 99
- Unable to sign contract with Oracle and AJB Sep 99
- Withdraw letter from Utah Sep 99
- Signed contract with Oracle Oct 99
- Fix OSOS requirements to Utah's Nov 99



UWORKS Timeline

- UWORKS development begins Dec 99
- Y2K backup system for WIA Jan 00
- Training Utah staff Jan-Feb 00
- UWORKS programming begins Jan-Apr 00
- UWORKS testing Mar-May 00
- UWORKS training May – June 00
- UWORKS conversion July 00



UWORKS Timeline

- UWORKS CM in production July 5, 2000
- UWORKS Fin in production July 25, 2000
- UWORKS – PACMIS interface Aug 8, 2000
- Decision to re-write job matching Oct 00
- UWORKS II team selected Dec 00
- Version II prototype approved Jan 01



UWORKS Timeline

- UWORKS consortium states Feb 01
 - Alabama
 - Montana
 - North Dakota
 - South Dakota
 - Washington
- Version II implementation date Jan 02



System Development Obstacles / Responses

- Mixed funding sources
- New program specifications
- Political impact
- New technology
- Competition to produce first OSOS



System Development Obstacles / Responses

- Technology transfer
- Purchasing RFP process
- Software licensing
- Contract / vendor management
- Project management



Action That Could Facilitate State Efforts to Modernize Systems

- Sharing of code
- System certification specifications
- Need for a national clearinghouse of technological initiatives
- New technology
- Project management training for government systems