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UNITED STATES GENERAL ACCOUNTING OFFICE WASHINGTON, DC 20548

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IN REPLY

COMMUNITY AND ECONOMIC DEVELOPMENT DIVISION

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MAR 25 1977

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Admiral Owen W Siler Commandant U S Coast Guard Department of Transportation

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Dear Admiral Siler

We have completed our examination at Coast Guard Headquarters, Washington, D C, of military pay records for January 1 through June 30, 1976 Our examination did not include an overall evaluation of Coast Guard's payroll operations since we considered only those records available at headquarters Although our review indicates that most military personnel are paid accurately, we would like to point out areas where we believe controls can be strengthened

We examined a Coast Guard-wide statistical sample of 299 military pay records--278 regularly closed and 21 irregularly closed pay records

We found 46 errors amounting to \$2,619 in 41 of the pay records in our sample This represents an error rate of 13 7 percent statistical projection indicates that Coast Guard-wide, there may have been 5,363 errors amounting to about \$342,600 in the 39,118 pay records in the universe A summary of the types and frequency of the errors found is shown in the appendix

At the conclusion of our examination, we reported our findings in detail to the Chief, Personal Support Division, so corrective action could be promptly initiated Corrective action has been initiated on all errors reported

We found 11 errors in withholding rates for Federal income taxes Our analysis indicated that these errors were caused by the storekeepers using the wrong line or column of the tax tables While we recognize the errors will be corrected when the member files his/her return, the number of errors in this category indicates carelessness on the part of the storekeepers and inadequate supervisory review

arDelta Pay records are regularly closed June 30 and December 31 of each Some records are closed in the interim, primarly as a result of service terminations These records are referred to as irregularly closed pay records

We found errors on 4 (19 percent) of the 21 irregularly closed pay records in our sample. Three of the errors were related to leave. The other error related to improper withholding rates for Federal income taxes. While the number of irregularly closed pay records in our sample was small, we believe the high error rate--19 percent--found on these irregularly closed pay records indicates that this could be a problem area.

Our experience in auditing irregularly closed pay records in the other military services has consistently shown a high incidence of errors in final leave settlements. We believe additional supervisory reviews in the Districts and increased administrative examinations at headquarters could substantially reduce these errors

We appreciate the courtesy and cooperation extended to us during our examination. Please advise us of any actions the Coast Guard plans to take to reduce the incidence of the types of errors discussed in this letter.

Sincerely yours,

Hugh J Wessinger Associate Director

Enclosure

SUMMARY OF ERRORS FOUND IN THE MILITARY PAY ACCOUNTS OF U S COAST GUARD MEMBERS JANUARY THROUGH JUNE 1976

Housing allowance not authorized	Leave rations not checked for period of AWOL	Pay and allowances not checked for period of excess leave	Pay adjustment authorization not entered on pay record	Difference between Basic Allowance For Subsistance and leave rations not checked	Family separation allowance (FSA-S) not entitled	Bachelor Allowance For Quarters not credited to member without dependents in travel status for Permanent Change of Station	Basic pay at wrong rate (note b)	Lump sum leave incorrectly computed	Taxable income incorrectly computed (note a)	Errors in addition (total debits/credits)	Computation errors (extensions)	Federal income tax incorrectly withheld	Type of Error
H	-	1	H	Ν.	10	N	2	ω	4	4	Մ	- 11	Number
61.20	70 84	136.52	150 00	18.60	60 00		932 72	558.54		18 53	32 09	\$ 258 5 0	Overpayment
						123.73	60.00			16 90	23.44	\$ 9.20	Underpayment
61 20	70 84	136 52	150.00	18 60	60 00	123 73	992 72	558.54	•	35 43	55.53	\$ 267 70	Total

APPENDIX				APPENDIX Page 2
Type of error	Number	<u>Overpayment</u>	Underpayment	<u>Total</u>
Basic allowance for subsistence at wrong rate	1.	\$	\$ 58 24	\$ 58 24
Leave rations not credited	· 1		4 03	4.03
Withholding tax understated	1		10.00	10.00
Standard maintenance allowance not credited when due	1		7.74	7.74
Aviation pay (crew member) at wrong rate	1		4 50	4 50
Duplicate credit of basic maintenance allowance	1	3 15		3 .15
FICA tax understated	_1	59		59
Totals	<u>46</u>	\$2,301.28	\$317.78	\$2,619 06

 $[\]underline{a}$ / Consists of three overstatements totaling \$390.74 and an understatement of \$38 33

b/ The overpayment includes \$799.52 for the period September 3, 1972 through December 31, 1975.