

# ONE EASE E-LINK (OEL)

New Jersey's pursuit to establish an electronic, multi-tooled network for the delivery of coordinated social, health, and employment services.

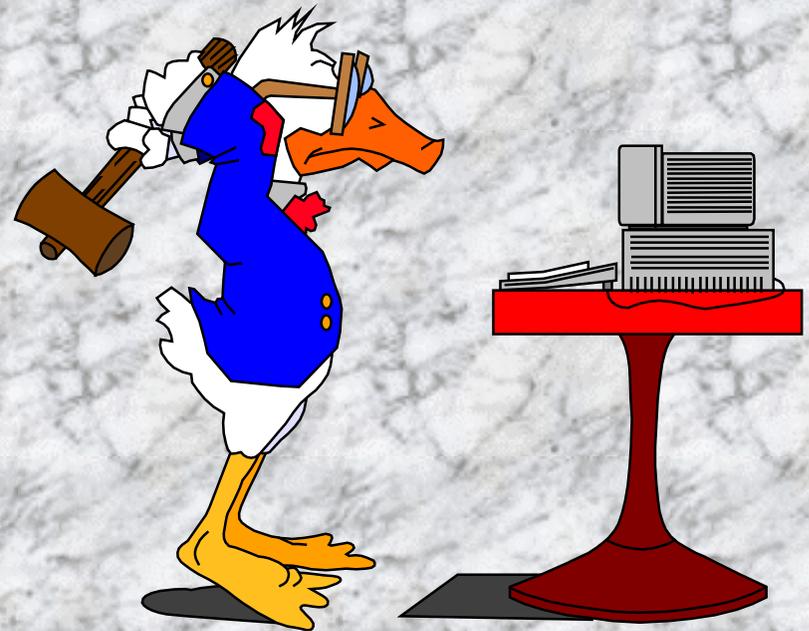
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# Objectives

- Access to services
- Empower front-line workers
- Manage effectively

# Obstacles Encountered

- Integration into the business process (6)
- Technology (5)
- Resources (3)



# Integration into the Business Process

- Leadership buy-in
- Confidentiality
- Cultural change
- Turf issues
- System integration
- State and local relationships

# Technology

- Training
- Security
- System integration
- Rapid change
- Maintaining existing system

# Resources

- Federal funding policies
- Finding dollars
- People

# Actions that Could Facilitate State and Local Efforts to Modernize Systems

- Stakeholders buy-in
- Funding of common initiatives and infrastructure
- Confidentially
- Interoperability standards and standardized IT architectures

**COLLABORATE**  
**OR**  
**DIE**

